

Subject: Important Notice: empowOR being impacted by Cloudflare Worldwide Outage

Hi Everyone,

We want to make you aware that Cloudflare, a major global provider of website security and performance services, is currently experiencing a worldwide outage. Because empowOR utilizes Cloudflare, some system functions may be temporarily impacted.

At this time, users may encounter:

- 500 errors
- Internal Server Error messages referencing Cloudflare

These issues are occurring solely due to the Cloudflare outage, and there is unfortunately nothing we can do on our end to resolve them until Cloudflare restores full functionality.

Cloudflare's engineers are actively working to resolve the outage. As they do, you may notice some fluctuations—periods of improvement followed by occasional backsliding.

We will keep you updated as we learn more. Thank you for your patience and understanding.

Warmly,

Becka Horner, *Customer Acquisition & Retention Manager*
empowOR by CSST