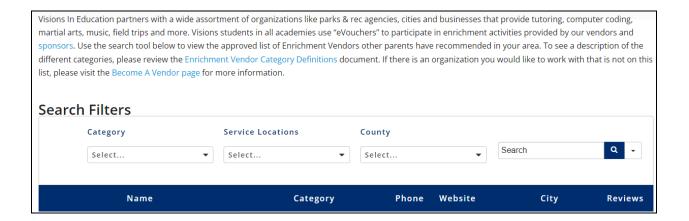


# eVoucher Instructions (Home School Academy)

### **Selecting an Enrichment Vendor**

Only Enrichment Vendors that have been pre-approved by Visions, and have a valid Services Agreement for the current school year, can be paid with a Visions eVoucher. The complete list of Enrichment Vendors is available here on the <u>Visions website</u>. This database includes hundreds of trusted Enrichment Vendors. This webpage includes a comprehensive list of Enrichment Vendors with detailed description of services, counties served, and contact information. The list can be filtered by category of services, location, and keywords. This list also includes links to customer review webpages.



If the family wants an organization to submit a new Enrichment Vendor application, they should review our <u>Conflict of Interest in Vendor Selection page</u>, before they complete <u>the request</u>.

#### \*Please note:

- Once the eVoucher request is entered in LPAD, the funds are subtracted from the student's account.
- To ensure sufficient time for approval and processing, the order must be entered at least 5 business days prior to the service start date.



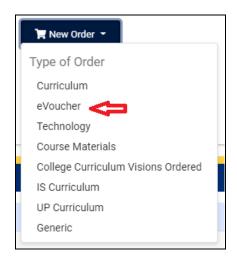
- Note: Outschool eVoucher orders must be entered at least 10 business days prior to service start date. Please see <u>this document</u> for the unique instructions for entering an order for this Enrichment Vendor.
- eVouchers for services can only be ordered one semester at a time.
- A separate eVoucher order must be placed for each Enrichment Vendor.
- eVouchers are only used for services (live or pre-recorded) and registration fees or musical instrument rentals and <u>cannot</u> be used for the following:
  - Any type of curriculum/printed materials, equipment, travel, uniforms or clothing.
  - Any competitive sports teams/leagues (AAU teams, Little League, traveling teams, etc.)
    - <u>Note</u>: eVouchers are allowed to cover fees for recreational leagues provided by <u>public agencies</u>, <u>such as Parks &</u> <u>Recreation</u>.
- For services ordered during Early Ordering (service dates July 1 January 31),
   \$600 is the maximum allowed per student (continuing students only).
- If a specific Enrichment Vendor is not on the list for the current year, they may need to update their Service Agreement.
- Please refer to these <u>quidelines</u> for placing and utilizing eVouchers.

## Ordering an eVoucher in LPAD

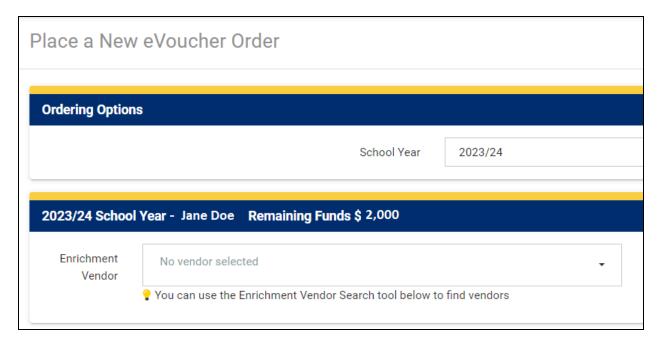
The following information is for Home School families.

- All eVoucher orders need to be placed via the parent's LPAD account.
- To place a new eVoucher order, click on the "**New Order**" button for the specific student name and select the eVoucher option.



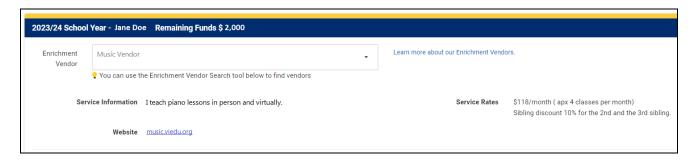


• Select one of the vendors from the Enrichment Vendor drop-down list or start typing the name of the Enrichment Vendor in the selection field.



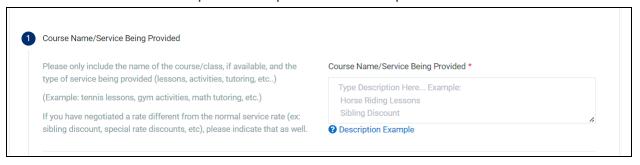
 The system will display the service information, service rates, website, and service address for the Enrichment Vendor.





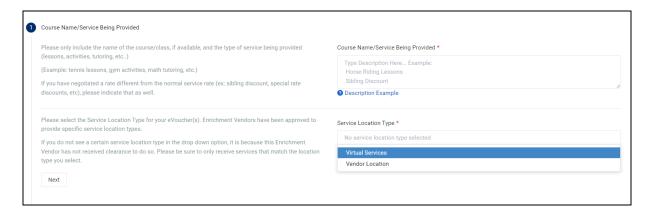
- Course Name/Service Being Provided: Please enter the course name or a description of the services or rentals requested (see sample screenshot below, which shows the <u>required information</u> to be entered).
  - o If ordering a pre-recorded course, please state this in the description.

**Note**: The eVoucher ordering page in LPAD will display a service description section with a description example and other helpful instructions.

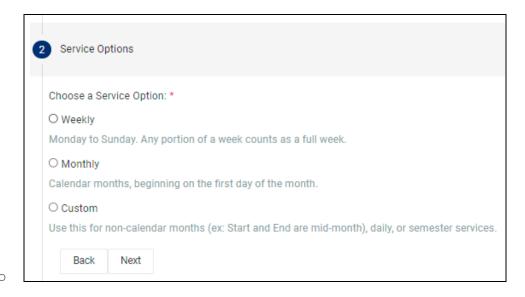


- **Service Location Type-** Select the Service location type for the Enrichment Vendor based on how/where the services are rendered.
  - Virtual Services Services are provided virtually.
  - In Home services Services are provided by the vendor at the student's home
  - Vendor Location Services are provided in-person at the vendor location





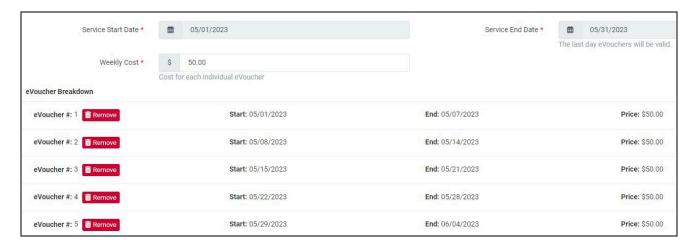
- **Service Options:** Select the type of payment which the selected Enrichment Vendor prefers (i.e., weekly, monthly or custom), then click on the "Next" button.
  - Each Enrichment Vendor operates differently when it comes to billing for services. Visions families should contact their Enrichment Vendor to determine how they prefer to be paid. To ensure accurate billing and eVoucher processing, select the type of payment which the Enrichment Vendor prefers (i.e., monthly, weekly or custom).



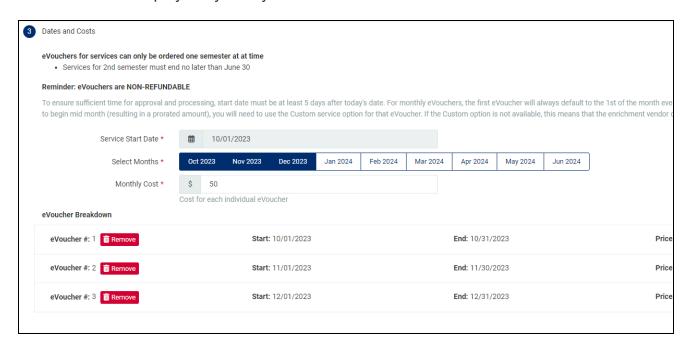
• **Dates and Cost:** To ensure sufficient time for approval and processing, the order must be entered at least 5 business days prior to the service start date.



 For weekly eVouchers, enter both the start and end date and the weekly cost.

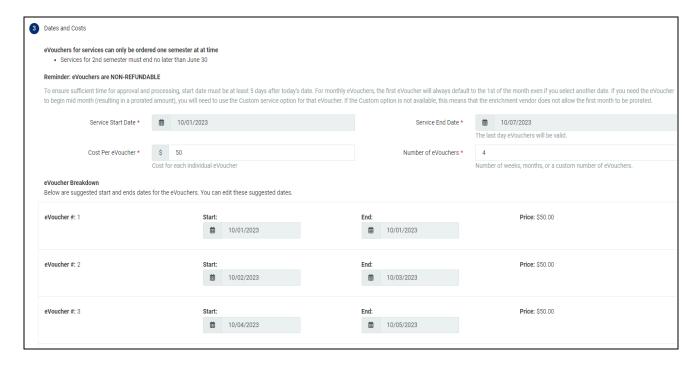


 For monthly eVouchers, enter the start date and select additional months as displayed by the system.





- For custom eVouchers, enter the start date, end date, cost per eVoucher and the number of eVouchers required.
  - Pre-recorded courses should be entered with the same Start and Finish Date (i.e., as a single day.)



- As soon as all the details are updated, LPAD will auto-populate the eVoucher Breakdown table. This screen will then display the total amount that will be deducted from the student's budget.
- Comments can also be entered by the parent in the Order Comment box. After reviewing the information entered for completeness and accuracy, click on Submit Order.

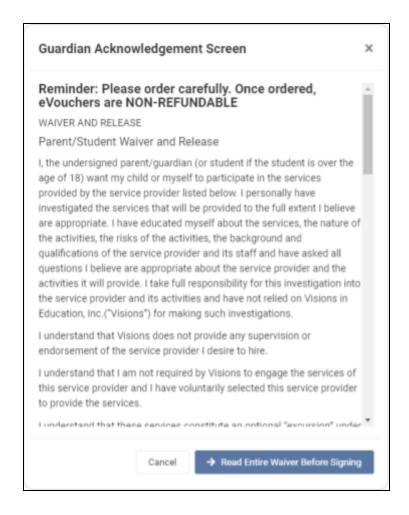




### Finishing steps:

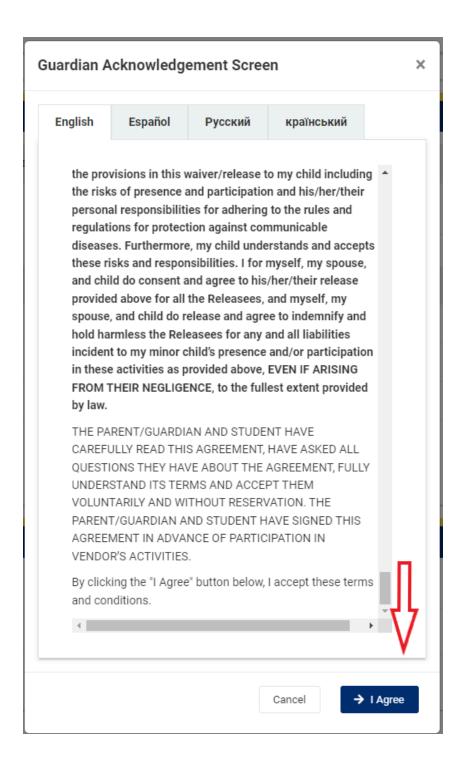
### **Guardian Acknowledgement** (Read entire waiver before agreeing)

 Parents/Guardians will need to read and agree to an online waiver to approve the service.



Please scroll down and read the entire waiver, once you agree with the
eVoucher terms, you will need to click on the "I agree" button to create the
eVoucher.







## The order is now complete.

**Note:** If a processed eVoucher requires edits, the Enrichment Vendor is responsible for submitting an Enrichment Vendor Help Form request. These requests cannot be initiated by the parent or Ordering Services.

#### Where the eVoucher goes next:

- After the order has been entered and the Guardian Acknowledgement agreed to, it will be electronically routed to the student's Teacher for approval.
- After the Teacher approves the order, the Ordering Services team will do a final review and process the eVoucher.
- LPAD then automatically sends the eVoucher electronically to the Enrichment Vendor. The Enrichment Vendor will receive an email notification regarding the processed eVoucher.
- The Enrichment Vendor is then authorized to provide services to the student.
- A notification is subsequently sent to the family informing them that the order has been processed (see below).

Dear parent/guardian of (student's name),

We're happy to inform you that your eVoucher order (#XXXXXXX) for (Vendor's Name) has been processed. Please communicate with the enrichment vendor to confirm or register for your child's activity prior to your child's first session.

Enrichment vendor email address: vendor@email.com

Enrichment vendor phone number: (555) 555-5555



# **Outschool Orders Only:**

After we process the order, you will receive an email from Outschool confirming your order. You do not need to contact Outschool or provide them with an eVoucher. Simply log in on the first day of the class.

# Ordering from Outschool

Note: Please see these instructions for Ordering from Outschool