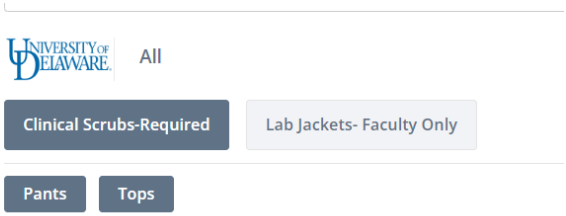
To Create an Account-

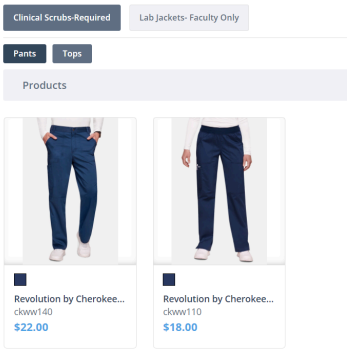
1. Go to the URL provided- https://udel.allheartgroups.com.
2. If you have already created an account, you can put in your information here and go to the site.
3. To create an account, click the grey 'Create Account' button this will take you to the self-register screen.
4. Please fill out all appropriate information on the sign-up page.
   - It is recommended that you use your email address as your username.
   - Your shared secret question is a security measure. An example of this question could be "Where do I work?" or "Where am I from?".
   - Use the registration passcode 'UDEL123'. The passcode is case sensitive.
   - (Employee ID?) Please create an employee ID using the specifications listed on the page. Example-AB123.
   - Once all the information on the screen is filled out you can hit the 'Register' button.
5. After this you will then be taken to the 'Welcome Page' click continue to shop.

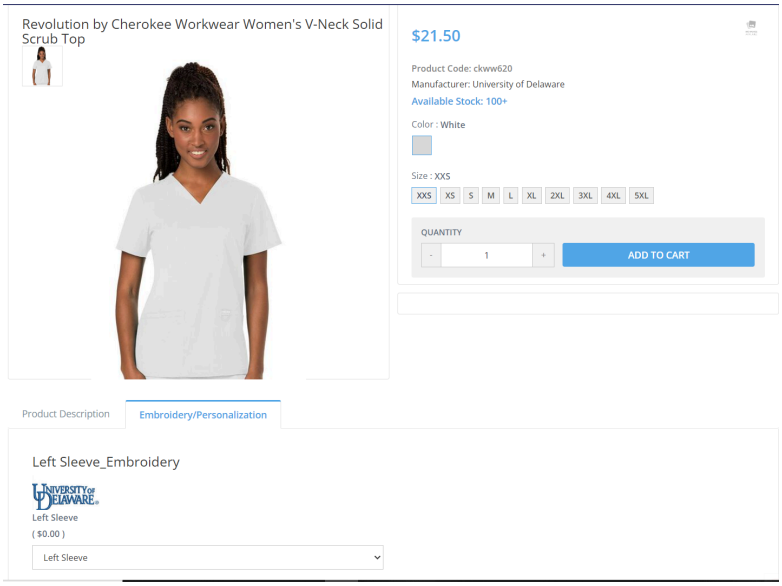
To order on the site-

1. Once you arrive on the site you will see the array of options available to purchase separated by 'Clinical Scrubs- Required' and 'Lab Jackets' which are for faculty members or graduate students

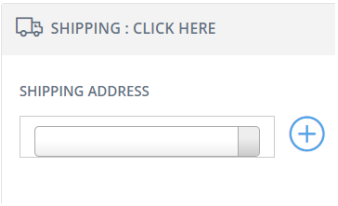


2. Click on the tab of the category you would like to view the style options available.
3. Click on the item and you will be taken to the page where you can choose your size preference.





4. Please note that the logo is automatically applied to the tops and jackets.
5. Once you have selected everything you need you can click the 'Add to Cart' button.
6. You will see your item go into the cart on the top right of the screen.
7. After you have selected all your items you can click the 'Checkout' button.
8. You will then be taken to the first checkout page.
9. After you have confirmed everything in your cart you can enter your shipping address. Click the blue '+' to add your shipping address.



10. The 'Add New Address' page will appear. Fill out the necessary information and click 'add' to add your address.
11. Once you have added your address click the blue 'Continue' button to proceed.
12. You will then be directed to the payment page. Hit 'Confirm' to continue.
13. Enter all appropriate credit card details.
14. Once this is complete, hit 'Submit Order'.
15. Once your order is submitted you will be directed to a page where you can see your order number and order details. There is also an automatic email sent to your email address with this information.

Please note that orders are not able to be modified once submitted. Please review for accuracy.

Any technical questions or concerns please contact customer service at 888-298-0025. Any additional questions email Tori at tallison@careismatic.com. Please provide the order number if applicable.