

# Freegle app reviews - August 2024

The iOS rating is 4.4 - the same as a month ago.

The Google Play rating is now 4.532 down slightly from 4.547.

## iOS feedback

### iOS App Ratings and Reviews

United Kingdom ▾



#### Dual column layout. 3-stars - Aug 27, 2024

Not really feeling the dual column view as it makes the text and picture quite small on the phone. Is there a way to set it back to a single column view

#### The old app was better 1-star - Aug 21, 2024

Just updated. Now i can barely see any info. The old app was better. Much larger, and the title line was fully visible.

*Reply: Hello. This must be the new two column layout for the Browse listings. We've made the titles all visible in 3.2.5 so hopefully that works better for you.*

#### Great site 5-stars - Aug 16, 2024

Fantastic way to help others.

#### Address wrong 1-star – Aug 13, 2024

For 10 years freegle has labelled my address as 2 miles from my postcode. I've just deleted app and reinstalled but the problem remains.

*Reply: Apologies. Can you contact [support@ilovefreegle.org](mailto:support@ilovefreegle.org) and we'll try to get this fixed.*

#### Most useful app there is 5-stars - Aug 5, 2024

I love Freegle and tell a lot of people about it. All the stuff you can't take to the charity shop i.e. half a pot of paint, Freeglens snap up

## Android

#### Default Google Play rating 4.547 down slightly from 4.590.

Users: 1,083

Ratings with reviews: 584

**1-star Aug 22, 2024, 22:07**

I don't like the new update, which shows 2 adverts for every one before. They are side by side and too small. You cannot see what is being advertised and have to open each one to see. Not a good move, please revert back to how it was. Loved it before

*Reply: Thanks for the feedback. Some people like this new Browse layout and a few don't. You can see more posts with less scrolling but you do have to tap to see more details.*

**5-stars - Aug 22, 2024, 09:12**

Easy to use

**5-stars - Aug 21, 2024, 18:13**

It's great to see other people getting the use of something that I know longer require. It's not so good when people don't turn up on time.

**5-stars - Aug 20, 2024, 11:30**

It's so simple, fast, efficient. Highly recommend!

**2-stars - Aug 19, 2024, 07:51**

I've been a happy user for years and have given away 150+ items. It's annoying that the back button has never worked to exit the app, but recent updates have stopped photos uploading from my phone so the app is now unusable.

*Reply: What a great Freegler! Can you contact [geeks@ilovefreegle.org](mailto:geeks@ilovefreegle.org) and we'll try to get photos working for you. The Back action makes you go back a screen and probably should exit the app if you are at the beginning so we'll look at that.*

**1-star - Aug 15, 2024, 21:29**

Why are requests for items able to bypass the app ...making it unusable ...either email inboxes are clogged up with multiple cross postings or if you stop emails the app is useless

*Reply: At some point recently notifications of chat messages from others stopped for some people but should now be working - try again? If not, please contact [support@ilovefreegle.org](mailto:support@ilovefreegle.org) and we'll try to help.*

**5-stars - Aug 15, 2024, 16:45**

Great service. Helping others out while saving the landfills 👍

**5-stars - Aug 15, 2024, 09:28**

This is a really good site for donate your unwanted stuff and to ask for wanted items, the people are always polite and friendly when they call to collect an offered item that has been promised to them I have been lucky to receive items that I wanted but not always.

**4-stars - Aug 12, 2024, 17:59**

The thumbs up and down buttons come though the other layers (its on top) which makes scrolling a bit odd but other than that great app! Thank you

**5-stars - Aug 3, 2024, 20:00**

Very useful!

**5-stars - Aug 2, 2024, 19:02**

Awesome app.