

Appalachian State University
Master of Science in Occupational Therapy

Minimum Technology Requirements

While most courses and learning activities in the App State MSOT program are held in-person, the program does include some hybrid and online delivery. For technology requirements specific to a course, students should review the minimum technology requirements found in the course syllabus. The following minimum technology requirements are relevant to all courses in all terms.

Computer and Internet Requirements

It is the responsibility of the student to secure and maintain access to required technology resources, including an internet connection, while enrolled in the MSOT program at App State.

An internet connection is necessary to participate in discussions and assignments, read email, access course resources, and give/receive feedback from peers and instructors. A broadband internet connection with download and upload speeds greater than 25 Mbps is recommended.

Students enrolling in the MSOT program are expected to have a basic working knowledge of computers, internet use, and word processing. Courses may contain elements requiring students to install program files or work with sophisticated web-based tasks, the *exclusive* use of Chromebooks, tablets, and/or smartphones is insufficient for courses in this program. Students registering for MSOT courses need to ensure they have consistent and reliable access to either a Mac or Windows desktop or laptop. Dell and Apple laptops are available for purchase and discounted for students at the University Computer Shop. Desktop computers are available in the Belk Library. App State offers additional recommendations, discounts, and free service for students' devices as described in the following webpage:

- [Recommended Computer Specifications](#)

It is also required that the student be able to access the appropriate administrative privileges on their computer to install and run any software, program files, or updates that may be required for a particular course.

AsULearn (Moodle) is the University's learning management system, which allows classroom interactions to extend onto the web. Throughout the MSOT program, students may use AsULearn to receive course information, participate in class discussions, view and submit assignments, and take exams online. MSOT students will regularly engage with Zoom for video conferencing.

Cameras and Webcams

To verify and track the identity of students in online courses, the MSOT program may require the use of webcams or cameras connected to the student computer. Online courses may contain identity checkpoints requiring camera access. Camera access may also be required for online assessments to verify student identity and help ensure the integrity of the assessment.

Technical support

[IT Support Services](#) are available for all App State students. The [Technology Support Center](#) has certified Dell and Apple hardware technicians and can handle any repair that a student's computer might need during the program. They can also provide a loaner while the student's laptop is being repaired.

- The [Technology Support Center](#), which handles both software and hardware issues for student personal computers, is located on the bottom floor of Anne Belk Hall.
- Students may contact support by [submitting a ticket](#) or calling the help desk at 828-262-6266.