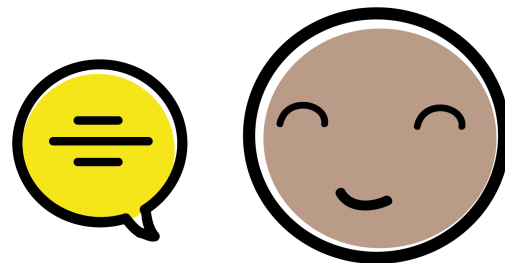


Case closure and the final Asylum Guide meeting

Explain the end of the match

- Explain why the match has now come to an end
- Thank the client for taking part in the match and that you hope the meetings have been useful
- Remind the client that the asylum guide matches have been confidential
 - No information about a client is given, directly or indirectly, to anyone outside the charity I represent, without your express consent
 - Confidentiality is between the charity I represent and you
 - Confidentiality would only be broken if we considered that you were a danger to yourself or others
 - Any feedback given about the project is anonymous and cannot be traced back to a client



Explain what else you/your organisation can offer

Each organisation will be able to support clients with different things so you should make sure any final support you offer is in accordance with your organisation's services and approach

- Find out if the client wants to go through or take away any of the briefings you have discussed with them over the asylum guide meetings
- Explain what referrals you can make to internal projects and external agencies

Feedback

- Reiterate that feedback has been collected so we can measure and understand the impact and limitations of a project like this
- Ask the client if they would like to share any final comments (this can be collected via the case closure form) or if they would like to share their story in more detail (as case study)
- Remind the client that they can contact the project coordinator if they want to speak to them about anything and/or give additional feedback