

# Sustain UX & Design Working Group

**Website about:** <https://sustainoss.org/working-groups/design-and-ux/>

**Forum thread:** <https://discourse.sustainoss.org/t/design-ux-working-group/348>

**Taiga task board:** <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/epics>

**Meeting day and time:** Monthly on the second Monday of every month at 17.00 UTC / 17.00 BST / 12.00 EST / (summer daylight savings times dependant!)

**Voice & Video room:** <https://meet.jit.si/SustainOSSDesignUX>

We currently choose to use tools that are not OSS tools e.g. Slack (Open Collective's slack) and Google docs for notes for a few reasons:

- Google docs allows for real-time collaborative note making where we can all see what's happening clearly without the risk of 'losing' the notes like an Etherpad or the need to set up a host for the pad or host elsewhere
- Slack is currently where Open Collective communicate and is a more synchronous for of comms than discourse forum. We have the need to communicate in this way especially for podcast recording when we need to send instant messages and see when others are online so we can make sure recordings happen.
- We generally bias towards tools that are familiar and accessible to people (designers) that are not familiar with OSS tools due to many designers being unfamiliar with OSS tools vs. proprietary tools. We want to be welcoming to designers that may have just discovered OSS and not have what we use (google, BBB, Etherpad etc.) a barrier to entry for new members. We bias towards inclusion into OSS and not use of OSS as a mandatory entry point to OSS as a community/subject area.
- Figma is both a standard design tool that is paid (and free in some circumstances) as well as being proprietary. It is also where many designers openly publish design UI kits and wider design work. The source code is not open and free but there is an open design culture on figma as well as it being better socialised than PenPot currently. Though we do sometimes use PenPot where appropriate.

## Ongoing to-dos

- Life cycle of the knowledge base website/repo project/Inventory and maintaining it gather notes
  - Updating Taiga?
  - SOS Design podcast invite more people!
  - Come up with theme specific forms for each section of the new Sustain Design & UX inventory.
  - Post repo transfer look at the UX of the inventory
  - Justin (he/him) says: If we are down for a mini summit, I could take a mini action to put up a strawman proposal for this in our next meet
-

[July 10 2023] at 12.00 EST East coast Americas / 17.00 BST / 17.00 WAT  
West Africa / 18.00 CEST Europe /

1. Let's discuss where we can take this funding proposal that isn't sustain:  
[https://docs.google.com/document/d/1CKN1NLzPMg8QBZ4-bchrf1CLLcFIAZB\\_L\\_GO2DfKDQs/edit#heading=h.6s0yg1ulwpdm](https://docs.google.com/document/d/1CKN1NLzPMg8QBZ4-bchrf1CLLcFIAZB_L_GO2DfKDQs/edit#heading=h.6s0yg1ulwpdm)

2. What do we want for this call and how to grow attendance?

3. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏) **(10 mins discussion)**

Format: Name, what you're up to, what's new with yourself? How you're feeling.

4. **Any updates from:** Podcast plans, SustainOSS summit funding request etc.

5. **Theme from the [figma/penpot](#) (30 mins discussion)**

*Sustaining open source design in a company/commercial context. Such as working with Marketing team, using company \$ to further reach*

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[June 12 2023] at 12.00 EST East coast Americas / 17.00 BST / 17.00 WAT  
West Africa / 18.00 CEST Europe /

Attendees 🙋:

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Apologies 🙇:

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**Put sticky topics for future meeting discussion in the Figjam board here:**

<https://www.figma.com/file/DsvDgbxP9eIi6XcyxktbI2/Themes-for-Sustain-Design-%26-UX-OSS?node-id=0%3A1>

(You'll need to ping [erioldoesdesign@gmail.com](mailto:erioldoesdesign@gmail.com) to get edit access to this, sorry!)

**Async Updates on WIP and requests for support!** 💕

- Format is: [NAME] has done:
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[See Ongoing action points for ongoing tasks](#)

## Agenda 📅

Discussion about how to UX research for a contribution process and what it's like to DO research on how people contribute to an OSS.

1. Let's discuss where we can take this proposal:  
[https://docs.google.com/document/d/1CKN1NLzPMg8QBZ4-bchrf1CLLcFIAZB\\_l\\_GO2DfK\\_DQs/edit#heading=h.6s0yg1ulwpdm](https://docs.google.com/document/d/1CKN1NLzPMg8QBZ4-bchrf1CLLcFIAZB_l_GO2DfK_DQs/edit#heading=h.6s0yg1ulwpdm)
2. What's happening at the Penpot festival! <https://penpotfest.org/>
  - a. X
  - b. X

3. What do we want for this call and how to grow attendance?

4. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙌) **(10 mins discussion)**

Format: Name, what you're up to, what's new with yourself? How you're feeling.

5. **Any updates from:** Podcast plans, SustainOSS summit funding request etc.

6. **Theme from the [figma/penpot](#) (30 mins discussion)**

*Sustaining open source design in a company/commercial context. Such as working with Marketing team, using company \$ to further reach*

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13 March at 12.00 EST East coast Americas / 17.00 BST / 17.00 WAT West Africa / 18.00 CEST Europe /

Attendees 🙋:

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Apologies 🙏:

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**Put sticky topics for future meeting discussion in the Figma board here:**

<https://www.figma.com/file/DsvDgbxP9eji6XcyxktbJ2/Themes-for-Sustain-Design-%26-UX-OSS?node-id=0%3A1>

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- Format is: [NAME] has done:
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[See Ongoing action points for ongoing tasks](#)

Agenda 📋

7. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏) **(10 mins discussion)**

Format: Name, what you're up to, what's new with yourself? How you're feeling.

8. **Any updates from:** Podcast plans, SustainOSS summit funding request etc.
9. **Theme from the [figma/penpot](#) (30 mins discussion)**

*What does handoff look like in open source and fostering relationships between developers and designers*

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January 9, 2023! at 12.00 EST East coast Americas / 17.00 BST / 17.00 WAT  
West Africa / 18.00 CEST Europe /

Attendees 🙋:

- Richard
- Georgia

Apologies 🙏:

## Agenda 📋

1. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏) **(10 mins discussion)**
  - Sustain side event at State of the Open UK in early February
  - FOSDEM is coming up, who's going?
  - Potential bigger Sustain event alongside FOSSY in July, need to reach out about the possibility
  - Discuss of the challenge of ambiguities, boundaries and roles/responsibilities and wanting to chat about that more
    - Could put together a proposal about having a clear budget for this working group and funding for staffing the work around the working group and the ideas and related efforts, etc.
2. **Any updates from:** Podcast plans, SustainOSS summit funding request etc.
  - a. Podcast with the AutSpaces team recorded earlier today!
  - b. Having an async convo about calendaring tools and making it easier to schedule with hosts across more timezones to facilitate more inclusive guest process etc.

December 12th 2022 at 12.00 EST East coast Americas / 17.00 BST / 17.00 WAT West Africa / 18.00 CEST Europe /

Attendees 🙋:

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Apologies 🙏:

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- Format is: [NAME] has done:
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[See Ongoing action points for ongoing tasks](#)

Agenda 📅

3. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏) **(10 mins discussion)**

Format: Name, what you're up to, what's new with yourself? How you're feeling.

4. **Any updates from:** Podcast plans, SustainOSS summit funding request etc.
  - a. 2-4 episodes recorded?
5. **Theme from the [figma/penpot](#) (30 mins discussion)**

*Sustaining open source design in a company/commercial context. Such as working with Marketing team, using company \$ to further reach*

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Rescheduled to the ~~September~~ ~~October~~ November 2022 at 12.00 EST East coast Americas / 17.00 BST / 17.00 WAT West Africa / 18.00 CEST Europe /

Attendees 🙋:

- Richard
- Victory
- Eriol

Apologies 🙏:

- Memo
- Georgia
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**Put sticky topics for future meeting discussion in the Figma board here:**

<https://www.figma.com/file/DsvDgbxP9eji6XcyxktbJ2/Themes-for-Sustain-Design-%26-UX-OSS?node-id=0%3A1>

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**Async Updates on WIP and requests for support!** 💕

- Format is: [NAME] has done:
  -

[See Ongoing action points for ongoing tasks](#)

Agenda 📅

6. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏) **(10 mins discussion)**

Format: Name, what you're up to, what's new with yourself? How you're feeling.

- Victory MERL Centre design related topics with a specific African Context

- Pablo from PenPot came to talk at the Open Source Design Africa chapter
- Give feedback on Penpot's use from the Pan-African context
- Patterns, user testing systems, hacktoberfest designers contributed to outreach, dedicated space for designers to talk about the contributions they are making. Listening to people that have been successfully onboard
- Oppia contribution
- Richard
  - In a new place!
  - Holding down the podcast
- Eriol
  - Working on things Sloan & OCEAN
  - ATO Design for non designers workshop  
<https://miro.com/app/board/uXjVPO1b7zg=/>
    - Brain wave re. Design at OSS conferences - projects are ready for design when they come to an OSS event.
    - OSD got FOSDEM room talks are being accepted.

7. **Any updates from:** Podcast plans, SustainOSS summit funding request etc.

- a. Podcast hosts episode set for 15th Sept.
- b. Need to start pinging potential guests again gang

8. **Theme from the [figma/penpot](#) (30 mins discussion)**

*How might we create interview guidelines for open source projects and software?*  
 Continued from August and focus on brainstorming in the Figjam board.

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**Date:** August 8th 2022 at / 17.00 BST/UK / 17.00 WAT / 18.00 CEST/EU / 12.00 EST Americas

Attendees 🖐️:

- Eriol
- J.W.F. / Justin



- Victory
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Apologies 🙏:

- Richard L
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<https://www.figma.com/file/DsvDgbxP9eji6XcyxktbJ2/Themes-for-Sustain-Design-%26-UX-OSS?node-id=0%3A1>

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**Async Updates on WIP and requests for support! 💕**

- Format is: [NAME] has done:
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[See Ongoing action points for ongoing tasks](#)

Agenda 📅

9. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏) **(10 mins discussion)**

Format: Name, what you're up to, what's new with yourself? How you're feeling.

Eriol: writing an open source strategy for SimSec. What should be included? Big questions. Feeling compelled to write something that centers financial sustainability/wellbeing. But keeps coming back to "how do we keep funds flowing?" Is it possible to remove that or balance it another way? Not all OS commitments should be financial-centered.

Justin: Ready to look for new things and try new challenges. Grad school? Some good OSS conferences soon Open Work at RIT. Push for different things in a project to continue thinking about future sustainability of OSS efforts. Hand off of OSS?

Victory: Open Source Design Africa chapter and community organisation and efforts. Internship started!

We talked a bit about the activity in the Open Source Design Africa community:  
<https://discourse.opensourcedesign.net/c/open-source-design-chapters/29>

Experience, Connection (community), Scaling careers,

**10. Sustain 2022 event - [Review this document to take to the sustain organisers group](#) as well as any new written statements/promo text. (10 mins discussion)**

- a. Next Steps:
- b. Do we set up an Open Collective for Sustain Design & UX WG or under the SustainOSS group?
  - i. How do we manage reimbursement?
  - ii. Travel scholarships

**11. Podcast catch up (5-10 mins discussion)**

- Eriol to schedule a hosts episode for hiatus so we can plan our guest list and get a backlog in for recordings.<- Done
- Re look at schedule see whether it works
- Eriol send email to previous interviewees interested in joining as hosts?
  - <https://pad.riseup.net/p/Sustain-pod-hosts-keep>
- If OSD Africa want to record conversations and upload as podcast they totally can!

**12. August Theme from the [figma/penpot](#) (30 mins discussion)**

How might we create interview guidelines for open source projects and software?

- How do we open source ways of doing design interviews with OSS projects?
- How do we help OSS projects interview designers? For what they need design for?
- Best practices and approaches for newcomers in design?

User testing best practice in OSS projects? What do we advise designers or people doing design on how to approach a user testing interview task?

Consider this from the project perspective:

- Common questions that would apply to projects - from the experiences of designers who have worked on user research and what has happened as a result.
- Provides a starting point on how to approach this, and then builds on this with the unique context/details of a project community
- E.g. CONTRIBUTING.md but for design

For maintainers, how to ask for help that informs potential design contributors how they can participate?

- Answering the scenario of a new designer asking to contribute or participate in a new community
- Understand the designers' needs to be successful in contributing
- Each side being able to mutually support each other in making a successful onboarding, then later to new contribution

Eriol to make a board on figjam to jam on the work on this prompt <-Done

Breakout board ideas for next month's call to build on this:

1. Understanding challenge space
2. Identifying potential solutions and how they can be packaged

If you missed this discussion, then apologies, but you can always start/contribute to a thread on it :(

Notes:

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**Date:** July 11th 2022 at / 17.00 BST/UK / 17.00 WAT / 18.00 CEST/EU / 12.00 EST Americas

Attendees 🙋:

- Richard
- Memo
- Eriol
- Victory

Apologies 🙇:

- N/A

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<https://www.figma.com/file/DsvDgbxP9eji6XcyxktbJ2/Themes-for-Sustain-Design-%26-UX-OSS?node-id=0%3A1>

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## Async Updates on WIP and requests for support! 💕

- Format is: [NAME] has done:
  - Eriol has done: prep for this July call + filling in some more of the figjam + cleaned up this [doc re. A design day at sustain summit](#) a bit and asked OSD for comments.
  - Richard has done some admin for the podcast re. Calendly + docs etc.

[See Ongoing action points for ongoing tasks](#)

## Agenda 📅

13. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙌) **(10 mins discussion)**

Format: Name, what you're up to, what's new with yourself? How you're feeling.

Memo - all good, taking some vacation soon! Writing up a blog post update re. OC design

Richard - Burnout is real yo. Sustain summit updated below

Eriol - Eriol is tired but less tired! Trying to find good config of day. Wants to decompress re. PM in OSS & do more game OSS tuff.

Victory - Restful weekend after a bad week. Gathering energy!

14. **Sustain 2022 event** - [Review this doc to take to the Sustain organisers group](#). **(20 mins discussion)**

- a. Not happening in October anymore - early 2023 most likely. Needs more runway and time to organise.

15. **July Theme from the [figma/penpot](#) (30 mins discussion)**

Differentiation between design for open source and open design.

If you missed this discussion then apologies, but you can always start/contribute to a thread on it :(

Misconception about what open source design 'means' when designers ask 'us' about contributing.

Overwhelmed by dev orientated work.

Design for open source tools

Clarity and definitions -> shouldn't just come from one side -> consensus building

## Notes from discussion:

Differentiation between design for open source and open design are two different subjects. I would like us to have the space to talk about these open source tools versus non open source tools.

I think there's some misconception about what open source design means. I've been approached by folks interested in contributing to open source. But when they find out, I'm talking about designers that are not in the open source space, and then when they find out it is like, 'dev' oriented work, they feel overwhelmed by that and step back. So a lot of times I feel like we are not doing, exclusively 'designed for' open source tools.

It feels to me that the concept should be more broad, a broader conception of open design, because it is not only related with tech oriented projects. And in my opinion, that will also help bring in a more diverse pool of practitioners design practitioners.

I recently spoke with a collective that has a project on open collective that works with open source licences, but we don't have code. Related to music.

So, there are projects that are open, and not based in code. This discussion is about opening that space for them.

And also new projects, because I think that if we raise the awareness of that spirit of openness and design, I think it will also foster practitioners to create projects with that thing in mind.

What we want right now is clarity, and probably some definitions, but I don't think that those definitions should come from one side only.

So I'm not sure how to do that consensus with the other parts of the ecosystem and a right way to publish that.

Something that could be done (by the design & UX WG and Design Summit day) is the collective and consensus definitions of things like open design and design for open source or similar. Stepping back and going a bit meta for a moment, I think one of the reasons that a lot of these kinds of discussions are really tricky is because we don't have many active spaces where we congregate as peers. This WG is quite defined as the sustaining of open source from a design perspective, which is hard to parse.

Same with open source design.net. Again, it's quite ill defined, and therefore, we don't actually have that many peace places to debate these things, if you're from a different perspective.

The questions that folks ask about open source design, what is it? How is it done? What have people experienced? all those kinds of different things. And they ask an

individual, because an individual kind of is a speaker or a presence within the community, and then they get one person's perspective on what open source design and open design.

There is a lot of emphasis on the perceived power being held within the aspects of an open source project that are non design focused.

I don't know whether it's culturally the same in lots of different places, because I remember having conversations with some of the folks at COSCUP conference about what open source design is in Taiwan. And it is very much not what my (European) understanding of open source design is, which is like designers contributing design 'stuff', to open source software, it's much more a designer has made a 3d model in an OSS tool and has made it available and other designers have 'downloaded it', modified it and kind of done design things. And it's more in the design world which I found surprising. Because that's not my world, or at least that's not the normality that I have. Less is being spoken about or done where the design is the focus of the OSS. I would be curious to find out where and how that has come to be and I suspect that it has something to do with some of the historical origins of open source in general.

It's also really hard to wrangle designers, I mean, I've been in open source projects that are very design focused, they're about like building a UI kit, or they're about like building something, which is incredibly like, design focused, and it probably by virtue of the people involved, lost its focus, because my interpretation was that it needed the path to implementation to feel real.

But that might have been just that the people that were involved needed the path to implementation to feel real, and that there are groups of designers that, that the design process and publishing is the implementation. We just need to write (or know about) more about different kinds of projects that can have design, or be design related.

We need to hold space for different types of designers. We need to have more diversity. When you say it's hard to wrangle designers, what I hear is what I'm selling doesn't work for those designers. And there's got to be some other way of talking about design that appeals to them in a way that helps them out. So I think having a better taxonomy of what kind of designers are in open source would be useful for us. And then from there, and elucidation of what the needs are, it'd be fun.

I have tried so hard to get into design conferences to talk about open source and been rejected. I leant towards open source conferences and open source spaces that have a historical dev power because they were surprisingly more welcoming for me to come in and do design. I find that design space was very put off by me coming in and saying, I would love to talk to designers more about what open source is and how it can be done.

Unless I'm explicitly asked to go to a design conference. I don't apply to design conferences anymore. Especially not for the open source related stuff. It just doesn't

feel like a welcoming community. But I wonder what we can do collectively to kind of be more in that design space.

I think that it's a step towards being more open. To me, it sounds a bit contradictory that the same community for open source is a closed community focused in tech and developer oriented work, when the way I see it should be more like catalyzer, for design to be used more broadly.

And I will also challenge the idea of what is a designer because lots of people design, and probably it's from an open perspective, or open the spirit to treat these people also as designers. This is valuable, because in the present and future, I see design as a discipline more related with facilitating other kinds of work. Rather than spending more time creating stuff yourself, if that makes sense. I think the strong side of the saying is with people and communities and less with the actual materialisation stuff.

Opening up that scope more a lot of folks will join that because I think lots of folks that are not designers do design work, and they will feel great sharing that kind of work, and it will be great for the community to feed from those projects.

I'm just noticing that community is a really awful word, and it's porous. And if we're going to think about what we do, we have to think about how to enable people to work in their communities effectively with power. I think it's one of the issues with the design field in general. A lot of stuff I've seen about designers as a whole is that design is basically not valued by people who are high up or higher up in organisations. And so that's one of the issues why it's exclusive as a field. So I'm trying to figure out, how do we enable people to get higher, right? How do we need people to get more leverage internally at their companies and in their communities? That's something that's, that's interesting. I think open source is more welcoming, and open source conferences, because there's less of a bar for invitation. There's more of an implicit bar against actually taking your feedback and valuing it, which is really unfortunate. A lot of open source communities work on the sense of 'these people are the main people' everywhere else, kind of extra, feel free to come and talk. But we're not gonna guarantee we're gonna listen to what you say. But feel free to come and talk and think about design communities or just more like, No, we only listen to people who matter. So it's just knowing that and thinking about how we provide value to make sure that people are able to talk up the chain, I think it's something we could work on.

Sometimes people tend to miss the point and I feel like it has to do more with the experience you have as a designer with open source. And that's where your definition of open source comes into play. I know for me, I had open source design a design process as part of a country from a contributors perspective, find a project attached to it, and then help good projects and as some people have the idea of officers design as building design projects, building design tools, and all that so it still doesn't stop me from being open source anyway.

And then when it comes to events, speaking of open source events about open source design, one thing I notice about speaking events is sometimes I feel like they put design as tracks as filler because you go to these events and then you speak about open source design and why maintainers should make room for design contributions and design contributors. But after the events, nothing happens, you know, there's no change, we keep going to events and talking about it. And I feel like whenever I talk about designers coming to contribute to open source, I feel like I've done a lot of repetition from last year, I keep seeing the same thing during the community.

When it comes to open source design, I think a system that has follow up for both the organisation and contributors is important. And then for other organisations that are normally open source one thing I notice I applied to non open source events, the possibility of my talk if it's open source and had been accepted is quite low. But if they reach out to you, they're more willing to listen.

I find myself finding it really easy to be very critical of the design field. Design tracks do feel like filler tracks at OSS events because not a lot happens after. I think things are happening very slowly but the thing that is not happening particularly well is the sustain part of design and open source. It's just about possible to sustain a design track now at open source conferences like the big ones but beyond that they can't really invest anything.

I think designers are interested in what open source is and what openness means within their work. But the main thing that I keep coming up against is the design community feels like a celebrity affair and about cool design trends like, look at the UI, look at the logo, look at the fun colours. And that's fine, people enjoy that.

I don't think open source space is ready for designers in some ways that designers expect. But I don't think the design space is ready for open source in a lot of ways or the ways in which we're communicating it.

I see open design as open files or open design projects tend to be more on the, like, Look at this cool UI kit I made not, not the not from the point of I talked to this OSS project, or these series of projects, they really needed something that achieved X or Y so I made this UI that can be used for other open source projects.

Designers use clout in order to secure their positions. The issue is that with open source, it tends to be more meritocratic. But it tends to be those who are coding the longest get the clout. The communities that were in tend to work differently. It tends to be more about both long term interests, but also like egalitarian principles of everyone is welcome. Let's figure out how everyone can join in and be part of this. And that means that being a famous designer gets put in the background. OSS is more interested in what you can do. And I think that's going to happen when you have things that are more about long term sustainability for open source and open source



design. When you think about sustainability, what you're thinking about is how can we make this so it outlives my own involvement in the project, because if I'm involved in the project continually it's not sustainable. And so there may just be an issue where we're inherently going to separate from a lot of the community because of the nature of the work that we're doing, which is work that you're supposed to set up once and then leave forever. So it's just something to think about in terms of the fact that we're not just one community and a whole ton of different things going on at the same time.

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**Date:** June 13th 2022 at / 17.00 BST UK / 17.00 WAT / 18.00 CEST/EU / 13.00 EST Americas

Attendees 🙋:

- Richard "The Champ" Littauer
- Memo Esparza
- Eriol Fox
- Mars Lee
- Victory Brown

Apologies 🙏:

- Georgia Bullen

**Put sticky topics here:**

<https://www.figma.com/file/DsvDgbxP9eji6XcyxktbJ2/Themes-for-Sustain-Design-%26-UX-OSS?node-id=0%3A1>

**Async Updates on WIP and requests for support! 💕**

- Format is: [NAME] has done:
- Eriol has done:
  - Invited more people to podcast
  - Submitted PR with calendly link change to WG page
  - Prepped the next doc/forum post etc.

[See Ongoing action points for ongoing tasks](#)

## Agenda

16. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏)

Format: Name, what you're up to, what's new with yourself? How you're feeling.

**Memo:** feeling great! Very green and rainy in the city. Working on a lot of projects lately but they are fulfilling.

**Mars:** technical illustrator at a company focused on scientific + research oss. Writing ad copy and doing illustration. Marketing in OSS and the role of a designer is interesting.

**Victory:** Democracy day! Got a bunch of beginners in design with the first Design meeting this week.

**Richard:** Coffee spoon. Good! Lots of stuff on their plate all the time which is tough! Wanna get stuff done!

**Eriol:** Doing swell (not really I'm barely holding it together LOL)

### June Theme from the figma/penpot:

<https://www.figma.com/file/DsvDgbxP9eJi6XcyxktbJ2/Themes-for-Sustain-Design-%26-UX-OSS?node-id=0%3A1>

- Sustain 2022 event - what do we want to achieve there consolidate notes to feedback to Sustain org team
  - We started this doc to take to the Sustain organisers group:  
[https://docs.google.com/document/d/1CKN1NLzPMg8QBZ4-bchrf1CLLcFIAZB\\_LGO2DfKDOs/edit](https://docs.google.com/document/d/1CKN1NLzPMg8QBZ4-bchrf1CLLcFIAZB_LGO2DfKDOs/edit)

- 

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**Date:** May 23rd 2022 at / 17.00 BST UK / 17.00 WAT / 18.00 CEST/EU / 13.00 EST Americas

Attendees 🙋:

- Eriol
- Memo
- Justin/JWF
- Georgia
- Justin

- Victory
- Mars Lee

Apologies 🙏:

-

## Async Updates on WIP and requests for support! 💕

- Format is: [NAME] has done:

[See Ongoing action points for ongoing tasks](#)

## Agenda 📋

17. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏)

Format: Name, what you're up to, what's new with yourself? How you're feeling.

Victory: Drupal advisory board, ways to get OSCAfrica designers involved. [Victory's cool doc of ideas and projects](#)

Memo: Open Collective design lead, want to cont. Producing design stuff together

Justin: Bringing on an outreachy intern, designing the inventory for UNICEF to a digital public goods standard. School! Woohoo! RIT good stuffs

Georgia: SimSec Exec Dir; we're thinking a bit about how to articulate our open source strategy internally to help us with our framework

Eriol: Conferences getting going again; Twitter spaces conversations;

Richard: Working at OSC, with 3k collectives, lots of coffee, wrapping the DIG work. Sustain conversations.

## Design & UX WG Strategy for the year

Let's set some goals for Q2, Q3 and Q4 and then into 2023

## Framings

- **Sustain 2022 event - what do we want to achieve there?**
  - Sometime Sept or October - trying to combine with another OSS event - in person. More updates as they happen. Funders want OSD work to happen!
  - Making sure there are folks **doing design** work at the event
    - Definition of 'doing design' -> OSS design + paid OSS design?
    - Travel stipends, geo diversity etc.
  - Designer Track
  - Invite all of the podcast guests to Sustain in person -- +1
  - Workshops e.g. the only designer in your OSS, how to hire designers
  - We spoke about having a demonstrable design project. Funding? Hack day

- Base of resources that work openly in design, contribution guideline resources to consume, iterate, open and mergeable!
- Half day event + unstructured time post half-day balancing the introvert + extrovert time + extra day
- Can we link this with OSD.net's work on internships
- Can connect with HRCd 'solve my problem session'
- Live podcast episode! Questions from the audience
- Let folks at the event know they can join and participate
- All sustainers at an event - OSCAfrica + OSCIndia
  - Environment and culture of OSS
- Instructional zines for OSS done by designer
- Might be able to co-host something with OSD, e.g. an OSD Day post-Sustain
- **What do we want to ask the Sustain org committee for funding/support with?**
- **Strategy for the podcast?**
  - Ask all the guests to come together and talk about OSD + the OSD.net community
  - Interview each of ourselves!
  - Have we done a review of location representations from who's been on so far? Where are we missing geographically?
- 
- **Strategy for the Inventory?**
  - Tie into the sustain event as a project etc.
- 
- **Strategy for community calls**
  - How are we holding space? Are we doing it well? What do the practitioners spend time on
    - GA: Reflecting on how we've done this in other contexts... "clinic time" or "help me solve my problem" time could be a mode of the community call OR even a podcast episode mode, e.g. "questions from the community" or "dear [abbey]" type of thing
  - How are we really connecting with OSD.net and their goals?
- JWF:
  - **Theming our calls.** Adding intentionality and opening opportunities for intersectional conversations.
    - Low-teching it. Miro'ing some sticky notes of words, phrases, buzzwords that we think of, and labeling each month's calls for six months to one of those words.
      - <https://www.figma.com/file/DsvDgbxP9eli6XcyxktbJ2/Themes-for-Sustain-Design-%26-UX-OSS?node-id=0%3A1> **Figjam!**
  - **Enhanced project management** to avoid floating conversations.
    - Pay someone? Long-term

- Low-teching it and just tracking our conversations month to month?  
Short-term
- Tina can do scheduling and other work but would need direction
- Richard (tapped out time wise)

What questions do we talk about and answer?

- OSPO's + design?
- Is there a difference between designers that don't get paid for OSS contributions and designers who do it as a paid role? If yes what? If not, why? If yes, maybe explain?
- What does it mean to contribute design to OSS?
- What is the OSS community to designers?
- What is design's role in less UI based OSS e.g. scientific OSS command line
  - Mars is asked 'What does the designer do?'
  - Zines, ikea instruction books, wizard zines, grok ?, cool comic!:  
<https://drive.google.com/file/d/14TnpHZouqLlxCOj092jIm-wKSaxl7CcE/view>

### **Life cycle of the knowledge base website/repo project/Inventory**

Let's understand the maintenance effort here and see whether we can ask OC for funding to maintain and develop it?

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**Date:** April 11th 2022 at / 17.00 GMT UK / 18.00 WAT / 18.00 CET EU / 13.00 EST Americas

Attendees 🙋:

- Eriol
- JWF
- Richard

Apologies 🙇:

- Eriol leaving early
- Georgia

**Async Updates on WIP and requests for support!** 💕

- Format is: [NAME] has done:

[See Ongoing action points for ongoing tasks](#)

## Agenda 📅

18. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏)  
Format: Name, what you're up to, what's new with yourself? How you're feeling.
  19. Went through the APs! Notes weren't great.
- Design & UX WG Strategy for the year
  - Life cycle of the knowledge base project
- 

**Date:** March 14th 2022 at / 17.00 GMT UK / 18.00 WAT / 18.00 CET EU / 13.00 EST Americas

Attendees 🙋:

- JWF
- Richard
- Memo

Apologies 🙇:

- Eriol

**Async Updates on WIP and requests for support!** 💕

- Format is: [NAME] has done:

## Ongoing Action Points

AP: Look at a design-a-thon for scaling design understanding in OSS resources - sloan may be able to support this if we put together a concept note. [Can follow this format](#)  
<- Shared by Ben from Open Collective  
AP: [Here's the SOS podcast spotlight list](#): needs adding to <https://github.com/sustainers/design>

AP: List of designers talking about OSS and design on twitter:

<https://twitter.com/i/lists/1470832780187738117> needs adding to  
<https://github.com/sustainers/design>

AP: Anyone to come up with theme specific forms for each section of the new Sustain Design & UX inventory.

AP: Anyone: Post repo transfer look at the UX of the inventory

AP: Sustain Podcast guests, scheduling

AP: Justin (he/him) says: If we are down for a mini summit, I could take a mini action to put up a strawman proposal for this in our next meet

AP: Someone to make a form that feeds the design inventory with suggestions?

## Agenda 📅

20. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏)  
Format: Name, what you're up to, what's new with yourself? How you're feeling.
21. Went through the APs! Notes weren't great.

## Design & UX WG Strategy for the year

- We did talk goals in the Sustain org committee:
  - 5 more podcast guests in 2022
  -

**Date:** February 14th 2022 at 13.00 UTC / 16.00 BST UK / 17.00 WAT / 17.00 CEST EU / 11.00 EST Americas

## Attendees 🙋:

- Georgia Bullen
- Eriol Fox
- Justin/JWF
- Memo Esparza
- Richard Littauer
- 

## Apologies 🙇

-

## Async Updates on WIP and requests for support! 💕

- Format is [NAME] has done:
  - Eriol has done: Look at AP's below

## Ongoing Ap's

AP: Look at a design-a-thon for scaling design understanding in OSS resources - sloan may be able to support this if we put together a concept note. [Can follow this format](#)

<- Shared by Ben from Open Collective

AP: [Here's the SOS podcast spotlight list](#): needs adding to <https://github.com/sustainers/design>

AP: List of designers talking about OSS and design on twitter: <https://twitter.com/i/lists/1470832780187738117> needs adding to <https://github.com/sustainers/design>

AP: ~~Eriol can go through the table here: <https://github.com/unicef/inventory/issues/83#issuecomment-964365808> and~~  
associate the resources with the wider themes. <- Done

AP: Anyone to come up with theme specific forms for each section of the new Sustain Design & UX inventory.

AP: Anyone: Post repo transfer look at the UX of the inventory

~~AP: Eriol to ask Open Source Design core team re. Using nextcloud for forms. <- Asked~~

~~AP: JWF, launch Design inventory site on SustainOSS GitHub <- Done~~  
<https://github.com/sustainers/design>

~~AP: Eriol to talk to Justin Dorfman re. Closing this repo: <https://github.com/sustainers/Sustain-DesignUX-resources> and moving the files to this repo: <https://github.com/sustainers/design-assets> <- Done~~

~~AP: Ideal time for 2022 meetings~~ and a wrap up of what we did in 2021 and future goals for 2022 including a potential new time for meeting being 17.00 UK time 12.00 EST

AP: Sustain Podcast guests, scheduling

AP: Justin (he/him) says: If we are down for a mini summit, I could take a mini action to put up a strawman proposal for this in our next meet

## Agenda 📅

22. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏)

Format: Name, what you're up to, what's new with yourself? How you're feeling.



- Memo - recovering from a busy January 2022. Looking forward to doing personal design profile.
- JWF - Busy last month, too. Hasn't had a chance to do a ton of work on Sustain, but got stuff going on. Eye before the storm moment. Working with 7 companies; growing to 20-40 companies in 2022 for UNICEF. Going through recruiting waves, shifting to remote and to Stockholm, Sweden. Thin team - so JWF can see all of these cohorts and mentorship demand. Thinking about how to scale that, and outreachy coming up... lots of work about to happen this month. Last month in Europe before going back to the US in March (EST).
- RL: doing some moving and shaking, getting out of contracting! More Sustain stuff? Woohoo - work life balance. Scotland trail.
- GB: space and time. Lots of stop-start in January; working on trying to triple word score various projects so that everyone prospers.
- Eriol: Learning how their brain works! January has been realizing that they can't do all the things. Good to be asked for support, but sucks that they can't do it all. Coming back to Sustain stuff. PhD is... difficult. Managing up is bad.
- Responses:
  - Sounds like a good place to support each other
  - Strategy for the year?
  - Meetup at some point?
  - Mapping out what each of us is doing and opportunities to maintaining
  - Resources: What does an ask look like, what can we ask for, to who and how?
    - Group of 8 ppl that you bring 'stuff' to
    - Eriol did do this in the past for Phoenix Perry re. Github for designers but they never sent the concept note & budget
    - Do we want to pitch a stipend model?

Let's look at the themes/categories here: <https://github.com/sustainers/design>

Please look at this table for categorizing etc.:

<https://docs.google.com/spreadsheets/d/1YrR8VH70CtmdFK0mZ9-o10Uk4R5PjUXXiHrAme8FxpC/edit?usp=sharing>

Memo's updates

a.

Sustain general updates + CoC etc.

b. Community is still 'there' but holding the space as organizers is 'frozen' 'paused' while we can catch a break and make sure the CoC etc. is well implemented.

c. Can we do a mini summit in 3-4 months?

Docs

CHAOSS  
Diversity WG  
Podcast WG  
OSCA

- d. We can ask for a budget for this!  
Hybrid with [UX Forum](#)

#### Podcast guests

- e. We have some guests lined up
  - [Booked] <https://twitter.com/LozanaRossenova>
  - [Talking to Richard] Bernard
  - [Talking to Richard] Aaron
  - Abigail.
  - Darius (rescheduling)
  - Raashi (April)
  - [Booked] Heiko LibreOffice

#### Sharing nextcloud with OSD group for forms

- f. No arguments so we can make forms there!
- g. Or on SimSec's hosted forms
- h. Or some kind of fancy automated system via github (requires an account which is a barrier)  
<https://docs.github.com/communities/using-templates-to-encourage-useful-issues-and-pull-requests/configuring-issue-templates-for-your-repository#creating-issue-forms>
- i. Pilot with manual triage, then scale it to automated?

#### Strategy for the year

- j. We did talk goals in the Sustain org committee and let me dig them out.

#### Webinar (on pause).

Who will do a quick recorded demo? 15 mins

- Perrie with what they've learned from their OSS courses? [perriefidelis@gmail.com](mailto:perriefidelis@gmail.com)
- Eriol could do a quick 'How to find OSS projects to contribute to as a designer mini demo

---

**Date:** December 14th 2021 at 16.00 UTC / 17.00 BST UK / 18.00 WAT / 18.00 CEST EU / 12.00 EST Americas

Attendees 🙋:

- Justin/J.W.F., Eriol, Memo

Apologies 🙏: Georgia, Mantas

**Async Updates on WIP and requests for support! 💕**

- Format is [NAME] has done:
  - Eriol has done: A new podcast panel format episode :)
  - Eriol also has many unfinished AP's...
  - AP: Eriol will look at a design-a-thon for scaling design understanding in OSS resources - sloan may be able to support this if we put together a concept note -> Ben of Open Collective offered to help write this funding app.
  - ~~AP: Eriol to make a list of designers talking about OSS and design on twitter~~ list: <https://twitter.com/i/lists/1470832780187738117> DONE
  - ~~AP: Eriol revived the Book club forum thread~~ - DONE figuring it out in the forum thread
  - Here's the SOS podcast spotlight list:  
[https://docs.google.com/document/d/1JtSY389lChP\\_fvyIXJv4OgHJVM8A4O4XC6g9QCwXJfo/edit](https://docs.google.com/document/d/1JtSY389lChP_fvyIXJv4OgHJVM8A4O4XC6g9QCwXJfo/edit)
- JWF has done  
this: <https://github.com/unicef/inventory/issues/83#issuecomment-991084323> and  
x-posted in OSD  
<https://discourse.opensource.design.net/t/can-we-collaborate-on-a-discourse-thread-or-article-about-how-to-write-a-job-posting-that-gets-results/2599/6>

**Agenda 📅**

23. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏)
- Format: Name, what you're up to, what's new with yourself? How you're feeling.

- Eriol - Governance of OSS when \$ is involved and others don't give \$, OSS tool team resources like this [game](#) and [repo 1](#) [repo 2](#). PhD going well, starting observation and interviews next year and writing papers.
- Memo - Tiring month, starting a platform in open collective, grow the awareness of more than a website at open collective, fintech solution, how OC are growing financially  
<https://blog.opencollective.com/exit-to-community/>  
<https://opencollective.com/e2c>
- JWF - Bringing in cohorts, and working on the previous cohorts re. Innovation at UNICEF. More kinds of mentors for OSS.

## Explore themes for Design category and map out new content

We're going to look at these themes:

<https://github.com/unicef/inventory/issues/83#issuecomment-991084323>

And choose what to do next with this.

We chose what to do next with where this should live:

<https://unicef.github.io/inventory/design/>

<https://github.com/unicef/inventory/tree/main/content/design>

AP: Eriol can go through the table here:

<https://github.com/unicef/inventory/issues/83#issuecomment-964365808> and associate the resources with the wider themes.

AP: Anyone to come up with theme specific forms for each section of the new Sustain Design & UX inventory.

AP: Anyone: Post repo transfer look at the UX of the inventory

AP: Eriol to ask Open Source Design core team re. Using nextcloud for forms.

AP: JWF, launch Design inventory site on SustainOSS GitHub

AP: Eriol to talk to Justin Dorfman re. Closing this repo:

<https://github.com/sustainers/Sustain-DesignUX-resources> and moving the files to this repo:

<https://github.com/sustainers/design-assets>

AP: Memo Ideal time for 2022 meetings and a wrap up of what we did in 2021 and future goals for 2022 including a potential new time for meeting being 17.00 UK time 12.00 EST

## Webinar (on pause).

Who will do a quick recorded demo? 15 mins

- Perrie with what they've learned from their OSS courses? [perriefidelis@gmail.com](mailto:perriefidelis@gmail.com)
- Eriol could do a quick 'How to find OSS projects to contribute to as a designer mini demo

**Date:** Tuesday ~~October 12th~~, November 9th 2021 at 15.00 UTC / 16.00 BST  
UK WAT / 17.00 CEST EU / 11.00 EST Americas

Attendees 🙋:

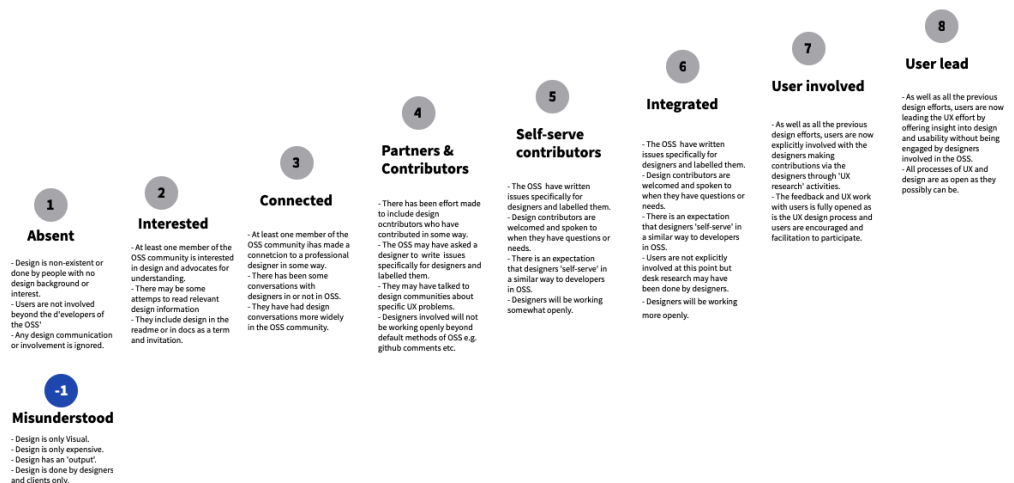
- Eriol
- Liz Vu (Sloan Foundation)
- Mike Nolan (Open@RIT)
- Victory
- Django Skorupa (Open@RIT)
- Memo
- JWF? JWF!

Apologies 🙏:

- Richard

**Updates on WIP and requests for support!** 💕

- Format is [NAME] has done:
  - Eriol has done:
    - Started some conversations about admin issues e.g. Calendly broken, pinging for podcast times, WG meeting time moved to Tuesday etc.
    - [Started the OSS design maturity resource.](#)



- Added a few resources to: <https://unicef.github.io/inventory/design/> via the form

[https://docs.google.com/forms/d/e/1FAIpQLScc63gaSb81AfNPgryfj\\_eV0lBHdYTyUFkReeKoEcndZ6s0lw/viewform](https://docs.google.com/forms/d/e/1FAIpQLScc63gaSb81AfNPgryfj_eV0lBHdYTyUFkReeKoEcndZ6s0lw/viewform)

- Invited Abhishek and Christoph (design bitcoin) to be on the podcast
- We recorded Abhishek's episode
- Updated the [podcast wiki in Taiga](#)
- NAME has done
  - X
- NAME has done
  -
- NAME has done
  -

## Agenda

24. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏)

Format: Name, what you're up to, what's new with yourself? How you're feeling.

- Mantas - joined two months ago, FE, interested in this group
- Memo - bringing more people and projects to the light re. Design and open source
- Mike - interested in how open source and design intersect and inclusive of that work.
- Django - Interested in more involvement in OSD as a grad of design
- Liz - Inspired by sustains gathering ability for OSD. Time to explore topic areas for potential ideas around tech program.
- Victory - Part of the Linux SIG design
- Jwf - UNICEF Office of Innovation as Open Source Technical Advisor. Part of the working group for the last two-ish years
- Eriol - doing phd stuff, product management for funders of oss

## Quick asks

- Eriol has a request for the SOS podcast mini-group within the Sustain Design & UX WG
- This is interesting! Via Github's social impact team  
<https://socialimpact.github.com/insights/Guide-to-initiating-a-Skills-Based-Volunteering-Program/>

- Via [self@jwf.io](mailto:self@jwf.io) Justin : I also have some submissions to the design resources form launched one or two months back. We could discuss what people have shared and what to do with this content too.
  - Eriol stopped submitting resources to avoid a long list of resources without context around the 'scaling design understanding in oss'. Can we categorise and introduce the resource?
  - Hard to find resources when you actually need them. Open source knowledge base re. Tagging a resource as useful for certain tags e.g. marketing, metrics, etc.
  - Form crowdsourcing short list of existing resources in the header text of google form. Helps understand 'which are the right resources to share and self-contextualise. Engage via an event.
  - Podcast episode on a particular resource and why there is a discussion. Can we do a disbursed async 'book club'?
  - Action item: Justin W. Flory (jflory7) to develop a list of themes from past discussions and form submissions, and to share a list of themes back with the group next time.
    - <https://github.com/unicef/inventory/issues/83>
  - AP: Eriol look at a hybrid model for book club quarterly? Using existing meetings to cover the reading.
    - Understanding open source design in terms of different terminology. Cultural differences and lang of OSS.
  - AP: Eriol will look at a design-a-thon for scaling design understanding in OSS resources - sloan may be able to support this if we put together a concept note -> Ben of Open Collective offered to help write this funding app.
  - AP: Eriol to make a list of designers talking about OSS and design on twitter list

### **Ongoing topic for resourcing:**

Create a resource around how to help an **OSS org scale design understanding** - both internally (within contributors and users) and externally (non users).

Location for list of resources is: <https://unicef.github.io/inventory/design/>

- Continue a discussion on the content types - What works for the orgs that are scaling design understanding.
- Continue discussing what our impressions of OSS design understanding is right now?
- Via Sloan Foundation: How is design understood in the context of scientific open source software, or in the context of researchers based in universities?
- Can we discuss how design is typically measured outside of OSS? Can this be applied to OSS? *(Let's be sure to be aware of privacy invasions, growth hacking and money focussed topics here)*
- How might we gather some insight on the design understanding of OSS orgs? Papers? Surveys? Conversations? Anec-data? Practitioner writing, Practitioner Twitter (or other comms), Practitioner conferences? *(Let's be aware of any 'professional-ness' bias we place on academia)*
- Can we agree amongst ourselves where we, as designers in OSS might want design understanding to be at for OSS?
- Any other suggestions!

### **Webinar format:**

Who will do a quick recorded demo? 15 mins

- Perrie with what they've learned from their OSS courses?
- Eriol could do a quick 'How to find OSS projects to contribute too mini chat'

### **AOB**

How we do group admin

We need to talk about our admin processes - zoom vs jitsi, recording processes, bottom liners, how people join the call and find out about it is confusing e.g. forum, open collective slack etc.

- We could record our calls, maybe transcribe them and try to organise important information into resources. We actually make good decisions here and say a lot that we may sometimes miss.
  - **Eriol:** I don't think this is wise given the work it'd take.
- New members and how they join + Code of Conduct



- The Sustain wider group is working on a Code of Conduct so we can wait for that to act.
- We solved above how members join and communicate with each other
- **Task all:** We should have a think about what we as the D&UX WG want from a code of conduct
- **Task:** Who can access the calendly booking link for podcast recording schedule changes
- Jitsi can record to dropbox so if we need to record we'll set up a Sustain D&UX WG dropbox that has shared credentials between members to access recordings from WG meetings only.
- Planning vs. how meetings are run and what actually works?
  - It's ok at the moment how we run them and making sure we have consistency month on month will help content get better.
  - Suggestion of 30 min extra calls for the scaling org understanding via JWF - Eriol is happy to try to organise a 'hack session' for this but it's probably the most achievable way of doing this.
- 
- Backlog of podcast guests? How's it looking?
  - **Task:** Eriol has invited 1 guest and is going to look back over the list
  - **Task:** Perrie is going to reach out to Allan (GNOME)
- Async ways of progressing work
  - **Eriol:** If we have time we do stuff we do it but if not we don't lol

### Done admin tasks!

- ~~— **Task:** Delete/move the WG meeting from the sustain WG calendar. Move to second tuesday of every month at the same time @memo~~
- ~~— **Task:** There is still a calendar event that is own by Richard that needs to remove the zoom link and replace with <https://meet.jit.si/SustainOSSDesignUX>~~
- ~~— We need to talk with Richard re. Podcast zoom account and access if he is on vacation.~~
- **Task:** Communicate to wider Sustain WG that we will now use <https://meet.jit.si/SustainOSSDesignUX> for WG meetings and [Richard's zoom for podcast recordings only](#)
- **Task:** update [this page](#) CTA's for D&UX WG — Attend a call 'Second tuesday of every month @jitsi link at TIME', read through our past conversations on the sustain discourse forum thread and join us on [slack where Open Collective](#) are hosting us on their slack on the channel '#open-design-discussions'. We're working on populating

this [UNICEF maintained inventory of design resources](#) that can be used widely by OSS groups.

— ~~Task: @memo to write a section for the WG page re. What we focus on.~~

---

**Date:** Thursday September 9th, 2021

Attendees 🙋 :

- Justin/JWF
- Eriol
- Memo Esparza
- Victory

Apologies 🙏:

- Richard
- Georgia

**Updates on WIP and requests for support!** 💕

- Eriol has done:
  - agenda next meeting around idea 1 re. Scaling design understanding in OSS & make sure JWF can make the meeting date with plenty of notice. Also suggest a structure for the discussion.
  - Added the podcast motion graphics to the repo:  
<https://github.com/sustainers/Sustain-DesignUX-resources/pull/1>
  - Eriol has chased Phoenix Perry re. git/github for designers via twitter - No response
  - Eriol has continued with the OVIO list task number 6 in ideas: I can't make them public yet though so unsure how to use OVIO honestly?
  - Eriol has chased a couple more podcast guests!
- JWF is thinking about...
  - How to better support design work on new projects when you are not much of a product designer or too deep in the coding side.
- NAME has done
  - x

Agenda 📅

25. **Individual intros & updates** - What's new with you for your intro (please try to stay around 2 mins max 🙏)

Format: Name, what you're up to, what's new with yourself? How you're feeling.

- Justin - Progress on UNICEF innovation fund cohorts on those OSS orgs - [Blog](#). and working on new features for the [unicef inventory knowledge base](#)
- Memo - Open processes with designers and work on open collective as the design lead there. Open Collective side project. Common framework for designers to contribute to other OC initiatives.
- Eriol - Now at Simply Secure!! Product designer. Sustainability on the mind while working on a grant-management tool. Thinking about future of product management if (when?) a budget runs out. [PhD proposal](#) moving forward (no edits!). Working with [Reem](#) on ecosystem mapping. Wrote a grant proposal for [OCEAN Awards](#). [Eriol's WIP autoethnography written piece](#)
- Victory - [Linux Public Health SIG](#) - Thinking on documentation and design in terms of how decision-making is made. How is this challenge handled and how to make it easier to go Open Source? Exploring how to build a design community in Nigeria to help fill a knowledge gap there. How to support designers in the OSS space once introduced? OS Summit talk!

### Topic this meeting:

Create a resource around how to help an **OSS org scale design understanding** - both internally (within contributors and users) and externally (non users).

### Suggested structure

- Justin can demo the tool he's suggesting - <https://unicef.github.io/inventory/design/>
  - Eriol: I'm very pro using existing spaces to collect content and have it 'Sustain OSS Design & UX WG endorsed'
- A discussion on the content first makes sense
  - Example: Simply Secure has resources under CC licenses around design best practices and practical tools: <https://simplysecure.org/knowledge-base/> and also collabs with Internews and OKThanks on: <https://usable.tools/>
  - Secure UX checklist: <https://github.com/SCheee/DSPPUX-Checklist/>
  - How to join efforts together? There is a lot of good content out there and people doing good work already, in their own niches.
  - All things open workshop: <https://drive.google.com/file/d/1XHIV4dMZIRgtvYPjNqNkkOu2184yzTRR/view?usp=sharing>
- 
- Can we discuss what our impressions of OSS design understanding is right now?
  - Good entrypoints on OS design. **Help to understand where they are at that point.** Needs assessment? [6 stages of UX maturity \(second article\)](#) [there's an adaptation for humanitarian org](#) and AP: Eriol would love to start an OSS version.
  - What does design mean to you? First question to ask in an organization.

- AI: Justin to create a new doc to help us start brainstorming on our favorite OS Design resources.
  - I opted for a Google Form!
  - <https://forms.gle/GzZzvNfTTsAZYq1fA>

### **FOR NEXT MEETING**

- Can we discuss how design is typically measured outside of OSS? Can this be applied to OSS?
- How might we gather some insight on the design understanding of OSS orgs? Papers? Surveys? Conversations? Anec-data?
- Can we agree amongst ourselves where we, as designers in OSS might want design understanding to be at for OSS?
- Any other suggestions!

### **Webinar format:**

Who will do a quick recorded demo? 15 mins

- Perrie with what they've learned from their OSS courses?
- Eriol could do a quick 'How to find OSS projects to contribute too mini chat'

### **AOB**

#### **How we do group stuff**

- We need to talk about our admin processes - zoom vs jitsi, recording processes, bottom liners, how people join the call and find out about it is confusing e.g. forum, open collective slack etc.
- Planning vs. how meetings are run and what actually works?
- Async ways of progressing work.
- Backlog of podcast guests? How's it looking?
- We could record our calls, maybe transcribe them and try to organise important informations into resource. We actually make good decisions here and say a lot that we may sometimes miss.
- New members and how they join + CoC

---

**Date:** Thursday August 12th, 2021

Attendees 🖐️ :

- Richard
- Eriol
- Victory
- Perrie

Apologies 🙏:

- Georgia
- Memo (Didn't make it :( )

Updates on WIP and requests for support! 💕

- Eriol has done:
  - I reached out to a BUNCH of people for the podcast
  - Added a sample message to the wiki for podcast guests: <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/wiki/podcast-notes>
  - I started looking at issues and projects on OVIO and noticed they now have a 'UX and UI' filter skill. But I'd still like to go through these and 'see' what they require or entail.  
[https://ovio.org/user/saved/projects/issues?primaryOrder=GITHUB\\_UPDATED\\_AT\\_DESC&skills=UX&skills=UI](https://ovio.org/user/saved/projects/issues?primaryOrder=GITHUB_UPDATED_AT_DESC&skills=UX&skills=UI)
- Richard has done:
  - Uploaded Youtube videos & changed to unlisted
  - Concentrating on the podcast
- Perrie has done:
  - Facilitated the Podcast logo motion graphics!
    - <https://opencollective.slack.com/archives/G01E41WQLV7/p1627078523003200>

## Agenda

26. Individual intros & updates - What's new with you for your intro (please try to stay around 2 mins max 🙏) Format: Name, what you're up to, what's new with yourself? How you're feeling.

- a. Victory has finished exams and birthday!
- b. Eriol is good - having a low energy week.
- c. Richard good but actively trying not to take on tasks etc.
- d. Perrie is good, doing a course on OSS management
  - i. Could share in Sept what's learned!

27. Work on something from this list?

### **Ideas**

1. Create a resource around how to help an OSS org scale design understanding - both internally (within contributors and users) and externally (non users).
2. Build on how orgs can begin to support product design when they have a designer contributor or staff.
3. Don't know how to get started on design in OSS. Guides for designers.
4. Build on guiding and mentoring processes and resources. Growing design contribution as a designer.
5. Build a list of how designers can access OSS orgs via typical comms channels.
6. Help guides for designers who can't find projects and issues, perhaps through building an [OVIO](#) list and widget.

28. Webinar format: Who will do a quick recorded demo? 15 mins

- a. None today - we chilling

AP's: Eriol to agenda next meeting around idea 1 re. Scaling design understanding in OSS & make sure JWF can make the meeting date with plenty of notice. Also suggest a structure for the discussion. < DONE

AP's: Add the podcast motion graphics to the repo. < DONE

<https://github.com/sustainers/Sustain-DesignUX-resources/pull/1>

AP's: Eriol chase Phoenix Perry re. git/github for designers < DONE

AP's: Eriol Continue with the OVIO list task number 6 in ideas < DONE

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**Date:** Thursday July 8th, 2021

Attendees 🙋 :

- Eriol
- Richard
- Victory
- Memo
- Justin / JWF
- Perrie

Apologies 🙇 :

- 

Updates on WIP and requests for support! 💕

- Eriol has done:
  - Follow up from Sustain OSS group: Send to Phoenix Perry what is needed is a 1 pager with: brief, Intent, goal, how long project will last, money portioned (hourly and to who), copyright, licenses, conflict of interest detail, name and email. To bring back to Sustain OSS meeting and then to Justify to funders. Sustain also offered use of a Loom pro account to record. > Eriol has messaged Phoenix this info!
  - Set up recurring UX book club meeting
  - Followed up with Molly re. internship/fellowship in OSS for designers in connection to Open Source Design similar thread.
- Richard
  - Published 1st podcast episode!
  - Can publish the second one!
  - Has the last tutorial from Eriol in my inbox/todo to manage and upload! And Memos. Got access to YouTube. Will post.
  -

## Agenda 📅

29. Individual intros & updates - What's new with you for your intro (please try to stay around 2 mins max 🙌) Format: Name, what you're up to, what's new with yourself? How you're feeling.

- a. Rain is good, re-filling batteries is good! Working on some ideas on Open Collective Design team work.
- b. Getting back up to speed, EU relocation! (Albania has a great OSS community) some R&R.
- c. Rain, BBC & HBC making a language for elephants! Creativity!
- d. Getting more time outside! Battling the pandemic feels as situations begin to change. Thinking/reflecting on exiting Open Source communities and the challenge this can be. The paper I was reading:  
[https://www.researchgate.net/publication/282076431\\_Non-response\\_Social\\_Exclusion\\_and\\_False\\_Acceptance\\_Gatekeeping\\_Tactics\\_and\\_Usability\\_Work\\_in\\_Free-Libre\\_Open\\_Source\\_Software\\_Development](https://www.researchgate.net/publication/282076431_Non-response_Social_Exclusion_and_False_Acceptance_Gatekeeping_Tactics_and_Usability_Work_in_Free-Libre_Open_Source_Software_Development)
- e. Lots of rain! Everyday. Overcoming imposter syndrome and working on a portfolio! Applying for jobs, getting ready for exams again.

Eriol gave a quick update on two key AP's.

One convo with Molly Wilson: Notes here:

<https://www.notion.so/erioldoesdesign/Underexposed-notes-78bce91fcc654bfc84f017e3c12a73e1>

**PLEASE DO NOT SHARE THIS INFO OUTSIDE THIS GROUP! :)))**

One with Phoenix Perry: conversation thread in Slack:

[https://opencollective.slack.com/archives/C011CK7EEJJ/p1623409873004200?thread\\_ts=1623401828.004100&cid=C011CK7EEJJ](https://opencollective.slack.com/archives/C011CK7EEJJ/p1623409873004200?thread_ts=1623401828.004100&cid=C011CK7EEJJ)

30. Work on something from the list?

### Ideas

7. Create a resource around how to help an OSS org scale design understanding - both internally (within contributors and users) and externally (non users).
  - a. Eriol & Abi's 2020 workshop for devs Miro:  
[https://miro.com/app/board/o9I\\_kiXDZTU=/](https://miro.com/app/board/o9I_kiXDZTU=/)
8. Build on how orgs can begin to support product design when they have a designer contributor or staff.
9. Don't know how to get started on design in OSS. Guides for designers.
10. Build on guiding and mentoring processes and resources. Growing design contribution as a designer.



11. Start a resource around how OSS works including git, github and gitlab and culture.
  12. Build a list of how designers can access OSS orgs via typical comms channels.
  13. Help guides for designers who can't find projects and issues, perhaps through building an [OVIO](#) list and widget.
- 
31. Webinar format: Who will do a quick recorded demo? 15 mins
    - a. Memo will do the demo based off the document below they've been working on for open collective:
    - b. <https://docs.google.com/document/d/1d6uADvEj9USD6n02EW1ox6LKwsG5VSrpfSBVQ6-5CFk/edit?usp=sharing>
  32. We need to reach out to more podcast guests, invite them and record the podcast!  
Need at least another 6 guests
    - a. Eriol will reach out to Abi Makolo, Courtenay Bernard, Cristina (Drupal), Molly Wilson, Someone from OSD that said they were working on a whatsapp bot that's OSS - I reached out to a BUNCH of people for the podcast
    - b.
- 

**Date:** Thursday June 10th, 2021

Attendees 🙋 :

- Eriol
- Richard
- Scott
- Memo
- Perrie

Apologies 🙇:

- Georgia
- JWF

Updates on WIP and requests for support! 💕

- Eriol has done:
  - Prep for this meeting!
  - Book Club organising

- PR for the sustain report drawings:  
<https://github.com/sustainers/design-assets/pull/2>
- Recorded episode with Bryan Paget
- Organised meeting with Phoenix Perry re. Github for designers and Molly from SimSec re. Underexposed design OSS internships

## Agenda 📅

33. Individual intros & updates - What's new with you for your intro (please try to stay around 2 mins max 🙏) Format: Name, what you're up to, what's new with yourself? How you're feeling.
  - Memo - April first month full time at Open Collective, getting used to it all and rest time. Working on Open design at OC
  - Eriol - Rightscon stress! Job stress! PhD stress D!!!! Missed UX camp EU (OSD & Jan D wanted to do a panel!)
  - Richard is happy! I'm glad that Richard rested and is feeling positive. OSS and doing OSS stuff!
  - Perrie - Took time off and catching up on stuff and planning OSCA 2021!
  - Scott is also vacationing/hiking! UX and OSS at UX Europe!
34. Opportunities to build resources focussed on OSCA, Open Source Design & Sustain Design & UX as the beneficiary.  
<https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/us/78?kanban-status=2237416>

### Ideas

14. Try to figure out how to manage the org and scale it - both internal and externally - introduce projects and contribute more. In a design capacity
15. Don't know how to get started on design in OSS (Zara has been showing people how to find work to work on.)
16. Build on guiding and mentoring processes and resources.
17. Build on how orgs can begin to support product design and lack of understanding and support.
18. Start a resource around how OSS works including git, github and gitlab.
19. Build a list of how designers can access OSS orgs via typical comms channels.
20. Help guides for designers who can't find projects and issues, perhaps through building an [OVIO](#) list and widget.

AP: Eriol: double check youtube format and limitations for videos

<https://support.google.com/youtube/troubleshooter/2888402?hl=en>

<https://support.google.com/youtube/answer/4603579?hl=en>

AP: Richard will look at creating youtube channel - There is already a youtube channel!

- Webinar format to test
    - Eriol will talk about how they've done meetings for design contributors and what has gone well. We tried it!
  - Article format to test
3. We all want to talk about IP in OSS when projects close out and want to move.
- Should we invite Deb Nicholson to talk about this? Also Georgia has exp of doing this process so would be great to hear more from her! Georgia's project:  
<https://morethancode.cc/>
  - Blog post
  - **AP: Richard will ask lawyer type people and legal type people & will write up a thing**
  - We could have a podcast episode to focus on this.
4. AOB?
5. Open Source Design Podcast!
- Shall we just publish it? We have six episodes in the queue! - YES!
  - Episode 2 will get published tomorrow! Perrie is available tomorrow to sync on this :)
  - **Richard will publish the first one tomorrow! \o/ \o/ \o/ <DONE**

---

**Date:** Thursday May 13th, 2021

Attendees 🙋 :

- Eriol
- Memo
- Victory
- Scott
- Perrie
- Zara

Apologies 🙇 :

- Richard Littauer

- JWF
- Georgia

Updates on WIP and requests for support! 💕

- Eriol has done:
  - Sent a doodle poll for reading group
  - A small amount of work on [mentoring](#)
  - Reviewed the [PR](#) JWF made
- Memo has:
  - Recorded podcast with Gleb
- Richard has:
  - Created a [Trello board](#) for podcasts. Let him know if it isn't accessible.
  - [Posted on the Discourse about a reading group](#)

## Agenda 📅

35. Individual intros & updates - What's new with you for your intro (please try to stay around 2 mins max 🙏) Format: Name, what you're up to, what's new with yourself? How you're feeling.

We all want to talk about IP in OSS when projects close out and want to move.

36. Deep topic discussion: **Open Source Community Africa ([oscafrica.org](https://oscafrica.org)) - supporting designing into contributions** [Kanban ticket](#)

- Perrie gave a quick intro to OSCA [Some docs from last year](#)
- For the past couple of months we've been creating a structure for the community
- Lots of west african and pan african designers joined the open source design . net community and are now the largest team on that github <https://github.com/orgs/opensourcedesign/teams/nigeria>
- Try to figure out how to manage the org and scale it - both internal and externally - introduce projects and contribute more.
- Don't know how to get started, Zara has been showing people how to find work to work on
  - Don't know how to use git
  - Can't find projects and issues
  - Need guiding and mentoring
  - No support for product design in the orgs lack of understanding and support
  - How OSS works including github and gitlab
  - Access to the orgs via comms channels
  - Mentoring actively
- Is [OVIO](#) an option? - EF

- vic3brown@gmail.com Can you link the article here?  
<https://opensourcedesign.net/design/open/source/2020/11/02/beginners-guide-to-open-source-design-by-Victory-Brown.html>
- New design contributors more and more
- First time designer - most communities have a designer and sometimes designers don't play nice with each other :o)
- Projects and communities being nice to designers
- SheCode Africa - 1 month design contributions
- Simply secure model - Ask Molly or a sim sec person to come in?  
<https://simplysecure.org/blog/underexposed-2019-recap>
- Want to webinar github monthly - Phoenix Perry.
- Webinars that can be shared to the community - needs to fit in the calendar'

## Copy paste from the sustain report on OSCA:

### Design

Coding is not the only aspect of open source. One major aspect that has come up repeatedly in OSCA is open source design.

Design is particularly important when considering Africa because of its level of diversity, and because the stakeholders often aren't considered when defining and implementing code projects.

Accessibility, internationalization, and offline-first methods aren't just fancy add-ons when it comes to Africa, but real needs on the ground that need to be met.

Ultimately, design and code are parts of wider ecosystems. Any project that hopes to make an impact in Africa or outside of highly developed nations needs to spend more time working on how someone who has a different approach to tech might access their project. The easiest way to do this is to ask users directly, and to work with local designers from the start to ensure that this happens.

## Action points

**AP:** JWF asked for the book club to be x-posted in other communities:

<https://discourse.sustainoss.org/t/ux-reading-group/717/8>

**AP:** Look at where we hold events especially with zoom hosting rights etc.

- Idea: <https://www.meet.coop/>
- We're always welcome to use: <https://newcastleuniversity.zoom.us/my/eriolfox>

**AP:** We need to follow up with Bryan re. Podcast episode. richard.littauer@gmail.com

**AP:** Eriol will follow up 'Want to webinar github monthly - Phoenix Perry.'

**AP:** Eriol will follow up *Simply secure model* - Ask Molly or a sim sec person to come in?

**AP:** Eriol will post on discourse potential ways forward and what we can focus on

---

Date: April 8th, 2021

Attendees:

- Scott
- Richard
- Eriol
- Fotis
- J.W.F. — laaaaate!
- Memo
- Perrie

Apologies:

- Georgia *here in spirit*

## Agenda

1. Individual intros & updates - What's new with you for your intro
  - a. Eriol: thinking about community organising as 'what I am'
  - b. Scott: New things to tackle in OSS
  - c. Richard: Facilitating WG's and Podcasts for sustain! OSS for uni's
  - d. Fotis: Interested in design processes in OSS
  - e. Memo: Is full time at Open Collective!
  - f. Perrie: OSCA design and penpot chat
  - g. Justin: Graduation of Open Source Drones cohort from UNICEF Innovation Fund
    - i. <https://www.unicef.org/innovation/venturefund/dronescohort/prokurainnovations>
    - ii. <https://www.unicef.org/innovation/venturefund/dronescohort/qAira>
2. (Papers) Reading club?
  - a. No movement yet but still keen!
  - b. Tragic Design O' Reilly
    - i. <https://www.tragicdesign.com/>
  - c. Who's interested in reading these together?
    - i. [Discourse post!](#)
    - ii. Set up a Doodle poll for three weeks from now.
3. Check last months actions
  - a. [Taiga board](#)

4. [Website updates for WG page](#)
5. [Repo for design stuff moved!](#)

## Notes

*For anything extra*

- <https://github.com/jancborchardt> is a good contact of design and universities
  - [✓] [erioldoesdesign@gmail.com](mailto:erioldoesdesign@gmail.com) Can you invite him to the podcast?
- <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/us/86?kanban-status=2237417>
  - [richard.littauer@gmail.com](mailto:richard.littauer@gmail.com) Take this statement and put it on the Sustain website, too, in some capacity.
- Mentoring and OSS Design:
  - Q: What does it mean to be a design mentor? Have we defined it anywhere?
  - GSoC/Outreachy spend a lot of time defining mentorship and mentors for coding. I wonder if we have anything like this for design, i.e. “how do we mentor, what is expected, where should I start?”
- Focus the calls more on the deeper conversations about topics and work etc. than the to-do list. Votes? +1
- 

Date: March 11th, 2021

Attendees:

- Memo Esparza
- Richard Littauer
- Eriol Fox
- Victory
- Justin Flory

Apologies:

- Georgia
- Perrie

## Agenda

6. Individual intros & updates
  - a. We intro'd a bit because we have Victory on the call :)

- b. Richard update: Mozfest session on the Ostrom principles for OSS was good!: <https://schedule.mozilla festival.org/session/8C8M77-1>
  - i. Is D&UX WG Interested in a reading/book group and/or the service design of the principles
  - ii. <https://docs.google.com/document/d/1gzUEUeRADr5ftdQuLOv1vAQrrXgpnJlhDPSeYAr5Dvw/edit#>
  - iii. ^ Worth asking Jan about this
  - iv. Small WG's struggle to do many things but better with bigger groups working on one thing from a design perspective - try out for 6 months and see how it goes.
  - v. Programmatic roadmap for D&WG WG.
    - 1. E.g. Q1 = Principles & reading, Q2 = ??
  - vi. Open Source Design.net jobs page is being improved!
  - vii. Memo is brewing up some stuff!
  - viii. [Justin running OSI board - last day to vote march 16th](#)
    - 1. Download from the exp!

7. Should we move notes to Taiga or another OSS platform? Possibly the Sustain Github via .md files?

- a. Needs to be collaboratively editable and real time. If there is a feature similar to an OSS tool then go for it.
- b. We're all happy to use google docs
- c. ~~Eriol AP: A paragraph about why we decide this re google and zoom.~~

We currently choose to use tools that are not OSS tools e.g. Zoom for meetings and Google docs for notes for a few reasons:

- Google docs allows for real-time collaborative note making where we can all see what's happening clearly without the risk of 'losing' the notes like an Etherpad or the need to set up a host for the pad or host elsewhere
- Zoom meets our video conferencing needs currently and unless sphere is a strong voice to move to Big Blue Button or similar we'll continue to use a tool which is accessible and usable for us as a group easily.
- We generally bias towards tools that are familiar and accessible to people (designers) that are not familiar with OSS tools due to many designers being unfamiliar with OSS tools vs. proprietary tools. We want to be welcoming to designers that may have just discovered OSS and not have what we use (google, zoom, BBB, Etherpad etc.) a barrier to entry for new members. We bias towards inclusion into OSS and not use of OSS as a mandatory entry point to OSS as a community/subject area.

8. Bottom liners for the sustain design & ux working group needs extra help, how do we do this?



- a. Bottom liner is agenda, zoom, wrangling, admin!
  - b. Georgia is going on leave and needs a bottom liner to step in
  - c. Can the community split the responsibility like in a rota way? Shares the spotlight and the workload.
  - d. Documenting the sustain community in a run book or playbook > defining 'some' detail about bottom lining so 'torch can be passed'
  - e. Handover is a great documentation process
  - f. Defining bottom lining > Hey is this happening?
  - g. Defining leadership etc.
  - h. Taiga wiki page!:
    - <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/wiki/bottom-lining>
  - i. Linktree? Or using the WG page? Or Github or Github Pgs button list
    - i. — AP Eriol: Discourse post to discuss: here:
      - <https://discourse.sustainoss.org/t/design-ux-working-group-topic-bottom-lining-landing-page-and-comms/666>
9. SOS Podcast Guest list:
- <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/wiki/podcast-notes>
- a. How did The last recording go? (Smera) - Went great! We want to ensure we have less(?) cis men as hosts.
  - b. Next recording this week (Jan)
  - c. Updates on outreach?
  - d. Who can we move to 'on hold' or 'no response'
    - i. Want a kanban board for podcast - Taiga or trello. Producer gets preference.
10. Taiga board review - what's in play?
- a. <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/us/75?kanban-status=2237417>
  - b. <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/us/82?kanban-status=2237417>
  - c. <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/us/18?kanban-status=2237417>
  - d. <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/us/9?kanban-status=2237417>
  - e. <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/us/78?kanban-status=2237417>
-

Date: February 11th, 2021

Attendees:

- Richard
- Eriol
- Georgia
- Peace
- J.W.F. — late!

Apologies:

- 

Agenda

- [FOSS Backstage](#)
  - FOSS Backstage reached out to OSD
  - Eriol & Bernard worked with them to help get more design talks in and helped to review talks
  - UX Clinic
    - Also organized a Clinic - February 12th @ 4-6pm CET
    - <https://foss-backstage.de/session/ux-clinic>
    - 4-5 OSD Volunteers to help with the clinic at the moment
  - Richard giving a lightning talk which will mention this WG at 1720 CET  
<https://foss-backstage.de/session/introduction-sustain>
- MozFest
  - UX Clinic
    - March 16th @ 1:15pm - 2:15pm ET / 7:15pm - 8:15pm CET
    - TODO: Georgia ask Lucie (Mozilla) to move the session.
    - Interested:
      - Richard
      - Eriol
  - Sustain UX & Design breakout room session
    - March 16th @ 1:15pm - 2:15 pm ET
    - Eriol can help with the Sustain ux & design room
      - Georgia can maybe help if we remove the conflict!
  - Design Sprint
    - March 17th @ 12-2pm ET / 6-8pm CET
- SOS Podcast
  - EU & Africa friendly times ([Doodle](#))
    - Georgia, Memo & Perrie!!
  - Meta

- We have a goal of centering non-white & non-US/EU voices
- We want to share the hosting responsibilities
- More outreach
  - [Eriol has been tracking issues](#) in Taiga about invites to guests
  - Scott Jensen: OSD is interested in interviewing, and then the transcript could be published on OSD + with the podcast. Eriol + Bernard coordinating about this
- There's a calendly for speaker invites, which goes to Richard and then he invites people to the session
  - <https://calendly.com/burntfencreative/sustain-open-source-design>
- Release schedule
  - Eriol suggestion: Hold off on releasing the episode until we have a few queued up ++
- How do we (not Richard) be comfortable hosting a podcast.
  - Runbook /docson "how to host podcast"?
  - Especially the 'need to know' part. E.g. don't swear, headphones, pauses etc.
  - Perrie is interested in learning about and contributing to production
- Imposter Syndrome Blog Post: <https://hrcd.pubpub.org/pub/uyydg1t/release/2>
- Sustain Report is in progress, so working on releasing in pieces
  - Could co-release with one of the podcasts
  - TODO: Georgia ask Jupyter Book people and share with Eriol & Richard
- Sustain UX & Design and Open Source Design re. What does the WG aim for?
  - Revisit the WG webpage text on the sustain website.
  - Maybe some outreach to Open Source Design community a bit more?
- Next time: Marketing for this WG and the Podcast
- UX OSS Blogpost pre-Mozfest for Sustain?
  - Done
- Georgia is making new Georgias! (and will be on leave April ~ July, still TBD on exactness of that!)
  - Richard follow up about bottom lining UX during this
- PenPot ambassadors!
  - Eriol is talking about the idea with the penpot team next week!

Date: January 21st, 2021

#### Attendees:

- Eriol
- Memo
- Richard
- Jwf

#### Apologies:

- Perrie
- Georgia

#### Agenda

- Intros / Check-in
  - Memo - Resting for hols, FOSDEM 2021.
  - Request: Looking for some copywriting help regarding the first newsletter launch from open collective's open design project.
  - (Eriol send Memo Lade's details re. Copy writing)
  - Eriol - Jamulus, FOSDEM 2021, Open web docs plan, Working with Georgia re. Open Design next steps, did a bit with Bernard re. PIP, FOSS backstage UX clinic, SIG Linux,
  - Figuring out mentorship and management and coaching, PHD starting soon!
  - Justin - Resting for hols, Knowledge repo with a design section.  
<https://github.com/unicef/inventory> best practice on OSS stuff not just design. Fedora project objective community feedback and engagement/advocacy and revamping for the newest situations: Resting for hols, Knowledge repo with a design section.  
<https://github.com/unicef/inventory> best practice on OSS stuff not just design.
  - Richard - Resting for hols, lots of work on plate. Sustain OSS report from 2020.
- [Taiga Board](#)
  - Podcast
  - - No changes requested for podcast episode #0 so ready to go and will be release Fri 22nd
  - 
  - - Logo and graphics all ready and Richard has assets
  - 
  - **AP: we should signal boost the tweets from Sustain OSS**
  - **- OSD discourse post.**
  - 
  - - Called.ly link for guests to pick from:  
<https://calendly.com/burntfencreative/sustain-open-source-design?back=1&month=2021-01>
  - 
  - - Ask 2-3 people what they want to talk about on podcast

- 
- - Make a choice re. How many panelists
- 
- - Eriol has confirmed 2 guests! Marie Nordin & Agiri Abraham
- 
- - Eriol will ask Milap, Abigail, Pablo/Penpot, Courtenay Bedel, Cristina.
- 
- - Justin will ask Máirín "Mo" Duffy,
- 
- - Open Source design job board submissions as podcast guests
- 
- - Richard to do the maintenance re. Comms
- 
- - Richard can be pinged to get pods published etc. anything that relies on Richard. Mostly the Friday upload & published.
- 
- - How to coach folks who are like 'Oh I'm not sure if I'm podcast material!'
- 
- - What kinds of people do we want? Senior and students? We need accessible content. People that are tangential to Open Source Design is very meaningful.
- 
- - Richard needs bios and photos for SOSDesign podcast episode #0
- We should document topics for podcast here:  
[https://docs.google.com/document/d/1\\_SLKyXFvz6yoeAAk\\_aDjWghS9e-yQCrt03-l4mojOTQ/edit#](https://docs.google.com/document/d/1_SLKyXFvz6yoeAAk_aDjWghS9e-yQCrt03-l4mojOTQ/edit#)
- <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/us/75?kanban-status=2237417>

Date: November 19th, 2020

Attendees:

- Georgia
- Victory
- Ben
- Perrie
- Eriol
- Memo
- Richard

Apologies:

- Jwf
- Richard (for being very late)

Agenda

- Intros / Check-in

- Ben: Working on the Sustain report. Working with an editor on content strategy. The Design piece, Community Organizing in Africa, Governance may all become documents that are broken out and referenced into the Sustain Report. Will reach out when it's helpful to have additional content.
- Perrie: Thinking about how best to run the Open Source Community Africa design group and how design fits into the bigger communities like OSD(very open to ideas)... thinking of possibly a 2021 festival or conference for OSCA as well.
- Victory: writing articles on how to get designers contributing to open source.
- Georgia: Mozilla advising and research support for the Open Source Support program, open science with a connection to peer review projects in Africa.
- Memo: working on opening up the design system + open source assets. Starting a newsletter related to the OpenUp Summit. How can we channel together small efforts, e.g. podcast, communities, newsletter, slack channel and bring visibility for this network
- Eriol: Working on illustrations/design work for the Sustain report, Meeting earlier this week about running workshops for developers around open source — lots of related topics (Notes: <https://pad.riseup.net/p/developer-workshop>) ; Trying to figure out what the next thing to do in this arc; Started an open-source-design channel in the Figma slack; design in an open organization, and barriers to very small best practices
- Oh I did the imakefoos take over thing
- [Taiga Board](#)
  - Can we use a tag or something to note good topics for the podcast? (Use the podcast to work on things we've identified!) - Tag! In-Progress
- Conversations
  - Brainstorm to support Perrie's needs for OSCAfrica
    - Growing community!
    - Bringing in more Africans into the open source space
    - Starting to think about hosting
    - Held a big conference in February
    - Have been making progress managing developers, but now there are more designers joining
    - OSCA discord server: <https://discord.gg/PWqyHJzc>
    - Discussion:
      - Eriol:
        - Adding folks to "teams" in the repo
        - Helping people connect to projects
        - Onboarding calls for the project
      - Georgia:
        - Can there be a landing page that points them to projects that are looking for help?
        - Resources about how to get involved

- Memo:
  - Wikis, Link trees
  - Open Design 101
  - We could model something with this group and have a template
- Eriol:
  - The project list from FOSS responders - do we remember the URL?
    - <https://covidtechsupport.com/projects-looking-for-volunteers/>
  - Strategies for valuing contributions around user research & design
  - Discovery & Design pipeline in ZenHub
- Ideas / Resource discussions
  - Sharing out more
  - Github Discussions beta feature?
  - <https://github.com/sustainers/discussions>
  - cfToDo: Georgia connect with Victory & Perrie re: Open Source Africa & the xsopen science community
  - Idea: Convo about managing contributors & design & product processes
  - Idea: What does it mean to pay for design work, and understanding what design means
- Podcast Updates
  - Calendly exists! We can start inviting folks
  - Is anyone interested in being involved?
  - Did we lose our recurring time? How often are we meeting?
- Badges Convo
  - TODO:
    - Add zarah to the invite for the next call
    - Zarah + victory + Perrie - Design work
    - Eriol, Justin + Perrie

Date: September 22th, 2020

Attendees:

- Georgia
- J.W.F.
- Eriol
- Richard
- Memo
- Victory

Apologies:

## Agenda

- Intros / Check-in
  - Georgia - PIP, org work, HRCD group meetups; Rebranding SimSec! Interested to help, please fill out the survey:  
<https://eu.jotform.com/simplysecure/simply-secure-brand-survey>
    - Richard would like a guest for Sustain podcast re PIP
  - Richard - Sustain podcast & Impactful OSS podcast (Connected to the OSPO++ Network), Rebase folded, have funds approved to work on the podcast
    - [Sustain Report](#) - Feedback welcome on the Design section, Design-Africa section and overall format
  - Memo - Pretty hectic months, finally seeing the light; hiring on the design team at OpenCollective; Pushing open design agenda within the team; leveraging the ideology of open source for devs and applying it to design - OpenCollective homepage is now a project with many contributors. Want to write about this! Help foster connections between designers and entrepreneurs, and make design more accessible - not just design for designers, but design for non-designers.
  - Justin - Onboarding 11 new teams to the UNICEF innovation fund. Progress on the Open Source Diversity Summit, pulling together an organizing team for that; State of the Source was 2 weeks ago - interesting from a legal perspective, not a ton on design. [Panel today - UX & Peace in Humanitarian Initiatives Talk](#)
  - Eriol: OpenUpSummit was cool! There were a number of different design related talks (Memo, Eriol, + more folks! UXBOX), AllThingsOpen session upcoming with Abigail Makolo. Podcast called "[This is HCD](#)" interested in a collaborative season with human rights centered design (HRCD). Drupal Europe invitation
  - Recent Events
    - OpenUpSummit
    - State of the Source <https://opensource.org/StateOfTheSource>
  - Upcoming Events
    - UX & Peace Humanitarian Initiatives Talk
    - IxDD: September 29th <https://interactiondesignday.org/>
    - AllThingsOpen
- [Taiga Board](#)
  - Todos from Last Time
    - Go through the board and upvote things, review and get a feel for Taiga (All)
    - Comment in the Taiga card about podcast name, and decide async before next meeting (All)
    - Add notes to the wiki! (Georgia)
      - Markdown copy/paste is rough.... Ideas?



- Idea
  - Calendar of events?
    - Could be a wiki page on Taiga or a the Working Group page on the sustain site
- Podcast
  - Name: Sustain Open Source Design (SOS Design)
  - Schedule — [Doodle](#)
- Next Steps
  - Podcast Next Steps
  - Badges Conversation (30 Minutes)

Date: August 28th, 2020

Attendees:

- Georgia
- Richard
- Perrie
- Eriol
- Justin (JWF)

Apologies:

- I stole my sister's lego piece when I was six. :(
- For missing the previous meetings - Perrie

Agenda

- Intros / Check-in
  - JWF working with the Open Source Diversity community to plan a summit
    - <https://discourse.opensourcediversity.org/t/call-for-interest-global-open-source-diversity-summit/359>
    - <https://discourse.opensourcediversity.org/t/chat-what-do-you-do-with-a-missing-stair/436>
  - Eriol + [Abigail Makolo](#) have a session accepted to All Things Open about Open Source Design for devs/maintainers/contributors
  - Open Up summit - Open Source Design panel
  - [Sustain report update](#)
    - Ben is working on the design paragraph
    - Feedback & input welcome, next week-ish would be great!
  - Podcast! Podcast!
    - Richard is now running a podcast network!
    - Also spoke with the OSD core group about this with some tentative interest but request for more details
    - And now knows how to running and producing it
    - Needs:

- Logo
- Name
  - OpenUXers / Open Source UXers
  - Aww Shucks (spelled with UX)
  - Sustain Open Source UX & design
  - User Experience & Product
  - **UX**
  - **Sustain**
  - **Open Source Design**
  - **Sustaining Open Source Design**
- Schedule
- Guests
  - Post to OSD
- Updates from Last meeting
  - Taiga
    - Justin & Eriol - walk through the Taiga for folks
      - Kanban board - drag items between columns
      - Any card in ToDo now, must be assigned to someone
      - User Stories, Points, Blocking Cards
        - User stories - nitty gritty of what we're doing
        - Points - How achievable is something? Base off of SMART goals (specific, measurable, actionable, realistic, time sensitive)
        - Votes — Up vote cards, which can help with prioritization
        - Block a card - "Lock Button" icon
      - Epics
        - Can be assigned AFTER a user story is created
    - How is the Taiga going?
      - <https://tree.taiga.io/project/jwf-sustainoss-ux-design-working-group/e/pics>
    - [Eriol added all the things from the bookmarked link in this doc :\)](#)
      - Took all of the items from the notes and grouped them into epics, e.g. "Guides to getting involved in open source as a designer"
      - Colors are auto-set (but changeable)
      - Additional Ideas:
        - Good Session formats for conferences
    - Ideas about ways to best use Taiga:
      - Use the board for the meetings in the future
      - Tagging + Epics ? Can also use tags, e.g. labels
      - Wiki for notes memorialization?
  - SustainOSS Working Group Page:
    - <https://sustainoss.org/working-groups/design-and-ux/>

- For Next Time
    - Go through the board and upvote things, review and get a feel for Taiga
    - Comment in the Taiga card about podcast name, and decide async before next meeting
    - Add notes to the wiki!
- 

Date: July 28th, 2020

Attendees:

- JWF
- Eriol
- Georgia
- Ben
- Richard

Apologies:

- Memo?
- Perrie? Oops I'm sorry! Joining the next :)

Agenda

- Intros / Check-in
  - There is good weather and people are well and there are bluejays around the forest.
- Check in on TODO's?
  - Consolidate the resources we have in this doc and related docs ([see Agenda Item](#))
  - Work on documents in these monthly meetings
  - Share out these ~~notes in Sustain Discourse site~~ & Slack
  - Podcast Interest
    - Eric & Justin <https://rebase.fm/> legwork for podcasting
    - Look for money to fund to offset the effort
    - Panelists, format
    - Next month we could start a doc on this?
  - Update Sustain WG Website Page: [PR in progress](#)

- I'd like to add the core contributor group to be listed as well. **Please list yourself here if you would like to be listed.**
    - Justin (JWF) — @jwflory (GH) / @jflory7 (TW)
    -
- Updates from folks
  - Eriol: Spoke to OSD re. 101 starting with OSS + Design and where it could live on the OSD website
    - <https://opensourcedesign.net/contribute/>
    - <https://opensourcedesign.net/faq/>
  - Eriol: This is how to get started with contribution to OSS (with a focus on humanitarian oss) for designers with little/no previous OSS experience. Here's the open Miro board if you want to see the slides/guides and the activities in the workshop with what the workshop attendees contributed: [https://miro.com/app/board/o9I\\_kpHm2Dg=](https://miro.com/app/board/o9I_kpHm2Dg=/)
  - Ben working on the Sustain report and may follow up with needing review on sessions
  - Justin: Open Source Diversity Community is starting to organize an event around diversity in open source
    - <https://discourse.opensourcediversity.org/t/call-for-interest-global-open-source-diversity-summit/359>
  - Justin: Digital Public Goods Alliance
    - Open source digital public utilities. Open source is a core principle of everything they stand for. Not sure if there are collaboration possibilities, but it seems like there might be a design/ux opportunity there, e.g. collecting feedback, community design process. Potential database around digital public goods
    - CHAOSS D&I issue? Was interesting conversation wise with the group
      - <https://github.com/chaoss/wg-diversity-inclusion/issues/294> :)
  - Georgia: Simply Secure has published some useful case studies/ reports in the last month:
    - Defaults and Customization: When Design Meets Open Source: <https://simplysecure.org/blog/globaleaks-case-study>
    - Introducing Decentralization Off The Shelf: 7 Maxims: <https://simplysecure.org/blog/decentralization-off-the-shelf-7-maxims>
    - Designing From the Ground Up: A Case Study on I2P: <https://simplysecure.org/blog/i2p-case-study>
  - This was published in June [Use your artistic skills to help open source](#)
    - I (Eriol) wanted to x-post on OSD.net
  - Resources/Guides notes
    - How do we want to categorise this list?
    - Spreadsheet to better/organise/categorise?
    - We can add more resources/sources if we know of, that we can share.

- WG's can change purpose if needed e.g. don't have to be a database of links/pointing towards.
  - Could be more consolidated.
  - Not something that requires maintenance
  - Enable an entry point for OSS + Design into the space?
  - Spreadsheet + Checklist
- Carrying forward to next Sustain:
  - Consider using the next major Sustain event as a chance to report out on our collaboration during the year
  - Where did we push forward the conversation? Where does more work need to be done? What will we bring to the next Sustain 2021
  - Leaves us flexibility to go in different directions and try new ideas
  - Topic is always 'design' . A deeper topic would be good.
  - What are the bigger topics to tackle at Sustain re. Ben digging through the previous conversations
- Open Source Design outreach:
  - Open Source Design core group is burning out a bit; sustainability questions after 5-6 years of hard work and community organizing
  - Lots of people who are fresh to Open Source Design and interested to learn more; challenge in gauging where people are coming in to the community
  - Eriol feels like she is holding the map and compass, and some folks need more guidance and mentorship!
  - This W.G. is a good place for more advanced discussions and get peer support (instead of always being in the supporter/mentor role)
- Peer discussion on issue template formats. Re. Python pip project
  - We tried a 'design challenge' format in Open Design. Best seen in the Miro board recently:  
[https://miro.com/app/board/o9I\\_kpHm2Dg=/?moveToWidget=3074457348860887095&cot=13](https://miro.com/app/board/o9I_kpHm2Dg=/?moveToWidget=3074457348860887095&cot=13)
  - I also made an issue in the open design repo with it:  
<https://github.com/Erioldoesdesign/opendesign/blob/master/translating-issues-to-design-challenges.md>
- Taiga PM OSS tool or Airtable or Notion or Trello **AP: JWF to make a Taiga board**
- Resources/Guides Identified in WG Meetings
  - Guide to getting involved in Open Source as a Designer
    - [Open Source Design 101 in-progress by Eriol](#)
    - [Guide to getting involved in Open Source](#) (Eriol)
    - Good first issues for Design contributions

- Where to reach out to designers when a project is nascent. (How do you get designers in before the project starts.)
- Advice for Open Source projects about how to get contributions from Designers
  - OpenDesign repo
    - [Bangalore](#)
    - [Taipei](#)
  - Mozilla Open Design
  - Open Design + UX Bristol workshop: [https://miro.com/app/board/o9I\\_kpHm2Dg=](https://miro.com/app/board/o9I_kpHm2Dg=/)
- Mentorship in for Design Contributors (for designers for contributing or for team members want to do more design/ux)
- Guides for hiring designers
  - <https://github.com/opensourcedesign/jobs>
- Guides for scoping and funding UX & design work
  - [Contracting Creatives, in Brief](#) (Simply Secure)
- Telling Success stories
  - Personal stories, project stories
  - Any hero stories re: Design Careers in Open Source?
    - Design, Music, Creative cultures
  - Ideas:
    - [Mozilla Network50](#) (There should be some blog posts here)
    - USDS/18F
    - GDS
    - Blog posts from projects?
- Design Documentation Resources & Examples
  - Examples:
    - Not exactly \*documentation\* but a “way in” to design - <https://nextcloud.com/blog/nextcloud-design-team-updates/>
    - [Design label](#) in repos
    - [“Starter issues” label](#) in repos
    - E.g. Memo’s <https://www.figma.com/proto/zXfDLUEBawBUvIVjatHSDq/%5BDS%5D-00-Documentation?node-id=1759%3A4179&viewport=559%2C1519%2C0.21237921714782715&scaling=scale-down>
  - Idea:
    - What if there was open source design docs like the default code of conducts? Things that are like, copy-a-ble or ‘start your repo with asking for design help’
- How to create and document a pattern library
  - Storybook / Figma
  - Non-tool specific, and more about creating design patterns?
- How to make project bugs/issues approachable and inclusive for designers
- Best practices for open collaborative design

- How to get design work funded
    - <https://github.com/opensourcedesign/funding> - Tons of watchers, but very little activity. (Around 1/3rd of the OSD members)
  - How to build context for contributors
  - How to build a (open) roadmap
    - Type of example? [Milestone Roadmap - parent template](#)
  - How to understand user feedback
    - USABLE
    - Simply Secure
    - Okthanks
    - IDEO Design Kit
  - How to run UX/Design Events ?
    - Trainings, Workshops, UX Helpdesk
    - [Our Open Source Design conference organisation thread for Fosdem 2020](#)
  - Credit & Design in Open Source
  - How to share Design Work openly, e.g. licensing, intellectual property
  - Existing Resources to pull together
    - USABLE Tools
    - OSD
    - SimSec Knowledge base docs
    - OpenDesign
- 

Date: June 23, 2020

Attendees: Richard, Justin, Eriol, Georgia, Peace

Apologies: Ben

#### Agenda

- Intros / Check-in
- From Eriol:
  - Designer + Developer relations - what is needed, observed and can be done about the gaps between these 'functions' or 'jobs'. The corporate world has plenty(?) of advice/resources for this but how does the dynamic play out in OSS and how can it be better sustained?
  - Raised because I had a great follow up conversation with <https://twitter.com/codeekage> who I met at the Open Source Africa festival and

we talked for an extended period of time about how to build better bridges of understanding between devs+design.

- [Abraham & Eriol's working doc](#)
- The ? after 'plenty' is because I see these existing resources as mainly accessible and written for a western, European, American audience and it is less available in other countries not privileged with a certain pov on design.
- What are the resources that people in new roles need to work with design + open source - How do I talk 'open source to designers when they don't know open source'
- Docs + Design + Open Source
  - The docs team are being more inclusive and understanding of design so we're sustaining design and ux in the docs WG :)
  - Designing better docs experiences
  - Docs about Design Process
  - Minimum Viable Design Contribution ReadMe
- Open Source Design 101 in-progress by Eriol:  
<https://www.notion.so/erioldoesdesign/Guide-to-getting-involved-in-Open-Source-as-a-Designer-bd7a7d81e1a1429780bb6685dda777bd>
- Justin is working on an open source knowledge base for his org
- Sustainability in Open Source Design > a network / community
  - Podcast is a useful model in this — to allow the coffee track
  - A “design panel” or a UX Clinic
  - Enabling ourselves as stewards of support in our various communities
  - How do we grow our community?
  - “Proselytizing” design in open source
  - Example re: Emma Irwin / Open Source Diversity monthly calls
- Outreach channels that exist
  - OSD as an output channel
  - Open Source Africa
  - Existing regular conversations that are useful
- Eriol: July 15th — UX Bristol — document & share!
- TODO:
  - Consolidate the resources we have in this doc and related docs
  - Work on documents in these monthly meetings
  - Share out these notes in Sustain Discourse site & Slack
  - Podcast Interest

Date: May 21, 2020

Attendees: Richard, Ben, Justin (WF), Peace, Eriol, Bernard, Georgia, Memo

#### Agenda

- Intros & Check-in
  - Richard, UX Designer in Vermont, Sustain



- Ben, in UK, Product Manager @ GitHub, Octobox.io, Sustain etc.
- Eriol, UK working on smushing design and open source together, OSD
- Bernard, UK, User researcher & designer, OSD
- Justin, RIT in NY, Open Source Contributor
- Peace, Designer, Open source Community Africa
- Georgia, Exec Direc @ Simply Secure (bottom liner for this WG)
- Memo! Design @ Open Collective - Working on an open framework for design contributions
- Design Documentation & links with the Documentation WG
  - Documentation is first place where people can decide if they want to get involved
    - Not exactly \*documentation\* but a “way in” to design - <https://nextcloud.com/blog/nextcloud-design-team-updates/>
    - [Design label](#) in repos
    - [“Starter issues” label](#) in repos
  - Design Documentation
    - E.g. Memo’s <https://www.figma.com/proto/zXfDLUEBawBUvIvJatHSDq/%5BDS%5D-00-Documentation?node-id=1759%3A4179&viewport=559%2C1519%2C0.21237921714782715&scaling=scale-down>
    - E.g. helped with information architecture of docs hub when funded to work on docs and it was well received by the team.
  - Chris Ward (bottom liner) is holding office hours on documentation
  - Documenting resources on documentation
  - How to write good docs
  - User + Developer documentation > Design Documentation
  - Communication norms
  - Information Architecture of Docs
  - What if there was open source design docs like the default code of conducts? Things that are like, copy-a-ble or ‘start your repo with asking for design help’
  - What are the how tos that would be useful for new open source designers?
    - How to create and document a pattern library
    - How to make project bugs/issues approachable and inclusive for designers
    - Best practices for design mentorship in open source [?]
    - Best practices for open collaborative design ?
- Resource Ideas
  - How to get design work funded
    - <https://github.com/opensourcedesign/funding> - Tons of watchers, but very little activity. (Around 1/3rd of the OSD members)
  - How to build context for contributors
  - How to build a (open) roadmap
    - Type of example? [Milestone Roadmap - parent template](#)

- How to engage design/UXers in your open source project
  - Good first issues for Design contributions
  - Where to reach out to designers when a project is nascent. (How do you get designers in before the project starts.)
- How to get UX help/hiring UX people
  - <https://github.com/opensourcedesign/jobs>
- How to understand user feedback
- How to run UX/Design Events ?
  - Trainings, Workshops, UX Helpdesk
  - Our Open Source Design conference organisation thread for Fosdem 2020  
<https://discourse.opensourcedesign.net/t/fosdem-2020-open-source-design-organisation/1197>
- Credit & Design in Open Source
  - **(JWF)** Aside: Related to Bernard's point, different demographics have different experiences with receiving appropriate credit for their work
    - **Collab:** Licensing WG on things like outreach materials about Creative Commons licenses for designers? (*might be a stretch...*)
    - Often women but also other underrepresented demographics have different experiences with asking for and receiving credit
  - **(JWF)** How to talk about Open Design to open source developers
    - "Advocate kit"-esque tool to help build better understanding and context for what goes into Design work and to help the wider development community get more visibility into Design work
- How to share Design Work openly
  - Licensing, intellectual property
  - LibreGraphics - outreach at universities
    - <https://libregraphicsmeeting.org/2019/>
    - 2020 is online due to :virus:  
<https://libregraphicsmeeting.org/2020/en/index.html>
    - [https://en.wikipedia.org/wiki/Libre\\_Graphics\\_Meeting](https://en.wikipedia.org/wiki/Libre_Graphics_Meeting)
- Existing Resources to pull together
  - USABLE Tools
  - OSD
  - SimSec Knowledge base docs
  - OpenDesign
- Actions from the last meeting & who (if anyone) can/will take on stuff (not obligatory)  
 Make a list & divvy it up?
  - Share out notes - Justin
  - Working Group Page on Sustain site - Georgia
  - Meeting monthly - Georgia

- Trying a topic discussion — Eriol
  - Podcast ?? - Eriol + Richard
    - Georgia interested
    - Ben has names to share
  - Working Group Page on Sustain Site
    - Purpose
      - Help contribute to a roadmap for how design contributes to open source sustainability
      - How design can help the sustain mindset
      - Defining / providing best practices and guidance on sustainable design
      - Storytelling about example practices
    - Goals:
      - Create a community space for design conversations related to open source!
      - Support projects around usability, design and adoption
      - Share resources
      -
    - Guiding questions
    - Reports and documents
      - Not a report or doc but in 2018 24 Pull Requests added the ability to credit *any* contribution <https://24pullrequests.com/2018> (24prs is @teabass and me) - I'd quite like GH to adopt that - BenJam
    - Resources
      - Existing & In Progress
    - How to get involved
      - 
      -
  - (JWF) Principles of Authentic Participation: Design component for the future of this work? Collab opportunity??
- 

Date: April 23, 2020

Attendees: Richard (briefly), Eriol, Ben, Georgia, Memo

#### Agenda

- Intros & Check-in
- Sustain2020 Notes:
  - Morning Session: [Review the session Notes from Sustain 2020](#)

- Afternoon Session:
  - <https://drive.google.com/drive/folders/1zC6zHJ1rkjI9aKpG52dAIUCbLXHcl-7I>
- Purpose/Goals etc for the working group
  - Sustaining Open Source & UX - we can define that
  - Eriol: It's still difficult to advocate for design & UX projects that are not already onboard with it. Design & UX as a luxury / distraction from other things. How do we support/address that?
  - Georgia: How to sustain a focus on UX/Design when there isn't specific funding on a project to resource an explicit role?
  - Ben:
    - First came across Open Source Design 3-4 years ago, seeing things build over the last few years. Seeing tools like Github, prioritize/privilege engineering. Processes and tools that enshrine engineers to be more effective. Get github to move away from the "home for all developers" to the "home for all contributors." Ideas that Github can actionably do
    - Working with Ford over the last few years - focus on inequality. Lack of access for designers, copywriters, etc to build their CV in Open Source.
  - Memo: How to make design contributions more accessible to non-designers, e.g. mind maps, stakeholder maps, business model canvas - more visual tools that get built in a workshop. Having tools like that more available online and accessible to people. Decision making / consensus building for teams that have different levels of commitment/availability.
  - Themes:
    - Tools, ways of working, collaborative modes for sync/async in open source projects
    - Community governance
    - Designers in design communities still aren't aware of opportunities in open source, but 1:1 outreach seems to work, but in big conversations or in big places like Interaction20 people are like "why would I do that?"
  - Ideas:
    - Guide to getting involved in Open Source as a Designer
    - Advice for Open Source projects about how to get contributions from Designers
    - Mentorship in for Design Contributors (for designers for contributing or for team members want to do more design/ux)
    - Guides for hiring designers
    - Guides for scoping and funding UX & design work
    - Telling Success stories
      - Personal stories, project stories
      - Any hero stories re: Design Careers in Open Source?
        - Design, Music, Creative cultures

