Terms of Service

••When you order any piece from me you automatically agree to these guidelines whether or not you read them yourself••

~Time fluctuates a lot for me. I will try my best to finish your commission by your deadline but if it needs a few more days I would rather take the time for it to look perfect. This is due to the fact that I work other jobs and have to balance making suits and doing normal work.

~I do not make murr suits, please do not ask, as amazing as your sona's junk may be I do not want to see it. If all you have is an nsfw reference give me a warning so I can open it at home and not around other people on accident.

~You are welcome to ask for progress pictures but I may not always have them. I will automatically send some when I have you approve fur colors and before furring anything. The fastest way to contact me is over email or facebook as my notes tend to get cluttered.

- ~Please ask prior if the suit needs changes, i'd be more than happy to fix things or just give advice on how to replace parts. I wouldn't want you to make a small mistake that ruins the entire piece. If it was my fault i'll pay shipping and fix it, if it's a simple change due to a ref sheet you pay shipping and i'll change it for free.
- ~I have animals! If you are allergic to dogs, reptiles (cricket dander) or rodents DO NOT commission me, I would hate to get someone sick. Even though my animals are never directly on my fur, they are in my workspace so their fur tends to get on things.

- ~If you order a piece expect me to put it on for pictures. If I do not fit in your suit I will likely have a friend do it or ask you to send me pictures when you receive it. With all full suits, partials and heads I will make a quick turn around youtube video to put on my channel, this helps show people a full 360 view of my work. If your character likes animals or even looks like one of my pets I may as if they can be around your suit for the video (I will clean it after), you are welcome to decline though.
- ~I will not wash your suits for you however if a piece breaks and it is my fault I will fix it for free. However if it is a larger piece (like a head) you have to pay the shipping to me. The pawpads on feet will wear out over a lot of use so that I will repair for the material cost of the foam. Edits that were not pointed out before I finish your suit will cost extra and accidents happening in your costume that are not my fault (aka: rough housing resulting in a broken claw or a destroyed seam etc.) you will also have to pay for.

 Remember guys, these are 1,000 dollar pieces; not toys.
- ~ I have the right to raise my prices at any time but I will try to warn you. This is usually due to fur going in and out of stock and cost of living.
- ~I regularly do photo dumps on facebook about my progress on items, if you want your suit to be a secret please let me know and i'll make sure to keep all pictures hidden until you say it is ok.
- ~Shipping is separate! These prices are for MY work not the cost of shipping, I can ship small things to Europe, however at the moment I am not comfortable shipping full suits (due to customs). I can usually quote people on in state shipping prices but it is not under my control if prices change. Usually US shipping is about 30\$ due to insurance and any shipping outside of the US varies on the specific piece and how much customs decides to charge.

- ~So you want to avoid shipping costs and we happen to go to the same con? I CAN do con pick up! I understand how pricey shipping can be so I do not mind bring your suit to you at a con, however this only applies to local cons that I can drive to. Storing a suit on a plane is worse than shipping it normally.
- ~I cannot read your minds so if something is wrong on your ref sheet let me know!

 When it comes to fur length please inform me on what you want. When I see a lemur tail

 I automatically think fluffy so I go with a long pile fur, if this isn't the case and your

 character has short fur in certain places let me know!
- ~I can set up a payment plan with you! Fursuits are expensive and you shouldn't have to pay all of that upfront. I will ask that you send the final payment + shipping before I send your package. Before I start any work I will need about 30% of the overall cost (will vary depending on the character). This will cover most supplies so I can get started.
- ~I will do refunds on certain things but this varies too much so it's done on a case by case basis. The material cost is not refundable unless I have not bought any of your supplies yet. If you'd rather me keep the money but you want the materials then let me know and I can pack it up for you to use, you will still have to pay shipping however.
- ~Most importantly! I want you guys to have fun! Do be safe though. I am not responsible for you "over doing it" in suit, it is up to you to determine how much suiting you can take especially in large plush suits. If you start to burn up and start feeling bad don't worry about breaking character! Take your head off and grab some water, maybe take a break for a bit. It would suck to have to sit out for a whole con because you didn't take 10 minute break.