

Dr. Anna Nguyen

Healthcare Quality Management Specialist

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Professional Summary

A licensed medical doctor with over 10 years of experience in healthcare quality management and patient safety. Specialized in clinical audits, and implementation of quality improvement initiatives to enhance organizational performance and patient outcomes.

Key Skills

- Quality Improvement Programs (QIP)
 - Patient Safety and Regulatory Compliance
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Work Experience

Quality Manager – ABC Hospital, Ho Chi Minh City

Jan 2018 – Present

- Designed and implemented a hospital-wide risk management system, reducing adverse events by 20% over 2 years.
- Conducted regular clinical audits and developed corrective action plans to improve operational efficiency.

Medical Quality Consultant – XYZ Healthcare Group, Hanoi

Jul 2014 – Dec 2017

- Collaborated with multidisciplinary teams to design workflows that improved care delivery and minimized delays.
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Education

Doctor of Medicine (MD) – University of Medicine and Pharmacy, Ho Chi Minh City

Graduated: 2012

Master of Healthcare Administration (MHA) – National University of Singapore
Graduated: 2018

Certifications

- Advanced Patient Safety Training (WHO) – 2021
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Languages

- English – Fluent
 - Vietnamese – Native
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References

Available upon request.