

Robert Hooper

cv@site.robhooper.net | robhooper.net

Professional Experience

Dogsbody Technology Ltd

Farnborough, Hants

Linux & Cloud Infrastructure Engineer

9 Years

Managed a multi-year project, overseeing tasks such as scoping, estimation, development, and ongoing maintenance. Implemented and deployed more than 400 changes for a multinational organisation in the past year. I have introduced new technologies to better address customer needs and provided training to my colleagues. Additionally, I conceptualised and built an in-house tool to streamline server access, which significantly improved day-to-day task efficiency. I was also responsible for authoring and maintaining various technical documents, processes, and reports.

Account Manager

Took on the role of the primary customer contact, establishing strong professional relationships and promptly addressing inquiries. I managed expectations and emotions during system outages, whether planned or unplanned. Additionally, I coordinated ongoing tasks and facilitated customer meetings.

St. Peter's Church

Farnborough, Hants

Children's and Youth worker

12 Years

Played a key role in managing a successful weekly club, which grew to over 30 teenagers. This included organising online activities and sessions during the COVID-19 pandemic. I worked closely with teenagers who had learning disabilities, ensuring a safe and inclusive environment. I also assisted in planning and executing biannual weekend trips. Actively participated in regular safeguarding training. Additionally, I took on the leading role in a drama performance at a children's summer camp this year.

PCC Member / Trustee

3 Years

I was responsible for maintaining and ensuring the safety of the church buildings. Considering a balance for the preservation of heritage with the evolving needs of our modern community. Furthermore, I also played a role in the selection process for a new church Rector.

Missionary

Jul 2019

I participated in bricklaying for the construction of a school administration block and nursery. I also led the local church Sunday service and organised and managed a kids' club for over 80 children.

Sailors Society

Farnborough, Hants

Volunteer

1 Year

Accountable for managing customer interactions, sales, stock arrangement and store presentation. Frequently entrusted with sole responsibility for the store.

Education and Professional Qualifications

The Open University

Completed

Foundation Degree in Computing and IT Practice

July 2023

Specialising in website development, I studied: algorithms, data structures, and object-oriented programming. I successfully completed nine modules, earning five distinctions and three merits. Notably, I achieved this while self-funding and completing these courses while holding a full-time job.

Yeovil College

City & Guilds Level 3 Diploma in IT Professional Competence & IT Systems

May 2016

Worked via a remote learning platform completing a three year apprenticeship over the course of two years.

Sparsholt College

New Manager Essential Skills

May 2023

Business Writing Skills

March 2018

Other Experience

- Eight GCSEs at grade C or above, including: Maths, English and Science
- Experience facilitating creative problem solving as the Game Master for weekly D&D role playing sessions. Including organising resources, hosting and food.
- GDPR Trained
- Full driving licence
- Makes a great cuppa tea