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Azure Integration

Configuration Guide

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Table of Contents

Overview	3
Install the App in your Org	3
Accessing the app in Classic	3
Accessing the app in Lightning	4
Post Installation Steps	6
Assign Azure Integration licenses to users	6
In Classic	6
In Lightning	8
Language Settings	11
Translation Language Settings	12
Log in to the Azure Account	14
About Azure Integration Tab	15
Step 1	16
Step 2	17
Step 3	18
Step 4	20
Step 5	24
In Classic	24
In Lightning	28
Step 6	1
Step 7	1
In Classic	1
In Lightning	1
FlowChart	1
Additional Features	1
1. Migrate Files/Attachments To Azure	1
2. Container and/or Folder Mapping	1
3. Custom Attribute Mapping	1
Azure to Salesforce Sync	1
Conclusion	1
Support	1



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Overview

This configuration guide will help you in setting up an **Azure Integration** app. After configuring the app, you can use the <u>User Guide of Azure Integration</u> for detailed information on how to use the app.

Install the App in your Org

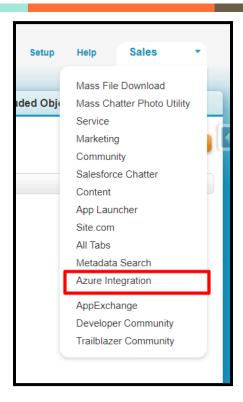
- With the help of the link <u>How Do I Install/Upgrade/Uninstall an AppExchange App</u>, you can easily understand how to install, upgrade, or uninstall the app from the AppExchange.
- On AppExchange, search for and select **Azure Integration** and install it.

Accessing the app in Classic

- Click on the App Menu drop-down (present at the top right corner of the page).
- Select the Azure Integration App.



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Accessing the app in Lightning

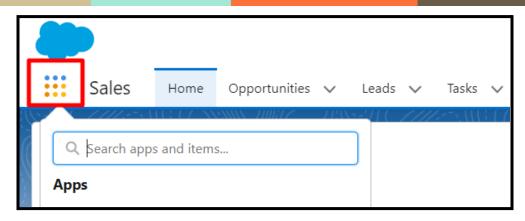
• **Note:** To switch between the classic and lightning experience. Click on **Switch to Lightning Experience**.



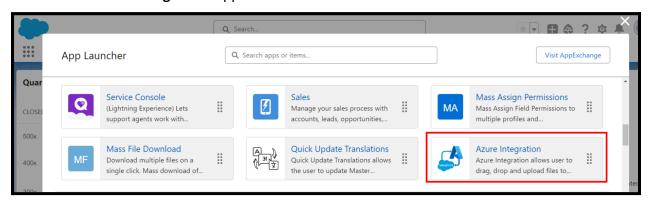
• Click on App Launcher as shown below:



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• Select the **Azure Integration** App.





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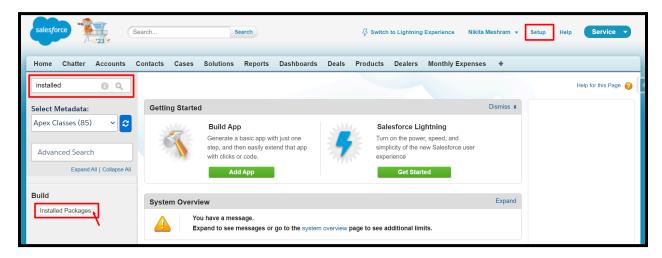
Post Installation Steps

Assign Azure Integration licenses to users

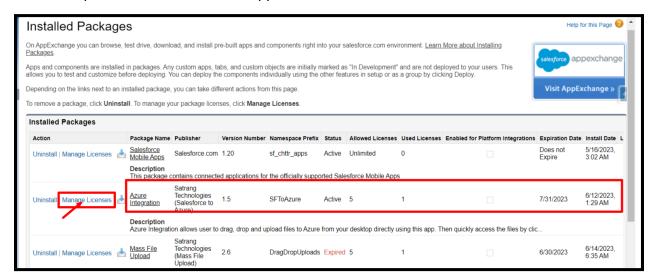
In Classic

Below are the steps to assign app licenses to the users:

• Go to **Setup** and search for **Installed Packages** in Quick Find Box.



• Locate **Azure Integration** from the list of installed apps. Click on the **Manage Licenses** button present on the left of the app name as shown below.





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Now, click on the Add Users button



 Click on the checkbox next to the user's name to whom you want to assign the license, and click the Add button.



• Now your users will be able to use the **Azure Integration** app.

Permission Sets -

To assign permission sets to your users then go to the permission set and assign the permission set as per your requirement.

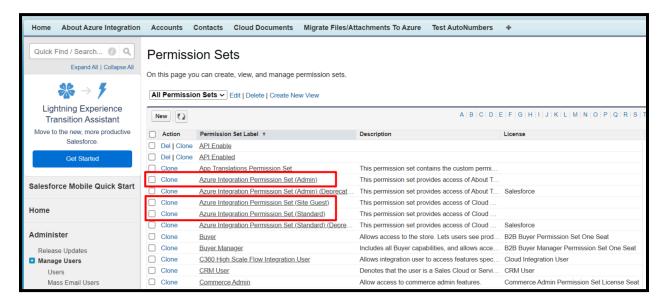
There are a total of 3 permission sets:

- 1. Azure Integration Permission Set (Admin) To be assigned to admin users who need full access to the app.
- 2. Azure Integration Permission Set (Standard) To be assigned to users who need access to upload, delete, download, and migrate features of the app.



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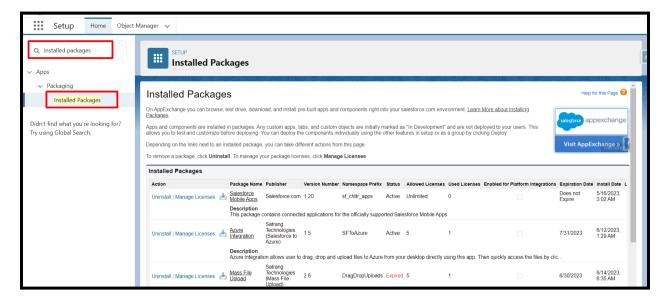
3. Azure Integration Permission Set (Site Guest) - To be assigned to Site User so that the Azure to Salesforce feature can be used.



In Lightning

Below are the steps to assign app licenses to the users:

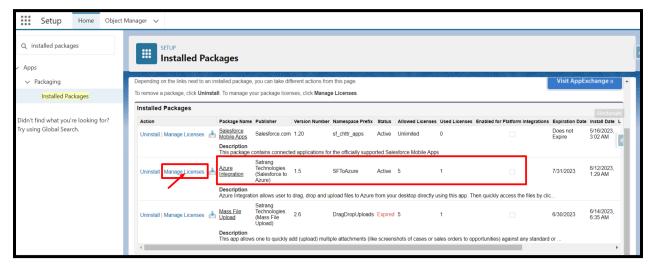
Go to Setup and search for Installed Packages in the Quick Find Box.





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• Locate **Azure Integration** from the list of installed apps. Click on the **Manage Licenses** button present on the left of the app name.



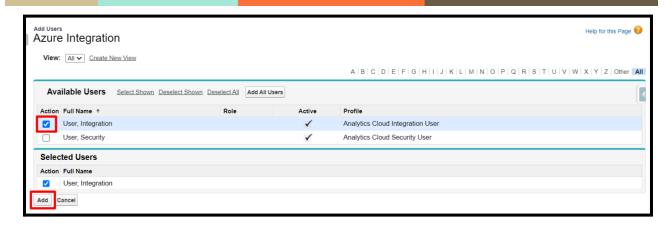
• Now, click on the Add Users button



• Click on the checkbox next to the user's name to whom you want to assign a license, and click the **Add button**.



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• Now your users will be able to use the **Azure Integration** app.

Permission Sets -

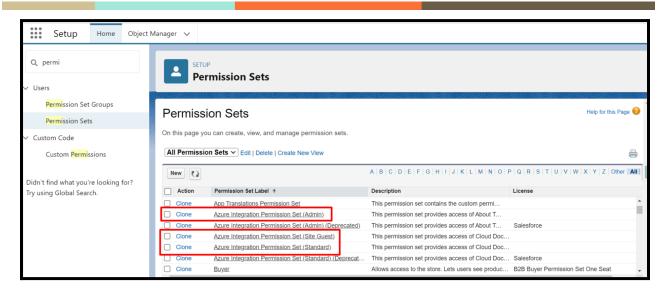
To assign permission sets to your users then go to the permission set and assign the permission set as per your requirement.

There are a total of 3 permission sets:

- 1. Azure Integration Permission Set (Admin) To be assigned to admin users who need full access to the app.
- 2. Azure Integration Permission Set (Standard) To be assigned to users who need access to upload, delete, download and migrate features of the app.
- 3. Azure Integration Permission Set (Site Guest) To be assigned to Site User so that the Azure to Salesforce feature can be used.



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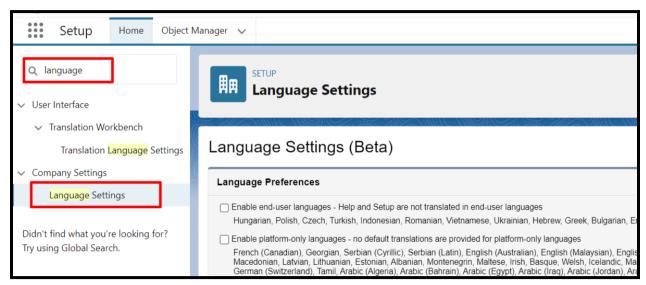


Language Settings

You have to check if all languages are available in the **Displayed Language** list; if not, then add them to the Displayed Language List.

Follow the steps below -

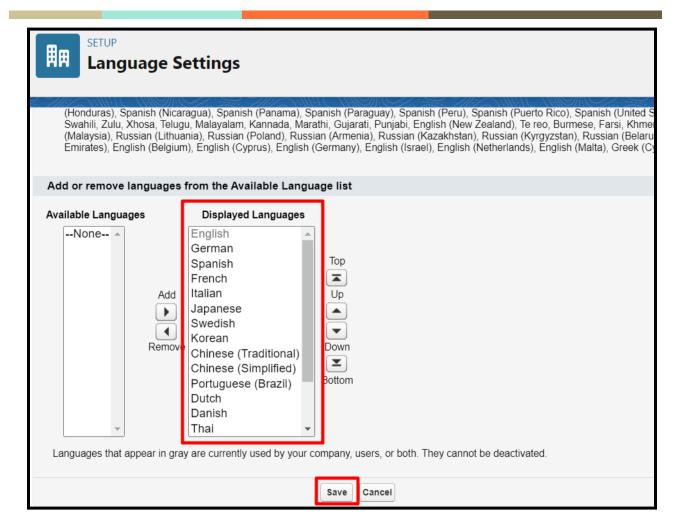
Go to the Setup and search for Language Settings



Now, add all languages from Available Languages to the Displayed Languages list and hit
 Save as shown below.



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Translation Language Settings

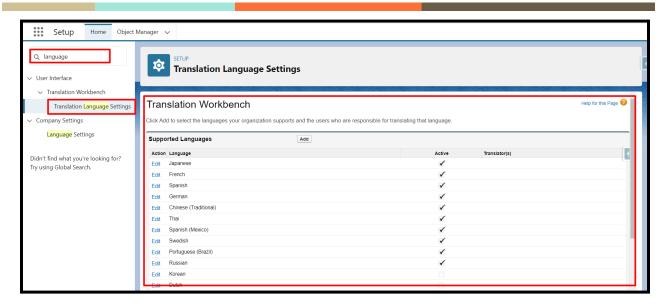
You have to set **Active for** all the languages from the **Translation Language Settings** section. If your languages are not activated, then you can't access the app in different available languages, e.g., French, German, Japanese, Spanish, Chinese (Simplified), Chinese (Traditional), Vietnamese, Hebrew, Dutch, Finnish, Danish, Italian, Korean, Portuguese, Russian, Swedish, Thai

Follow the steps below to activate all languages that come with the manager package:

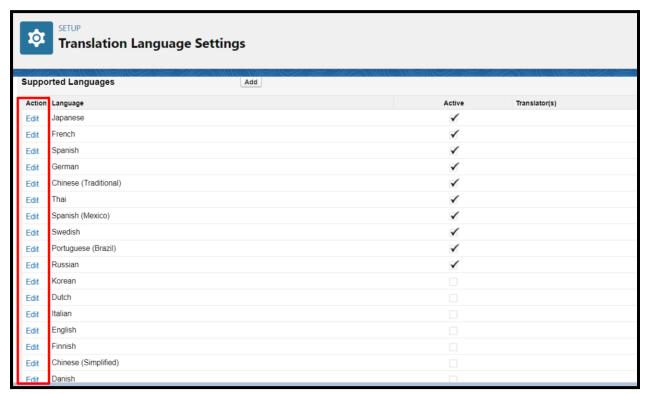
• Go to the Setup and search Translation Language Settings



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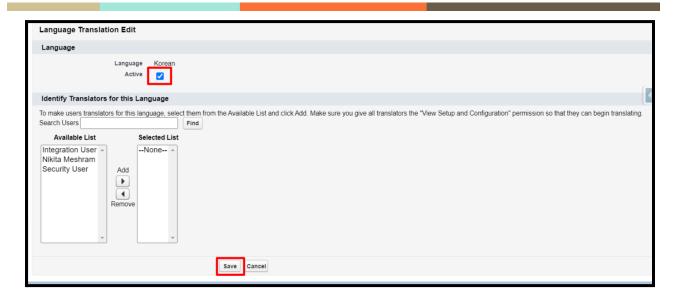
• Click on the Edit button to activate languages



• Now select the **Active** checkbox and hit **Save**. (Follow the same steps for all languages)

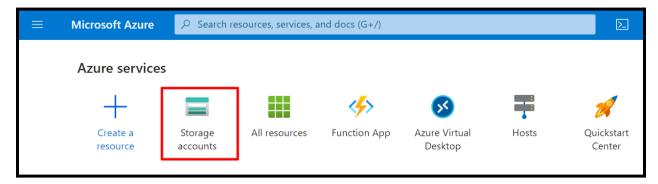


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Log in to the Azure Account

- Go to https://azure.microsoft.com/en-in/get-started/azure-portal and sign in to your Azure account.
- Navigate to the sign-in page, enter credentials, and log in to the Azure Account



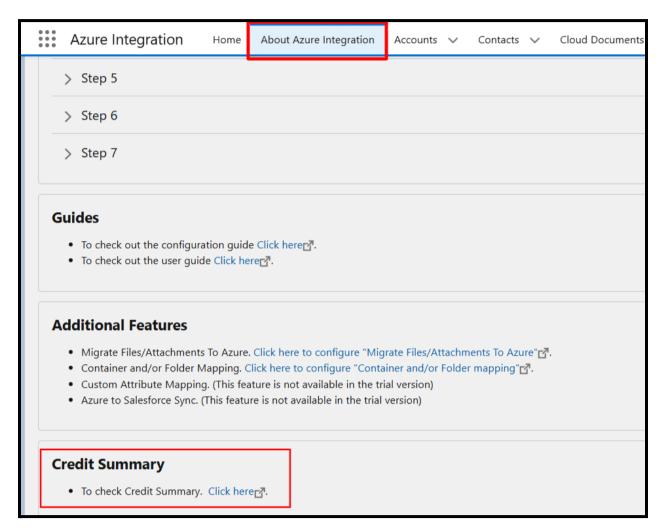
 Set the Azure Storage Account Name and SAS Token, refer to <u>Step 4</u> (set an expiration date as per requirements)



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About Azure Integration Tab

This tab contains all the configuration steps you need to follow to complete the setup. Additionally, we have mentioned all our additional features here. Overall, you can find the complete app details in this tab.

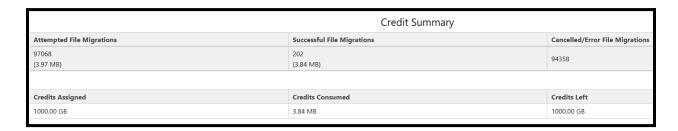


Credit Summary:

This section helps you with credit details for the migration page. It includes a summary of the credits purchased, used, and remaining. To check this, simply click on the Credit Summary URL, which will open in a new tab.

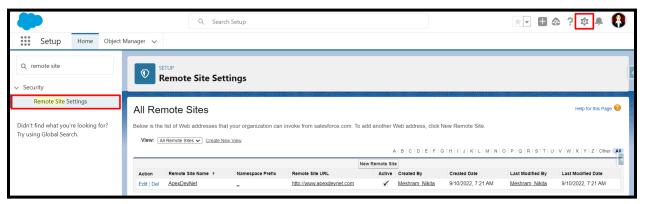


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Step 1

• Go to the **Setup** and search **Remote Site Settings** in the quick find box.



Click on New Remote Site

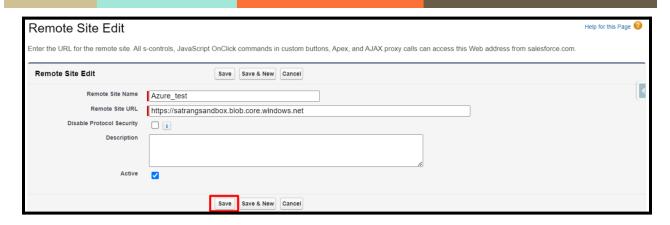


Fill Details

Remote Site Name - Enter the name as per your requirement, and Remote Site URL - https://[StorageAccountName].blob.core.windows.net, then click onthe Save Button. (Refer to Step 4 for StorageAccountName)



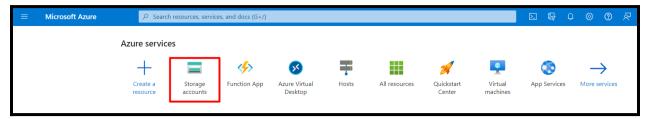
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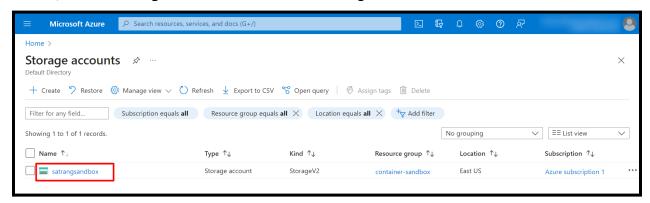
Step 2

In this step, you will need to set CORS in your Azure Storage Account

• Login to your Azure Account and click on Storage Accounts.



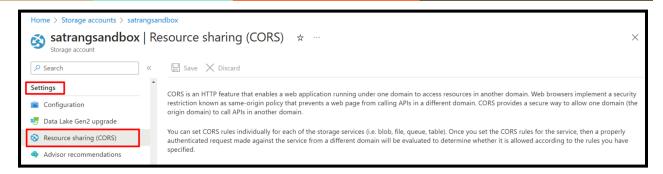
• Now, click on **Storage Account** as shown in the image below.



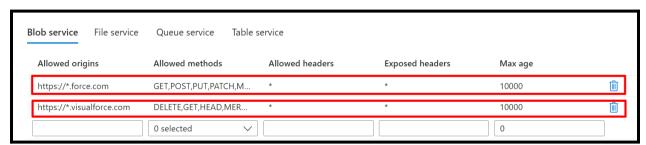
Click on Settings —> Resource Sharing (CORS)



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- In Allowed origins type "https://*.force.com", in Allowed methods select All methods, in Allowed headers enter *, in Exposed headers enter * and in Max age enter "10000".
- Again, in Allowed origins type "https://*.visualforce.com", in Allowed methods select All methods, in Allowed headers enter *, in Exposed headers enter * and in Max age enter "10000".



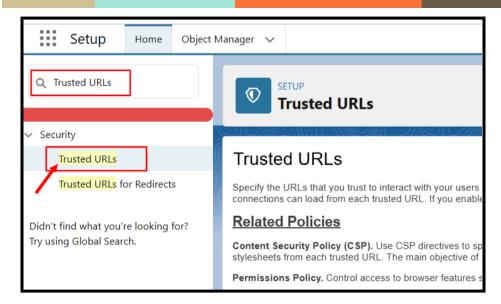
Step 3

In this step, you will need to set Content Security Policy Trusted Sites and enable Lightning Web Security.

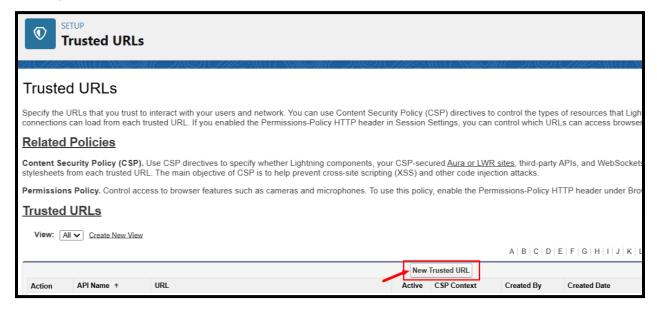
• Go to Salesforce Org and open **Setup**. In the quick find box, search for Security —> **"Trusted URLs"**.



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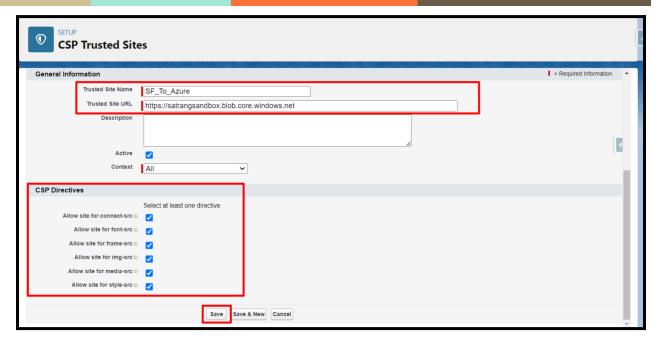
• Now, click on the New Trusted URL.



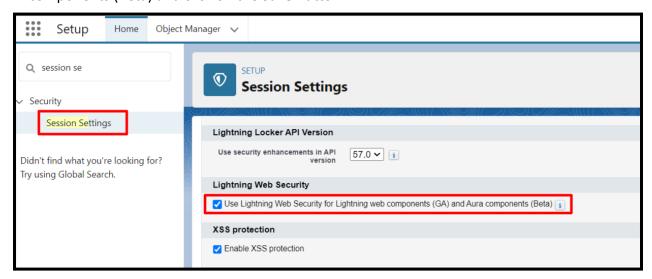
- Fill all details, **Trusted Site Name**, and **Trusted Site URL with** StorageAccountName, and check all the boxes under **CSP Directives**, and click save.
 - **Note Trusted Site URL** should be the same URL that we entered in **Remote Site Settings**Step 1 "https://[StorageAccountName].blob.core.windows.net"



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Again, go to Setup → Session Settings → Check the box in the Lightning Web Security
 Section → Use Lightning Web Security for Lightning web components (GA) and Aura components (Beta) and click on the Save Button.

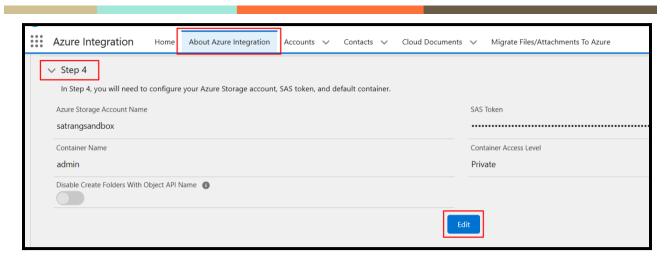


Step 4

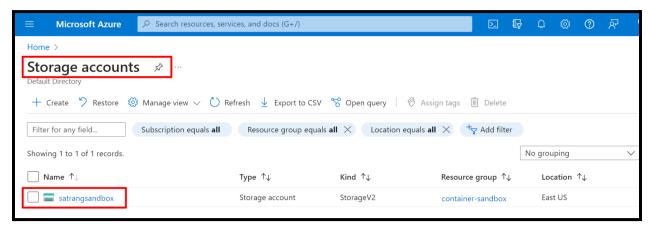
Click on **Step 4**, which is on the **About Azure Integration** tab, and click on the **Edit** Button, then follow the steps below:



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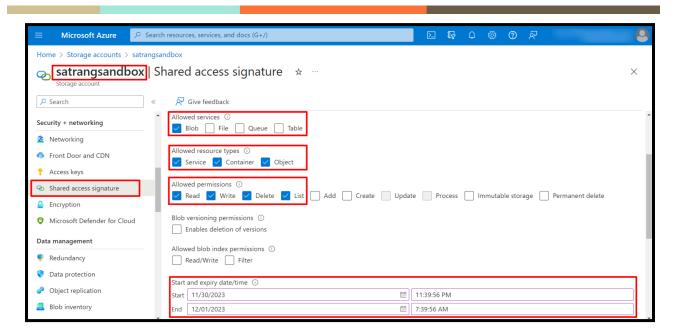
 Add Azure Storage Account Name → The Azure storage account name to which you want to upload files.



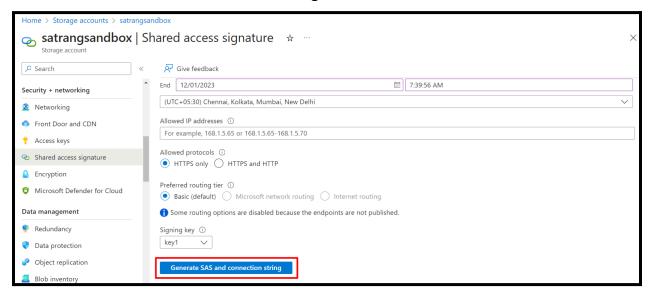
- SAS Token → Go to your Azure Account → Click Shared access signature → Tick the checkboxes mentioned below:
 - a) Allowed Services Blob
 - b) Allowed Resource Type Service, Container, and Object
 - c) Allowed Permissions Read, Write, Delete, and List
 - d) Start and expiry date/time As per your requirement



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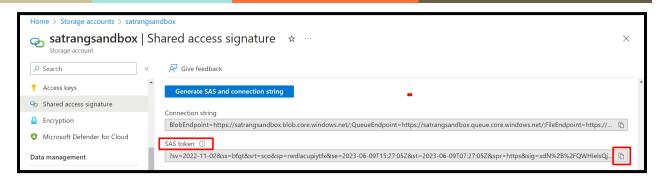
• Click on Generate SAS and connection string



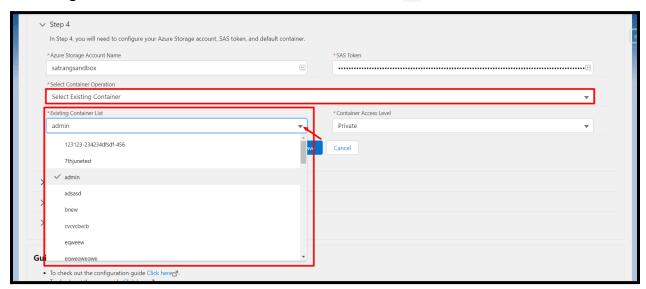
• Now, copy the text under the SAS token



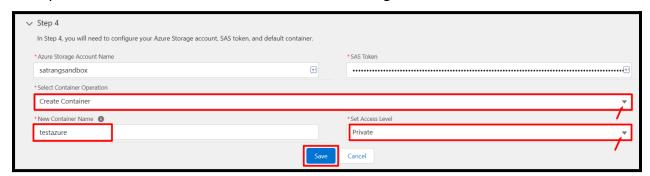
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Go back to Step 4 and paste SAS Token and Select Container Operation. You can Select
 Existing Container and then select Container Access Level → Click on the Save button.



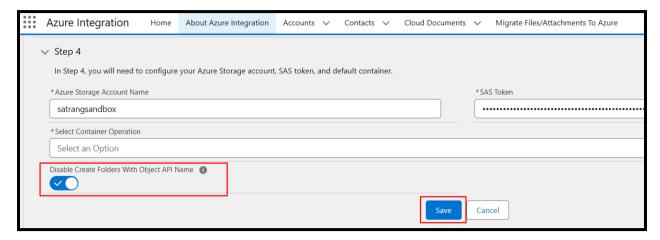
• Or you can create a new container as shown in the image below.





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Disable Create Folders With Object API Name - If this toggle is active, then the files
uploaded from the Azure upload screen will NOT be uploaded under the Salesforce object's
API name.



Step 5

In this step, you will need to create a lookup field of the object, against which you want to upload the file, on the Cloud Document object. The same process will be followed for all standard or custom objects.

In Classic

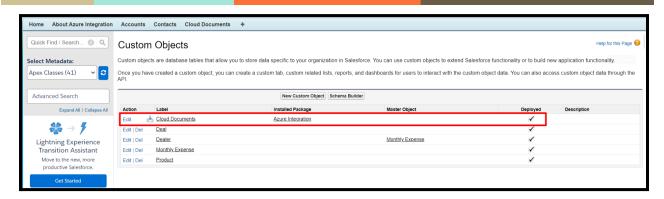
Go To Setup.



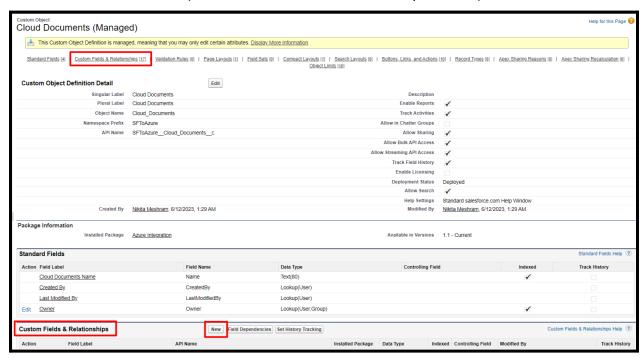
Click on Create → Objects → Cloud Documents



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Click on the New Button (in the Custom Fields & Relationships section) and Enter details.



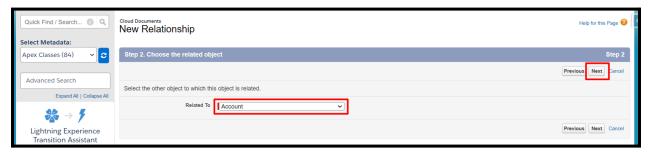
• Select Lookup Relationship data type and click on Next



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• Select Account on the Related To drop-down, then click Next.



 Field Label: Account (or the label you like).and Field Name: This field should auto-populate, click Next.





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• Select Visible field level security for the reference field for necessary profiles, and click **Next**.



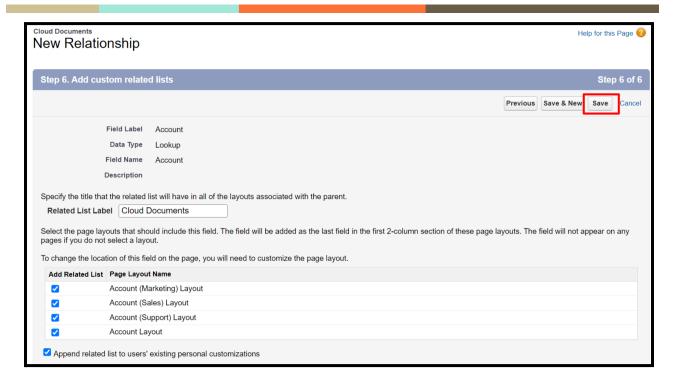
Add reference field to desired Page Layouts, click Next.



• Add custom-related lists to the desired Page Layouts and click **Save**.



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In Lightning

Go to Setup → Object Manager → Select Cloud Documents → Click on Fields & Relationships → Click on the New button.



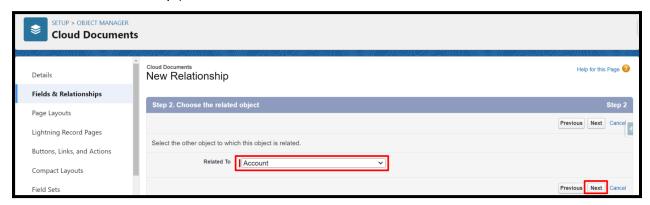
• Select the Lookup Relationship data type and click Next.



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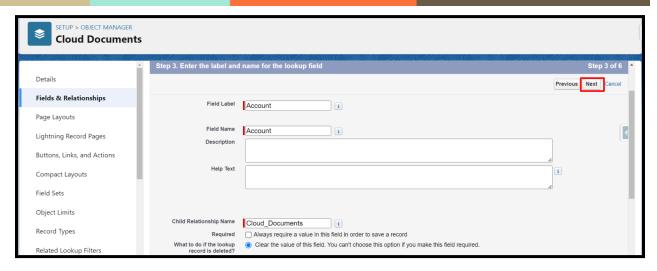
• Select **Related To** Account, and click **Next**. (You can select the object to which you want to create the relationship.)



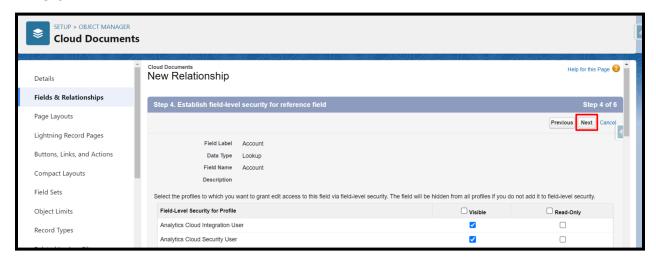
Field Label: Account (or the label you like) and Field Name: This field should auto-populate.
 Click Next.



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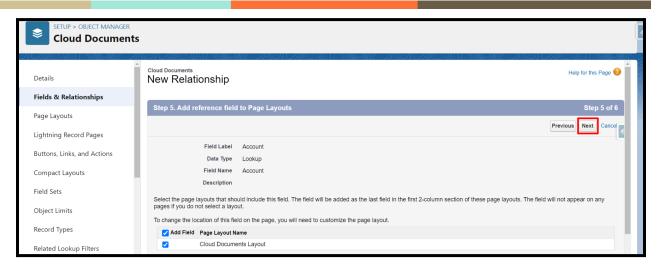
Select Visible field level security for the reference field for the necessary profiles, and click
 Next.



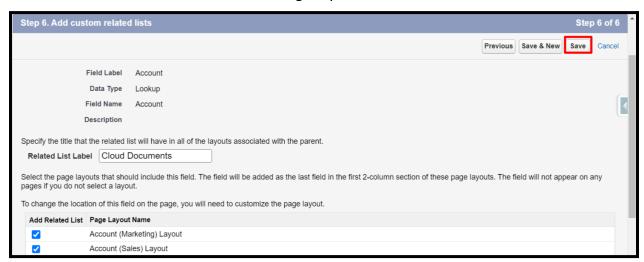
• Add a reference field to your required Page Layouts, and click Next.



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• Add custom-related lists to the desired Page Layouts and click Save.



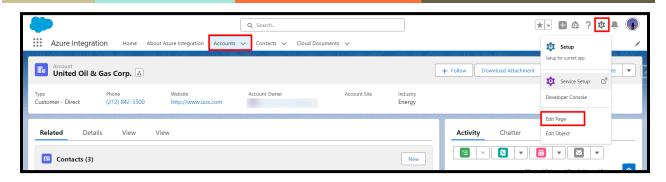
Step 6

This step will help you update the record's page by including the **Azure Integration** lightning web component in the record of the object against which you want to upload the files.

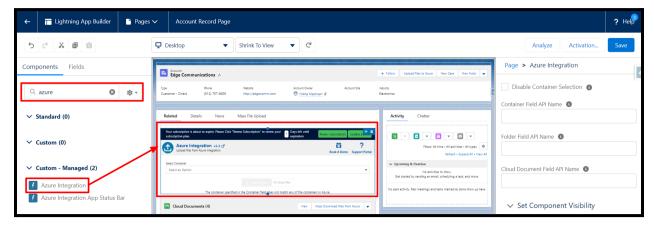
 Go to the Account Record (any of the records against which you want to upload the file), click on the Gear icon → Edit Page as shown below :



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 Drag the Azure Integration component from the Custom section to any location on the record page.



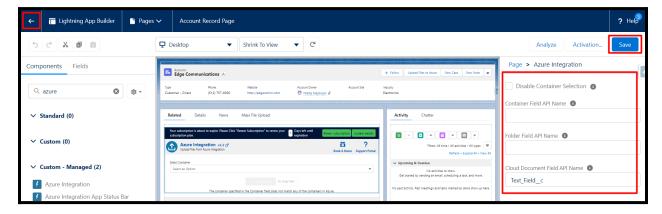
- Set the attributes as per the requirement -
 - Disable Container Selection The Select Container picklist will be disabled. If checked, the container value will be taken from the Azure Integration page, step 4(if the Container Field API Name is left empty) or from the value corresponding to the Container Field API Name field on the record(if Container Field API Name is filled).
 - **Container Field API Name** The API name of the field on the record, the value of which you want to consider as a container in which the browsed files should be uploaded in Azure.
 - **Folder Field API Name** The API name of the field on the record, the value of which you want to consider to name the folders in which the browsed files should be uploaded.
 - Cloud Document Field API Name Enter the Field API Name from the Cloud Document object here to update against each Cloud Document record created, once the file upload is successful. It supports Checkbox, Picklist, Text, Text Area, and Text Are (Long) Field



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Types. The field mentioned here will be available as an extra column in the upload prompt, available to update. (This feature is not available in the trial version)

• Now, click on **Save**.



Step 7

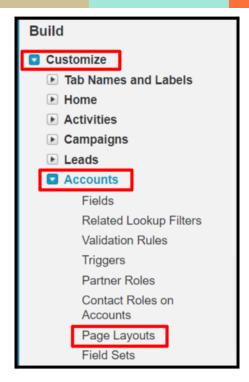
In this step, update the record's page layout to include Cloud Document's related list. The same process will be followed for other standard or custom objects.

In Classic

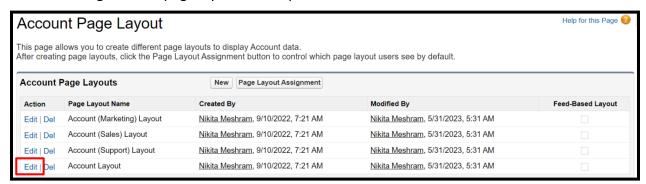
• Go To Setup \rightarrow Customize \rightarrow Accounts \rightarrow Page Layouts.



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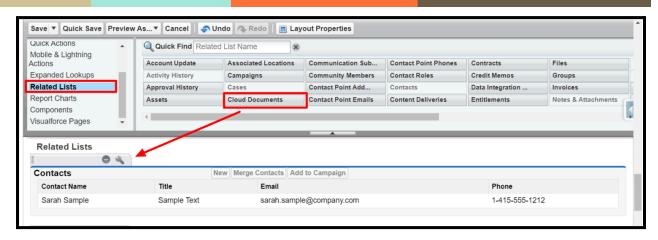
• Click **Edit** against the page layout to be updated.



 Select Related Lists from the top left and then select Cloud Documents from the right section and drag it onto the page section as shown below -

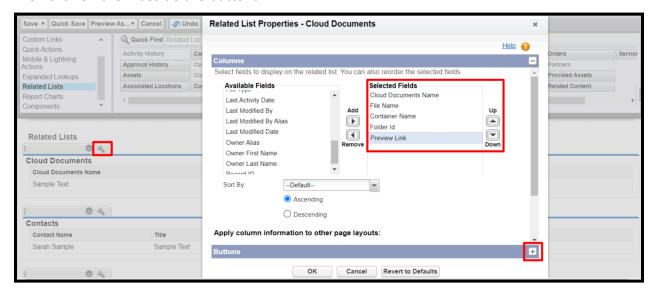


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- Add the following columns:
 - Cloud Documents Name
 - o File Name
 - Container Name
 - Folder Id
 - o Preview Link

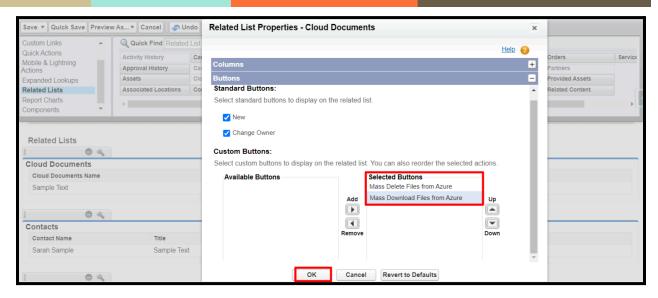
Then click on the + beside the buttons.



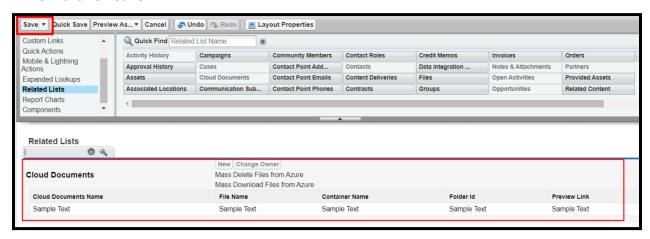
 Add the Mass Delete Files from Azure and Mass Download Files from Azure buttons from the Available Buttons to the Selected Buttons and click OK.



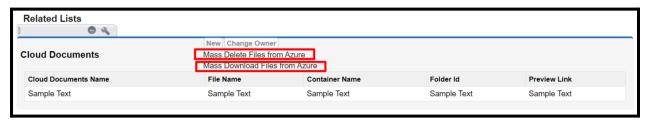
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Now click on Save.



• Finally, save the page layout, and the related list is available on the detail page.

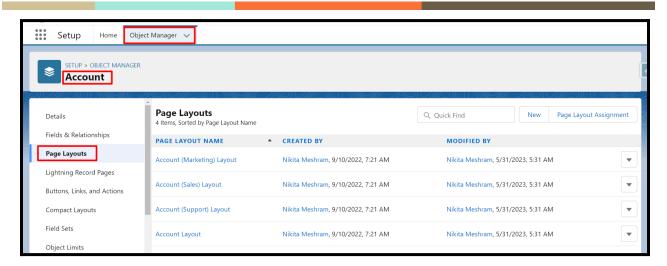


In Lightning

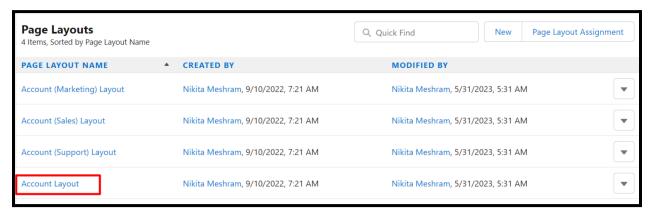
• Go To Setup \rightarrow Object Manager \rightarrow Accounts \rightarrow Page Layouts.



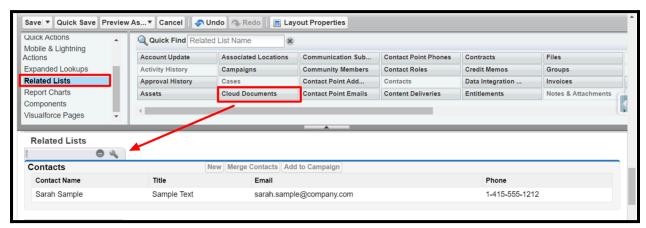
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Click Account Layout (against the page layout to be updated)



 Select Related Lists from the top left, and then select Cloud Documents from the right section and drag it onto the page section

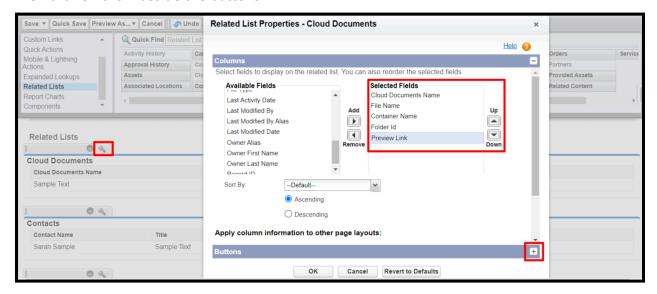




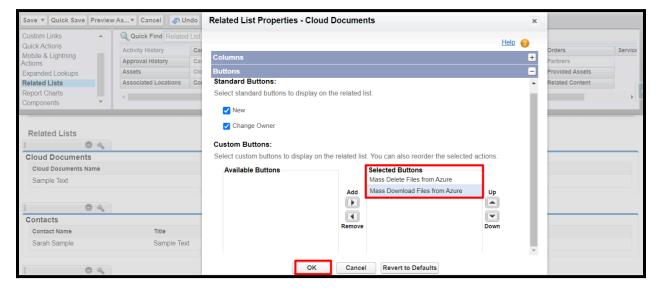
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- Add the following columns:
 - Cloud Documents Name
 - File Name
 - Container Name
 - Folder Id
 - o Preview Link

Then click on the + beside the buttons.



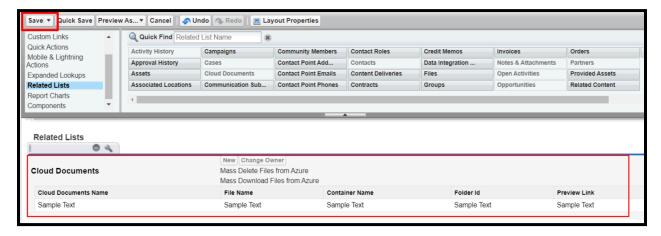
 Add the Mass Delete Files from Azure and Mass Download Files from Azure buttons from the Available Buttons to the Selected Buttons, and click OK.





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Now click on Save.



Finally, save the page layout, and the related list is available on the detail page.

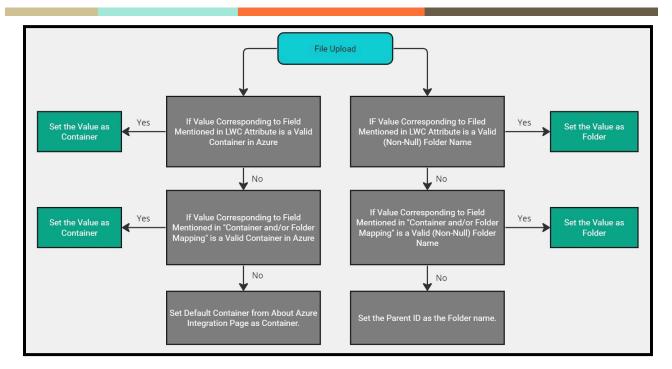


FlowChart

We are following this flow for selecting a Folder and a Container to upload to Azure. This flow will be respected whenever an upload to Azure is made, either from Azure Integration LWC, Migrate Now, or Migrate Real-Time.

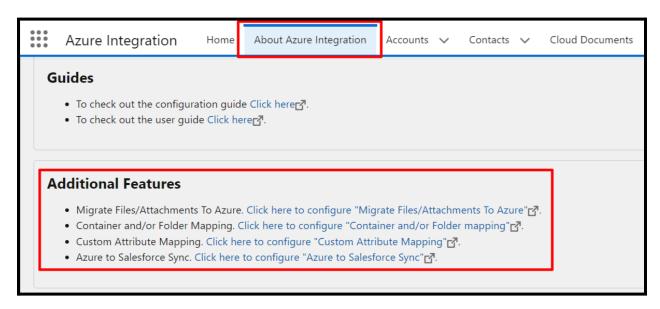


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Additional Features

On the **About Azure Integration** Page, you will see the Additional Features Details. Click on the respective Additional Feature Configuration link and complete the configuration steps.





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1. Migrate Files/Attachments To Azure

This Feature will help you to migrate Files and Attachments in Real-Time from Salesforce to Azure Container. You can even migrate your existing Files and Attachments from Salesforce to Azure Container with a few clicks. Refer to the Docs for detailed steps and guidance -

■ How to Use Migrate Feature: Azure Integration

2. Container and/or Folder Mapping

Using this feature, the User can dynamically define the container and folder in which the Files are getting uploaded, from the Salesforce record's field values. Here, the Field Value should be Present in the Azure Container List. Refer to the Docs for detailed steps and guidance -

■ How to Use Container and/or Folder Mapping Feature: Azure Integration

3. Custom Attribute Mapping

This Feature will help the User create custom attribute mapping in Salesforce for desired objects. Here, users can select the fields of desired objects. So when the user uploads the files (either from upload UI, Migrate Now, or Migrate Real-Time) from Salesforce, the field values based on this custom attribute mapping will be sent to the Azure storage object to set the Metadata, and it will create the Custom Attribute records to the related Cloud Document records. Refer to the Docs for detailed steps and guidance -

■ How to Use Custom Attribute Mapping Feature: Azure Integration

4. Azure to Salesforce Sync

The admin user can configure the settings from the About page - Azure to the Salesforce sync screen. With this feature, the user can now enable settings to create Cloud Document records in Salesforce when the files are uploaded in Azure storage. The user can also enable the setting to delete the Cloud Document records from Salesforce if the files are deleted from Azure storage. Refer to the Docs for detailed steps and guidance -

■ How to Use Azure to Salesforce Sync Feature: Azure Integration



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Conclusion

After configuring the entire app, you use the <u>Azure Integration User Guide</u> to understand how to use the Azure Integration app.

Support

If you are still facing difficulty or need any assistance, we are just an email away. Either raise a support ticket @https://azureintegration.satrangtech.com/ or email your queries/assistance/requests/feedback to azure@satrangtech.com