# Gerald M. Pegg III

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### **Education:**

- University of Kansas (KU) Full Stack Flex Coding Bootcamp (Lawrence, KS)
  - Certification Lifelong & Professional Education: Full Stack Web Developer (June 2022)
- University Of Central Missouri (UCM) Warrensburg, MO
  - Degree: Bachelor of Science in Business Administration (August 2016)

#### **Licenses and Certifications:**

- OneTrust Privacy, Security, & Governance
  - o GRC Certified Professional (Sep 2022, Credential ID: C66900)
- Linkedin Certifications
  - SOC 2 Compliance Essential Training (August 2022, Credential ID: ATUI3eZcIV97TDOyuQihOfsIOQwp)
  - GDPR Compliance: Essential Training (Sept 2022, Credential ID: AfnWnCapQrpJu9yb5TRg0OE0Hx1K)
- Tugboat Logic Labs By OneTrust (Privacy, Security, and Governance)
  - SOC 2 Readiness Expert Certification (August 2022, Credential ID: 62e89571c0983)

## Work Experience:

Hub International (Jan 2023 - Present)

#### **Governance Risk and Compliance Coordinator**

- Management and reporting of third party risk and vulnerability assessments, validation testing, compliance reviews, and audits in accordance within NIST Framework and global ISO 27001 standards.
- Management of security controls (SOC 2), contract assessments, and enterprise best practices.
- Developed Incident Management and Remediation workflow builds and reporting documentation within OneTrust to align with GRC and IT SecOps initiatives.
- Processed information request submitted by users in accordance with GRC and SecOps policies and initiatives.

Panasonic Connect North America (Contract: Aug 2022 - Dec 2022)

#### Jr. Compliance Specialist

• Start the initial onboarding of a third party vendor by starting the Due Diligence

process.

- Complete the business check by using Lexis Business Research website. Checking for Business Leans, ongoing litigation, or Chief officers background.
- Reach out to Third Party business contacts directly if needed for additional information for assessment questions that we could not answer or need follow up information. Intake of SIG (Standard Information Gathering) questionnaires.
- Also help with ongoing monitoring of current vendors by completing a Current Vendor Due Diligence questionnaire.
- Use BitSight to check a vendor's Security Rating, and compromised systems for the DD.

Professional Development/Freelance Developer (February 2022 – Aug 2022):

#### **Career Development**

- Took time off to attend school for Full Stack Web Development (University of Kansas: Full Stack Coding Bootcamp (Completed June 2022)
- Obtained SOC 2, GRC (Governance, Risk, and Compliance) and GDPR Certifications (August 2022 and Sep 2022)

Trusted Title and Closing/Nations Lending Services (Contract: Sep 2020 - April 2022): **Jr Risk Analyst (Financial)** 

- Conducted the initial audits using SIG (Standardized Information Gathering) Questionnaire within the ServiceNow application used for tracking tickets submitted from third party vendors.
- Ad-hoc financial analysis which often included preparation of financial reports to analyze particular data about the business operations which had yet to be considered prior to initial audit through researching items such as applicant leans, ongoing litigation documents, and up to date tax records verified through IRS website.
- Reach out to Third Party business contacts directly if needed to obtain additional information to complete eligibility determination.
- Update documentation for new and existing applicants and Third Party Vendors, such as risk assessment forms, contracts, insurance documentation, and compliance reports per state and county regulatory guidelines.

Luminate (Formerly MRC Data & Nielsen Music)

**Data Analyst: Audio Recognition** (Contract: 10/2019 – 03/2021)

• Collaborated with the internal Audio Recognition team to establish KPIs to measure the effectiveness of Internal Auditing Systems (BDS: Broadcast Database System).

- Collaborated with Product and Engineering to track daily statistical impressions of U.S. Terrestrial Radio Stations using the BDS application to pinpoint exact detections of songs played on a regular 24 hour cycle.
- Generated predictive analytic reports with the Google Analytics application for third party vendor use to assess consumption trends based on factors such as programming hours, genre, artist, and general listener demographics per station.

Children's Mercy Hospital (Broadway Hearing and Speech/Dermatology Clinic) **Patient Access Representative I** (Contract: May 2018 - Sept 2020)

- Saved families on average of up to \$1000 by guiding families through the process of obtaining discounts for healthcare services.
- Submitted insurance information through Cerner Database and Ecare to verify eligibility for services requested.

## Kansas Department of Revenue

**Drivers License Examiner** (Contract: September 2016 – May 2018)

- Database Processing of Official Government Documents submitted through Rigorous Examination.
- Issuing of Official State Driver Licenses and Identification Cards to Qualifying Applicants.
- Conducted Testing of Driving Exams Under Drivers Solutions and KDOR Policies