

Terms & Conditions: Neuro-Friendly Sales Accelerator

Welcome to the **Neuro-Friendly Sales Accelerator** (“Program”) hosted by Polly Pollock, trading as Neuropreneur Rising. By enrolling in this program, you agree to the following terms and conditions. The Neuro-Friendly Sales Accelerator is a 4 month mentorship program designed to help neurodivergent business owners learn how to market their business.

1. Terms of Service

Throughout the program, you will receive the following support:

- Fortnightly group coaching calls (via Zoom/ Google Meet)
- Monday-Friday support in the group Telegram channel.

2. Payment & Pricing

When you join the program, you commit to one of the following payment options:

- **£2000 paid in full** or
- **£334** per month for 6 months
- **£667** per month for 3 months

Payments are processed via **Stripe**, and you are responsible for completing all payments on the day they are due to come out each month.

3. Refund & Cancellation Policy

This program is **non-refundable**. You may not request a refund once:

- 14 days have passed since purchase **OR**
- You have joined the Slack group or logged into your online Thrivecart portal—whichever comes first

We do not offer refunds for change of mind, scheduling conflicts, or lack of participation. However, if unexpected life events happen, and you've already paid (either in full or via

ongoing payments), you may defer and join the next available cohort in some cases —just email polly@neuropreneurising.com to discuss.

4. Access & Delivery

All program materials (modules, templates, and replays) will be accessible via a shared platform, and you will have **lifetime access**.

5. Group Conduct & Community Agreements

This is a values-led, neurodivergent-affirming space. We ask all members to:

- Engage with kindness, respect, and curiosity
- Maintain confidentiality within the group container
- Avoid giving advice to peers as absolute truth—this space is here to empower, not confuse
- Support and connect with fellow participants while allowing Polly to lead on teaching and strategy

Anyone found engaging in disruptive, disrespectful, or harmful behavior may be removed from the Telegram group at Polly's discretion.

6. Disclaimer & Results

This program is not therapy, legal advice, or financial consulting. It is a business mentorship and educational support program designed to support your learning and confidence around sales.

We **do not guarantee income, results, or specific outcomes**. Your success depends on many factors including your own effort, timing, offer, niche, and implementation.

7. Communication & Support

You may submit your work/ updates/ questions twice a week in our slack channel. These days are usually on Tuesdays and Thursdays, and Polly will respond to your messages during that day, or within the 24 hours.

Please note that if you do not submit your questions/ feedback before 9am UK time on the feedback days, your question may be missed.

You will also have the chance to attend our group hot-seat coaching call once a week where you can come to get your questions answered.

If you have a private, urgent, or sensitive matter, please email **polly@neuropreneurrising.com**.

8. Accessibility & Accommodations

This is a neurodivergent-friendly program. If you need additional support or accommodations to participate, please reach out to **polly@neuropreneurrising.com**—we're happy to work with you to find a sustainable solution.

9. Intellectual Property

All materials shared within the program are the intellectual property of Polly Pollock and Neuropreneur Rising. You may not copy, share, resell, or distribute any program content without written permission.

By completing your purchase, you acknowledge and agree to these terms. You are responsible for upholding your part of this agreement, and we can't wait to support you in building a sales process that actually works for *your* brain.