

## **SHUKRAN FINANCE PLATFORM LIMITED PRIVACY POLICY.**

### **POLICY STATEMENT.**

Shukran Finance Platform Limited (hereinafter referred to as “Shukran” or “we”) is committed to ensuring the privacy and accuracy of your information. By “your information”, we mean any information about you that you provide to us.

This privacy policy applies to our collection and use of personal information received through the means provided below;

- ❖ Information collected by using our website.
- ❖ Information collected through phone calls, contracts, agreements, email or any other way that personal information may be collected.

### **DATA PROTECTION PRINCIPLES.**

In complying with the Data Protection Act, 2019, we shall ensure that the personal information we hold about you shall be;

- Used lawfully, fairly and in a transparent way.
- Put to use only for the purposes for which it was collected and not in any way that is incompatible with those purposes.
- Accurate and kept up to date.
- Kept only as long as necessary for the purposes for which it was collected.
- Kept securely.

### **COLLECTION OF YOUR PERSONAL INFORMATION.**

Information we receive from our clients remains their sole and exclusive property, and is used only for the purposes agreed upon. The information is used for no other purpose without express permission from you. Such information is considered confidential and all of our employees meet the highest standards of confidentiality.

The information we collect is dependent on the category of persons we are dealing with which includes;

#### **I. TIPPER.**

We collect the following information from the tipper;

- Full name.
- Phone number used to undertake transactions via mpesa.
- Preferred password.

### **USE OF THE INFORMATION COLLECTED.**

- To create an account for the tipper.
- For authentication purposes.

- For communication purposes.

## **II. SERVICE WORKER.**

We collect the following information from the service worker;

- Full name.
- Phone number used to undertake transactions via mpesa.
- Preferred password.

### **USE OF THE INFORMATION COLLECTED.**

- To create an account for the service worker.
- For authentication purposes.
- For communication purposes.

### **COOKIES.**

We use unique identifiers called “Cookies” to collect anonymous non-personal identifiable information. The cookies are used to provide you with a more customized user experience and improve the design and functionality of our website.

### **THIRD PARTY.**

Shukran follows strict privacy practices and procedures in regard to the disclosure of personal information.

We may engage trusted third party companies and individuals to perform services on our behalf such as payment processing and website hosting. These service providers will have access to your personal information only to the extent necessary to perform their functions and are obligated to maintain the confidentiality and security of your information.

We take reasonable steps to ensure any third parties with whom we share your personal information are reputable and compliant with the applicable data privacy laws. However, we cannot guarantee the actions of these third parties and shall not be held liable for any unauthorized use or disclosure of your personal information by them.

### **SECURITY OF YOUR PERSONAL DATA.**

We have taken appropriate security measures to protect your personal information against unauthorized access or processing of personal data. We have implemented appropriate policies and procedures to protect all your personal information held by us. Kindly note to access our site within a secure environment.

### **DATA SUBJECT’S RIGHTS.**

The following are your rights as a data subject as illustrated in the Data Protection Act, 2019.

You have a right;

- To be informed of the use to which your personal data is to be put.
- To access personal information.
- To object to the processing of all or part of your personal data.
- To the correction of false or misleading data.
- To deletion of false or misleading data.

#### **LINKS TO OTHER WEBSITES.**

Our site may contain links to other websites that are not operated by us. If you click on a third party link, you will be directed to the third party's site. We strongly advise you to review the privacy policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or procedures of any third-party site or services.

#### **CHANGES TO THIS PRIVACY POLICY.**

We reserve the right to update and make changes to this policy at any time. In case of any changes, we shall notify you by posting the updated privacy policy on our website.

You are advised to review this privacy policy periodically for any changes.

#### **CONTACT.**

If you have any questions about this Privacy Policy, kindly contact us at [admin@shukran.co](mailto:admin@shukran.co)