

El Cerrito Soccer Club Refund Policy




El Cerrito Soccer Club (ECSC) is a non-profit organization committed to offering high-quality, recreational youth soccer programs. Player registration fees support field rentals, coaching, equipment, and administrative expenses. As a small community club, we aim to provide a fair refund policy while maintaining the financial health of our organization.

How to Request a Refund

- Refund requests must be submitted **in writing** to info@elcerritosoccer.org.
- Include the player's full name, program name, and reason for the refund.
- Refunds will be processed based on the **date the request is received**.

Refund Schedule

Timing of Refund Request	Refund Amount
30 or more days before season start	100% refund, minus 10% administrative fee
29 to 15 days before season start	50% refund, minus 10% administrative fee
14 to 1 days before season start	Volunteer deposit only refunded (if applicable - currently no volunteer deposit is included in fee)
After the season begins	No refund

 **Optional Credit:** In place of a refund, families may request a **full program credit (no administrative fee)** to be applied toward a future ECSC season. Credit requests must be made before the program starts and are valid for one calendar year.

Non-Refundable Fees

- Late fees, uniform purchases, and third-party processing fees are **non-refundable**.

Medical or Hardship Exceptions

Refunds requested due to **serious injury, family relocation, or financial hardship** may be considered with documentation. These cases are reviewed individually by the ECSC Board and are not guaranteed.

Program Cancellations

If ECSC cancels a program for any reason (e.g., low enrollment), a **full refund or full credit** will be offered.

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Questions?

Please contact us at info@elcerritosoccer.org for any refund-related inquiries.