Terms

TERMS OF USE

PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE USING THIS WEBSITE. By using this website, you signify your consent to these terms of use. If you do not agree to these Terms of Use, please do not use the website.

Your access to and use of this website, as well as all related websites operated by Rema Consulting Limited (which includes www.leandracosta.com, among others) (collectively the "Site") is subject to the following terms and conditions ("Terms of Use") and all applicable laws. By accessing and browsing the Site, you accept, without limitation or qualification, the Terms of Use and acknowledge that any other agreements between you and the Site are superseded and of no force or effect:

1. You agree that the Site itself, as well as all content, videos, training materials, products, services and/or other materials, made available on the Site by us or other third parties, as well as the look and feel of all of the foregoing, (collectively referred to as the "Content") are maintained for your personal use and information by Rema Consulting Limited, (the "Company") and are the property of the Company and/or its third party providers. You agree that such Company Content shall include all proprietary videos, HTML/CSS, Javascript, graphics, voice, and sound recordings, artwork, photos, documents, and text as well as all other materials included in the Site, excluding only the materials you provide. Subject to your compliance with these Terms of Use, the Company hereby grants you a limited license, which is non-exclusive, non-transferable, and non-sublicensable, to access, view, and use the Site solely for your personal

purposes. No Company Content may be copied, reproduced, republished, uploaded, posted, transmitted, distributed, used for public or commercial purposes, or downloaded in any way unless written permission is expressly granted by the Company. Modification of the Content or use of the Content for any other purpose is a violation of the copyright and other proprietary rights of the Company, as well as other authors who created the materials, and may be subject to monetary damages and penalties. You may not distribute, modify, transmit or use the content of the Site or any Content, including any and all software, tools, graphics and/or sound files, for public or commercial purposes without the express written permission of the Company.

- 2. All Content, such as text, data, graphics files, videos and sound files, and other materials contained in the Site, are copyrighted unless otherwise noted and are the property of the Company and/or a supplier to the Company. No such materials may be used except as provided in these Terms of Use.
- 3. All trade names, trademarks, and images and biographical information of people used in the Company Content and contained in the Site, including without limitation the name and trademark, are either the property of, or used with permission by, the Company. The use of Content by you is strictly prohibited unless specifically permitted by these Terms of Use. Any unauthorized use of Content may violate the copyright, trademark, and other proprietary rights of the Company and/or third parties, as well as the laws of privacy and publicity, and other regulations and statutes. Nothing contained in this Agreement or in the Site shall be construed as granting, by implication or otherwise, any license or right to use any Trademark or other proprietary information without the express written consent of the Company or third party owner. The

Company respects the copyright, trademark and all other intellectual property rights of others. The Company has the right, but has no obligation, to remove content and accounts containing materials that it deems, in its sole discretion, to be unlawful, offensive, threatening, libelous, defamatory, pornographic, obscene or otherwise objectionable or violates any party's intellectual property or these Terms of Use. If you believe that your intellectual property rights are being violated and/or that any work belonging to you has been reproduced on the Site or in any Content in any way, you may notify Company https://www.leandracosta.com/contact. Please provide your name and contact information, the nature of your work and how it is being violated, all relevant copyright and/or trademark registration information, the location/URL of the violation, and any other information you believe is relevant.

- 4. While the Company uses reasonable efforts to include accurate and up-to-date information in the Site, the Company makes no warranties or representations as to its accuracy. The Company assumes no liability or responsibility for any errors or omissions in the content of the Site.
- 5. The Tools and Techniques are a method of life coaching, facilitating, and ways to improve customers well-being, self confidence and self-esteem. The content of the classes, workshops and sessions (the "Services") of the Company are general advice and services that never guarantee a certain result or improvement of a current situation.
- 6. The Tools and Techniques and the method used by the Company do not guarantee any specific result or change. They are a service, not a therapy. The Tools and Techniques used cannot and will never heal diseases or mental disorders, nor can they replace any therapy, treatment, or medication plan given to customers by their doctors or therapists. Clients and customers

- under supervision of a doctor or under therapy for physical or mental reasons – must consult their doctor or therapist before changing their treatment plan or therapy or alter it in any way based on information received from the Company.
- 7. When you register with the Company and/or this Site, you expressly consent to receive any notices, announcements, agreements, disclosures, reports, documents, communications concerning new products or services, or other records or correspondence from the Company. You consent to receive notices electronically by way of transmitting the notice to you by email.
- 8. If you send comments or suggestions about the Site to the Company, including, but not limited to, notes, text, drawings, images, designs or computer programs, such submissions shall become, and shall remain, the sole property of the Company. No submission shall be subject to any obligation of confidence on the part of the Company. The Company shall exclusively own all rights to (including intellectual property rights thereto), and shall be entitled to unrestricted use, publication, and dissemination as to all such submissions for any purpose, commercial or otherwise without any acknowledgment or compensation to you.
- 9. The Company shall use commercially reasonable efforts to restrict unauthorized access to our data and files. However no system whether or not password protected can be entirely impenetrable. You acknowledge that it may be possible for an unauthorized third party to access, view, copy, modify, or distribute the data and files you store using the Site. Use of the Site is completely at your own risk.
- 10. The Company will not intentionally disclose any personally identifying information about you to third parties, except where the Company, in good faith, believes such disclosure is necessary to comply with the law or enforce these Terms of Use.

- By using the Site, you signify your acceptance of the Company's Privacy Policy, and Data Protection Declaration. If you do not agree with the Privacy Policy and Data Protection Declaration, in whole or part, please do not use this Site.
- 11. By using the Site, you signify your acceptance of the Company's Returns and Cancellation Policy, If you do not agree with the Returns and Cancellation Policy, in whole or part, please do not use this Site.
- 12. NEITHER THE COMPANY NOR ANY OTHER PARTY INVOLVED IN CREATING, PRODUCING, OR MAINTAINING THE SITE AND/OR ANY CONTENT ON THE SITE SHALL BE LIABLE UNDER ANY CIRCUMSTANCES FOR ANY DIRECT. INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR PUNITIVE DAMAGES ARISING OUT OF YOUR ACCESS TO OR USE OF THE SITE. WITHOUT LIMITING THE FOREGOING, ALL CONTENT ON THE SITE IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE COMPANY DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS REGARDING THE USE OF THE MATERIALS IN THE SITE, THE RESULTS OF THE USE OF SUCH MATERIALS, THE SUITABILITY OF SUCH MATERIALS FOR ANY USER'S NEEDS OR THE LIKELIHOOD THAT THEIR USE WILL MEET ANY USER'S EXPECTATIONS, OR THEIR CORRECTNESS, ACCURACY, RELIABILITY, OR CORRECTION. THE COMPANY LIKEWISE DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS OR GUARANTEES THAT YOU WILL EARN ANY MONEY USING THE SITE OR THE COMPANY'S TECHNOLOGY OR SERVICES, YOU ACCEPT ALL RESPONSIBILITY FOR EVALUATING YOUR OWN EARNING POTENTIAL AS WELL

AS EXECUTING YOUR OWN BUSINESS AND SERVICES. YOUR EARNING POTENTIAL IS ENTIRELY DEPENDENT ON YOUR OWN PRODUCTS, IDEAS, TECHNIQUES: YOUR EXECUTION OF YOUR BUSINESS PLAN; THE TIME YOU DEVOTE TO THE PROGRAM, IDEAS AND TECHNIQUES OFFERED AND UTILIZED; AS WELL AS YOUR FINANCES, YOUR KNOWLEDGE AND YOUR SKILL. SINCE THESE FACTORS DIFFER AMONG ALL INDIVIDUALS. THE COMPANY CANNOT AND DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS OR GUARANTEES REGARDING YOUR SUCCESS OR INCOME LEVEL. THE COMPANY DOES NOT WARRANT THAT USE OF THE MATERIALS WILL BE UNINTERRUPTED OR ERROR FREE. THAT DEFECTS WILL BE CORRECTED, OR THAT THIS SITE, THE CONTENT, AND/OR THE MATERIALS AVAILABLE ON THIS SITE ARE FREE FROM BUGS OR VIRUSES OR OTHER HARMFUL COMPONENTS. YOU ASSUME ALL RESPONSIBILITY FOR THE COST OF ALL NECESSARY REPAIRS OR CORRECTIONS. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY PERFORMANCE OR SERVICE PROBLEMS CAUSED BY ANY THIRD PARTY WEBSITE OR THIRD PARTY SERVICE PROVIDER, ANY SUCH PROBLEM SHALL BE GOVERNED SOLELY BY THE AGREEMENT BETWEEN YOU AND THAT PROVIDER. Please note that the applicable jurisdiction may not allow the exclusion of implied warranties. Some of the above exclusions may thus not apply to you.

13. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY PERFORMANCE OR SERVICE PROBLEMS CAUSED BY ANY THIRD PARTY WEBSITE OR THIRD PARTY SERVICE PROVIDER (including, for example, your web service provider service, Stripe payment services, your software and/or any

updates or upgrades to that software). ANY SUCH PROBLEM SHALL BE GOVERNED SOLELY BY THE AGREEMENT BETWEEN YOU AND THAT PROVIDER. THE COMPANY RESERVES THE RIGHT TO DETERMINE, IN ITS SOLE DISCRETION, WHETHER THE COMPANY IS RESPONSIBLE FOR ANY SUCH MALFUNCTION OR DISRUPTION. THE COMPANY ALSO RESERVES THE RIGHT TO LIMIT YOUR USE OF THE SITE AND/OR THE CONTENT OR TO TERMINATE YOUR ACCOUNT SHOULD THE COMPANY DETERMINE THAT YOU HAVE VIOLATED THESE TERMS OF USE, OR THAT YOU HAVE VIOLATED ANY OTHER RULES OR CONDITIONS OF THE COMPANY. THE COMPANY RESERVES THE RIGHT TO REFUSE ACCESS TO THE SITE AND/OR THE COMPANY'S CONTENT, PRODUCTS AND/OR SERVICES TO ANYONE IN ITS SOLE DISCRETION. THE COMPANY RESERVES THE RIGHT TO DETERMINE, IN ITS SOLE DISCRETION. WHETHER THE COMPANY IS RESPONSIBLE FOR ANY SUCH MALFUNCTION OR DISRUPTION. THE COMPANY MAY, IN ITS SOLE DISCRETION, REFUND THE INITIAL FEE CHARGED FOR ANY USE OF THE SITE AND/OR ANY CONTENT OR A PRO-RATA PORTION THEREOF CONSISTENT WITH THE COMPANY'S REFUND POLICY. THE COMPANY SHALL REFUSE ANY REFUND THIRTY (30) DAYS AFTER YOUR PAYMENT FOR USE OF THE SITE AND/OR ANY CONTENT. EITHER PURSUANT TO THE COMPANY'S CUSTOMER LICENSE AGREEMENT OR OTHERWISE, REGARDLESS OF THE REASON FOR DISRUPTION.

14. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE, RELIANCE OR CONSEQUENTIAL DAMAGES, WHETHER FORESEEABLE OR NOT, INCLUDING, BUT NOT LIMITED TO, DAMAGE OR

- LOSS OF PROPERTY, EQUIPMENT, INFORMATION OR DATA, LOSS OF PROFITS, REVENUE OR GOODWILL, COST OF CAPITAL, COST OF REPLACEMENT SERVICES, OR CLAIMS FOR SERVICE INTERRUPTIONS OR TRANSMISSION PROBLEMS, OCCASIONED BY ANY DEFECT IN THE SITE, THE CONTENT, AND/OR RELATED MATERIALS, THE INABILITY TO USE SERVICES PROVIDED HEREUNDER OR ANY OTHER CAUSE WHATSOEVER WITH RESPECT THERETO, REGARDLESS OF THEORY OF LIABILITY. THIS LIMITATION WILL APPLY EVEN IF THE COMPANY HAS BEEN ADVISED OR IS AWARE OF THE POSSIBILITY OF SUCH DAMAGES.
- 15. You agree to indemnify and hold the Company and each of its directors, officers employees, and agents, harmless from any and all liabilities, claims, damages and expenses, including reasonable attorney's fees, arising out of or relating to (i) your breach of this Agreement, (ii) any violation by you of law or the rights of any third party, (iii) any materials, information, works and/or other content of whatever nature or media that you post or share on or through the Site, (iv) your use of the Site or any services that the Company may provide via the Site, and (v) your conduct in connection with the Site or the services or with other users of the Site or the services. The Company reserves the right to assume the exclusive defense of any claim for which we are entitled to indemnification under this Section. In such event, you shall provide the Company with such cooperation as is reasonably requested by the Company.
- 16. The provisions of these Terms of Use are for the benefit of the Company, its subsidiaries, affiliates and its third party content providers and licensors, and each shall have the right to assert and enforce such provisions directly or on its own behalf.

- 17. This agreement shall be governed by and construed in accordance with the laws of the Republic of Ireland, without giving effect to any principles of conflicts of law. You further submit to the exclusive jurisdiction of the state and federal courts sitting in Dublin, Ireland. If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.
- 18. These Terms of Use may be revised from time to time by updating this posting. You are bound by any such revisions and should therefore periodically visit this page to review the then current Terms of Use to which you are bound.

Last Updated: 1st October 2025

Privacy Policy

Rema Consulting Limited, respects the privacy concerns of the users of its website, www.leandracosta.com, and the services provided therein (the "Site"). The Company thus provides this privacy statement to explain what information is gathered during a visit to the Site and how such information may be used.

Your use of the Company's services and this site are also governed by those of Wix. Please also review the WIX website Terms of Use at https://www.wix.com/about/terms-of-use and the Terms of Use and Data Protection Declaration of www.leandracosta.com, which also govern use of this Site.

Use of Information: As a general policy, no personally identifiable information, such as your name, address, or e-mail address, is automatically collected from your visit to the Site. However, certain non-personal information is recorded by the standard operation of the Company's internet servers. Information such as the type of browser being used, its operating system, and your IP address is gathered in order to enhance your online experience.

The Site's various mailing lists, downloads, special offers, contests, registration forms, and surveys may request that you give us contact information such as your name, mailing and/or e-mail address, demographic information such as your age and gender, and personal preference information such as your preferred software and interests. Information submitted at the time of submission will be used by the Company only as necessary for our legitimate business interests, including without limitation the improvement of our products, services and the contents of the Site. The Company may also share such information with our business and promotional partners to further

those interests. Personally identifiable information is never sold or leased to any third parties. With your permission, we may use your contact information to send you information about our company and products. You may always opt-out of receiving future mailings as provided below. The Company does not store any credit card information it may receive in regard to a specific transaction and/or billing arrangement except as necessary to complete and satisfy its rights and obligations with regard to such transaction, billing arrangement, and/or as otherwise authorized by a user.

The Company may disclose user information in special cases when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference (either intentionally or unintentionally) with the Company's rights or property, other users of the Site, or anyone else that could be harmed by such activities.

The Company may also be required to disclose personal information in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

Please also note that third-parties who provide and/or publish content via the WIX Service shall be deemed the data controllers for any personal data contained in the content uploaded by any such party to the Company's Wix Service ("Third-Party Content") and any other personal data processed in relation to such Third-Party Content. This privacy policy only concerns the processing for which the Company is a data controller. If you have any questions regarding personal data contained in the Third-Party Content, please contact the third-party provider responsible for such Third Party Content.

Children Age 16 and Under: The Company recognizes the special obligation to protect personally identifiable information obtained from children age 16 and under. AS SUCH, IF YOU ARE 16 YEARS OLD

OR YOUNGER, THE COMPANY REQUESTS THAT YOU NOT SUBMIT ANY PERSONAL INFORMATION TO THE SITE OR TO THE COMPANY. If the Company discovers that a child age 16 or younger has signed up on the Site or provided us with personally identifiable information, we will delete that child's identifiable information from our records.

Use of Cookies: Cookies are pieces of information that a website transfers to an individual's computer hard drive for record keeping purposes. Cookies make using our Site easier by, among other things, saving your passwords and preferences for you. These cookies are restricted for use only on our Site, and do not transfer any personal information to any other party. Most browsers are initially set up to accept cookies. You can, however, reset your browser to refuse all cookies or indicate when a cookie is being sent. Please consult the technical information relevant to your browser for instructions. If you choose to disable your cookies setting or refuse to accept a cookie, some parts of the Site may not function properly or may be considerably slower.

Malware/Spyware/Viruses: Neither the Company nor the Site knowingly permit the use of malware, spyware, viruses, and/or other similar types of software.

Links to External Sites: The Company is not responsible for the content or practices of third party websites that may be linked to the Site. The Company is also not responsible for any information that you might share with such linked websites. You should refer to each website's respective privacy policy and practices prior to disclosing any information.

Bulletin Boards and Chat Areas: Guests of the Site are solely responsible for the content of messages they post on the Company's forums, such as chat rooms and bulletin boards. Users should be aware that when they voluntarily disclose personal information (e.g., user name, e-mail address, phone number) on the bulletin boards or in the chat areas, that information can be collected and used by others and may result in unsolicited messages from other people. You are responsible for the personal information you choose to submit in these instances. Please take care when using these features.

Choice/Opt-Out: The Site may provide you the opportunity to opt-in to receive communications from us at the point where we request information about you. You always have the option of removing your name from any email list in order to discontinue any such future communications. In order to ensure immediate removal from any list, please follow the specific instructions set forth within the communications you receive from the Company which you no longer wish to receive. If you are unsuccessful in completing the instructions specified in any such communication, please contact us HERE, and state you wish to be removed from the mailing list.

Transfer of Information Across National Borders: Our site and various information we collect are operated on servers located in various jurisdictions, including Ireland. When you access or use the Site and/or our services, personal information about you may be transferred outside the country in which you are situated to these other locations. The Company's policies ensure that such personal information is protected to the same standard when processed by any Company entity or office around the world. We also ensure that appropriate contracts containing standard data protection clauses approved by the European Commission to protect that information and the rights of individuals are in place with any and all third-party service providers we may use.

Your Access to and Control Over Your Personally Identifiable Information: At any time, but only once per calendar year, or as otherwise required under applicable law, users may contact Company to review the personally identifiable information that Company has collected about you. If you discover any errors, please notify the Company and the information will be corrected. To review the personally identifiable information that company has collected about you, please contact us HERE starting the message with "Personal Information Review Request." Users may also request that the Company delete a user account(s) or, if you have not established a user account, your email address, and any related data at any time. If you wish to delete your user account(s), please contact us **HERE** starting the message with the words "Delete Account". If you do not have a user account and wish to delete your email address or other personally identifiable information that you might have provided through your use of the Site, any Games, and/or any Services, please contact us HERE starting the message with the words "Delete My Information".

You may also choose to confirm that the Company does not use your personal information in certain ways and/or to otherwise "opt out" of certain uses of that personal information, including without limitation (i) when your personal may to be disclosed to a third party unrelated to the Company and/or parties directly related to providing your Services and/or (ii) when your personal information may be used for a purpose that is materially different from the purpose(s) for which it was originally collected or subsequently authorized by you. If you wish to limit your personal data in either such way, or have other questions about how the Company may use your personal data, please contact us <u>HERE</u> starting the message with the words "Privacy Request".

Contact Information for Complaints or Concerns: If you have any complaints or concerns about the Company or about this privacy statement, please contact:

Via contact form HERE

or

Via regular mail:

Rema Consulting Limited Attn: Privacy Policy/Legal 1 Granville Crescent Cabinteely, Dublin Ireland

Information provided by you via general email inquiries to the Company such as your e-mail address is used only to respond to your inquiries in the ordinary course of business, and is never shared with third parties.

If you are a resident of the EU and have an unresolved data privacy concern or personal information collection, use, or disclosure concern, you may file a complaint/inquiry with us <u>HERE</u>

Security/How Your Personally Identifiable Information Is Protected: Security for all personally identifiable information is extremely important to us. We have implemented technical, administrative and physical security measures to attempt to protect your personally identifiable information from unauthorized access and improper use. We also protect your personally identifiable information offline. Only employees who need the information to perform a specific job (for example, customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

We continually review all such measures and update them when appropriate. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, the Company cannot ensure or warrant the security of any information you transmit via the internet. By transmitting any such information to the Company, you accept that you do so at your own risk.

Your Acceptance of These Terms: By using the Site, you accept the policies and restrictions set forth in this Online Privacy Policy. If you do not agree to this policy, please do not use the Site. This Online Privacy Policy may be revised from time to time by updating this posting. You are bound by any such revisions and should therefore periodically visit this page to review the then current Online Privacy Policy to which you are bound.

Last Updated: 1st October, 2025

DISCLAIMER: This document and all of the information contained herein are presented for informational purposes only. Nothing contained herein is intended as legal advice.

Data Protection Declaration

THE PERSON COLLECTING DATA IS

Leandra Costa
Data Protection Controller
Rema Consulting Limited
1 Granville Crescent, Cabinteely
Dublin - Ireland

WHAT DATA DO I STORE?

I store all of the data that I need in order to maintain my relationships with customers and clients. This data ranges from records including full name, e-mail address and country, to more extensive records that include full name, telephone number, e-mail address, home and work address, as well as details of dependents.

For tax purposes, if you attend a class or buy a product, I will store your tax or VAT identification number and all of the data that I need to issue a correct invoice in all of the jurisdictions in which I operate.

I may store both your shipping address, for product delivery, and your billing address, which can be used to verify credit card payments or other methods of payment.

WHY DO I STORE YOUR DATA?

I store your data in order to provide the services that I offer for free and to fulfill my contractual undertakings with my customers and clients.

Personal data is stored to be able to send you information, free samples, products and to register you for classes and telecalls.

Recordings of classes, telecalls, group sessions, private sessions and workshops are stored and distributed to enable clients and customers to play back classes or telecalls they attended. Following the aforementioned classes, workshops or telecalls, recordings are also turned into products that are sold in the shop.

WHO HAS ACCESS TO YOUR DATA?

My team and I have access to your data to be able to fulfill our contractual agreements with our customers and clients. My team may include my communications and marketing team, my event organizers and my administrative staff.

In addition, outsourcing work on specialist tasks within IT and accounting, for example, sometimes requires me to grant consultants access to your data whenever and wherever this is required to fulfill my legal obligations towards official authorities or to develop and improve my services.

In addition, when facilitating classes of (1) Access
Consciousness, LLC, 406 Present Street, Stafford, TX 77477,
United States of America, (2) Access Consciousness
International Limited,163 Kimmage Rd. Lower, Kimmage, Harold's

Cross, Dublin 6W, Co. Dublin, D6W W132, Ireland,, and (3) Access Seminars Australia PTY LTD, 55 Lorikeet Drive, Peregian Beach, QLD 4573, Australia, all three parties to be referred to as "Access Consciousness" or the "Companies", have access to your basic data (full name, e-mail address, mailing address, country and phone number) when you register for one of my Access Consciousness classes through my general website or through www.accessconsciousness.com. This applies to in-person classes, telecalls and online courses, as well as classes offered live via audio and live-streamed classes.

Please note: Access Consciousness gains access only to your basic data when you sign up for one of the Access Consciousness classes or calls that I offer. Access Consciousness does not have access to your tax or VAT number.

DO I SHARE YOUR DATA?

As mentioned above, I share your data with Access Consciousness if you choose to take an Access Consciousness class.

Access Consciousness is a franchise system that uses a shared worldwide marketing tool via its website

www.access consciousness.com.

Please note:

I do not share your data with facilitators with whom you have not taken a class.

Access Consciousness is bound by the same data protection agreement to which I adhere.

For all clients in Brazil:

In order to comply with all rules and regulations of the "Lei Geral de Proteção de Dados" (LGPD) we added the following right to our Data Protection Declaration:

If you live in Brazil you have the right to request information, with whom the Data Protection Controller has shared the stored data with. Please request a respective list from the Data Protection Controller mentioned above in this declaration.

HOW LONG IS THE DATA STORED?

I keep the data stored as long as:

- I have a relationship with you as a customer, client or interested party
- I am legally obliged to for tax purposes
- until you unsubscribe or ask me to delete your information

WHAT DATA PROTECTION RIGHTS DO YOU HAVE AS A CUSTOMER?

As a customer, you have the right to:

- manage your e-mail or paid subscription
- correct any and all information I have stored

- request details of the data I have stored regarding you
- request deletion or limitation of your stored data.

If you would like to update, change or amend your data, or be deleted from the database, please tell us by submitting your request through the contact form on this site <u>HERE</u>.

ARE CUSTOMERS OBLIGED TO PROVIDE THEIR DATA?

Yes, as a customer or client, you must provide the data I need to be able to fulfill my contractual obligations within the various services I offer.

Depending on what you are requesting from me, I will ask you to provide information that may range from your full name, e-mail address and country to more extensive details including full name, telephone number, e-mail address, home and work address, as well as details of dependents.

COOKIES, PROFILING AND AUTOMATION

I use cookies to make my website workable and user-friendly. A pop up will appear the first time you visit my site, saying that I use cookies and that, by continuing, you agree to me placing cookies on your computer. In the process, a cookie will be placed on your computer so that you will not see the pop-up every time you visit the website.

I do not perform any form of automated profiling. Sometimes I will check what topics a client may be interested in based on his/her previous choices of classes or products.

I do not share your data or sell it to any external agencies. Checks on prerequisites for advanced classes are processed automatically.

WHERE DO I STORE YOUR DATA?

I use multiple systems for storing your data to fulfill my contractual agreements with customers and clients.

In general, information is stored in cloud services and on computers in the country of my residence,

the United States of America, the European Union and Australia.

HOW DO I PROTECT YOUR DATA?

Access Consciousness staff, contractors and the external agencies with whom I work have all signed NDAs (Non-Disclosure Agreements). They have also been trained in data protection.

The stored data can only be accessed through security-protected entry points by users with permission to access the information.

Last Updated: 1st October 2025

Returns and Cancellation Policy

Can I return my digital products?

No, digital products are not eligible for returns or refunds.

Can I cancel my Seminars/Classes?

For in-person classes you can cancel your class registration prior to the start of class and penalties may apply. Bank fees, credit card fees, PayPal fees, etc., deducted from the refunded amount on the customer's end are not refundable. A refund of a class that has started and been attended by a customer is only possible if the class is canceled by lunchtime of Day 1 for full day classes or before the second session for online series. An exception for online classes is once you have received the class manual or replay download link there are no refunds. Please note Access Consciousness® classes offered through this site are also subject to the policies of www.accessconsciousness.com.

Can I cancel my Paid Subscriptions?

Yes, you can cancel your subscriptions anytime by logging in to your account. Depending on where in the billing you cycle you are when you cancel, will determine if you are charged for the next billing cycle. There are no refunds for paid subscriptions.

Can I cancel my Private or Group Sessions?

Yes, you can cancel or reschedule your private or group session prior to the session time.

- Cancellations prior to 24 hours before the scheduled session time receive a full refund.
- Cancellations within 24 hours of the scheduled session time are not eligible for refund.

Can I cancel my Corporate Consultation?

Cancellation policies for corporate consultations will be discussed and agreed on in the setting up of the consultation.

How do I contact you?

Contact us via the contact form on this site HERE

Audio & Visual Release

Release for Audio and Video Recording

- All classes, telecalls, seminars and workshops are recorded for audio and made available to participants. Online Classes may also be streamed via zoom or other video conferencing platforms, with the cameras generally focused on the person currently speaking.
- 2. This disclaimer is a legal requirement that allows the Company and the Coach/ Facilitator to record classes, workshops and seminars and send the recordings to all participants to re-listen or watch again.
- 3. When registering for a seminar, class, telecall or workshop participants agree to be recorded, filmed and agree that the recordings including their face and voice are sent to other class participants.
- 4. If a customer for whatever reason does not want to be filmed, he/she must turn off the camera function of his/her device or cover the camera when speaking.
- 5. If a customer does not want to be recorded, all questions can be asked in a written thread as well, that is visible to all other class participants.

Having fully understand the above written,

 I herewith acknowledge and agree that Rema Consulting Limited 1 Granville Crescent, Cabinteely, Dublin, Ireland, and/or Leandra Costa, Dublin, Ireland, and/or its affiliates ("the Company") may make video and/or audio recordings ("Recordings") of the classes, workshops, and events in which I am registering and/or participating live.

- As a condition to register for classes, workshops, and events and for other valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I hereby grant the Company a royalty-free, non-revocable, transferable right, in perpetuity, anywhere in the world to:
- record me, my name, my likeness and my voice, by any technology or means, while attending or participating in one or more classes, workshops, and events; and
- save, copy, edit, display, distribute, sell and use (collectively, "Use") such Recordings in any manner or form whatsoever, including, but not limited to, in promotional and marketing materials.
- I understand and agree that the Company may Use the Recordings in composite or edited forms, and I hereby waive my right to inspect or approve any version(s), including the finished version(s), of such Recordings, including written copies, quotes or transcripts that may be created in connection therewith. I also acknowledge and agree that these audio and video records are used for educational and training purposes and that other participants view the records; in this context I waive my personal intellectual property rights (image and audio). This Release shall be governed by and construed in accordance with the laws of Ireland without giving effect to principles of conflicts of laws.
- I have read this Release, fully understand its terms and understand that I am voluntarily giving up certain rights available to me by law, including, but not limited to, any and all rights to fees or compensation from the Use of the Recordings by the Company or its owners, officers, managers, employees, contractors, subsidiaries, affiliates, licensees, successors, assigns, agents, and representatives, including without limitation, Pam Houghteling (collectively, the "Released Parties") for any and all purposes.

I acknowledge that by registering for a class and checking the terms and conditions box I hereby waive, release and forever discharge the Released Parties from any claims, demands or causes of action I may have arising out of or in connection with the Released Parties' Use of the Recordings to the greatest extent allowed by law.