Device Information

Chromebooks are different from traditional laptops or desktop computers. A Chromebook allows you to access the Internet to browse the web and to use most web-based applications. You cannot install programs on a Chromebook.
Your Chromebook will have the following features:
- Touch screen
- Webcam
- Two USB ports
- Micro SD Card Reader
- Headphone/Microphone combo jack

Power button is typically located:
- On the right side of the device, next to the USB port **or**
- On the upper-right of the keyboard.

Log In to Chromebook

Log into the Chromebook with your WakeID credentials. Only a valid WakeID can be used to log into a WCPSS Chromebook. Instructions to log into the WakeID Portal are posted at: mywakeid.wcpss.net/login
- Guest access is disabled.
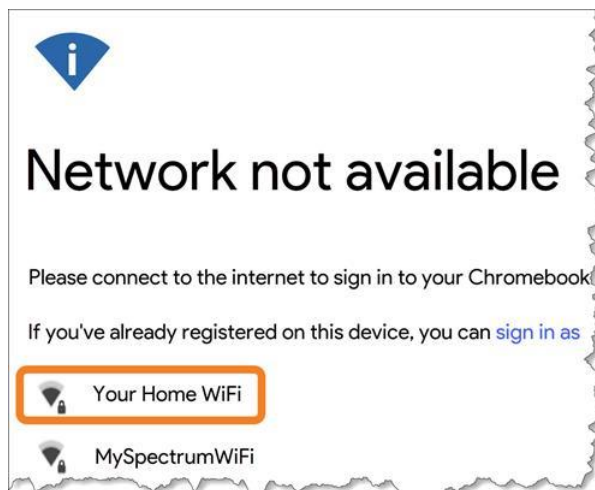- You will be logged out when Chromebook lid is closed.

Troubleshooting

Chromebooks require little technical support. However, if an issue occurs, follow the steps below, in order, until the issue is resolved:
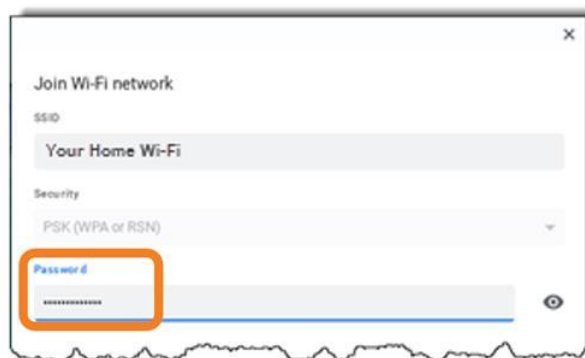1. Restart Chromebook.
2. Issue not resolved? Follow instructions to wipe your Chromebook: bit.ly/wcpss-wipe-cb
3. Issue still not resolved? Contact WCPSS Help Desk or 919-694-8100.

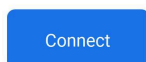# Connect Chromebook to Wi-Fi

1. Turn on Chromebook.
2. Click your **Wi-Fi network**.

3. Enter **Wi-Fi password**.

4. Click **Connect.**

Chromebook is now connected to Wi-Fi for Internet access.