

## D5 New Volunteers Orientation Agenda

December 3, 2025 10:00 AM-11:30 AM for TY2025

- **Welcome** - Ed
- **Training (in-person preferred; alternative options)** - Ronnie
- **New D5 Web Site** - Susan
- **AARP Portal** - Susan
- **Certification Process:** - Ronnie
  - **AARP LMS**
    - Policies and Procedures - TY 2025
    - Technology and Security - TY 2025
    - Mileage Travel (first year)-TY 2025
  - **Link and Learn (IRS)**
    - Volunteer Standards of Conduct Exam
    - Intake/Interview and Quality Review Exam
    - Advanced Certification Exam only (Counselors only)
- **Conclude** - Ronnie

**Note: The new volunteer orientation will be conducted at Webster Recreation Center, 311 Pennsylvania Ave., Webster, TX 77598**