

TASHINGA C SAKALA

+1 (407) 990-6030 | tashingacsakala@gmail.com | St. Cloud, FL, USA | linkedin.com/in/tashinga-sakala-026b27251/

PROFESSIONAL SUMMARY

Graduate student in Data Analytics with a focus on Decision Process Engineering, pursuing hands-on experience in business analysis, process documentation, and data-driven decision-making. Developing proficiency in SQL, Python, and Tableau through coursework and independent practice. Strong foundation in reporting, communication, and remote collaboration from professional roles supporting documentation and real-time data needs. Passionate about using data to improve workflows, support stakeholders, and drive measurable outcomes.

EDUCATION

Western Governors University

Expected May 2026

Master's, Data Analytics - Decision Process Engineering

- Relevant Coursework: Data Management, Decision Intelligence, Data Storytelling for Varied Audiences

University of Central Florida

December 2020

Bachelor's, Interdisciplinary Studies

GPA: 3.83

- Relevant Coursework: Database Management Systems, Statistical Methods, Principles of Economics - Micro

CERTIFICATIONS

Google Data Analytics Professional Certificate

TECHNICAL SKILLS

Data Analysis & Visualization: Excel, Google Sheets, SQL, Python (Pandas, NumPy, Matplotlib - foundational), Tableau (beginner)

Business Intelligence & Reporting: Data Storytelling, KPI Tracking (academic), Workflow Analysis, Decision Analytics

Soft Skills: Communication, Remote Collaboration, Documentation, Project Coordination

PROFESSIONAL EXPERIENCE

Aira.io

Remote

Visual Interpreter (Part-Time)

November 2024 - Present

- Assisted visually impaired professionals by interpreting and analyzing data, enhancing their productivity.
- Aided data-related tasks such as editing Excel spreadsheets, managing inventory, and organizing business invoices.
- Provided real-time assistance to Amazon employees, ensuring accurate shipment tracking and workflow efficiency.
- Supported graphic design projects by interpreting visual data and offering descriptive insights.

Gyeongnam Office of Education

South Korea Gyeongsangnam-Do Yangsan

Native English Teacher

March 2021 - May 2024

- Analyzed student performance data to develop targeted teaching strategies, resulting in a 25% improvement in test scores.
- Developed interactive presentations and infographics that improved student engagement by 40%, showcasing the ability to turn data into compelling visual stories.
- Collaborated effectively with co-teachers to design and implement comprehensive lesson plans and manage schedules and budgets.

T-Mobile

Orlando, FL, USA

Mobile Expert

February 2019 - February 2021

- Collaborated on product launches, strategizing positioning to maximize customer engagement.
- Analyzed customer data to identify trends and improve sales strategies.
- Provided expert-level customer service by accurately assessing and responding to customer inquiries, ensuring satisfaction, and fostering positive relationships.
- Translated complex mobile product features into understandable benefits, effectively communicating value to a diverse client base.