SAVVI Tech Working Group Workshop

Notes from 09/05/2022

1.Welcome & Introductions

Attendees:

1	Paul Davidson	Sedgemoor D.C. and SAVVI Product Owner	paul.davidson@sedgemoor.gov.uk
2	Shelley Heckman	SAVVI Project Manager iNetwork Partnership Director	shelley.heckman@tameside.gov.uk
3	Georgina Maratheftis	techUK	Georgina.Maratheftis@techUK.org
4	Michelle Kern	SAVVI Project Support iNetwork Partnership Office Manager	michelle.kern@tameside.gov.uk
5	Hannah Gains	SAVVI iNetwork Stakeholder Engagement Manager	hannah.gains@tameside.gov.uk
6	Mark Holder	SAP Uk Ltd - Industry Advisor Public Services - Northern Europe	
7	Paul Tomlinson	IEG4 - Managing Director	

8	Nigel Lomas	Objectivity	
9	Rory Daniels		
10	Chris Sweeney	Liquidlogic - Adult Social Care Lead	
11	Sarah Levett	IoT Solutions Group	
12	Mike Thacker	Porism	
13	Jim White	SAP - EMEA North Public Service Lead	
14	Kelly Gaddes	TechUK - Vice Chair	
15	Mevish Khalid	iNetwork	
16	Lee Coupland	Consultant - Sentinel Partners	
17	Saroj Baines	Forgerock	
18	Mark Holder	SAP Public Sector Team EMEA North	
19	Tom Davies	Xantura	
20	Douglas Flemming	Dedalus	

Agenda

12.00	**Welcome & Introductions** Georgina Maratheftis, techUK
12.05	**SAVVI Update** Paul Davidson, iStandUK (SAVVI)
12.55	**SAVVI Working with Suppliers** Shelley Heckman, iNetwork (SAVVI)
13.05	**Supplier Show & Tell** Georgina Maratheftis, techUK
13.20	**Next steps & Wrap Up** Georgina Maratheftis, techUK

13.30	Session Close

2. SAVVI Update

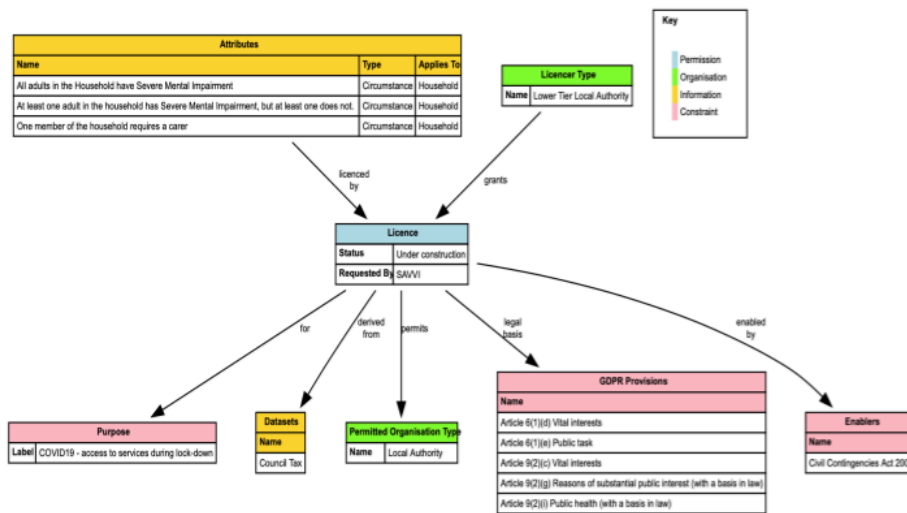Paul Davidson provided an update of the SAVVI project.

- Applied for further funding from DLUCH, awarded £350k
- Interested where people / households "fall between the gaps" in services, looking for standard sharing techniques and approach to vulnerability settings.
- Need to ensure we are sharing good practice and learning from this.
- Have done series of 1-2-1s with suppliers who may be interested in working on SAVVI, Paul offered for further sessions if interested
- Early identification attributes about who may be at risk, feeds into data indicators for vulnerability
- Look at existing data structures and information on this is on the SAVVI website
- Taxonomies and joining up language and sharing of data is a key aim
- In Phase 2, worked with Huntingdonshire and North Yorkshire County Council, case studies are on SAVVI website - test of logical model
- Phase 3 is focused on deliverables - building and deploying
- Need to exit funding model in a sustainable way and establish a commercial model if appropriate

Phase 3 Deliverables - Build and Deploy

- Projects
  - Greater Manchester Combined Authority for Data Architecture
  - MoJ for Better Outcomes for Linked Data (BOLD)

- Engagement Platforms
  - SAVVI Catalogue - successful data sharing and common terminology
  - SAVVI Dashboard - a landscape of implementation and impact.

- Towards Adoption - sector ownership
  - Reference Implementation - Supporting supplier use cases
  - API endpoints and Data Services - interoperability with open Referral
  - Standards Adoption via GDS, Terminology services via ONS/NHS etc

- Sustainability
  - SAVVI Communities, Wider Engagement, Continual Improvement
  - Training Material and Programme
  - Benefits reporting
  - Sustainable Host and Commercial Model

- GMCA interested in using SAVVI model with their family support services
- MoJ are looking to draw out policy outcomes and operational interventions using data standards and IG model with SAVVI
- Wigan Council are interested in working with SAVVI on two projects - Welfare (adult social care) and domestic abuse
- Looking to build engagement platforms
- SAVVI Catalogue - capture data and common terminology
- SAVVI Dashboard - invite public sector to register that they are carrying out project, record changeables and shifts in locality as a result of these projects and support with ongoing data standards work
- Looking to get standards adopted, open referral standards have been adopted and are now Government adopted
- Looking for departments to stand up services that are compliant to SAVVI
- Having discussions with departments that are happy to have this data shared as part of the SAVVI model
- Opportunity for suppliers to work with SAVVI - we need to find a sustainable host and commercial model
- GMCA data mesh is the model that we are looking to operate within
- BOLD looking at data models and will embed the SAVVI standards
- Show and Tells to be held for both partners project

Engagement Platform - The SAVVI Catalogue

Mapping out the Information Governance enablers to allow the data to be used for a vulnerability purpose.

- Want to be able to show that over time, SAVVI can improve the data standards and collections

Question:
- Displacement and refugee type activity should potentially be part of SAVVI?

This is in scope of SAVVI and we aim to be a conduit of this activity

3. SAVVI Working with Suppliers

Shelley Heckman outlined how SAVVI aims to work with suppliers

- The phase 3 team currently being put together and suppliers are to be appointed for SAVVI Coach: SAVVI IG support and expertise and SAVVI Standards
- Hoping to have roles in place by the end of the week (Coach, IG, Standards) following Procurement process
- We also need to build platforms so we will also require App development services and an open session with follow regarding this contract
- Ready to start engaging with suppliers once phase 3 team is in place
- Opportunity for those organisations that are ready to embed SAVVI standards into their products to work with us
- A small pot of funding is allocated to support suppliers with embedding SAVVI standards - maximum of up to 5k per award
- Seeking proposals from suppliers currently for discussions if interested in implementing SAVVI
- Please contact Paul Davidson, Shelley Heckman or Michelle Kern if your organisation is interested
- SAVVI is funded by DLUHC so we need to work in the open
- If you require 1-1 direct support this will be made available to you free of charge
- Reference Implementation - suppliers can hook into this
- Looking for organisations to advise how ready they are to work with us and indicate the cost of this - happy to endorse 'powered by' in forward communications

Question:-

Customers are concerned with the risk element - are SAVVI happy to speak to supplier customers?
> If customers are LA's this is easy for SAVVI to do during Phase 3, especially if sessions are held in groups

- The SAVVI TechUK working group will continue throughout Phase 3 and all contributions and engagement are welcomed
- Standards are a major part of SAVVI - IG governance
- Open Referral standards are embedded - SAVVI want to find the right mechanism and growth model for SAVVI standards
- In this phase we need to prove that SAVVI works and is a cost effective model - we are putting together a SAVVI Leadership group across the public sector, led by our project sponsor Phil Swan, to show that SAVVI can be the answer to key problems re data

- Need for suppliers to be part of this high level leadership group and contribute to the sustainability model for SAVVI
- Leadership is currently being led by Phil Swan, in process of sending out invitations for group. Looking to push enthusiasm and need for cross-sector conversations
- The leadership group is looking to make joins at an abstract level, as opposed to vertical and siloed activity as is currently the case

4. Supplier Show & Tell

- Lee Coupland - Sentinel
  New to this but currently have lots of products supporting families and interested in working with SAVVI

- Jim White -Data driven approach, keen to work with partners - 25 conversations and next step is to identify product and go live

- SAP - Working with refugees and looking to share this work with DLUHC and others - working out how to incorporate into key discussions. What needs to be done in the immediate time and following this

- Tom Davies - Discussions around projects they may be able to support with, especially around homelessness, interesting to look at framework and what projects may be beneficial and supportive to framework. Also in discussion with BOLD, would be interested to see if these can be linked up

- Sarah Levett - New to this, but produce devices for people living alone. Have previously worked on the other side within the council, what they are doing can really fit data monitoring devices. Would be interesting in joining forces, provides additional insights that other people may not gain eg. fuel poverty and individual movements.

- Paul Tomlinson - Working on content mgt system for websites - building rules engine on how people get different engines. Lots of rules i.e. NHS, SAVVI xxxx - looking at a rules engine that could look at 3 data engines, look up and deliver up information -
    This is not currently in the SAVVI playbook but we will be looking at this option

- Kelly Gaddes - the open banking standard is massive at the moment, we need to look at the value of commercial business to attract vendors. FHIR may be the future implementation standards. Has been doing a lot of work on funding care, need to look at mapping these eg NHS services, this will map tariff for social care / social prescribing via GP

5. Next Steps & Wrap Up

- We will have a follow up session re the SAVVI platform procurement
- Drop all ideas in the session chat or feedback to Georgina directly
- Frequency of TechUK sessions aims to be every 6 weeks, SAVVI to set these up in line with members requirements
- Please send correspondence to Shelley Heckman and Georgina to look at proposals or arrange sessions
- Paul Davidson is available to deliver further deep dive sessions, please contact Shelley Heckman to arrange

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Notes from 28/09/2021

Link to meeting recording: [SAVVI Tech Working Group-20210928_123545-Meeting Recording.mp4](#)

1. Welcome & Introductions

Georgina Maratheftis, Secretariat, opened the session and welcomed the group.

Attendees:

1	Paul Davidson	Sedgemoor D.C. and SAVVI Product Owner	paul.davidson@sedgemoor.gov.uk
2	Shelley Heckman	SAVVI Project Manager iNetwork Partnership Director	shelley.heckman@tameside.gov.uk
3	Andrew Potter		
4	Cecilia Maclaren	Gemserv	

5	Chris Sweeney	Liquidlogic	
6	David Fairley		david.fairley@capita.com
7	Dougal Fleming	Dedalus - Interoperability Specialist	
8	Gavin Beckett	Chief Product Officer, Placecube	gavin.beckett@placecube.com
9	Georgina Maratheftis	TechUK	
10	Mark Holder	SAP Uk Ltd - Industry Advisor Public Services - Northern Europe	
11	Jon Petch	IoT Solutions Group	
12	Kelly Gaddes	BDM Master Data Management	kelly.gaddes@civica.co.uk
13	Lynsay Redwood		
14	Mark Smith	Liquidlogic Share Product manager	
15	Mevish Khalid	iNetwork	mevish.khalid@tameside.gov.uk
16	Mike Thacker	Porism	
17	Nick Caley	Forgerock	
18	Nigel Lomas	Objectivity	nlomas@objectivity.co.uk
19	Tom O'Brien	ISD - Capita	
20	Michelle Kern	iNetwork	michelle.kern@tameside.gov.uk
21	Phil Reay	UK Head of Technical Solutions	phil@dignio.com
22	Sarah Deignan	LDCU, DLUHC	
23	Saroj Baines	ForgeRock	
24	Tom Davies	Xantura	
25	Wajid Shafiq	Xantura	

Agenda:

Time	Duration	Agenda
12:30	5 mins	**Welcome & Introductions** Georgina Maratheftis, TechUK
12:35	10 mins	**SAVVI Update** Paul Davidson, iStandUK (SAVVI)
12:45	20 mins	**Supplier Use Cases for SAVVI**
13:05	10 mins	**What we Learned from Huntingdonshire Council Case Study** Paul Davidson & Gavin Beckett, Placecube
13:15	10 mins	**Using Consistent Terminology: learning from the NHS National Terminology Server** Mike Thacker, Porism
13:25	10 mins	**Introduction to the SAVVI Catalogue** Paul Davidson, iStandUK (SAVVI)
13:35	20 mins	**Considerations for SAVVI Phase 3** Shelley Heckman, iNetwork (SAVVI)
13:55	5 mins	**Next steps & Wrap Up** Georgina Maratheftis, techUK
14:00	0 mins	**Session Close**

2. SAVVI Update

Paul Davidson provided an update of the SAVVI project.

ACTION 2.1: Let Paul Davidson know if you wish to take up the offer of a 90 minute deep-dive session to go through the SAVVI standards (if you haven't taken up the offer yet).

ACTION 2.2: SAVVI to organise deep-dive sessions with the following who have expressed an interest:
- Mark Holder, SAP
- David Fairley, Capita (07756 215803)
- Dougal Fleming, Dedalus (dfleming9@dedalus.group)
- Kelly Gaddes, Civica (kelly.gaddes@civica.co.uk) - debtors
- Jon Petch, IoT Solutions Group (jon.petch@iotsg.co.uk)

3. Supplier Use Cases for SAVVI

ForgeRock Use Case

Nick Caley, Forgerock
- Digital Identity provision - transformational work for existing process
- DCMS - platform is fit for purpose re SAVVI process
- Already working with Government partners
- Looking at SAVVI as a means to meet demands re vulnerable people
- Step by step process - drag and drop application to configure customer journeys
- Complexity of identity attributes - parent/child and guardian/child authentication of authorised users is something that Forgerock has been focused on
- Mapping beyond individuals - can include buildings, cars etc and these relationships can be mapped
- Next 1-1 with Forgerock already planned

Xantura Use Case

Wajid Shafiq, Xantura
- Work aligns with SAVVI principals and support of vulnerable people in a range of settings
- Range of work being undertaken including data collection, matching and risk analysis
- Worked with Porism in the past and see overlaps with current work
- No impact on serious case reviews over the last 20 years - flatlined
- Lack of data sharing across system causing real issues
- Child protection - Children removed from families generally do not even get to the serious case review stage, one of many associated impacts overall
- Peak around children not already on the radar who suddenly present as a risk

- No data prior to CSC intervention
- Joint protocol for the East of England - movement across boroughs to be advised to LA's - child protection data etc
- Lower level risk factors do not feed into the current process
- Vulnerability data flow between LA's being looked at - troubled families etc - content for database being looked at
- When data is merged and matched this generates user case flows - summary of risks across all the data held.
- Ability to share case notes between LA's with specific controls in place
- Using a range of tech including neural net element

ACTION 3.1: :- SAVVI to organise and plan a follow up deep-dive session with Xantura (Paul Davidson, Mike Thacker & Wajid Shafiq).

4. What we Learned from Huntingdon Council Case Study

Paul Davidson and Gavin Beckett, Placecube provided an update on the HDC Case Study - SENA

- Also working with North Yorkshire CC on a case study relating to their school readiness project
- Want to add in additional 18 month child check
- Using a range of things to build risk models
- Some LA's do have some master data mgt sets but much of the data is in different silos
- Looking to suppliers for expertise in data matching
- Geo Place Tags used in the process
- Financial distress is a combination of factors

ACTION 4.1. SAVVI to share the draft Huntingdonshire Case Study with group members for comment and feedback. SAVVI would appreciate feedback on the case study.

5. Using Consistent Terminology: learning from the NHS National Terminology Server

Mike Thacker, Porism gave a presentation on consistent terminology requirements

Circumstances (defines)>> **Need** (addressed by)>> **Service Type**

6. Introduction to the SAVVI Catalogue

Paul Davidson gave an introduction to the SAVVI Catalogue

ACTION 6.1: Paul Davidson welcomes suppliers feedback on the SAVVI Catalogue

7. Considerations for SAVVI Phase 3

Shelley Heckman presented considerations for the next Phase of SAVVI

- Would like use case scenarios from suppliers
- Test and Prove with the Tech sector - what is needed?
- Is anyone interested in working with us for Phase 3? - test or work together to continue the conversation
- FutureGov interested - Working on customisable taxonomies and interested to develop further with SAVVI
- Mark Holder SAP Uk- work around the country and interested to see what SAVVI can offer - Action - arrange meeting with SAP Uk
- Cecilia Maclaren - Gemserv keen to work on this basis - energy firms and central government
- David Fairley Capita - Working with Children - keen work with SAVVI on this - hard to get product adopted because of data sharing issues
- Kelly Civica happy to work with SAVVI - Civica scoping out Snowmed coding at the minute - Need focus on social care in addition to current NHS view
- PD to progress 1-1's with suppliers regarding plans for SAVVI Phase 3

ACTION 7.1: Suppliers to consider how we might work with suppliers in the tech industry in SAVVI phase 3			

8. Next Steps & Wrap Up

Notes from 20/07/21

1. Welcome, Context & Introductions

1.1 Welcome & Context

1.2. Introductions

1	Paul Davidson	Sedgemoor District Council SAVVI Product Owner	PD
2	Shelley Heckman	iNetwork (Tameside MBC) SAVVI Project Manager	SH
3	Michelle Kern	iNetwork SAVVI Support	MK
4	Georgina Maratheftis	TechUK Secretariat	GM
5	Mike Thacker	Porism SAVVI Tech Support	MT
6	Gavin Beckett	Placecube	GB
7	Sher Azam	AT Technologies Services Ltd	SA
8	Tori Keogh	ARCHWAY MEDI	TK

9	Steve Morea	SAP UK Ltd - Snr Presales.	SM
10	Joely Lomas		JL
11	Tom O'Brien	ISD - Capita	ToB
12	Chris Sweeney	Liquidlogic	CS
13	Dougal Fleming	Dedalus - Interoperability Specialist	DF
14	Mark Holder	SAP Uk Ltd - Industry Advisor Public Services - Northern Europe	MH
15	Nigel Lomas	Objectivity	NL
16	Saroj Baines		SB
17	Stephen Docherty	Microsoft (attending on behalf of Helena Zaum)	SD
18	Alex Dowd	Agilisys	AD
19	Kelly Gaddes	Civica Master Data Management	KG
20	Sat Ubhi	FutureGov	Sat
21	Cecilia Maclaren	Gemserv	CM
22	Neal Forse	IoT Solutions Group Ltd	NF
23	Schehrezade Davidson	Tricerion Limited	SD
24	Marco Valle		MV
25	Mark Smith	Liquidlogic Share Product manager	MS
26	Jim White	SAP - Head of Public Services, EMEA North	JW
27	Tom Davies	Xantura	TD
28	Elliott Engers	Infinity Health - clinical/operational task management, workflow optimisation and automation	EE

1.3 Agenda:

11.50	10 mins	MS Teams Room is Open
12.00	10 mins	Welcome & Introductions, Georgina Maratheftis, TechUK & Shelley Heckman, iNetwork
12.10	10 mins	Introduction to SAVVI Data & Standards, Paul Davidson, iStandUK & Sedgemoor District Council
12.25	15 mins	How SAVVI fits into the Wider Standards Ecosystem, Mike Thacker, Porism
12.35	10 mins	Using Standards in Practice, Gavin Beckett, PlaceCube
12.45	10 mins	Workshop Discussion: How does this build into a market for technology suppliers to Local Authorities?
01.15	30 mins	Terms of Reference, Georgina Martheftis, TechUK and Shelley Heckman, iNetwork
01.25	10 mins	The next steps, Paul Davidson, iStandUK & Georgina Maratheftis, TechUK
01.40	15 mins	Session Closed

2. Introduction to SAVVI Data & Standards

SAVVI in Test and Prove stage - slides will be shared after the meeting
SAVVI Offer - If any organisations want to know more please get in touch and we will arrange a meeting
Project funded by MHCLG
Phase 1:- Aim to find and support vulnerable people - scale across a range of vulnerabilities, blending data from a range of organisations, IG uncertainty, need to move to more agile products
Bristol working with Homelessness
The SAVVI playbook -
- Process,
- Standards
- Catalogue
Propose data standards for information interchange

Keen to understand what source data organisations are using
Aim to drive out message structure - what are use cases that would need an API and what does that look like??
Please do visit the SAVVI website

Phase 2:-

Test and prove stage
Working with a range of partners
Working with localities but ultimately this needs to become national infrastructure, data as a service

3. How SAVVI fits into the Wider Standards Ecosystem

Group to help mature standards
Model for standards which can be used in SAVVI process
Taxonomies, terminologies which define the semantic standards
Open referral defines the format of information exchange and is nearing maturity
Hoping through SAVVI can map other lists
Important to use the same terminology across organisations
Case studies on open standard and open source
Frustration at the lack of offer to local government orgs
Need to open up API's and maintain them in a modular way
Clearly a market opportunity for suppliers that support standards
Standards being seen woven through tender opportunities
How can councils make the most flexible decision as the context changes in local govt?
Open standards allow the small suppliers to compete with the larger suppliers

Dougal Fleming suggests we look at https://www.interopen.org/ and
https://digital.nhs.uk/services/terminology-servers

4. Using Standards in Practice

Shape supplier offer to local government

Georgina – please review and if want to continue contact Georgina so can add people to working group

Groups will be meeting virtually every 6 weeks

Want members to commit to as many as you can

Put comments in terms of reference

Message Georgina for any agenda items

Contact Paul D if want to meet to further explore

Products/standards etc need to be reusable

On a journey and making great progress

Paul D to play back at next session what he has been learnt from further deep dive sessions with organisations

Aim to give organisations the floor to discuss

GM to create further channels and CRM mailing lists so can advise of further meetings

Please feed into Teams channel once it has been set up

5. Workshop Discussion: How does this build into a market for technology suppliers to Local Authorities?

6. Terms of Reference

Can we enable and support getting adoption?

7. The next steps

8. Chat

[12:46] Holder, Mark

Paul - have dropped you a mail to organise a session

[12:47] Fairley, David (Capita)

Paul - could I have a deep dive please 07756 215803

[12:50] Kelly Gaddes

Hi Paul, could I have a deep dive please? kelly.gaddes@civica.co.uk

[12:56] Jon Petch

Hi Paul, I have to drop at 1. Have you completed a deep dive with Neal Forse? Please email me and we can discuss, jon.petch@iotsg.co.uk

[12:57] Shelley Heckman

> **Jon Petch (Guest)**
>
> Hi Paul, I have to drop at 1. Have you completed a deep dive with Neal Forse? Please email me and we can discuss, jon.petch@iotsg.co.uk

Jon Petch (Guest) I don't believe Paul has completed a deep dive with Neal.

[13:49] Wajid Shafiq

there are so many use cases

[13:51] Gavin.beckett (Guest)

Obviously we are interested in staying involved 😊 I have to drop off to prep for my next call, speak soon

[13:53] Fairley, David (Capita)

sorry - lost connection - i am definitely interested in staying involved. we have a vulnerable children reporting offering which I would be keen to discuss

[13:59] Fleming, Dougal (HCS)

Definitely interested in staying involved - would like to get the prototype around terminology server into real and practical use. Also interested in interoperability around the health boundary and as much as possible consistently to maximise potential insight/action/improvement.

[13:59] Sarah Deignan

I'm really sorry, I need to duck out. Thank you so much for this session, its really great to see the amount of engagement and enthusiasm for SAVVI. If possible, it would be great to have access to the recording and slides for this call so that we can share via the Local Digital Collaboration Unit channels.

[14:00] Tom Davies

Hi Shelley - what are the timelines for Phase 3?