

Dear G Suite Administrator.

On Wednesday, May 3, we identified, investigated, and resolved an email phishing campaign that affected some accounts in your domain. This issue was addressed within approximately one hour from when Google became aware of it. Please note that we have already taken action to protect all users, and no further action is necessary. To assist you in understanding what happened and better educating your users on email security, we are sharing details on how the campaign worked and how we addressed it. We are also providing a CSV file identifying the users on your domain who were affected.

What happened:

The affected users received an email that appeared to be from a contact offering to share a Google doc. Clicking the link in the attacker's email directed the user to the attacker's application, which falsely claimed to be Google Docs and asked for access to the user's account. If the user authorized the application, it accessed the user's contacts for the purpose of sending the same message to those contacts. This access only retrieved contacts and sent the message onward—customer data such as the contents of emails and documents were not exposed.

Upon detecting this issue, we immediately responded with a combination of automatic and manual actions, including removing the fake pages and applications, and pushing updates through Safe Browsing, Gmail, and other anti-abuse systems.

We have taken the following steps to protect your users:

- Disabled the offending Google Accounts that generated the phishing link
- Revoked any access that the affected users authorized to the attacker
- Disabled the malicious projects and apps that sought access

In addition, Google is taking multiple actions to combat this type of attack in the future such as updating our policies and enforcement on OAuth applications, updating our email filters to help prevent campaigns like this one, and augmenting the monitoring of suspiciously behaving third-party apps that request consent from our users.

Sincerely, The G Suite Team