

Transportation Hotline Number:

763-343-7923

Student Drop-Off Guidelines:

Grade:	Action Required by Driver and Parent:
SPED, K, 1 and 2	Eye to Eye Drop Off: Students will only be dropped off when an authorized parent or guardian is present at the stop and can make "eye-to-eye" contact with the driver to confirm a safe handoff. Adults are also required to wait with students outside at the bus pickup and drop off.
Grade 3-8 GenED	Students are allowed to be dropped off or picked up without an adult present.

Frequently Asked Questions:

FAQ	Answer	Next Steps
What is the closest stop to my house?	The Transportation Hotline can let you know what community stop is closest to your house.	Text into the Hotline and a Customer Service Representative will help update your students transportation schedule.
I would like to use a different AM and PM stop	The Transportation Hotline can let you know what community stop is closest to your house.	Text into the Hotline and a Customer Service Representative will help update your students transportation schedule.
Bus hasn't passed/didn't stop	Be sure to be <i>outside</i> at the bus stop (not waiting inside your car/home) 10 minutes prior to the scheduled pick-up time; and allow for as much as a 10-minute delay after the scheduled time.	After 10 minutes beyond the scheduled pick-up time, text or call the Transportation Hotline (763-343-7923)
I feel my stop is unsafe and I wish to request a new stop location	The Transportation Hotline may be able to find an alternative stop location, but not in all cases. Stop changes may take up to 2 weeks to implement. Please report the unsafe stop.	Report all your concerns and details to the Transportation Hotline so they can work with the school on possible options.

Transportation Expectations

<u>Students</u>	<u>Parents</u>
• Be outside at your assigned stop 10 minutes prior to scheduled pick-up time • Stay seated and keep your head or arms inside the bus/vehicle • No object is to be thrown into, out of, or inside the bus/vehicle • No fighting, yelling or cursing • Harassment or intimidation of others is not permitted • The rear emergency exit is only to be used in an emergency or upon the direction of the driver or other authority • Destruction or defacing of bus/vehicle or is prohibited • No food/drink	• Do not board the bus at any time • All questions/concerns should be directed to the Transportation Hotline, not the driver at the time of pick up or drop off • Updates on address changes should be submitted to the campus front office
<u>School</u>	<u>Transportation Hotline</u>
• The school will direct all parent questions and concerns to the Transportation Hotline • Campus Staff will follow up with students and parents when behavior expectations are not met	• Track buses with GPS to and from school • Communicate with schools and families on route statues • Proactive alerts to families and schools of late buses • Respond to text messages from parents within 5 minutes