

Effective Date: July 27, 2021

Welcome to Goodbye Gambling (“Goodbye Gambling”, “GGG”, “we”, “us”, or “our”) by Family First. Goodbye Gambling keeps you safe online by blocking access to gambling sites and apps. Goodbye Gambling is committed to protecting the privacy of the information we gather as well as the information given to us as we provide our service to you.

Information we collect

- **Email** - You are required to provide us with your email for authentication purposes. We may use your email to send marketing material which you can opt out of at anytime. We do not share your email with other 3rd parties aside from Google LLC which process authentication on our behalf.
- **Billing information** - We use Stripe to collect billing information. Please review their terms of use at <https://stripe.com/us/ssa>
- **Information storage**- Firebase by Google LLC is used to store and host our service. All infrastructure is provided by Google which adheres to their legal terms which you can find here <https://policies.google.com/privacy>.

Pin protection

- Users can opt to use pin protection. This is an optional mechanism that users must opt into willingly. Our app does not force anyone to use this feature. It is available to all who wish to use it.
- Pin retrievals including randomized pins will only be given out after 24 hours. Users agree to this when using our pin protection feature. This is by design to prevent misuse. Hoops and questions are by design before releasing a pin. We owe it to our users to hold them accountable on their journey. We do this to help, not to make anyone’s life difficult.

Security of our service

- All information is communicated over secure HTTPS.

Payments, refunds and cancellations

- All payments are final. No refunds will be given once a payment is made via Stripe.
- Users can cancel at any time on the always-online user dashboard.

GDPR

- We only ask for and process information that is absolutely necessary for our service to work correctly. We will never ask for information, data, or device permissions that is not needed for the delivery of our service. Please refer to “Information we collect” of this document to read in detail the information we use to deliver our service.
- You have the right to your data at any time. Should you have any questions, requests, or clarifications regarding your data, please reach us at support@goodbyegambling.com with the email used for your account.

Disclaimer of warranties and limitation of liability

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WITH OR AGAINST US WITH RESPECT TO THIS AGREEMENT OR THE SITE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE AND ANY SERVICES OFFERED IN CONNECTION WITH THE SITE.

Indemnification

- You agree to indemnify, defend and hold harmless Family First and its subsidiaries, agents, distributors and affiliates, and their officers, directors and employees, from and against any claim, demand, damages, cost and expenses, including reasonable attorney fees, arising from or related to Your use of this Site and the services provided in connection with the Site, or Your breach of any provision of this Agreement.

Credits

- The following are open source projects used in order to deliver our products and services:
 - <https://github.com/InflationX/Calligraphy>
 - <https://github.com/square/okhttp>
 - <https://github.com/greenrobot/EventBus>
 - <https://github.com/javiersantos/MaterialStyledDialogs>
 - <https://github.com/square/leakcanary>
 - <https://github.com/rrice/java-string-similarity>
 - <https://github.com/akexorcist/RoundCornerProgressBar>
 - <https://github.com/duckduckgo/Android>
 - <https://github.com/duckduckgo/iOS>
 - <https://github.com/Jigsaw-Code/Intra>
 - <https://github.com/DNSCrypt/dnscrypt-proxy>
 - <https://github.com/tjfontaine/node-dns>
 - <https://github.com/PowerDNS/pdns>

Changes to this document

- We may change this policy from time to time, so please review it periodically. We may provide you additional forms of notice for modifications or updates as appropriate under the circumstances.

Contacting us

- If you have any questions regarding this document, the service, or your dealings with the service, please contact us at support@goodbyegambling.com.