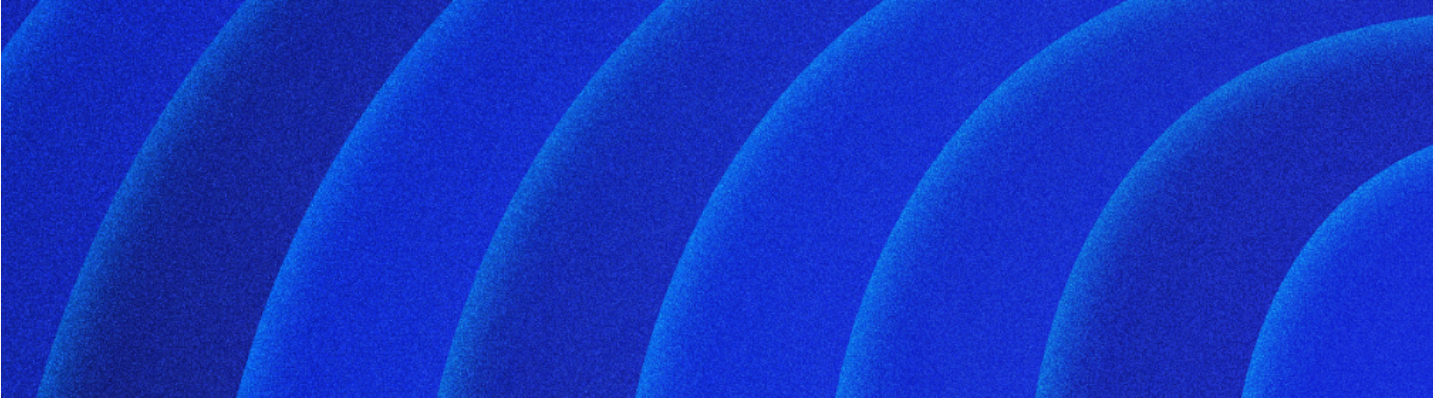


Details



CACWT Integrations

📅 Date



Description and Details

Presented by **Mauricio Wright**

Executive Director | Touchpoint Prodigy

EXECUTIVE SUMMARY

Overview

The CACWT system is committed to providing efficiency for its users as training needs evolve. We are always looking for ways to improve system functionality and integrate helpful tools. To do this effectively, we maintain a transparent implementation plan that includes members of the training audience, who help inform our team about the tools that would be most beneficial.

Key Objective

Identify areas of improvement, identify solutions, facilitate discussions and planning that lead to implementation.

This Document

Serves as a centralized repository for discussions pertaining to the planning and execution of third-party service integrations. Meeting summaries, key decisions, and milestone tracking will be documented herein.



Project 1: Native Virtual Conferencing

Project 1: CACWT Native Virtual Conferencing Tool

Challenge

The current training environment presents challenges, including the absence of a native conferencing platform, inconsistent cross-device support, difficulties in tracking attendance and engagement, and manual processes for updating attendance and enrollment. These issues result in a fragmented and inefficient learning experience.

Proposed Solution

A potential solution is to adopt Class for Zoom, a platform that could streamline the training process by consolidating courseware, presentations, and evaluations within a unified interface. This platform also offers features to manage participant engagement, potentially automate attendance tracking, and standardize the support for virtual training.

Target Audience

- Virtual and hybrid Training participants

Proposed Timeline

The team is currently in the exploratory phase, gathering feedback from the Cal Academies and other stakeholders.

Milestone	Date	Responsible Party
Exploratory Phase	4/15/2025	TpP & CACWT Workgroup
Decision Phase	6/15/2025	TpP & CWWDS
Integration	6/15/ - 6/30/2025	TpP

Milestone	Date	Responsible Party
Pilot Phase	7/15/ - 6/30/2025	Available for Volunteer Usage
Feedback	1/10 - 6/30/2026	TpP

Resources

- Class Demo
- RTA Meetings (may be a good existing convening for moving discussion forward)

Risks and Mitigation

- Concern around accessibility and potential bias with the engagement monitoring feature



3/20/25 Project 1 Notes

3/20/25

Feedback

- Concern around accessibility and potential bias with the engagement monitoring feature
- Would be a good tool for facilitators to engage learners rather than for attendance measurement.
- Balancing the benefits of the tool vs keeping things as-is.
- Who will have access to training data?
- To what extent would it be possible to pick and choose features?
- Is there a way to link a breakout room template to a specific curriculum?

Next Steps

- ☐ The next steps involve potentially creating a dedicated work group to further investigate system integrations within the next 4-6 weeks.

Project

2:

Content Manage

ment &
Repository
ry

Project 2: CACWT Content Management & Repository

Challenge

The current content repository system presents several challenges. The navigation within the system is cumbersome, and the version management process, while present, lacks efficiency, hindering consistent nomenclature. Furthermore, the necessity for content remediation to adhere to ADA accessibility requirements results in a backlog of curriculum updates and uploads.

Proposed Solution

The proposed solution for content repository and management is to implement Simple Syllabus. This application allows multiple system roles to manage and create ADA accessible content.

The benefits of Simple Syllabus include:

- Standardized document structure through administrator-controlled templates and key details.
- A user-friendly interface accessible directly or through the LMS.
- Single centralized space for developing and reviewing materials, streamlines the process of modifying or updating documents without the need to email back and forth.

Target Audience

- All system users

Proposed Timeline

The team is currently in the exploratory phase, gathering feedback from the Cal Academies and other stakeholders.

Milestone	Date	Responsible Party
Exploratory Phase	March - 5/30/2025	All CACWT Stakeholders
Decision Phase	7/15/2025	CalWISE

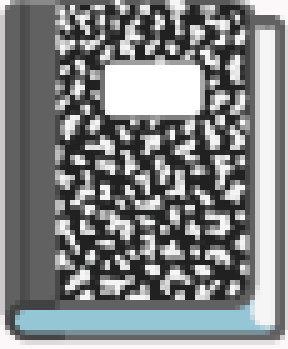
Milestone	Date	Responsible Party
Integration	7/15/ - 8/30/2025	TpP
Pilot Phase	9/1- 12/31/2025	Available for Volunteer Usage
Feedback	January 2026	TpP will collect stakeholder feedback

Resources

- Athen's State Webinar Apr 9, 2025 8:00 AM PST | [REGISTER](#)

Risks and Mitigation

- Identify potential risks and challenges.



3/20/25

Project 2

Notes

3/20/25

Feedback

- How will templates be managed?
- Will there be customization options at RTA/sub-account levels?
- What is the specific problem being solved by implementing this tool?

Next Steps

- ☐ Assess accessibility and version management capabilities
- ☐ Explore integration with existing Blackboard curriculum management
- ☐ Continue gathering input and interest from training academies