



The IT Extended-Hours Student Service Desk provides IT support by student workers during evening and weekend hours during the academic year.

- Monday 4:30 PM to 11 PM
- Tuesday 4:30 PM to 11 PM
- Wednesday 4:30 PM to 11 PM
- Thursday 4:30 PM to 11 PM
- Friday 4:30 PM to 6:30 PM
- Saturday 10 AM to 7 PM
- Sunday 10 AM to 11 PM

For assistance, please contact by:

- Phone: IT Service Desk Phone number: 413-265-2390 which will be forwarded to the student service desk.
- Zoom: <http://tiny.cc/zoom-it-student-help> or <https://elms.zoom.us/j/8722862458>
- Or Walk-in: Lyons Center Room 103 Computer Lab.