SUPPORT INFORMATION

Support

Get in touch

If you have a question, found a bug, or want to share feedback, you are welcome to reach out by email. Responses are typically sent within one to two business days.

Email support@trafficpulse.app
Response time1-2 business days
Language English

Common questions

Is an account required to use the app?

No. Traffic Pulse works without registration or sign-in. All data stays on your device.

Can I get my data back after deleting the app?

No. Removing the app deletes all locally stored data permanently. Use the export option in Settings before uninstalling if you want to keep a copy.

The app is not working as expected. What should I do?

Try closing and reopening the app. If the issue continues, restart your device. If it persists after that, send a description of the problem to the support email above, including your iOS version and a brief description of what you were doing when the issue occurred.

How do I delete all my data?

Open Settings inside the app and use the "Clear All Data" option. This removes all trips, routes, fuel entries, and notes immediately.

Does the app use my location?

No. Traffic Pulse does not request or access your device location.