

Office Hours Technologies

Product Designer

About us

[Office Hours](#) is an online knowledge-sharing marketplace. We connect experts in their respective fields with people looking to better understand what they know best. From learning more about a new industry to answering specific questions around a unique medical procedure, we're building the fastest, most trusted method for facilitating conversations between knowledge seekers and knowledge holders.

Our team is headquartered in San Francisco and backed by top online marketplaces operators and investors including [CRV](#), [Susa Ventures](#), the [founder of Thumbtack](#), [former Head of Product at Pinterest](#), and [Lenny Rachitsky](#). From our beta-launch in May, our customers include fast-growing healthcare startups, leading venture investors, consulting firms, and software companies.

What we believe

We believe that human knowledge is one of the most underutilized assets in the world. Tom Goodwin was on to something when he said, "Uber, the world's largest taxi company, owns no vehicles. And Airbnb, the world's largest accommodation provider, owns no real estate." Office Hours is introducing knowledge into the sharing economy by making the process of acquiring it as easy as ordering a car or booking a home.

About the role

- You'll own the end-to-end design process from talking with users to high-fidelity designs for core features across all aspects of the product.
- In addition to designing net-new initiatives, you'll help scale our team's design efforts by creating and maintaining brand guidelines and design systems.
- You'll work directly with engineering, product, operations, and our clients and advisors to help create the most frictionless and delightful experience possible.
- You'll have opportunities to work on creative projects alongside sales, marketing, and growth to help maintain the continuity of the Office Hours brand.
- You'll ship... a lot, and have a blast doing so.

About you

- **5+ years designing digital products.** You have experience building beautiful, thoughtful web and mobile products.
- **Visual design is a core strength of yours.** In Don Norman's [three levels of design](#), visceral execution feels second nature due to your strong command of type, hierarchy, space, and color.
- **Detail-oriented.** You think beyond polished empty states and smooth animations to [little big details](#) like conference line greetings and Google Calendar invitation descriptions.
- **Bias toward action.** You leverage your communication skills as a designer by not just sharing your ideas, but showing your ideas.
- **Great communication.** You're comfortable working with multiple stakeholders and you communicate effectively about the technical aspects of your designs.
- Bonus: You have experience and/or are interested in taking on creative direction and brand initiatives.
- Bonus: You have experience working on marketplaces and care equally about chickens and eggs.

Perks at Office Hours

- Competitive compensation and equity package
- We provide healthcare, dental, and vision coverage.
- We'll write a blank check for your ideal workstation setup (laptop, keyboard, chair, etc.).
- We provide flexible vacation time, regular company holidays, and two company retreats (with significant others) – post-COVID of course!
- We are parent-friendly and provide flexible working hours/remote work, as well as paid family leave.
- We like to eat our own dog food and provide 10 free office hours a year for each employee.

Things we revisit over and over again

[Make Good Art](#) - Neil Gaiman

[The First Secret of Design is Noticing](#) - Tony Fedell

[Hierarchy of Marketplaces](#) - Sarah Tavel

[From Products to Platforms](#) - Ben Thompson

[The New Generation of Labor Marketplaces](#) - Pete Flint

[How to Kickstart and Scale a Marketplace](#) - Lenny Rachitsky

Get in touch

If you're interested, please reach out to patrick@officehours.com with the following:

- Your name
- A few sentences about you
- A link to your portfolio, personal site, or anywhere we can check out your work!