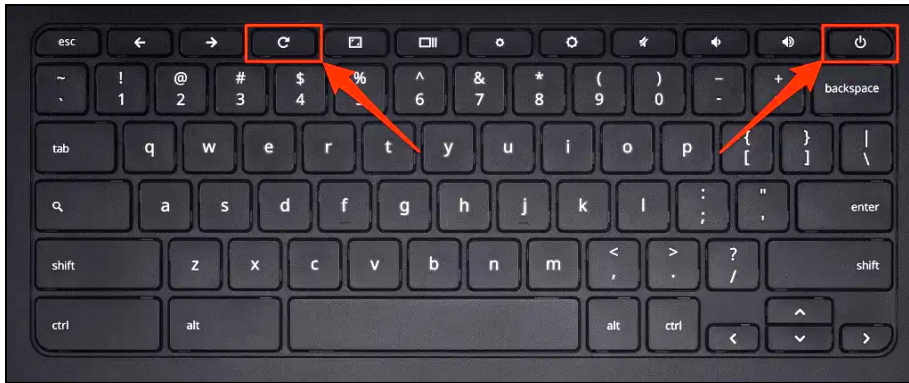# STUDENT TECH TIP

Hard RESET Instructions for Chromebooks

A hard reset is like restarting the physical parts of your Chromebook, such as the keyboard and touchpad. Only resort to a hard reset if other methods haven't solved the problem. Keep in mind that doing a hard reset may remove some files from your Downloads folder.

1) Turn off your Chromebook

2) <u>Press and hold</u> Refresh ↻ and <u>tap</u> Power ⏻

==Important! You will remain holding the refresh button until the Chromebook restarts.==

3) When your Chromebook starts back up, release Refresh ↻

*If it still does not work, put in a technology work order.