

May 16, 2017

## Security Awareness - Ransomware WannaCry

If you haven't come across a "ransomware," consider yourself lucky.

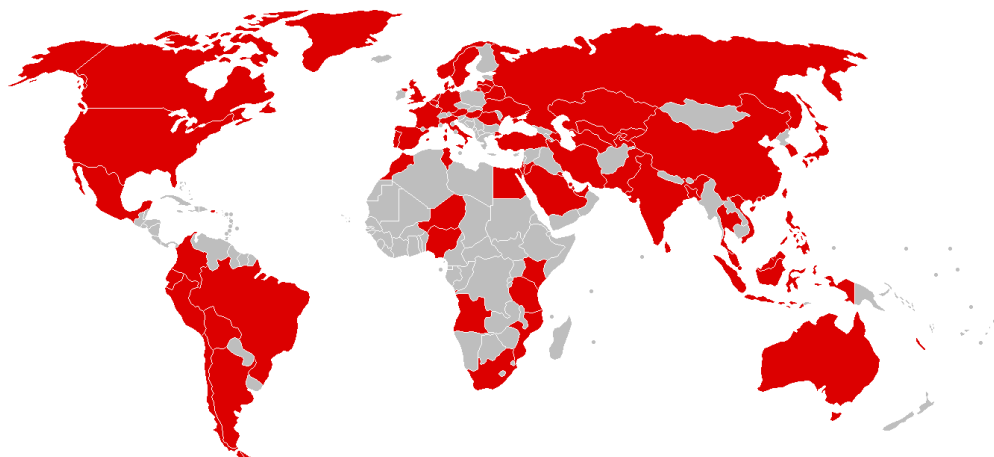
Ransomware is a sophisticated piece of malware that blocks you (the victim) from accessing your files, sometimes your computer, and the only way to regain access is by paying a ransom, usually between 300\$ and 1000\$.

Researchers saw more than 3.8 million ransomware attacks in the second quarter of 2015, that was a modest 19% rise from 2014. In 2016 ransomware attacks grew dramatically to reach 638 million with an estimate of nearly \$1 billion dollar source of income for cyber criminals.

Ransomware attacks are typically carried out using a Trojan that is masqueraded as a legitimate file or drive-by downloading. 59% of ransomwares are being spread through well-worded phishing emails that appear to come from a legitimate email address and domain name, 24% through Websites and Web Applications and 4% through Social Media.

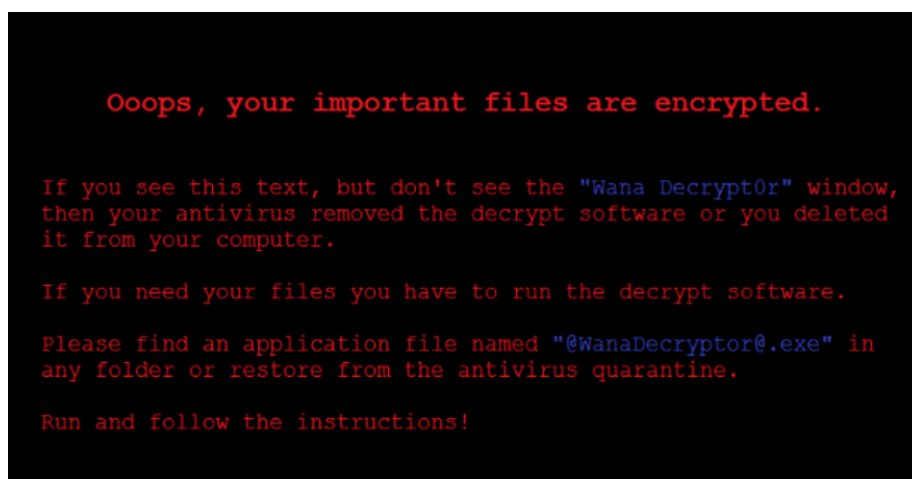
*"Drive-by downloading occurs when a user unknowingly visits an infected website and then malware is downloaded and installed without the user's knowledge."*

A ransomware named **WannaCry** stormed through the web on Friday, May 12 infecting hundreds of thousands of computers in 150 countries. **WannaCry** is far more dangerous than other common ransomware types because of its ability to spread itself across an organization's network by exploiting a critical vulnerability in Windows computers.



*Geographical target distribution for the first few hours of the attack*

Once infected, the user will see something similar to the screenshots below:



Symantec announced that its Endpoint Protection technologies blocked 99.999% of the WannaCry Ransomware attacks. And computers who received the Microsoft security update MS17-010 are not vulnerable to this threat.



## Guidelines to stay safe:

- Be careful to click on harmful attachments and links in your emails. Even if you have received this email from a friend or colleague, drop him/her a call to make sure the attachment or link is safe. Infected machines send infected messages masqueraded as legitimate but with harmful attachments and links
- Stay away of unsafe and unreliable sites and social media applications.
- Never click on a link that you do not trust on a web page or access to Facebook or messaging applications such as WhatsApp and other applications using your browser on your Work PC.
- Be aware of cracked softwares as they contain trojans and malicious codes.
- Keep your files backed up regularly and periodically, and make sure this backup is always offline.
- Be aware of fraudulent email messages that use names similar to popular services such as "PayePal" instead of PayPal or use popular service names without commas or excessive characters.
- Use Anti-Virus and Always make sure to have the latest update.
- Make sure your Windows have the latest security updates.
- Don't stay logged in with a privileged user such as administrator. Always use an ordinary user, with limited privileges, to access your computers.

**If you feel that you may be a victim of this attack, please unplug your network cable immediately, turn off your PC and contact [EXEO](#) IT support team right away.**

We will continue to monitor the situation as it evolves and keep you informed.

**Employee awareness is key to halting Ransomware attacks, so please spread the message.**

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