# **Privacy Policy**

At Health Wealth Care, we are committed to protecting the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our website or services.

#### Information We Collect

- Personal Information: When you interact with us, we may collect personal information such as your name, contact details, medical history, and demographic information.
- Usage Information: We may collect non-personal information about how you access and use our website or services, including IP addresses, browser type, and device information.

### How We Use Your Information

We use the information we collect for the following purposes:

- Providing healthcare services and managing appointments
- Communicating with you about your health, appointments, and relevant updates.
- Improving our website, services, and customer experience.
- Complying with legal and regulatory requirements.

# Information Sharing and Disclosure

We may share your information with third parties in the following circumstances:

- With your consent or at your direction.
- To facilitate healthcare services, such as sharing information with healthcare providers or insurers.
- With service providers and partners who assist us in operating our business and providing services to you.
- When required by law or to protect our rights, property, or safety.

#### Data Security

We implement industry-standard security measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

#### Your Choices and Rights

You have certain rights regarding your personal information, including the right to access, update, or delete your information. You can also choose to opt out of certair communications or data processing activities.

#### Children's Privacy

Our services are not directed to children under the age of 13. We do not knowingly collect personal information from children without parental consent. If you believe we have collected information from a child, please contact us immediately.

## Changes to This Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. We will notify you of any significant changes and obtain your consent if required by law.

#### Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at contact@health-wealth-care.co.uk.