

Shelter Rental & Party Hosting FAQ's

What is the check in process for party hosts and guests?

One (1) Party Car will park in the designated Birthday Parking Spot in the Parking Lot. The Birthday Party Person's name will be indicated on the Parking spot. If you have any guests that may require assistance to our party area, please let us know 48 hours ahead of time.

Your shelter reservation is for four-hours, including set up and tear down time. For example, if you select a 9:30am - 1:30pm reservation, you may want to advertise your party to guests from 10am - 1pm, depending on how much time you would like to reserve for setup and teardown.

Although your shelter reservation is for four hours, you are welcome to stay and enjoy our barnyard and playground during our normal hours. You may also arrive to play before your scheduled party time, but will not be able to access your reserved tables or set up that area until your time slot begins. Please check our website at www.visitpattersonfarm.com for our hours of operation during the time of your party.

You will check-in at the admissions window located in the Silo to the right of the Big Red Barn.

Upon checking in, our staff will review details regarding your package, issue a wagon to transport your items and direct you to your reserved party location. Please have your tables cleared and area free from trash at the end of your reservation time, as we will need to promptly begin preparations for our next party.

Guest Admission Policy

Admission to Patterson Farm Market & Tours is required for each party attendee, ages 2+. These admissions can be purchased using the Online Group Rate ticket option for the best price, or by attendees purchasing their own tickets individually online or at the gate. Please note: a minimum of 15 guests are required for the group rate pricing to apply. Our Group Rate admission is for general admission. Add-on activities (such as Mega Drop, Paintball, Goat Fishing when available, or Gem Mining) can be added at the time of booking, or by contacting our office prior to your party.

Guests will also check-in at the Silo Check in Window to the right of the Big Red Barn. Each guest (adults and children ages 2+) will receive a wristband for entry and will be directed to your party site. Party guests that are All Season Pass Holders are welcome to use their All Season Passes for entry to your party - they will not need to purchase an admission.

Should you opt to <u>not</u> cover admission for your adult guests or tag-a-long siblings, please advise them in advance of our admission policy so that they are prepared to pay for their admission either at the gate, or on our website. They will need to pay the regular general admission price (will not receive the party rate).

The birthday person(s) as well as up to 2 hosts are admitted free. Please visit the Ticket Booth at the end of your party to settle up. We will update your total after your party by adjusting your online order to add or refund unused pre-purchased tickets (if applicable).

If you've ordered food from our menu then it will be served to your group 30-minutes after your party starts. Animal feed will be provided to you in the barnyard for your guests.

Parties at Patterson Farm Market & Tours, Inc. are self-guided. It's up to you what activities to do and when to do them. Most guests will start with the animals, make their way through the playgrounds and then come back to their tables for cake and ice cream. Because there is so much to do, it's nearly impossible to do it all in just 4-hours. We advise opening gifts at home to make the best use of your time with family and friends at the farm. And remember you and your guests are welcome to stay for unlimited play during our normal hours of operation, even after your reserved table time has ended.

After your big day comes to a close, go back to the Silo at the Big Red Barn where staff will assist you with closing out your party. We look forward to your visit!

I don't know how many guests I may have. Can I add guests later?

When scheduling your party, we do not require an exact guest count. As your guests arrive the day of your event, they must check-in at admissions either under the Group Rate tickets name, or with their individual admission tickets, to receive a wristband allowing entry to the Farm. If using the Group Rate tickets, we will keep a running tally of all guests (adults and children) that have checked in for your party. We will make adjustments to reflect the appropriate number of guests when closing out your party the day of your event. If utilizing the Group Rate pricing, you will be required to meet any minimum guest requirements for the Group Rate to apply.

Why do I need to pay for adults to attend my child's party?

Patterson Farm Market & Tours, Inc. is a family destination with activities for all ages. Our facility requires admission for both adults and children and unlike other venues that encourage parents to sit on the side-lines and only watch; Patterson Farm Market & Tours, Inc. stresses the importance of family interaction and play by offering many activities that parents and children can enjoy together creating memories that will last a lifetime.

What time can I arrive to setup for our party?

Your setup and tear down time is included in the four hour rental time for your shelter.

Can I decorate my tables?

Yes. You may decorate as much or as little as you like. A small shelter reservation includes six 6 foot picnic tables and one 8 Foot Serving table for two-hours. A large shelter reservation includes twelve 6 foot picnic tables and two 8 foot serving tables. Should you think you will need additional space for food, decorations or extra guests, please contact our office or email tickets@pattersonfarminc.com to make arrangements.

We do not allow any decorations to be taped, stapled or nailed to any of our tables, buildings or trees. Also, silly string, confetti, piñatas, streamers, shredded stuffing, glass containers and whistles are prohibited as they all pose choking hazards to our animals should the debris end up in our pastures.

What happens if it rains or rain is in forecast for the day of our party?

Patterson Farm Market & Tours, Inc. generally remains open during periods of light rain. Should it become necessary to close after your party has started due to lightning or prolonged periods of heavy downpours lasting more than 30-minutes, each paid party guest will receive a rain-check to visit the farm another day at their convenience during the same season.

If there is a high probability of heavy storms on the day of your party, then you may request to reschedule your party for another day up to 24-hours in advance of your event. Please <u>email us</u> with weather related requests to reschedule.

How long will my party last?

Your picnic table reservation is for four-hours, but you are welcome to stay and play after your shelter rental ends at our barnyard and playground until we close. You may also arrive to play before your scheduled party time, but will not be able to access your reserved tables until your rental time slot begins.

Can we extend our party time?

Yes, if space is available. You may request to extend your table reservation time at the time of booking by emailing <u>tickets@pattersonfarminc.com</u> or calling us. We cannot quarantee extensions to be available at all times and will notify you of approval.

Additional fees will apply. Additional hours at our picnic shelter are \$50 per hour.

Food & Beverage

You are welcome to bring in outside food or drink when having a scheduled party at Patterson Farm Market & Tours, Inc. No alcoholic beverages are allowed.