## We Are Hiring IT/SIWES Students for CSR!

Are you an enthusiastic student with prior experience in a specific field, looking to gain real-world experience in a dynamic and fast-growing organization? We are offering exciting opportunities for **IT/SIWES students** to join our team and gain valuable hands-on experience in different business areas!

We are hiring for the following positions:

Customer Support Representatives (N25,000 Monthly + Incentives)

If you are eager to learn, grow, and contribute to a progressive work environment, this opportunity is for you.

#### **About Us**

We are a leading company with operations across diverse sectors, including eCommerce, Real Estate, Business & Tech Education, Farming and more. Our innovative culture allows students to engage in meaningful projects while developing their professional skills.

We are based in Ibadan and offer a supportive work environment where you can gain practical experience while contributing to real-world business operations.

## **Available Positions & Responsibilities**

#### 1. Customer Support Representatives (CSR) (N25,000 Monthly)

- Respond to customer inquiries via phone, email, and chat.
- Provide accurate information about our products and services.
- Resolve customer issues or escalate complex problems.
- Maintain a positive customer experience throughout.
- Confirm orders and follow up on delivery agent to ensure they deliver

<u>Incentive:</u> CSR will receive an additional <u>₩100 per delivered order</u>, which could amount to up to 150 orders per month.

#### **CSR** Requirements:

- Must own a working Android phone with WhatsApp.
- Prior experience in customer service is required.
- Must be able to manage customer relationships effectively.

#### Compensation

- Monthly Stipend: ₩25,000 for all roles.
- Incentives: For Customer Support Representatives (CSR), an additional **\mathbb{\mathbb{H}100 per**} **delivered order**, with the potential to handle up to **150 orders monthly**.

## **Benefits of Joining Us**

- Practical Experience: Work in a professional environment and gain experience in your field of interest.
- Learning Opportunities: Gain insights and mentorship from experienced professionals.
- Skill Development: Enhance your skills in customer service, inventory management, marketing, IT support, and more.
- Retention and Promotion Opportunities: Perform well, and you may be retained and promoted to a higher position within our company.
- Diverse Exposure: Work in a fast-paced, multi-sector organization and be part of impactful projects.

#### **How to Apply**

Interested candidates should click <u>Apply Now</u> and complete the application form. Please specify the role that best aligns with your skills and interests when applying.

Join our team, grow your skills, and have the potential to secure a long-term role!

#### 2. HR Intern Position (N40,000 Monthly)

#### **Responsibilities:**

- Assist with the recruitment process, including job postings, screening resumes, and coordinating interviews.
- Help maintain employee records and update the HR database as needed.
- Assist with employee onboarding, including paperwork and orientation.
- Support payroll processing by gathering and organizing relevant data.
- Help with time and attendance tracking, ensuring accuracy in reporting.
- Provide administrative support in day-to-day HR functions such as document filing and scheduling.
- Assist in organizing HR events, staff training, and team-building activities.
- Conduct research on industry trends, HR best practices, and other relevant topics.
- Help in handling employee inquiries and provide necessary information.
- Maintain confidentiality of sensitive employee and company information.
- Contribute to special HR projects as required.

## Requirements:

- Currently pursuing or recently graduated with a degree in Human Resources, Business Administration, or a related field.
- Strong interest in gaining experience in human resources management.
- Good organizational skills and attention to detail.
- Strong communication and interpersonal skills.
- Ability to handle confidential information with integrity.
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint).
- Ability to work in a fast-paced environment and manage multiple tasks effectively.
- A positive attitude, eagerness to learn, and proactive problem-solving skills.
- Ability to work full-time on-site (Monday Friday) at our JoyceB, Ibadan office.

#### **Benefits of the Role:**

- Gain hands-on experience in HR functions within a growing organization.
- Opportunity to work alongside experienced HR professionals and learn from them.
- Develop key HR skills such as recruitment, payroll management, employee relations, and more.
- Potential for retention and promotion into a full-time HR role based on performance.
- Monthly stipend of ₦40,000.
- Exposure to various business sectors including eCommerce, Real Estate, Farming, and Tech Education.

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## 3. Male Stock Keeper - N25,000 Monthly

- Monitor and record inventory levels.
- Ensure proper labeling and storage of products (mainly chemicals).
- Package products to meet market standards.
- Assist with stock audits and report any discrepancies.

#### **Stock Keeper Requirements:**

- Must have prior experience in inventory management or a related field.
- Ability to ensure quality control and accurate stock reporting.

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#### 4. Creative Assistant - N25,000 Monthly

- Support the design team in creating visual content for marketing materials.
- Assist in developing graphics, videos, and promotional materials.
- Collaborate with the marketing and design teams to ensure brand consistency.
- Work on creative projects across different platforms.

### **Creative Assistant Requirements:**

- Experience in graphic design or creative content development is required.
- Must be proficient in using design software such as Adobe Suite.

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### **General Requirements for All Roles:**

- Must be an IT/SIWES student seeking hands-on experience.
- Prior experience in the role you are applying for is required.
- Ability to commit to a 1-year full-time placement (Monday Friday).
- Must be based in Ibadan or able to commute to our JoyceB office location.
- Must be 18 years or older
- Strong organizational and communication skills.
- Eager to learn, adaptable, and a problem solver.

## **Compensation:**

- Monthly Stipend: ₩25,000 N30,000 for all roles.
- Incentives: For Customer Support Representatives (CSR), an additional ₩100 per delivered order, with the potential to handle up to 150 orders monthly.

## **Benefits of Joining Us:**

- Practical Experience: Work in a professional environment and gain experience in your field of interest.
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