

Troubleshooting Chromebook Webcam/Microphone/Speakers

Webcam

1. At the bottom right of the screen, click where it has the time and battery percentage.

This brings up a few options. Click the little gear icon.

2. You will now be in Google settings. Go to Personalization and click “Change device account image”. This will bring up options to change your profile picture. If your webcam is functioning properly, there should also be a camera icon. If there is, click on it. If it turns on and you can see what the camera is facing, it is functioning properly. If the icon is not there, the device may require repair.

Microphone

1. Go to <https://www.onlinemictest.com/>
2. Click the Play button. It should then prompt you to allow the website to use your microphone. Allow it to do so.
3. Where the play button was should become a line. If the line moves when you speak, your microphone is working properly. If it doesn't, the device may require repair.

Speakers

1. On the quick launch bar “Bottom of screen with icons” open up google chrome

2. At the top of the opened page under the web address there should be Mic test, Left/Right Stereo S..., Camera Test, and other buttons, Click on "Left/Right Stereo S..."
3. Half way down the page on the left hand side there is "Test Files" in Orange Lettering
4. Click on the button labeled Left Icon, You should hear "Left Channel"
5. Click on the button labeled Right Icon, You should hear "Right Channel"
6. Click on the button labeled Center Icon, You should hear "Both Channels"