Vermont July 2024 Flooding Resource List

https://bit.ly/VTflood23

We appreciate your help in creating this resource.
Please add comments or suggestions for additional resources*

If you have an emergency situation, please contact 911.

For other non-emergency matters, please call or text 211.

If you can't reach 211 call 802-652-4636 or 866-652-4636 and leave a message with your name and phone number. Or text your zip code to 898211. You can also register with 211 using these online forms: https://vermont211.org/resident-form
https://vermont211.org/business-form

If you need help with your flooded house and property, Crisis Cleanup can help with mucking out your basement; cutting fallen trees; drywall, flooring and appliance removal; tarping your roof; and mold mitigation. Call their hotline: 802-242-2054

Hashtags #VFlood23, #VTFlood24 #VTStrong #Vermont #HurricaneBeryl

***Email Wendy Rice at wendy@vermontconnector.org for more information**

This document was created for the 2023 Floods, but much of the information remains relevant and it is being updated

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MOST COMMONLY NEEDED RESOURCES

- **State Road Closures** -
  - newengland511.org or follow @511VT on X.
  - For local road closures, use the Waze app or monitor town communications, such as a website or Facebook page.)
- **Weather and Emergency Response Alerts** - You can sign up for alerts from the state at vtalert.gov.
- **Weather Forecasts and Water Levels** - The latest forecasts and water levels for specific rivers are provided by the National Water Prediction Service.
- **Power Outages** - Find power outage information at vtoutages.org.
- **General Information and Damage Reports** - To find more resources and services, and to report flood damage, call Vermont 2-1-1 or visit vermont211.org.
- **State Resources** - For a list of state resources and guidance about flooding, visit vermont.gov/flood. The guidance includes returning home after a flood, cleaning up, and dealing with mold.
- **Translated Flood Resources** - Find flood recovery information in multiple languages at vem.vermont.gov/flood/translation.
- **Clean-up Assistance** - To request cleanup help from volunteers and groups, call the Crisis Cleanup hotline at 802-242-2054.
- **Mental Health Support** - For mental health support, call 9-8-8 or call or text the SAMHSA Disaster Distress Helpline at 1-800-985-5990.
- **Volunteering**- To register through the state to volunteer, visit vermont.gov/volunteer.
- **Drinking Water** - If flood waters reached your private well or spring, order a drinking water test kit through the Vermont Department of Health.
- **Flood Zones** - Find flood-prone areas near you with the Vermont Flood Ready Atlas.

GENERAL INFO:

- **Emergencies:** 9-1-1: For emergency situations, always call 9-1-1.
- **General Information:** 2-1-1:
  - For help getting connected to resources and services such as shelter, disaster response, and more, call 2-1-1. If you can't reach 211, call 802-652-4636 or 866-652-4636 and leave a message with your name and phone number. Or text your zip code to 898211. You can also register with 211 using these online forms: https://vermont211.org/resident-form or https://vermont211.org/business-form

- **Office of Governor Scott**
  - Governor's Press Release page - https://governor.vermont.gov/press_releases
  - Flood Response Updates from Gov. Scott (Facebook)

- **State of Vermont**
  - Flood Resources
  - State Recovery Office - contact ADM.2023FLOODS@vermont.gov, ADM.2024FLOODS@vermont.gov

- **Vermont Emergency Management**
  - URL: https://vem.vermont.gov/
  - Twitter: https://twitter.com/@vemvt (nitter alt)
  - Facebook: https://www.facebook.com/vermontemergencymanagement
  - **VT-Alert:** VT-ALERT is used by the state and local responders to notify the public of emergency situations. Those include, but are not limited to, evacuation information, chemical spills, shelter-in-place alerts, severe weather advisories, boil water advisories, and roadway interruptions. Alerts are customizable.
    - Sign up to receive VT-Alerts, here: https://vem.vermont.gov/vtalert
    - Facebook: https://www.facebook.com/VermontAlert
    - Twitter: https://twitter.com/vermontalert (nitter alt)

  - Staff
    - Headquarters

      Eric Forand
      Interim Director
      45 State Drive
      Waterbury, VT 05671-1300
      Phone: (800) 347-0488

    - Taiga Christie
      Regional Coordinator – South
      Phone: (800) 347-0488
      Email: Taiga.Christie@vermont.gov

    - Harry Schoppman
      Regional Coordinator – Northwest
      Phone: (800) 347-0488
      Email: harry.schoppmann@vermont.gov

  - Town Emergency Management Directors - https://vem.vermont.gov/programs/emd/contact

  - **VT State Police**
    - (802) 773-9101
    - Facebook: https://www.facebook.com/VermontStatePolice/
    - Twitter: https://twitter.com/VTStatePolice (nitter alt)

  - **VT Division of Fire Safety**
    - (802) 786-5867
    - Facebook: https://www.facebook.com/VTFireMarshal
    - Twitter: https://twitter.com/VTFireMarshal (nitter alt)

- See-Click-Fix - Report emerging but non-life-threatening issues to your specific town page, such as power outages.

OTHER STATE AGENCIES

- **VT Agency of Transportation:**
  - (802-917-2458)
  - Facebook: https://www.facebook.com/VTransontheroad/
  - Twitter: https://twitter.com/AOTVermont (nitter alt)
  - https://vsp.vermont.gov/stations

- **VT Department of Health:** 800-464-4343 / 802-863-7200
  - URL: http://www.HealthVermont.gov/Flood
  - Facebook: https://www.facebook.com/HealthVermont/
  - Twitter: https://twitter.com/healthvermont (nitter alt)
  - Find your Town Health Officer -

- **Agency of Commerce and Community Development**
  - https://accd.vermont.gov/flood
  - https://accd.vermont.gov/community-development/flood

- **Vermont Agency of Agriculture, Food, and Markets**
  - 2023 Flooding Disaster Response and Recovery Resource

- **Agency of Natural Resources**
  - Agency of Natural Resources - flood recovery resources
  - ANR Flood Recovery Contacts - dams, wastewater, drinking water, cleanup, river restoration, flood debris
  - Cleanup of hazardous materials- please contact Spill Response Team at 802-828-1138
  - Translated ANR Resources :
  - Translated Information from ANR: العربية (Arabic) | မြန်မာစာ (Burmese) | دری (Dari) | Français (French) | Kirundi | नेपाली (Nepali) | پښتو (Pashto) | Soomaali (Somali) | Español (Spanish)

- Department of Libraries

FEDERAL AGENCIES

- **FEMA -** Vermont Disaster Declarations and Updates
  - https://www.fema.gov/locations/vermont
  - https://www.fema.gov/disaster/4720

- Facebook: https://www.facebook.com/FEMA/
- Mobile app: - The FEMA App allows you to receive real-time weather alerts, locate emergency shelters in your area, prepare for common hazards, and more.

- DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT FIELD OFFICES
  - **Vermont**
    Burlington Field Office
    95 Saint Paul Street,
    Suite 440
    Burlington, VT 05401-4486
    Phone: (802) 951-6290
    State Director: Sean Thomas
    https://www.hud.gov/states/vermont
- USDA RURAL DEVELOPMENT FIELD OFFICE
  - **Vermont Rural Development State Office**

    87 State St., Ste. 324, PO Box 249, Montpelier, VT 05601
    Phone: (802) 828-6080

    Director: Sarah Waring
    https://www.rd.usda.gov/vt
- EPA.gov - **https://www.epa.gov/natural-disasters/flooding**

- **Multi Agency Resource Centers** - What is a MARC? A MARC is a single location where public and private organizations come together to provide assistance to those affected by disaster. Some of the services offered at the MARC include:
  - Meal and water from the Red Cross
  - Financial assistance, cases of water, shelf-stable pantry boxes, clean-up kits, and hygiene kits from the Salvation Army
  - Cleaning kits
  - Water testing kits
  - Personal Protective Equipment
  - Assistance finding recovery resources
  - Mental health services
  - Basic medical services
- Others

MUNICIPAL RESOURCES

- **Guide to Vermont's Town Clerks, Treasurers & County Clerks**

- VT Leagues of Cities and Towns Municipal Guidance: https://www.vlct.org/topics/flood-recovery .

ROAD CLOSURES

- VTrans Road Closure Map (State Highways)
- New England 511 Road Closure Map (Some Local Roads)
- VT ArcGIS
- WAZE- Get driving directions, a live traffic map & road alerts. Download the GPS traffic app, powered by community.

POWER OUTAGES

- vtoutages.org

FLOODING & WATER FLOW

- Flood Data Imagery
  - VT State Aerial Drone Imagery
- Flood-prone areas
  - Vermont Flood Ready Atlas
- River Levels
  - NOAA Reports
  - Vermont River Conservancy
  - USGS Water Data for USA - water flow rates
- Dam Conditions and Update
  - Winooski One Hydro Plant
  - The Dam Safety Program (DSP) regulates dams; owner and operator at 14 DEC-owned dams, including the 3 Winooski River Flood Control Dams (Waterbury, Wrightsville, East Barre).
  - Vermont Dam Inventory database, a permit program for construction and alteration of dams, an inspection program, an annual registration program, and other related tasks.

LANDSLIDES, EROSIONS & ROCKFALL

- https://dec.vermont.gov/geological-survey/hazards/landslides

HAZARDOUS SPILLS

- **Fuel -** call the Vermont Agency of Natural Resources at (802) 828-1138, or visit https://anr.vermont.gov/flood .
- Spills Program can help assess the situation and provide guidance and services for cleanup.
- Hazardous Material Spill Response fact sheet *(DEC)*

WEATHER UPDATES

- National Weather Service Current Forecast
- National Weather Service Burlington:
  - Facebook: https://www.facebook.com/NWSBurlington/
  - Twitter: https://twitter.com/NWSBurlington (nitter alt)
- National Weather Service Albany:
  - Facebook: https://www.facebook.com/NWSAlbany/
  - Twitter: https://twitter.com/NWSAlbany (nitter alt)
- VT Alert:
  - Sign up to receive urgent weather & emergency updates on VT-Alert
  - **Follow VT-Alert on social media for quick updates:**
    - Twitter: https://twitter.com/vermontalert
    - Facebook: https://www.facebook.com/VermontAlert

POST FLOOD RESOURCES

- Returning Home After a Flood -
- Welcome to Flood Ready Vermont | Flood Ready
- Lessons from the Floods - Lake Champlain Committee
- Be Ready for Storms with Storm Smart - If you would like help managing stormwater on your land, sign up today for a Free assessment of your home and yard. We'll look at things like rain gutters, drainages, and driveways, and we'll send you a report with recommendations.**Click here to fill out a request form**.
- Vermont Arts & Culture Disaster and Resilience Network (VACDaRN) Storm Recovery Resources

- Preservation Trust of Vermont Vermont Flood Guide: Preparation, Response & Recovery
- The Craft Emergency Relief Fund (CERF+) provides a recovery resources page with extensive information about how to clean up and how to salvage.
- Save Your Family Treasures (photos / papers)
  - Public workshop on preserving damaged personal heirlooms https://youtu.be/GqkMGhuYe38 (presented by Smithsonian Cultural Rescue Initiative, 1 hour, online workshop)
  - FEMA fact sheet https://www.fema.gov/disaster/recover/save-family-treasures

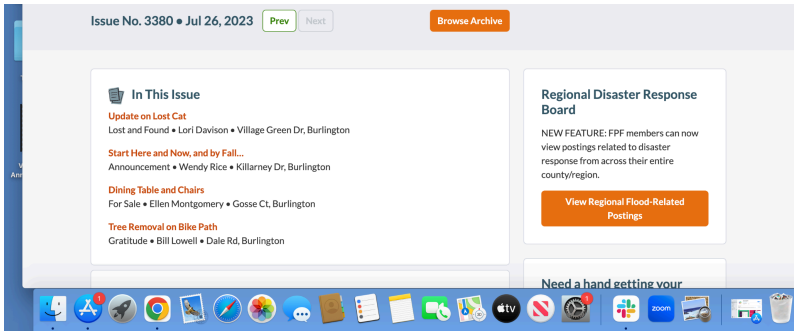
RESPONSE, RECOVERY & PREPAREDNESS RESOURCES

- Contingency Planning Checklist NFP (Download)
- TechSoup disaster planning
- After a Disaster: The Essentials of Nonprofit Communication
- Underappreciated Elements of Nonprofit Disaster Preparedness Planning
- Natural Disaster Tax Relief (National Council of Nonprofits)
- Crisis Response Toolkits (National Council of Nonprofits)

COMMUNITY FORUMS

- Statewide Mutual Aid Response and Recovery Facebook Page - this page is a place to ask/offer assistance, to update on local conditions, and to share information and resources about the flood event. There are also 35 community chat groups to connect with neighbors/people in your vicinity. Administrators are actively triaging questions and sharing new resources.

- Local Front Porch Forums -- More than 235,000 Vermonters are active on FPF, and every community in Vermont has a Front Porch Forum. You can post to your neighbors on your local FPF with requests for assistance, offers to help, updates and information, and more. Every Forum is thoughtfully moderated by FPF. It's a great way to quickly and effectively reach a large number of people in your community.



- Town Specific Community Facebook Groups - these pages are not flood response specific, but do they have valuable real time information during the response phase.

    - Barre Up
    - Burke Area Community Forum
    - Lyndonville Vermont Community Forum
    - Plainfield People (VT)
    - Richmond, Vermont Community Locals
    - St. Johnsbury Community Watch
    - Town of St. Johnsbury

NEWS

RADIO RESOURCES

- Vermont Public Live Updates
    - **VERMONT PUBLIC'S NEWS RADIO STATIONS**
        - I88.5 WVPA Saint Johnsbury
        - 88.7 WRVT Rutland
        - 88.9 WVBA Brattleboro
        - 89.5 WVPR Windsor
        - 94.1 W231BQ Montpelier
        - 94.3 WBTN Bennington
        - 99.5 W258AW Middlebury
        - 101.1 W266AK Rupert
        - 106.9 W295AU Manchester/Dorset
        - 107.5 W298DD Burlington
        - 107.9 WVPS Burlington
- WGDR - Central Vermont Community Radio
- WDEV AM-550 / FM 96.1 https://wdevradio.com

TELEVISION RESOURCES

- WCAX-TV:

- A large selection of viewer contributed photos and videos from around the state.

NEWSPAPER RESOURCES

- Waterbury Roundabout
- Rutland Herald
- The Barre-Montpelier Times Argus
- The Valley News
- White River Valley Herald (weekly print and digital newspaper for the White River Valley)
- Vermont Community Newspaper Group (Stowe Reporter, News & Citizen, The Other Paper, The Citizen, Shelburne News)
- VTDigger https://vtdigger.org
- Seven DaysVT https://www.sevendaysvt.com
- MontpelierBridge https://montpelierbridge.org

COMMUNITY MEDIA RESOURCES

- Vermont's 25 community media centers continue to operate cable access and internet channels to share emergency announcements, public meetings and pertinent information. See Vermont Access Network for a complete list of public, educational and government access channels and community media centers and link to them to find out how they are serving your community. https://vermontaccess.net/access/

- Central Vermont Community Radio
  - WGDR & WGDH can help spread the word of "Neighbor to neighbor support" on the air of flood recovery across our area. If you have local information to share with your fellow listeners on ways to help neighbors, we will rebroadcast voice messages left on our studio line. Call 802-454-7762 and leave the information, please include: where people can access resources and where to call with questions (if you have that info) too.

ACCESSIBILITY

- Language
  - Public Service Videos in up to 17 Different Languages from Vermont Language Justice Project
    - Staying safe during a flood and very heavy rain fall
    - Contaminated water in flooded areas
    - Staying Safe in Nature and Extreme Weather

- d/Deaf, deafblind, and Hard of Hearing
  - Vermont Center for Independent Living: https://vcil.org/contact/
    - Voice, TTY, email, live-chat
  - Deaf Vermonters Advocacy Services (DVAS)
    - VP/V 802-461-4707
    - Text 802-249-0345

- Physical disabilities - Visit disabilities, or access and functional needs
    - Vermont Center for Independent Living: https://vcil.org/contact/
        - Nick Morlan, Information, Referral and Assistance/Equipment Distribution Specialist nick@vcil.org 802 861-3091

          Disability Rights Vermont: https://disabilityrightsvt.org/ info@disabilityrights.org

          800 834-7890, 802 229-1355

EVACUATION PROTOCOLS & MUNICIPAL UPDATES

- What Flood Warnings Mean - VT DEM

- Montpelier -
    - Updates
    - Evacuation

- Winooski
    - Updates

REPORT DAMAGES

- **211:** Record and report any damage you have sustained to Vermont 211 by calling 2-1-1 or visiting the website and filling out the residential damage form and/or the business damage form . This is a crucial step even if the damage is minimal, cumulative reported damage may meet thresholds that will bring more assistance to Vermont.
- **Insurance**:
    - You should also report any damage to your agent or insurance company.
    - Farm Service Agency: If you have crop insurance contact your local office to report losses.

PETS AND LIVESTOCK

- See Shelters Section for pet accommodation
- Vermont Disaster Animal Response Team - civilian volunteer group
    - Facebook - VDART, Inc
    - URL - https://vermontdart.org/
- Vermont Large Animal Technical Rescue - an organization of paid and volunteer fire departments and Urban Search and Rescue teams with specialized equipment and training.
    - Facebook - https://www.facebook.com/vtlatr/
    - Contact Cindy Cross Greenia - crossgreenia@gmail.com or (802) 355-7219
- Central Vermont Canine Recovery - They help to get lost dogs back to the owners; (802) 357-3755, CentralVermontCanineRecovery@gmail.com

HOUSING

SHELTER RESOURCES

- Red Cross Shelter Resources
  You can find open shelters on redcross.org, the free Red Cross Emergency app or by calling 1-800-RED CROSS (800-733-2767) and selecting the disaster option news.
- VT 211 - Shelter List or call 211
- If you are in need of emergency, transient housing, you can text SHELTER and your Zip Code to 43362 (4FEMA) to find where the shelter closest to you is located
- Shelters that were opened during the disaster (for future reference)

TEMPORARY HOUSING

- **General Assistance Housing Program (Hotel or Motel) for Catastrophic Need**: Call 1-800-775-0506

- **Vermont Center for Independent Living -** is providing reasonable accommodations to people with disabilities who need safe access to disaster relief during an ongoing pandemic. If you need support in securing reasonable accommodations to shelter or resources, please email, text, or call: kate@vcil.org or 802-224-1818

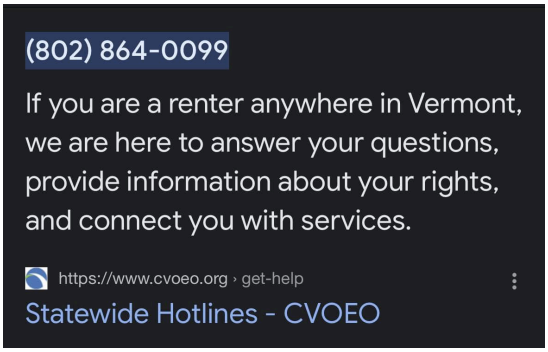
- **Vermont Short Term Rental Alliance** (VTSTRA) - has launched an Emergency Short-Term Accommodations Program connecting those who need short-term housing with available vacation rentals. The program is open to both accommodation-seekers and accommodation-providers.
  - Vacation rental owners and managers with available space who wish to offer their homes for emergency accommodations can sign up to participate here: http://www.vtstra.org/flood2023
  - Families and individuals in need of shelter can sign up to be contacted regarding housing here: http://www.vtstra.org/flood2023/findahome

- **FPF**- Post to FPF and/or your town's mutual aid doc if you have a spare room for someone displaced by flood damage, or need housing.

- **AirBnb** - So much housing in VT is occupied by airbnb listings. If you already have one and guests canceled, post it again for free for a neighbor. If you don't have one, you can sign up to offer free emergency housing with no fees: https://www.airbnb.com/help/article/2532

HOUSING ADVOCACY

  - Flooding response resources for renters: https://www.cvoeo.org/client_media/files/HAP/CVOEO_Renters_Flood_Response.pdf
  - Flooding response resources for mobile home residents: https://www.cvoeo.org/client_media/files/HAP/Flood%20Response%20Sheet.pdf
  - Rights of Renters / Tenants After a Disaster Like a Flood - Vermont Legal Aid
  - CVOEO Housing Hotline - Our Vermont Tenants Hotline can help connect renters to resources around habitability, including flood recovery resources, and can advise tenants on their rights:



- The Vermont Mobile Home Program - Offers supports and resources for mobile home residents, including can help connect to resources post-flood

FOOD SECURITY

- General Food Resources: (Compiled by Hunger Free Vermont)
  https://static1.squarespace.com/static/5f83855960657429dda4af3c/t/64b7f4ee0504b85f372ec804/1689777391438/2023_FloodingResources.pdf

- Locate a Food Shelf:
  - Visit www.vtfoodbank.org/agency-locator or call 1-800-585-2265
  - https://www.foodpantries.org/st/vermont

- General Food Assistance (3SquaresVT):
  Apply here or call 1-800-479-6151
  - Households with income 185% or less of FPL, households with children who get the VT Earned Income Tax Credit.
  - Current 3SquaresVT recipients that experienced a loss, please call 1-800-479-6151.
  - More information for interested applicants or current participants,

- 3SquaresVT Replacement Benefits:
  Replacement Benefits: 3SVT households that lost food due to a "Household Misfortune"--such as a flood, fire, or power outages of more than 4 hours--may qualify for replacement benefits of the value of lost food. The household must report the loss within ten days of the misfortune.

  If you use 3SquaresVT and your household food has been impacted by the statewide flooding, you may qualify for 3SquareVT replacement benefits
  - Normally losses due to household misfortune like flooding or power outages must be requested within 10 days of the date of the disaster, or date power is restored. That timeline has been extended for the July 2023 catastrophic flooding event in Vermont. Replacement requests can be submitted anytime through August 9, 2023.
  - People who are eligible for replacement benefits can receive up to a maximum of 1 monthly allotment of their 3SquaresVT benefit.
  - Click here for information on what you need to do to request replacement benefits!
  - There are a number of community organizations and service providers who are here to help.
    - Call 1-800-479-6151 to speak with a 3SquaresVT benefits specialist, which is free and confidential. The following organizations can help you understand and access replacement benefits.
    - Call 2-1-1 to get connected to your local Community Action Agency
    - If you are over 60, call the HelpLine at 1-800-642-5119.
    - If you are deaf, hard of hearing, or have a speech disability, dial 7-1-1 for a relay service.
    - Text 'VFBCHAT' to 61222 or call 855-855-6181 to talk with the Vermont Foodbank 3SquaresVT Team

- 3SquaresVT Hot Food Waiver:
  The State of Vermont was just approved to allow 3SquaresVT/SNAP participants to buy hot and hot prepared foods at SNAP-authorized retailers (grocery stores, general and convenience stores, farmers markets, etc).

    - This new and temporary change to what people can buy with 3SquaresVT is effective immediately and will end after August 18th, 2023.
    - To find local SNAP-authorized retailers, click here.

- **Summer Meal Sites**:
  We will keep this page up to date as we learn more about summer meal sites. Right now, the best way to learn if a summer meal site is still operating, is to contact the site directly. You can find their contact information here.

- **Families and Infants up to 5 years old (WIC):**
  Visit healthvermont.gov/family/wic or call 802-863-7200

    - You may be eligible:
        - If you are a Vermont resident and are pregnant, have an infant up to 6 months old or you are breastfeeding/chestfeeding an infant up to 12 months old
        - Meet income guidelines OR participate in 3SquaresVT (SNAP), Medicaid, TANF (Temporary Assistance for Needy Families) or Families with Dependent Children program.
        - July WIC food benefits that were lost due to flooding can be replaced by contacting your local WIC office. Ready to Feed formula can also be issued to families with compromised access to water supply (town or well).

- **Vermonters 60 and Older (Meals on Wheels):**
  Call helpline at 1-800-642-5119
    - Any person age 60 or over and is unable to obtain or prepare meals on a temporary or permanent basis due to a physical, mental or cognitive condition.

- **Vermonters under 60 with chronic conditions or disability (Meals on Wheels):**
  Visit vcil.org/services/meals-on-wheels/ or call (802) 224-1823.
    - Eligible applicants include individuals under 60 with chronic conditions or disability

- **Commodity Supplemental Food Program:**
  Contact the Vermont Foodbank 1-800-214-4648 or visit CSFP - Vermont Foodbank (vtfoodbank.org)
    - Eligible are adults over age 60 who are at or below 130% of the federal poverty level.
    - Age and income are self-attestation.

- Vermont Emergency Eats - Prepared food options for community members affected by flooding [Ended 2023, but they provide other current resources on the web page]

- **Meal train**- do you need volunteer support to provide meals to relief workers, volunteers, unhoused, or persons displaced by flooding? Consider creating a meal train request to facilitate the coordination of meal delivery.

FOOD & WATER SAFETY

- Water:
  - Boil Water and Do Not Drink Notices:
    - https://anr.vermont.gov/document/public-water-notices
    - Call 802-828-1535 (DEC)
    - Learn what to do if you receive a notice
  - Find Bottled Water: Call 211
  - Private Well/Drinking Water Questions: 802-489-7339 (Department of Health)
  - Free Water Test Kits: 802-338-4724 (Health)

- **Lawns/Gardens Food Safety**:
  If you have questions about lawns, vegetable gardens and other edible plants that have been affected by recent flooding, the UVM Extension has addressed these questions in two detailed factsheets.
  - Links to the factsheets are:
    https://go.uvm.edu/floodedediblepplants
    https://go.uvm.edu/lawngardenfloodrecovery
  - If you have additional questions, you can submit them online at
    https://www.uvm.edu/extension/mastergardener/helpline

RESTAURANTS, BARS AND EATERIES

  - Food Service Inspections - For any requests for inspection from food service (restaurants, caterers, food trucks) or lodging (hotels, motels, B&Bs) establishments, contact the Health Department's Food and Lodging Program for support and guidance. Call 802-863-7221 or email FoodLodging@vermont.gov, or reach out directly to the Food and Lodging inspector in their area.
  - **Organizations Providing Meals**
    - Montpelier
      - **UPDATE FOR 2024**

EDUCATION & CHILDCARE RESOURCES

- **VT Department for Children and Families** - is temporarily relocating a significant number of children in their care as a result of the flooding. They are in need of families who might be willing to provide short-term care for these children/youth while their placement settings are being assessed for safety and habitability. Anyone interested in learning more, please reach out to your local office. Contact information can be found here: https://dcf.vermont.gov/fsd/contact/districts
- **Vermont Childcare Helpline VT**: 1-800-649-2642
- **Disaster-related child-care expenses**: visit www.disasterassistance.gov or call 1-800-621-3362
- **Community Child Care Support Agencies**—help with finding/paying for child care in your community https://dcf.vermont.gov/contacts/partners/cccsa
- School closures (summer programs)

- 2023 Early Childhood Education Damage Assessment - Children's First Finance

TRANSPORTATION

- The Replace Your Ride Program, which provides up to $5,000 for swapping a gas- or diesel-powered vehicle for cleaner transportation options, will increase program eligibility to include flood-damaged vehicles, whether drivable or not. Vehicles will still have to meet other program guidelines.
- The Incentive Program for New Plug-in Electric Vehicles (PEVs), which currently provides up to $5,000 for a new purchased or leased PEV, will provide an additional $1,000 incentive (up to $6,000 total) to Vermonters replacing a flood-damaged vehicle.
- The MileageSmart Program, the state's high-efficiency used vehicle program which provides up to 25% of a vehicle's price, will automatically provide a full $5,000 incentive to Vermonters replacing a flood-damaged vehicle.
- Program participants may use these programs to bundle different state incentives, for up to $11,000 off the price of a new PEV and up to $10,000 off the price of a used PEV, as well as with other local utility rebates and federal tax credits.

HEALTH CARE AND SAFETY

FLOODWATERS

- Floodwater After Disaster or Emergency

CLEAN-UP

- Don't Wait to Begin Cleaning: FEMA
- EPA - Do it yourself clean-up tips (moisture reduction, removing standing water, wall and floor removal); additional USEPA tips https://www.epa.gov/mold/mold-cleanup-your-home
  CDC Respiratory Protections for Cleaning Flooded Homes
- DEC on How to Safely Pump Out Basements
- Mold After a Flood:
  https://www.healthvermont.gov/sites/default/files/document/env-mold-after-a-flood.pdf
- FEMA Recommendations
  1. Disinfectants especially commercial/janitorial grade mold remediation products.
  2. PPE such as N95 respirators. Tyvek Coveralls. Goggles, and Safety Glasses.
  3. Pump Sprayers
  4. Dehumidifiers
  5. Carpet Blowers
  6. Shop Vacs
  7. Heavy duty commercial mops and commercial style mop buckets
  8. Contractor Bags.
  9. Large trash cans for debris
  10. Dewatering Pumps.

11. Tools to remove wet drywall, and insulation.

- Tips for Drying Out a Flood Damaged Building
- **Oily Flood Debris -** After pumping out your basement, if any debris is coated with oil (such as furniture, wood, sheetrock, etc.), the material should be removed, put onto a plastic layer such as a drop cloth or tarp, and covered in an additional plastic layer to allow for it to drip dry. These materials can be disposed of as solid waste. Any liquid with oil in it – including liquid that collects on the plastic layers as noted above – should be put into a container with a lid and disposed of as household hazardous waste.
- Heating Oil Tank - If your heating oil tank has water in it or has become unstable due to flooding, call 802-828-1138. DEC can help get a contractor out to assist with your tank.
- Saving Wet Books After a Flood
- Aboveground Storage Tanks (ASTs) AST Rules.
- Tips for saving photos - (Contributed by Samantha Marcotte-Martin, questions call 802-535-9454)
    - Do not throw away your pictures, many can be saved.
    - If pictures are still soaked you may be able to gently separate them, ideally in a bucket of cool water but if there's any resistance or image peeling STOP and put them in the freezer if you can!
    - Photo albums, film negative sleeves, etc. Do NOT try to slide photos out.. instead dip album in cool water (if you can), wrap in wax/parchment paper, bag, ane put in freezer!
    - Photo frames: If photo comes out very easily remove it, but if not freeze it.

GARBAGE DISPOSAL & RECYCLING

- Debris Management Guidelines
- Central Vermont Solid Waste Management District
- Electronic Waste Collection Days
- Paint Disposal -
    - Local paint stores may be able to recycle your unwanted paint. Be sure to separate oil-based paint into your household hazardous waste pile. Latex or water-based paints that were damaged in the flood disaster can be included in general disaster debris
    - [2023] You can recycle unwanted or leftover paint at the Sherwin-Williams location in Barre.

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STORAGE TANKS

[Residential Aboveground Storage Tank (AST) Removal/Replacement Program](#) - Department of Environmental Conservation

FUEL

For fuel spills, call the Vermont Agency of Natural Resources at (802) 828-1138, or visit https://anr.vermont.gov/flood .

WASTEWATER

- Municipal Wastewater Treatment Facility Problems: 802-828-1115 (DEC)
- Septic Systems:
    - Septic Systems - Flooding can impact on your home or business septic system (on-site wastewater system). Floodwaters can damage the system's physical structure and prevent wastewater from being treated properly. Floodwaters can also overwhelm systems and cause wastewater to back up into your home.

- Septic System Problems: 802-828-1535 (DEC)
- Home septic system troubles? Contact a DEC regional engineer for support.
- Managing Your Septic System During a Flood (*DEC*)
- On-Site Drinking Water and Wastewater Funding Sources *(DEC)*

SAFE DRINKING WATER SOURCES

- Boil Water Notices
- After the Flood: Private Drinking Water Guidance: https://www.healthvermont.gov/sites/default/files/document/env-dw-after-flood-private-drinki[...]pdf
- Water Testing Kits - To help those stay safe as we recover, the State is providing free water testing kits for private wells and springs. They are available through the Vermont Department of Health, by calling 802-338-4724.
- Potable Water Supplies - UPDATE FOR 2024
  - Morrisville:
    - United Universalist Church Morrisville is offering potable water
    - Morrisville Water & Light (bring your own jug): 857 Elmore St.
  - Lawson's Finest has been delivering potable water
  - Lamoille County - along Route 2 corridor email jen@alchemistbeer.com for canned water pick-up/drop-off
  - The Church of the Good Shepherd Barre has bottled water available. If you need water please contact the church @(802) 476-392 (802) 439-9121 or email ekooperkamp@gmail.com
- Vermont Rural Water Emergency Response- wastewater and drinking water guidance after a disaster

MENTAL HEALTH RESOURCES

CRISIS HOTLINES

- Mental Health Supports (statewide): Call 9-8-8
- Crisis Textline Text: "Home" to 741741
- Washington County Mental Health Services Crisis Hotline: (802) 229-0591 (a trained professional will respond within 24 hours)
- Caledonia County and Northeast Kingdom mental health crisis line: (802) 748-3181
- SAMHSA Disaster Distress Helpline
- Clara Martin Center (Upper Valley & Orange County) 24-Hour Emergency Hotline: 1-800-639-6360
- Mental Health Agency. Any Vermonter can call and they can provide crisis mental health services and ongoing counseling. Here is a link to those agencies: Designated and Special Services Agencies | Department of Mental Health (vermont.gov)
  - Washington County Mental Health Services has in person and zoom based groups. Call 803-239-0591 for information.
- The Vermont Support Line - (Pathways Vermont) available to anyone in Vermont over the age of 18
- Farm First provides farmers free access to counselors, peer support, and other resources.

GENERAL RESOURCES

- United Way NWVT Mental Health Resources for 2023 VT Flood
- Invest EAP Online Guidebook and Mental Health Support: statewide non-profit serving employees and all household members. Not tied to insurance, and completely free and confidential to you. (check your or your partner's workplace benefits for your own EAP if you don't have Invest)
- Farm First - a free, Vermont-based program providing farmers and their families with support, resources and information to reduce stress.
- Trauma Recovery Network - Short-Term Flood Recovery Mental Health Support
    - If you or someone you know is in need of mental health support due to any level of stress related to Vermont's recent flooding emergencies, the Trauma Recovery Network ("TRN") of VT is able to offer short-term and effective support using EMDR. Licensed EMDR clinicians are offering up to 10 sliding scale and pro-bono sessions to anyone affected regardless of insurance via telehealth and in-person. Eye Movement Desensitization and Reprocessing (EMDR) is an evidence-based therapy which can reduce and even eliminate the negative effects of stressful and traumatic experiences. For more information, please complete this brief online form: **https://forms.gle/1KJkTrFD6qD6nAbV6**

NON-EMERGENCY /CRISIS MENTAL HEALTH & WELL BEING

- Climate Psychology Alliance, including podcast: Climate Crisis Conversations
- Good Grief Network
- Free Flood Peer Support Group - (Richmond Based)
- Pathways VT - warmline run by peers who are available for emotional support, venting, connecting, and just getting heard - open 24/7. Call or text at (833) VT-TALKS / (833) 888-2557!
- Emotional support with Climate Resilience Coach Alex Arnold: free 30-min call/zoom, contact at www.almacoaching.org. Some Emotional Support Group sessions (free, online), see dates on www.facebook.com/almacoachingusa

CHILDREN'S MENTAL HEALTH RESOURCES

Laurel Omland, the director of DMH's Child, Adolescent & Family Unit, highlighted this message from the NCTSN:

> Some families will be able to return to their normal routine quickly, while others will have to contend with significant hardships, financial difficulties, frequent moves, and potentially health issues. The ways that parents and other caregivers cope during and after the flood influence children's functioning. Children often turn to adults for information, comfort, and help. Parents and teachers should try to remain calm, answer children's questions honestly, and respond as best they can to requests. Children and adolescents do better when they understand the event they have just gone through.

There are many helpful resources available about caring for children after a disaster and talking to them about the questions they may have and the feelings they may be experiencing. The Vermont Department of Mental Health offers a flood resources webpage that also links to disaster resources specifically for children, including resources from the National Child Traumatic Stress Network (NCTSN):

- Flood Resources overview page
- Parent Tips for Helping Infants and Toddlers after Disasters (also available in Chinese [Mandarin], Japanese, Spanish, Russian, and Ukrainian)
- Parent Tips for Helping Preschool-age Children After Disasters (also available in Chinese [Mandarin], Japanese, Spanish, Russian, and Ukrainian)
- Parent Tips for Helping School-Age Children after Disasters (also available in Chinese [Mandarin], Japanese, and Spanish)
- A Fact Sheet for Parents and Caregivers about how children with intellectual and developmental disabilities can be affected by traumatic stress

There are also resources available from the Centers for Disease Control and Prevention (CDC):

- Caring for Children in a Disaster
- Activity book for children ages 3-7: Being Safe After a Flood

And here are a few resources from the American Red Cross:

For grades K-2,

- Prepare with Pedro: Resilience and Coping Skills Activity Book (also available in Arabic, French, German, Haitian Creole, Italian, Korean, Russian, Simplified Chinese, Spanish, Tagalog, Traditional Chinese, and Vietnamese)
    - Video: Prepare with Pedro: Coping Skills (also available in Spanish)
- Helping Your Child Cope After a Disaster (also available in Spanish)
- Video: Everybody Can Be a Superhero (also available in Spanish)
- Helping Children Cope During and After a Disaster - CDC
- Here for Each Other: Helping Families After Disaster, Family Guide - Sesame Street Workshop
- Helping Children Cope with Traumatic Events - Childcare Aware
- NAEYC: **Coping with Disasters**

- American Academy of Pediatrics: **Flash Floods and Flood Recovery: Disaster ManagementResources**

- Books
    - *A Little Spot of Anxiety: a Story About Calming Your Worries* by Diane Alber
    - *Help Your Dragon Deal With Anxiety* by Steve Herman
    - *Hattie Harmony: Worry Detective* by Elizabeth Olsen
    - *What to Do When the News Scares You: A Kid's Guide to Understanding Current Events* by Jacqueline B. Toner
    - *Calming Your Anxious Child: Words to Say and Things to Do* by Kathleen Trainor

REPAIRS

- Water Quality Association - well drillers

REGISTERED CONTRACTORS STATE OF VERMONT

- Registered Home Contractors for Business
- Registered Home Contractors Individuals
- Vermont licensed plumbers
- Licensed electricians

ENERGY EFFICIENCY CONTRACTORS

- Efficiency Excellence Network - builders, heating, electricians, and weatherization contractors - https://www.efficiencyvermont.com/find-contractor-retailer#/

HISTORIC PROPERTY RESTORATION

- National Trust for Historic Preservation Disaster Response Resources- **https://savingplaces.org/disaster-recovery**

- 19 Tips for Bringing Historic Properties Back From a Flood- **https://savingplaces.org/stories/10-tips-for-bringing-historic-propertie s-back-from-a-flood**

- Preservation Trust of Vermont - **https://ptvermont.org/vermont-flood-guide-preparation-response-recovery/**
Vermont Emergency Management

NEEDS ASSESSMENTS - THIS MAY NEED TO BE UPDATED 2024

2024

- 2024 Business Impacts - VT 211
- 2024 Outdoor Sector Flood Impact Survey - The Vermont Outdoor Business Alliance (VOBA) is assisting Vermont outdoor businesses in navigating available resources and advocating needs to

government and service providers

- 2024 Flood Damage Survey for Businesses - (ACCD) Survey data will be used to inform response efforts, allocate resources, and advocate for future relief and recovery programs

- 2024 Flood Loss and Farm Survey - (VAAFM) For a business, organization, or individual that raises animals, meat, or poultry and/or grows feed or crops in Vermont for anyone beyond your immediate family. This survey excludes businesses outside production, including food hubs, aggregators, gleaners, and other food access entities who do not participate in production activities.

2023

- The Vermont Agency of Agriculture, Food & Markets - (VAAFM) is requesting information from farms, agricultural businesses, and service and non-profit organizations to understand the overall impact of this natural disaster
- 2023 Farm Impacts - NOFA form
- 2023 VT Nonprofit Flood Response Survey
- 2023 Hunger Free Vermont Flood Response Needs Survey - Hunger Free Vermont is working with the State Emergency Operations Center (SEOC) to gather information from childcare providers in order to secure state and federal funds to meet immediate needs of those impacted by the flood, and also to create a plan to meet the longer-term food needs of people and communities during recovery. Childcare providers can provide valuable information for their communities around the state, and from what they are hearing from the families they serve.
- 2023 Arts and Culture Organizations- Vermont Arts & Culture Disaster and Resilience Network (VACDaRN) is gathering reports on damages to arts and culture organizations, especially to collections and buildings, in order to assess needs for on-site/direct help and share the impact of this event with state agencies. Please complete this form or contact Rachel Onuf at rachel.onuf@vermont.gov
- 2023 Public School and Academic Libraries -
- 2023 Early Childhood Education Damage Assessment - Children's First Finance
- 2023 Ground Level Flooding Damage in Montpelier
- 2023 Infrastructure Impacts - The State of Vermont is currently assessing the flood related impact on local bridges, large culverts, and drainage intakes and stormwater runoff systems

BUSINESS RESOURCES

If your business has sustained damage, you should report it to Vermont 211 (call 211 or complete this online form: https://vermont211.org/business-form). Please also complete the business survey compiled by the Agency of Commerce and Economic Development. Visit the Small Business Administration and the Vermont Small Business Development Center for more resources.

- Agency of Commerce & Community Development (ACCD) is a major coordinating body in Vermont that will be a key resource in the days ahead as we approach cleanup for infrastructure, businesses, and homes.
    - ACCD Email List - a great way to stay in touch about the resources that will unfold.

- Business Emergency Gap Assistance Program -

- The Small Business Administration (SBA)
  - Here is their briefing on what to generally expect, how a disaster designation can help your business, and what resources (funds) might be available (note: you may need to login to your CWEVT Neoserra account to access).
  - SBA Business Recovery Centers in Vermont and declared county eligibility

    - **Lamoille County**

      Lamoille County Agriculture Building

      29 Sunset Drive Morrisville, VT 05661

      Monday - Sunday, 8:00 a.m. to 5:00 p.m.

    - **Washington County**
    - Vermont Chamber of Commerce

      751 Granger Road - Berlin, VT 05641

      Monday - Sunday, 8:00 a.m. to 5:00 p.m.

    - **Windsor County**
    - Engel & Völkers Okemo Building

      126 Main Street Ludlow, VT 05149

      Monday - Sunday, 8:00 a.m. to 5:00 p.m.

  - The U.S. Small Business Administration (SBA) has released a fact sheet for Vermont disaster loans, that details what may be available and at what interest rates. While the fact sheet includes a lot of information, we know there will be many questions.
  - **Businesses should engage with the SBA team PRIOR to submitting an application. It is imperative that applications are fully accurate prior submission, or they will be kicked back.**
  - General information on how these loans work can be found on the SBA website.

- Vermont Businesses for Social Responsibility (VBSR) -
  - 2024 Flood Recovery Guide for Businesses detailing opportunities for businesses to both receive support and provide support.

- Vermont Small Business Development Center (VtSBDC)

        - Disaster Recovery Workbook and move through planning & recovery stages after a disaster.

- 2023 NOFA-VT Farm Sales + Distribution Matchmaking Tool

- Better Business Bureau:
    - **https://www.bbb.org/all/natural-disasters/flood**

- Vermont Emergency Management's Business Recovery Guide:
    - **https://vem.vermont.gov/sites/demhs/files/Business-Recovery-Guide.pdf**

- VEDA: **https://www.veda.org**

- The Vermont Chamber of Commerce: They are offering to connect you with resources and communicate needs with state and federal agencies.

- Vermont Main Street Flood Recovery- now taking applications for grants to Vermont's small business owners impacted by July 10th's flooding. You'll need a W9 to apply.

OPEN FOR BUSINESS

- Montpelier- https://montpelieralive.com/flood2023bizopenings-?mc_cid=1aaa4dcc19&mc_eid=b7cabe51e1

WIFI RESOURCES

- Hotspots - A map of public Xfinity Wi-Fi hotspots is available at Xfinity.com/wifi online.

LEGAL RESOURCES

- Common Legal and Benefits Issues After a Disaster Like Flooding
- Ask legal questions through Vermont's Free Legal Answers program
- Vermont Bar Association lawyer referral
- VT Association for Justice lawyer referral
- VT Law Help - 1-800-889-2047
- Vermont Legal Aid vtlegalaid.org (low income) and Legal Services Vermont
    - Common Legal and Benefits Issues After a Disaster Like Flooding | VTLawHelp website https://vtlawhelp.org/common-legal-and-benefits-issues-after-disaster-flooding
    - Call (800) 889-2047 for intake to talk to a lawyer; mention your problem is related to flooding
    - FEMA appeals and other assistance - https://vtlawhelp.org/help-from-fema#appeal
    - FEMA appeal letter template- https://vtlawhelp.org/writing-fema-appeal-letter
- Pro Bono Legal Assistance - Email legalinfoFloodTeamvt@gmail.com to be connected to pro bono lawyer volunteers
- Disability Rights Vermont -advocating for the legal rights of Vermonters w/ disabilities: https://disabilityrightsvt.org/ info@disabilityrights.org

800 834-7890, 802 229-1355

- VT Attorney General - please contact the AG if you have concerns about price gouging or scams (see CONSUMER PROTECTIONS for tips on common scams). Phone: (802) 828-3171, ago.info@vermont.gov, linktr.ee/agcharityclark

TAXES

- Vermont Department of Taxes - Flood Recovery Resources
- Vermont Tax Relief for Victims of Vermont Flooding
- IRS tax Relief for Victims of Vermont Flooding
- Credit for Charitable Contributions
- Additional Resources

STUDENT LOANS

Check with you lender to understand if you may be eligible for these loan repayment options:
Want to postpone monthly payments while you are recovering from the natural disaster,

- Want to explore other options that may be more beneficial for your situation,
- Need to update your address and/or phone number, or
- Need additional assistance with your student loan account.

CONSUMER PROTECTIONS

- Sign up for Scam Alerts - https://ago.vermont.gov/scam-alerts-signup-form

Disaster-Relief Scam Prevention

From the Vermont Attorney General's Consumer Assistance Program:

Scammers often strike in the aftermath of natural disasters, taking advantage of community generosity and our heightened emotional state. Be on the lookout and report disaster-related scams, including:

GOVERNMENT IMPOSTER RELIEF SCAMS, in which a scammer may claim to be FEMA or another government organization offering help for a fee, or demanding your personal information.
Avoid this scam: Connect with FEMA directly and follow updates from the Governor and Vermont Emergency Management.

PHONY CHARITIES that claim to be recovery efforts when they are not. Avoid this scam: Do your research and only give to valid charities that you have thoroughly researched and vetted.

DUBIOUS CONTRACTORS without business credentials that claim they can restore damages immediately, requiring upfront payment, but never return to complete the work.

Avoid this scam: Never pay in full upfront for a home improvement project. Make sure you have a written contract. Check residential contractor registration status with the Secretary of State's Office of Professional Regulation.

UTILITY DISCONNECTION SCAMS demand payment along with threats to disconnect the consumer's services.

Avoid the scam: Hang up and contact your utility provider directly about your account status, using a number you know to be valid.

When you encounter an unexpected or new interaction, take steps to verify whether it may be a scam by slowing down, logging the contact, reaching out to others and doing research. Warn others about scams by reporting the scams you encounter to the Consumer Assistance Program (CAP) at 800-649-2424 or online at http://ago.vermont.gov/cap.

FEMA - VERMONT 4720 | FEMA.gov (2023)
Figuring Out FEMA - produced by Public Access Design

FEMA PUBLIC ASSISTANCE
FEMA's Public Assistance Program for 2023 Vermont Flooding here: Public Assistance | Vermont Emergency Management

FEMA MUNICIPAL AND PNP ASSISTANCE

Municipalities and Private non-profits (known as PNPs in FEMAland) MAY also be eligible for Federal relief funds (if a presidential disaster declaration is made). Public assistance is when things like towns assist the public. Category B (emergency protective measures) is the particular part of Public Assistance costs that MAY be recoverable, so you should be documenting those from that date. Remember, there are still rules in disasters so try to procure any item or service properly and document everything (bids, calls, timesheets, invoices, checks, etc.) These costs would typically be reimbursed at 75%, although that reimbursement can take a long time (as in years) to happen.

> **What are Category B costs**?
>
> They could be extra steps you have taken to protect a facility, or your people, or to warn people, or feed them, or open your Emergency Operations Center (EOC). If an eligible organization has or may have **at least $3,300 in eligible uninsured Category B Emergency Protective Measure costs**, the

organization should submit a FEMA **Request for Public Assistance (RPA) form**. Applications to access this funding are submitted through VEM or the FEMA Grants Portal.

What are Private non-profits (PNPs)

PNPs are non-profit organizations that own or operate facilities that provide certain services of a governmental nature. These often include schools, senior centers, food and shelter services, non-profit emergency services, hospitals, nursing homes, etc.

FEMA Procurement https://www.fema.gov/procurement-disaster-assistance-team

- Public Assistance: Contracting Requirement Checklist
- Top 10 Procurement under Grant Mistakes that Can Lead to Loss of FEMA Public Assistance Funding
- Key Points for Non-State Entities on How to Avoid the Top 10 Procurement Under Grant Mistakes

INDIVIDUAL & HOUSEHOLD ASSISTANCE

Figuring out FEMA - Graphic Manual explaining how to file a claim with FEMA and get assistance (Public Access Design)

Starting Point- individual damage reports

- Notify your Homeowners or Renters Insurance Company of damage.
    - Homeowner's insurance covers damage to your home, property, personal belongings, and other assets in your home. Unfortunately, most standard homeowner's insurance policies do not cover floods.
    - In order to avoid a denial, Vermonters should notify an insurer promptly of any loss and understand the requirements/time limits for filing a claim, document all damage, pay premiums on time, and take all reasonable steps to protect the property and mitigate the damage after the disaster. *Homeowners should check their specific policy and contact their insurance company for full details.* If you have concerns with your insurance company's determination, please contact the **Vermont Department of Financial Regulation**.
- If you have sustained damage to your property, you should report it to Vermont 211. If you can't access the 211 website, call 866-652-4636 or 802-652-4636 and leave a voicemail.
- Don't wait to report damages! The more Vermonters that report damage to their property, the better the state will be able to estimate the cost of recovery.
- After reporting damage to 211, you also need to submit a FEMA request. The deadline to register is September 12, 2023.
- You may receive a letter directing you to apply for a loan through the Small Business Administration (SBA). The deadline for this loan application is also September 12,2023.
- Even if you are in a county undeclared for individual assistance, you should register with FEMA. You will need to call FEMA at 1-800-621-3362, or visit a Disaster Recovery Center, to register. Depending on your county, you may be unable to register online.

You can apply for FEMA 4720 | FEMA.gov assistance in several ways: online at DisasterAssistance.gov; or through the FEMA app by downloading it to a smartphone or tablet. Or by calling the FEMA Helpline at 800-621-3362 (TTY 800-462-7585)1. You can also submit a Request for Public Assistance in the FEMA Grants Portal within 30 days of the date of the presidential declaration

You can apply for FEMA assistance even if you don't have insurance. If you have no flood insurance, FEMA's IHP grant can help you in a specific set of ways after a flood or other disaster. This includes paying for the cost of repairing the structure of your home and additional living expenses that you incur as a result of being displaced from your home

If you are a disaster survivor, you may qualify for federal assistance.

- If you are applying for both home and business disaster assistance, complete one registration to cover both.
- If you are applying for multiple disasters, you will need to complete a registration for each disaster.

You'll need the following to complete your application:

- Social Security number (SSN) *OR* the SSN of a minor child in the household who is a U.S. Citizen, Non-Citizen National or Qualified Alien
- Annual Household Income
- Contact Information (phone number, mailing address, email address*, and damaged home address)
- Insurance Information (coverage, insurance company name, etc.)
- Bank Account Information (if you qualify for financial assistance, the money can be deposited in your account)

*** Note:** You must provide an email address if you want to get your application status online. If you do not provide an email address, you will be required to contact the FEMA Helpline for any updates to your application.

If you need more information or assistance:

Call the FEMA Helpline at 1-800-621-3362 (711 available), 24 hours, 7 days a week.

If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

FEMA's Individuals and Households Program (IHP) provides financial assistance and direct services to eligible individuals and households affected by a disaster, who have uninsured or underinsured necessary expenses and serious needs.

- Assistance for individuals and households.
- Other programs for disaster survivors.

Before You Apply FEMA

1. Take photos of your damaged home and belongings for your own records
2. Make a list of damaged/lost items, which may be helpful when working with your insurance or discussing your losses with a FEMA inspector

If you have insurance (such as flood, homeowners, renters, auto or other types of insurance), **please file a claim with your insurance provider as soon as possible**. You do not have to file your claim prior to applying for FEMA disaster assistance, but you will be required to provide FEMA your insurance settlement or denial before being considered for certain types of assistance.

Tips for your application:

1. When you submit a claim for FEMA $: if you get rejected, go through the application again and make sure there are no mistakes. Ask them to help you. You can resubmit until it is accepted.
2. Take pictures of your damaged house (and belongings) showing water lines on the walls. Do NOT demolish or tear down your house or trailer until FEMA accepts your claim and is going to financially compensate you.
3. Ask a lot of questions before taking any action.
4. There are a lot of rules and laws when it comes to rebuilding/repairing your homes. Maybe start a link where you can all share what you know

HAZARD MITIGATION "BUYOUT" GRANT PROGRAM

- Vermont Buyout Interest Intake Form - Properties at risk of flooding or landslides may be eligible for a voluntary buyout grant at full market value (either current market or pre-event) with no cost to the town or property owner. Please provide some basic information about the property under consideration. This information will be used only by Vermont Emergency Management (VEM) to assess which grant program is the best fit. This form is to express interest in exploring a buyout and does not commit towns or property owners to continuing the process. VEM staff will reach back out on next steps in the next few weeks. More information can be found at https://vem.vermont.gov/funding/mitigation and questions can be sent to DPS.HazardMitigation@vermont.gov.

- FEMA Hazard Mitigation Grant Program - Guidance Document and general information

- Hazard Mitigation Assistance - Flood Ready Vermont

UNEMPLOYMENT CLAIMS

- Disaster Unemployment Assistance - https://labor.vermont.gov/disaster-unemployment-assistance
- Vermont Department of Labor -
    - HOW DO I ESTABLISH MY CLAIM?
        - Establishing an initial Unemployment Insurance Claim - 1-877-214-3330
        - Electronic form for establishing initial Unemployment Insurance Claims - complete the form by clicking here.
        - A supplemental phone line has also been established for assistance in establishing initial claims, and may be reached at 1-888-807-7072.
        - More information about filing establishing a NEW claim can be found at https://labor.vermont.gov/unemployment-insurance/ui-claimants/establishing-unemployment-claim.

FINANCIAL RESOURCES

- Flooding July 2023 Vermont Mutual Aid Spreadsheet. Please write in here if you need help! And look it over to see if there are any requests you can respond to.

- **Hack Club** - a Shelburne nonprofit, is providing free nonprofit fiscal sponsorship for any flood relief groups forming that need a way to receive tax-deductible donations and get physical cards to purchase flood-relief supplies and equipment.

  This service is called Hack Club Bank. They have partnered with the Vermont Community Foundation, which is matching the first $500 in donations to flood relief groups through Hack Club Bank. This is a $30,000 matching fund—the first 60 groups to qualify will receive the grants. More info here, and attached!

STATE AND FEDERAL GRANTS AND FUNDS

- **Flood Insurance Resources** NFIP offers a wide range of publications, videos, graphics and online tools that help policyholders, agents and other servicers navigate the flood insurance process before, during and after disaster.Digital resources can be downloaded, and certain print publications can be ordered for free using the Publications Order Form.Find an Insurance Form & Insurance Outreach Publications
    - FEMA Flood Insurance Fact Sheets
        - Starting Your Recovery After a Flood
        - Wind Damage vs Water Damage: What You Need To Know When Filing A Claim
        - What Does Flood Insurance Cover In A Basement?

- The **Emergency Watershed Protection Program** (EWPP) is a core part of how NRCS is planning to help producers recover after the devastating floods in Vermont in 2023. This is a recovery program

managed by USDA-NRCS to provide financial and technical assistance to landowners and municipalities to help remove watershed impairments as a result of the most recent flooding.

- Hazard Mitigation Grant Program - See FEMA section

FARMERS & FOOD BUSINESSES
FARM RESOURCES

GENERAL INFORMATION

- **VT Agency of Agriculture Farm Related Assistance:**
  - For more information visit https://agriculture.vermont.gov/flood or email agr.floodresponse@vermont.gov or call 802-828-5667.
  - **Agency of Ag: Flood Resources**
- NOFA-VT -
  - Whether you need support navigating the available emergency funding resources, want help finding volunteers to come to your farm, or just want to check in—we are here for you. You can contact the office directly or **fill out our intake form** for accessing NOFA-VT services and technical assistance or call call the NOFA office (802-434-4122)
  - NOFA'S Flood Response Resources for Farmers
- Farm Service Agency: If you have crop insurance contact your local office to report losses.
- Factsheet: Managing Flood Damage in Pasture, Crops, Livestock
- Northeast Center for the Advancement for Food Safety (NECAFS): Resources for Flooding
- VGA Resources for Extreme Weather Events, Storms, and Flooding: Resources for licensed cannabis farms and businesses impacted by storms and flooding, and those wanting to help.
- **UVM Disaster & Flood Recovery Resources**

ORGANIC FARMING

  - frequently asked questions - compiled by NOFA VT
  - Contact Vermont Organic Farmers at 802-434-3821 or info@vermontorganic.org.

DAMAGES

- Farm Service Agency: If you have crop insurance, report your losses with your local Farm Service Agency. You can email agr.floodresponse@vermont.gov or call 802-828-5667.
- Vern Grubinger at the VVBGA is collecting information from farmers to aggregate and send to the state agencies. If you are a farmer affected by the floods, email Vern: vernon.grubinger@uvm.edu (2023)
- UVM Extension - see “Farm & Agriculture” https://www.uvm.edu/extension/disaster-resources

FUNDING

- There are also multiple funds that you can apply to now. Farmers can request up to $5,000 in grants from the Farmer Emergency Fund and can apply for up to $10,000 in emergency loans from the Vermont Farm Fund.
- Vermont Farm Fund has 0% interest emergency loans up to $10k
- NOFA-VT's Farmer Emergency Fund: The NOFA-VT Farmer Emergency Fund is available to assist Vermont certified organic and NOFA-VT member commercial farmers. Farmers may request up to $2,500 in grants that do not need to be repaid.
- Intervale Recovery Fund
- Center for Agricultural Economy Vermont Farm Fund
- **USDA Disaster Assistance:** USDA covers damage to livestock, farmland, financial damage, and crop losses. For more information, visit https://www.fsa.usda.gov/programs-and-services/disaster-assistance-program/index or call **(855) 794-3676**.
- **Vermont Farm Fund Emergency Loans:** Qualifying applicants must be Vermont farmers or food producers who have suffered a significant loss due to an unexpected natural disaster that puts their farm or farming career in danger. This covers buildings, animals, equipment, greenhouses, and hay fields. For more information visit www.vtfarmfund.org/emergency-loan or call **802-560-3099**.
- **USDA Disaster AssistanceBusiness Emergency Gap Assistance Program (BEGAP):** Awards help applicants recoup a portion of their total net uncovered damages.
- **VGA Vermont Cannabis Industry Emergency Fund:** A permanent relief fund for Vermont-licensed cannabis farms and businesses impacted by natural and unnatural disasters.

SALES & DISTRIBUTION

- 2023 NOFA-VT Farm Sales + Distribution Matchmaking Tool

VOLUNTEERS

- NOFA Farm Volunteer Sign-Up Form
- United States Department of Agriculture (USDA), including through the Farm Service Agency (FSA) and the Natural Resources Conservation Service (NRCS)- Contact your local Service Center early to discuss your options and begin the application process ahead of upcoming deadlines.

MENTAL HEALTH

- Farm First provides free access to counselors, peer support, and other resources. You can find one by location or discipline at: https://farmfirst.org/peer-support-network
- Immediate needs - You can access a counselor by reaching out to Eva Griffin, the Farm First Resource Coordinator. During daytime working hours (8am-4:30pm M-F) call: 802-318-5538, Outside of daytime work hours call: 877-493-6216, Email Eva at evag@farmfirst.org
- **searchable database of resources**

ARTISTS, ORGANIZATIONS, AND BUSINESSES

- Vermont Community Foundation is offering Storms and Flooding Relief Funding "Special and Urgent Needs" grants of up to $5,000 for nonprofits.
- The Craft Emergency Relief Fund (CERF+) offers direct emergency financial assistance to craft artists. If you are a materials-based artist or artisan impacted by the storms, visit CERF's recovery resources page and submit an inquiry for its Emergency Relief program.
- The Vermont Main Street Flood Recovery Fund provides grants to small business owners impacted by flooding to cover costs such as equipment replacement, supplies, and help with clean-up.
- For non-profits providing essential services (which includes some arts organizations and libraries) in the 11 counties that have public assistance declarations (Franklin, Grand Isle, and Essex currently excluded), FEMA Public Assistance (PA) may be available. To learn more about the program and how to apply, attend an Applicant Briefing. Public institutions (including nonprofits) with eligibility questions can also email Ben Rose, Recovery and Mitigation Section Chief at the Vermont Department of Public Safety's Emergency Management, at ADM.2023floods@vermont.gov
- The U.S. Small Business Administration is providing low-interest loans for certain private nonprofits. Find more information at the Vermont Agency of Commerce and Community Development's Storm Recovery Resource Center.
- Vermont Agency of Commerce and Community Development (ACCD) is developing a Business Emergency Gap Assistance Program, which is expected to open on Aug. 3. This $20 million program will help businesses and nonprofits that suffered physical damages from flooding dating back to July 7. It is a first come/first serve program.
- Funding for the Vermont Arts Council's Flood Relief Funding for Artists is now closed as funding requests have exceeded availability. The program may re-open if additional funding is secured. Please complete this short questionnaire if you would like to apply for Flood Relief Grant funding if it becomes available and also to help us assess unmet need.
- Vermont Arts Council's Flood Relief Grant Program for individual artists impacted by the flood.
- If any museums in Vermont or New York need a little bit of support/recovery resource guidance, please email julie@museumtastic.com.

PARKS & RECREATION

State Parks

- **VT State Blog Spot-** Updates on state park closures and unsafe swimming holes

- Vermont State Parks: State Park list of current park and site closures

Trails, Hiking, and Forests

- Trail Finder- to learn about trail access and conditions. We urge hikers to respect trail notices and closures and prioritize safety when accessing recreation sites.
- Vermont Mountain Bike Association (VMBA) Trail Conditions: mountain bike trails
- Green Mountain Club (GMC) Trail Conditions: Long Trail system alerts

Fish and Wildlife Access

- Fish and Wildlife Access: access area closures

Lakes, Ponds, and Rivers

- After a flood, surface waters (such as lakes, ponds, and rivers) and flood waters could contain debris, contaminants, and pathogens, such as viruses and bacteria, that may cause illness or injury. Flood waters also carry excess nutrients and sediments, further reducing water quality. Though these areas may not be posted with notices to avoid contact, recreation, wading, boating, swimming, or fishing should be avoided for several days until flows return to normal levels. Wait until the water is clear and calm and use extra caution.
- If you are boating on lakes at high water levels, move at slower than normal speeds to reduce shoreline erosion.
- Cyanobacteria Tracker *(Department of Health)* - Check for blue-green algae blooms
- Beach and swimming closures at Vermont State Parks
- Swim water testing and bacteria in water *(Department of Health)*

CHARITABLE DONATIONS

- Community Foundations:
  - VT Flood Response & Recovery Fund 2023 - through the Vermont Community Fund

- **AFL-CIO** - and United Way are currently working with the Labor Council to direct flood relief to Vermont. If you are in need of assistance please fill in this form and they will do what they can to direct assistance your way.

- Vermont Main Street Flood Recovery Fund- has been established to provide grants to small businesses in the wake of the storm.

- Vermont Flood Resilient Communities Fund - Flood Resilient Communities Fund (FRCF) was established by the Vermont Legislature under Act 74 with the intent of improving landscape and community resilience and reducing the future public safety and water quality impacts of climate-related flood hazards in Vermont, focusing on buyouts of flood-vulnerable properties. This is a voluntary program that will prioritize projects in communities and/or for homeowners with greatest economic need and projects that mitigate repetitive loss among low-income and marginalized portions of the population. Donate: Help families in need who have been impacted by the flooding in Vermont. Make a contribution to the Realtor® Relief Foundation today. EVERY dollar donated goes directly to victims of disasters. NAR covers 100% of administrative expenses.
    - Apply for Funds - The Realtors® Relief Foundation (RRF), a charitable, non-profit arm of the National Association of Realtors®, has awarded a $500 thousand grant to the Vermont Association of Realtors® (VAR) to aid Vermonters who have been impacted by recent floods.
    - Support Vermont banks and their employees.
- Vermont Arts Council
- Vermont Realtor® Relief Foundation - ACTIVE 2024!
- Town Specific Funds
    - Stratton Disaster Relief Fund
    - Montpelier Strong Recovery Fund
    - Waterbury Good Neighbor Fund
    - Cabot Go Fund Me - monitored by Neighbors in Action
    - It Feels Good to Do Good - administered by Locally Socially Gives, a St. Johnsbury non-profit for NEK specific flood relief; Active 2024

- **Business Specific Funds**
    - Central Vermont Chamber of Commerce - has created a Flooded Business Relief Fund, aimed at providing financial aid and support to businesses who have suffered losses and need assistance with their recovery efforts. This fund is not only available to our valued members but also to all businesses located in the Central Vermont region, specifically Washington County and Eastern Orange County. To donate or for more information about the fund, please visit here
    - Weston Theater Company had a lot of flooding. Donate here.
      June Farm in Burlington's Intervale
    - Diggers' Mirth Collective Farm in Burlington's Intervale
    - Vermont Dog Eats in Montpelier
    - Intervale Community Farm Cooperative
    - New Farms for New Americans
    - Pink Shutter and Rebel Heart
    - Riverside Farm
    - Onion River Outdoors
    - Harry's Hardware and the Den in Cabot
    - Montpelier businesses

- **Non-profit Funds**
  - Good Samaritan Haven in Barre had to evacuate two shelters and are looking for donations.
  - NOFA Vermont's Farmer Emergency Fund (select "Farmer Emergency Fund" from Campaign drop down menu).
  - **Efficiency Vermont** - Grants will max out at $10,000 per individual, and priority will be given to Vermonters with incomes at or below 120% of the area median income. Homeowners, renters, and landlords will be able to apply. To defray the cost of energy-efficient appliances and heating systems for homeowners and renters impacted by the flood. VT Digger Article.

- United Way
  - Contribute to the United Ways of Vermont. Here you will find links to all seven United Ways serving the Green Mountains.
  - Green Mountain United Way (Central and Northeast VT)
  - United Way of Northwestern Vermont
  - United Way of Lamoille County's Flooding Relief Fund

- **Community Action Groups** - are organizing Vermont Emergency Eats, they also do efficiency improvements, and are the people to call for help with electricity shutoff notices. They worked to get utilities to not be able to shut off flood impacted people, but folks need to call Capstone for guidance on how to do that. They are also working now to expand the emergency heating equipment program, out of worry that people who lost furnaces may go into the winter without heat. They also operate a food shelf. In general, they are a resources for: food access, utility support, income-based efficiency and heating equipment program

  - BROC Community Action - Or call 802.775.0878 • 800.717.BROC (2762) for Rutland and 802.447.7515 for Bennington
  - Capstone Community Action - or call 802-477-5181
  - Champlain Valley Office of Economic Opportunity - Or call 802-862-2771 or 1-800-287-7971 (Voice/TDD)
  - Northeast Kingdom Community Action or call at (802) 334-6744.
  - Southeastern Vermont Community Action- Or call or 1-800-464-9951 x1103.

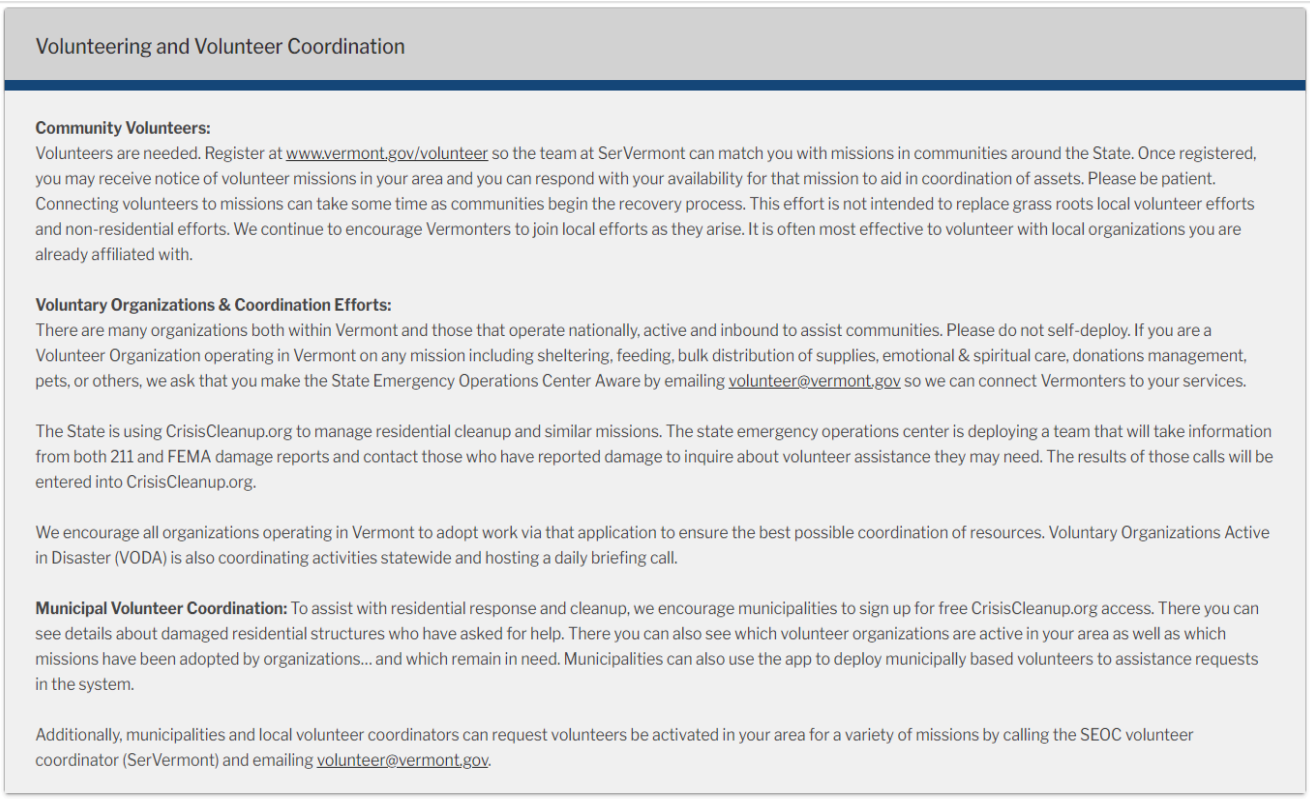
- **Non-Profits in Disaster Recovery**
  - American Red Cross of Northern New England - American Red Cross Northern New England Region serves New Hampshire, Maine, and Vermont. If you or someone you know has recently experienced a disaster, please call our 24/7 National Emergency Dispatch Center at 855-891-7325. Our volunteers are on call 24 hours a day to assist individuals and families who are displaced by a home fire, flood, or other devastation.
  - HOPE (Helping Our People in Emergency) Coalition - a collaboration of the faith and business communities, and other local nonprofit organizations, with the mission of helping rebuild and repair residential homes in central Vermont after the summer floods of July 2023. They've also had new mattresses, household goods, etc. 297 Vine St, Berlin, https://hopecoalition.net

- **Organizational Go Fund Me Accounts**
    - Happy Vermont - compilation of businesses and organizations with a Go Fund Me account statewide
    - VT PoC's BIPOC Relief Fund

MUTUAL AID AND VOLUNTEER MANAGEMENT

- Vermont Mutual Aid Network Directory - register your mutual aid group to receive updated information, resources, and trainings on mutual aid and flood recovery
- #VTFlood 23 Mutual Aid Coordinators - Consolidated list of mutual aid, volunteer opportunities, donations, and general flood info - organized by town
- Mutual Aid Template - This template can be adapted to coordinate local mutual aid needs. Please save a copy and update.
- Flooding July 2023 Vermont Mutual Aid Spreadsheet. Catch all spreadsheet for all towns. Please write in here if you need help! And look it over to see if there are any requests you can respond to.

- Mutual Aid Hub - resources, guides, and toolkits
- Request Volunteers from the State of Vermont - groups/organizations in need of volunteers can email the State of Vermont at Volunteer@vermont.gov to request volunteer crews. They have a database of 5,000 ready volunteers, but they need more information as to where the need is to deploy these resources.



Volunteering and Volunteer Coordination

Community Volunteers:
Volunteers are needed. Register at www.vermont.gov/volunteer so the team at SerVermont can match you with missions in communities around the State. Once registered, you may receive notice of volunteer missions in your area and you can respond with your availability for that mission to aid in coordination of assets. Please be patient. Connecting volunteers to missions can take some time as communities begin the recovery process. This effort is not intended to replace grass roots local volunteer efforts and non-residential efforts. We continue to encourage Vermonters to join local efforts as they arise. It is often most effective to volunteer with local organizations you are already affiliated with.

Voluntary Organizations & Coordination Efforts:
There are many organizations both within Vermont and those that operate nationally, active and inbound to assist communities. Please do not self-deploy. If you are a Volunteer Organization operating in Vermont on any mission including sheltering, feeding, bulk distribution of supplies, emotional & spiritual care, donations management, pets, or others, we ask that you make the State Emergency Operations Center Aware by emailing volunteer@vermont.gov so we can connect Vermonters to your services.

The State is using CrisisCleanup.org to manage residential cleanup and similar missions. The state emergency operations center is deploying a team that will take information from both 211 and FEMA damage reports and contact those who have reported damage to inquire about volunteer assistance they may need. The results of those calls will be entered into CrisisCleanup.org.

We encourage all organizations operating in Vermont to adopt work via that application to ensure the best possible coordination of resources. Voluntary Organizations Active in Disaster (VODA) is also coordinating activities statewide and hosting a daily briefing call.

Municipal Volunteer Coordination: To assist with residential response and cleanup, we encourage municipalities to sign up for free CrisisCleanup.org access. There you can see details about damaged residential structures who have asked for help. There you can also see which volunteer organizations are active in your area as well as which missions have been adopted by organizations... and which remain in need. Municipalities can also use the app to deploy municipally based volunteers to assistance requests in the system.

Additionally, municipalities and local volunteer coordinators can request volunteers be activated in your area for a variety of missions by calling the SEOC volunteer coordinator (SerVermont) and emailing volunteer@vermont.gov.

- Individual Volunteer Assistance- Individuals needing assistance with their homes should contact crisiscleanup.org and skilled volunteer groups (VOADS) will be assigned to those locations.

STATEWIDE VOLUNTEERS

- Help Vermonters Affected by Flooding - State of Vermont sign-up directory
- Vermont Medical Reserve Corps
- Vermont Leagues of Cities and Towns -
    - https://www.vlct.org/resource/volunteer-risk-management
    - Requires user account

REGIONAL RESOURCES

- Peace & Justice Center list of mutual aid resources - COVID

UNITED WAY

United Ways across the state have Volunteer Centers to help connect nonprofits and volunteers. Nonprofits can register online and add volunteer opportunities to each of these sites, volunteers do not need to register to browse opportunities. Sites are being updated as quickly as possible. Listed by County:

- **Addison County** - Opportunities for Volunteers or Register Your Nonprofit
- **Caledonia, Essex, Orange, Orleans, Washington** (some Lamoille) - Opportunities for Volunteers or Register Your Nonprofit
- **Chittenden, Franklin, Grand Isle** - Opportunities for Volunteers or Register Your Nonprofit
- **Windham** - Opportunities for Volunteers or Register Your Nonprofit
- **Windsor** (and NH) - Opportunities for Volunteers or Register Your Nonprofit

COMMUNITY ORGANIZING

For the constantly growing list of community organizers across the state click here. If you are not already on this list and are actively involved in organizing in your community, we strongly encourage you to add your name so that you receive communications about meetings for organizers.

- **ADDISON COUNTY:**
    - Mutual Aid website; opportunities to volunteer or to request help - NOT ACTIVE
    - Middlebury mutual aid
    - ACORN for farm/ag related info. (email lindsey@acornvt.org) - STATUS?

- **BENNINGTON COUNTY:**
    - Bennington area mutual aid website - **STATUS?**
    - Bennington College mutual aid - COVID related, STATUS?
    - Bennington Vermont Help Map

- **CHITTENDEN COUNTY:**

- Flood relief support in Burlington: contact Food Not Cops instagram or facebook or, if you can, show up to lunch from 1 to 2 pm any day at Marketplace Garage off Cherry Street.
- BTV Mutual Aid Volunteer Sign-up - STATUS?
- Williston Mutual Aid volunteer and need sign up - STATUS?
- Essex Area Mutual - **ACTIVE**
- Richmond
  - Richmond Community Flood Response Clean Up Crew Google Sheet - **ACTIVE**
  - Please email richmondflood23@gmail.com with other questions **ACTIVE**

- **Bolton, Jonesville, North Duxbury** will need surrounding areas to respond

- **FRANKLIN and GRAND ISLE COUNTY:**
  - Food Shelf & Community Action: https://www.cvoeo.org/
  - Champlain Islands Mutual Aid sign up - STATUS?
  - Grand Isle County Community Action Network (C.A.N.) - Facebook Group for sharing information, resources, and opportunities to volunteer (please join the group rather than "like" the page) STATUS?
  - Fairfax Area mutual aid - STATUS?

- **LAMOILLE COUNTY:**
  - United Way of Lamoille County - local resource page for the flooding emergency. This page will be updated as new information becomes available. ACTIVE
    - If you have resources to add to the page, please send to ellen@uwlamoille.org
    - Folks can go out on their own and report back to volunteer@uwlamoille.org See spreadsheet here to go to a specific house by signing up here
  - Lamoille County Volunteer Signup From - ACTIVE
  - Lamoille Neighbors -STATUS?
  - Hyde Park
    - Hyde Park - Contact the Emergency Coordinator at the Town Office **ACTIVE**
    - Hyde Park Needs Request Form - STATUS?
  - Johnson
    - Johnson Volunteer Needs

  - Cambridge
    - Volunteer Sign-up - **ACTIVE**
    - Ask for assistance- **ACTIVE**

- **NORTHEAST KINGDOM (Orleans, Essex, Caledonia Counties)**
  - Mutual Aid & resource website - STATUS?
  - MADVT https://nek.madvt.org - STATUS?
  - Southern NEK Mutual Aid Sign Up - STATUS?

- Northern NEK Mutual Aid Sign Up - Active but form not current to flooding
- Craftsbury Need & Volunteer Form - or call Town Hall at 802-586-2823 **ACTIVE**
- Greensboro Need & Volunteer Form- STATUS?
- Kingdom United Resilience & Recovery Effort (KURRVE) Long-Term (disaster) Recovery Group: https://nekprosper.org/get-involved/flood-recovery-resources/
- Northeast Kingdom Community Action - NEKCA 1-802-334-7316 for food, fuel, utility, housing, and childcare assistance. Food shelves in Newport and Island Pond **ACTIVE**

- **ORANGE COUNTY**
  - **Randolph**
    - https://racdc.com/covid19 for information about the Randolph Area Mutual Aid Network (somewhat out of date) - **ACTIVE in the process of updating web page and mutual aid forms for the flood**

- **RUTLAND COUNTY**
  - Mutual Aid - "I can help" or "I need help" - STATUS?

- **WASHINGTON COUNTY**
  - Central Vermont Flood Assistance Forum- ACTIVE
  - Montpelier
    - General Flood Information - ACTIVE
    - Montpelier Alive Volunteer Sign-ups- ACTIVE
    - Montpelier Alive Volunteer Sign-ups (Rev Sept 2023) - ACTIVE

    - Requests for Business Assistance- ACTIVE
    - Montpelier Flooding Help Request - - ACTIVE
    - Requests for Business Assistance- ACTIVE
      Donate - ACTIVE

  - Barre City Mutual Aid - for the greater Barre area -- for mutual aid and community support in the greater Barre Area. Submit a need or sign up as a volunteer. Organizations can also associate themselves with the site.
    - City Flood Page - ACTIVE
    - Request form for assistance- ACTIVE
    - Sign up to Volunteer - ACTIVE

  - **Berlin area** Mutual Aid Sign-up - ACTIVE

  - **East Montpelier**
    - Neighbor Helping Neighbor garlicmountain@gmail.com (802) 249-9117 vburleyvt@gmail.com - ACTIVE

        - Twin Valley Senior Center 223-3322 https://www.twinvalleyseniors.org/ meals programs- STATUS?
        - ***Who can start an East Montpelier mutual aid doc with this template and list it here?

- **Northfield**

    ***Who can start a Northfield mutual aid doc with this template and list it here?

- **Middlesex**
    - ***Who can start a Middlesex mutual aid doc with this template and list it here?

- **Waterbury**
    - Waterbury Community Flood Response Resources 2023 - ACTIVE
    - Waterbury Community Flood Response 2023 - request and offer help - ACTIVE

- **Worcester Neighbor Network**:
    - Volunteer Form STATUS?
    - Help Request Form - INACTIVE
    - Who can start a Worcester mutual aid doc or connect existing Worcester groups with this template and list it here?

- **Mad River Valley**
    - MRV Emergency Response Management Team - mutual aid and community support in the Mad River Valley. Up to date information MRV Emergency Response Page - INACTIVE

- **WINDSOR COUNTY:**
    - **Bethel**
        - Bethel Strong mutual aid needs/volunteer sign up: bethelvtstrong.org - ACTIVE
        - Bethel Community Forum on Facebook ACTIVE
        - Front Porch Forum ACTIVE

    - **Royalton**
        - Royalton Area Mutual Aid Volunteer Sign-up Form - INACTIVE
    - Upper Valley mutual Aid volunteer/Needs sign up Form - STATUS?

    - **Roxbury**

      ***Who can start a Roxbury mutual aid doc with this template and list it here?

    - **Hartland**
        - Hartland-Area Mutual Aid Volunteer Sign-up STATUS?

- Capstone Community Action (https://www.capstonevt.org/) : Please note, our doors may be locked, but we are open for business. ACTIVE
- Precision Valley Mutual Aid Sign-Up - ACTIVE

- **WINDHAM COUNTY:**
  - **Brattleboro**
    - Brattleboro Area Mutual Aid - ACTIVE
      Brattleboro resilience spreadsheet (support local businesses, resources, and ways to help) STATUS?
  - Root Mutual Aid & Supportive Network (Brattleboro) - requires access STATUS?
  - Putney Area Mutual Aid - STATUS?
  - Deerfield Valley Mutual Aid - STATUS?
  - Rockingham Help & Helpers Mutual Aid -STATUS?

DISCUSSION GROUPS

- **VT Flooding 2023 Response and Recovery Mutual Aid** on Facebook
- Front Porch Forum

COMMUNITY ORGANIZER ZOOM CHATS

- Local Flood Response and Recovery: Sharing Needs, Resources, and Plans for the Future - Vermont Council on Rural Development 7/20/23 10:00 AM
  Register Here

OTHER CALLS & WEBINARS