



June 8, 2020

Dear Neighbors,

We hope this newsletter finds you well! Please see below for updates on programming, our new database and service requests. Thank you for your patience with us as we transition back to a new normal and get used to our new database system! We are grateful to have each of you in our "neighborhood".

Tessa and Chelsie, UCN2N Staff

PROGRAMS AND EVENTS: Still suspended at this time. A new "Member Monday" Calendar will be mailed June 22nd with our next bi-monthly newsletter. It will be adjusted for the pandemic with more "benefits" for our members than events. You will also be able to see our weekly "Member Monday" benefit via Facebook each week.

MEMBER AND VOLUNTEERS.:

- We will resume our regular quarterly newsletters beginning in July. Well checks will also begin to slow in July, if you want to still continue to receive well checks please let us know and we will continue to provide them. Well checks are in addition to your monthly services, not in place of them.
- Need a mask? We still have a few available, let us know by calling or emailing the office.

UPDATES ON SERVICES:

- We are back to providing many types of services for our members. The only services that we are NOT providing at this time are non-essential services with direct contact (for example, household chores within the home and non-medical transportation requests). We plan to have a discussion and make a decision on a timeline for re-starting these requests at our Board meeting this week. More info to come in our next newsletter. If you want to call and tentatively schedule non-essential contact services for a future summer date, we would be happy to assist.
- Have a question about whether or not we can meet your request at this time? Please

call us and let's talk about it! We are doing our best to creatively work with each of you to meet your needs safely and according to current health recommendations.

- We are still making every attempt to turn a request into a no-contact request if possible.
- We have a large number of yard work requests pending right now, thank you for your patience as we work to get each of you connected to a volunteer!
- Safety Guidelines went out in our last newsletter for ALL services, thank you for your willingness to comply with these. The health and safety of our members and volunteers is incredibly important to us. If you need an additional copy let us know and we are happy to email or mail you them again, whichever you prefer.

HELPFUL VILLAGE TRANSITION:

We have successfully transferred to the Helpful Village database as of June 1. This means we are using a new database to coordinate all services requests. Volunteers received a login email at the end of May. Please log in when you get a chance and look around. We are in the process of putting together some training materials for volunteers on how to use the new website, they will be emailed out mid-June. You are able to select services directly from the website. We are in the process of working out issues with the transfer as they come up so thank you for your patience. Our website will be fully updated by mid June- look for an announcement on our Facebook Page!

SHORT TERM PROGRAMMING EXTENDED:

The UCN2N Board decided at our June Board meeting to go ahead and extend the short term membership and volunteer opportunity through the end of 2020. This means we will be accepting new short term members throughout the rest of the year and those who are nearing the end of their 3 months will have the opportunity to renew for another 3 months. We will be reaching out to current short term members and volunteers soon about renewal.