

## **CLIO DRAFT POWER HOUR**

## **CREATING THE IDEAL WORKFLOW**

| 1.  | You can decrease the time your team spends on phone intakes using, see this article.                          |
|-----|---|
| 2.  | Managing cases is made easy using,, and, available in Clio Manage, see  |
|     | this article for setup instructions.  |
| 3.  | Important Microsoft Word formatting tools include,, and   |
| 4.  | It can be helpful to identify and highlight, and in your  |
|     | documents before beginning the template building process, see this article.                                   |
| 5.  | Mark the appropriate order these steps should be followed to ensure data flows from Clio Grow to Clio Manage: |
|     | a Create your intake form in Clio Grow & assign custom fields to your questions, see this article.            |
|     | b Sync your custom fields into Clio Grow.   |
|     | c Create your matter and contact custom fields in Clio Manage.  |
| 6.  | Matter custom fields should be used for, and not, see   |
|     | this helpful document for more information.   |
| 7.  | The best way to ensure <b>contact</b> data flows from Clio Manage into Clio Draft is (mark all that apply):   |
|     | a Using matter custom fields.   |
|     | b Using contact custom fields.  |
|     | c Using the related contacts feature when creating matters.   |
| 8.  | When creating a new Role Card in your Clio Draft template, the card label should be the same as the           |
|     | , see <u>this document</u> .  |
| 9.  | You can insert fields into your Clio Draft templates in three different ways (1), (2)                         |
|     | , and (3), see this article.  |
| 10. | Clio Draft offers 2 types of conditions:, which allow you to ask your   |
|     | drafter a question, and, which are triggered by inserted fields.  |



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