



Julie DiOrio's Music Lesson Policy (2025-2026)

www.juliediorio.com | juliedioriomusic@gmail.com | 978-397-5925

Drop-in...

IN PERSON @ YOUR HOME \$90/hr

IN PERSON @ JULIE'S MEDFORD HOME \$85/hr

Lessons are purchased individually, and payment is due at time of lesson.

Travel fee applied to locations more than 25 mins from Medford, MA... +\$5

Monthly Subscription...

IN PERSON @ YOUR HOME \$85/hr

IN PERSON @ JULIE'S MEDFORD HOME \$80/hr

Lessons are prepaid via auto-pay at the beginning of each month.

Travel fee applied to locations more than 25 mins from Medford, MA... +\$5

Communication...

Please text only for issues that require my attention within the following 24 hrs (such as cancellation, emergencies, etc.). Please email for all other inquiries. juliedioriomusic@gmail.com

Student Cancellation...

- WITH MORE THAN 24 HRS NOTICE:
Drop-in- lessons may be canceled or rescheduled without charge.
Subscription- lessons may not be canceled, but may be rescheduled.
- WITH LESS THAN 24 HRS NOTICE: Lesson is forfeited and charged in full. *Unless due to illness. Please respect the honor system.
- NO SHOW: If a student does not show up for their lesson time within 15 minutes of their scheduled start time, the lesson is considered to be a "less than 24 hr notice cancellation," and is charged in full with no option to make it up.
- DUE TO ILLNESS or WEATHER with any amount of notice: We will proceed with a remote online lesson at the regular time of lesson unless the student is feeling too ill, then we will reschedule either with a remote or in-person lesson. Please respect the honor system.

Teacher Cancellation...

- With less than 24 hrs notice, you may choose to either reschedule or cancel with a full refund.
- With more than 24 hrs notice, lesson is rescheduled.

Payment Options...

- **Drop-in-** Cash App, venmo, paypal, square auto-pay, or cash
- **Subscription-** Auto-pay via Square recurring once per week, charged on the 1st of each month. Please note the service charges 3.5% + .30 per charge for cards or 1% for ACH bank transfers.

Make-Up Lessons...

If you are granted a make-up lesson (see "Cancellation" clause above), then you may reschedule for the same duration or apply it to an Ensemble Day or Workshop Day.

No bedroom lessons...

For health and hygiene reasons, lessons should not take place in a bedroom.

Referrals...

When a referral of yours books their first month of lessons, your next lesson is **FREE** as a thank-you! I cannot express how much I appreciate word-of-mouth referrals. This is literally how I've built my business since I was 15 years old! I love teaching friends of friends!

Content...

I am always asking students what they would like to learn next. However, sometimes students do not want to tell me the truth because they think it might hurt my feelings (kids especially!). Please check in with your child often to make sure they are excited about what we are working on! ...And then please tell me! If they want to move in a different direction, I am 100% happy to adjust and be flexible. MY goal is to help students reach THEIR goals!

If ANY of the above information is unclear or you would like to discuss it for any reason please do not hesitate to reach out. It is far easier to clarify a point of this policy before needing to implement it rather than afterward.

I sincerely value your business and your feedback!

Discontinuing...

If a student chooses to discontinue their drop in lessons, they may do so at any time per the above cancellation policy.

If a student chooses to discontinue their monthly subscription lessons they are responsible for any unpaid balance and for the remaining lessons in that month. For example, if they discontinue on May 15, and have 2 unused lessons at the time of discontinuing, then these 2 lessons will be charged. They may choose to use them sometime in the future or forfeit them.

Thank you!
Julie

