Realsmart guide to smartlogin

Smartlogin is our authentication and single-sign-on service. It is a secure way for users to log in to their realsmart accounts and smartsite internal pages, realsmart applications and get access G Suite for Education.

Opening smartlogin

There are 2 ways to access smartlogin

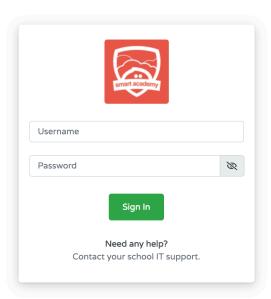
Preferred method

Use the login button on your smartsite



This will take you to the smartlogin form where your school has already been selected.



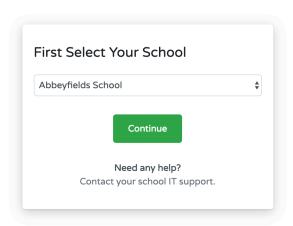


Alternative method

Navigate to https://smartlogin.realsmart.co.uk. This method can be used if, for example, a network manager wants to set users' homepage to the smartlogin form.

This will take you to the smartlogin school selector page.

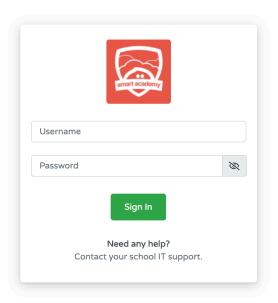




Use the drop-down menu to select your school and click Continue. You can also use find-as-you-type to select your school. Start typing your school's name and the selector will narrow down the list. Clicking Continue will take you to the smartlogin form.

It is possible to bypass the school selector page by adding your realsmart school ID to the end of the smartlogin URL. e.g. https://smartlogin.realsmart.co.uk/smartlogin/login?school=623
Your school ID can be provided by realsmart support (support@realsmart.co.uk)





Log in

Enter your username in the top box and your password in the bottom box.

The password box will display stars as you type your password, clicking the eye icon will display the password in plain text. This is useful for younger users who may have difficulty if they can't see their password as they type. Be careful using this mode not to accidentally show your password to someone you don't want to see it.



Password visible

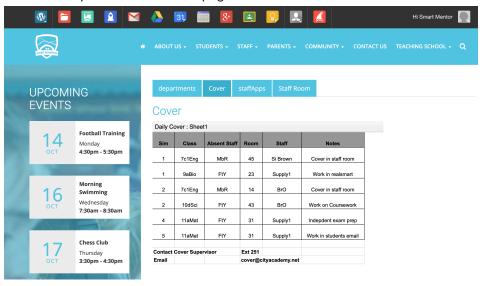


Password invisible

Click Sign In

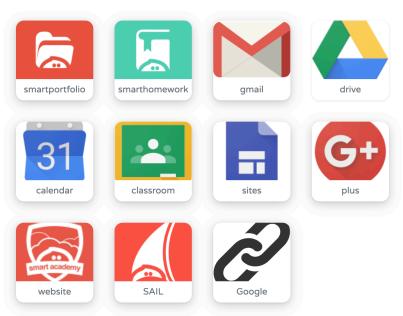
Login Successful

You will be returned to your smartsite homepage



Or your realsmart launchpad dashboard





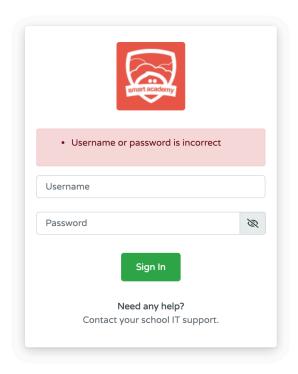
You can then use those links to log in to the realsmart apps and Google Apps with a single click. You will not need to enter your username and password again.



Application links in your smartsite menu

Login Unsuccessful



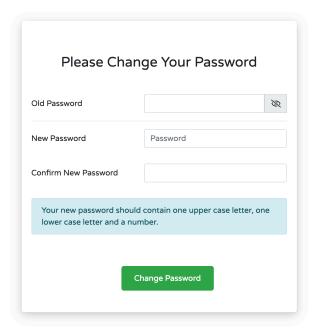


If either the username is not recognised or the password is incorrect for that user then the above error message is displayed. For improved security, we do not display which entry was incorrect.

Login and Change Password

An admin can require that a user change their password the next time the user logs in. When this option is set in smartadmin a user first logs in with their current password, they will then be presented with a change password form.



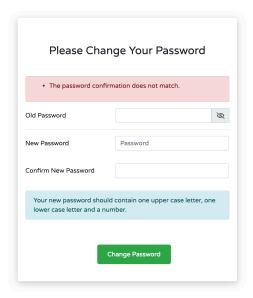


Enter your current password to authenticate the password change, then choose a new password and type it into both boxes. This is to ensure that you haven't made a typo when entering your new password.

Ensure that both entries match and that the new password meets the requirements in the blue box. These requirements are specific to the password policy chosen by the admin, either simple or complex. A simple password can be lowercase letters only but must be 8 characters long. A complex password must be at least 8 characters and also must contain a mix of upper and lower case letters and numbers.

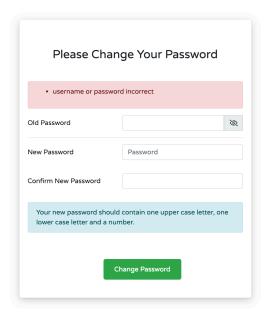
If the new password in the confirmation box doesn't match the one in the New Password box the following error will be displayed.

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If you enter your current password incrrectly this error will be shown

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If there are no errors you will be returned to the smartlogin form where you must log in with your username and **new** password. The requirement to change your password on login will be unset and you can log in as normal.