Elibeak Commissions

Terms and conditions of service (ToS)

✉ Contact me:

Email: elibeak97@gmail.com

Instagram: @elibeak_commis | **Discord:** elibeak#4207

⋆ Please read and accept the terms carefully before submitting your commission form. I cannot be held responsible if you, the client, fail to comply with or misunderstand the following conditions. ⋆

✧ COMMISSION PROCESS ✧

• I will get in touch with you within 3 days after receiving your form submission. If you don't reply within a week (please check your spam folder!), your commission will be cancelled and your form will be deleted. Feel free to resubmit the form anytime!

• If you contact me while commissions are closed, I won't be able to accept your request until they open again. You can always check the commission status on the form, Trello, or Instagram.

• Once your commission is accepted, the estimated turnaround time is about 1 month, depending on size/complexity. Since I take multiple commissions at once, I work on them in the order they arrive. For this reason, please don't commission me if you're unable to wait patiently. You can still check your commission's status through the tracker: https://bit.ly/3TWsHOJ

• You're welcome to ask for updates, but please avoid spamming (e.g., asking every day for progress). Working under pressure can lead to lower-quality results.

• If you have a specific deadline for your commission, please let me know in advance so we can arrange a rush fee (+30% of the commission's base price).

• The commission fee does not include character design (unless previously discussed and paid for), so please provide detailed photo references and descriptions of every element of your character/portrait, including but not limited to: eye/hair color, skin tone, specific clothing style (including colors and patterns), body type, etc.

• Please be as specific as possible when submitting these references. I won't be able to research additional details for the design you want; if you are not specific and do not provide complete details and images upfront, I will reply by email letting you know that your form cannot be processed due to missing information.

✧ CLIENT SATISFACTION ✧

• I'll send you a sketch of your idea for approval before moving on to the final piece. Any small adjustments are welcome at this stage. A full redraw will require a small additional fee. Once the final work has been delivered, only simple edits (like adding sparkles or small highlights) can be made at no extra cost. If a change is needed due to an error on my part, I'll fix it for free.

• While I can give you guidance on whether your idea is likely to be approved for use on Twitch, approval is not guaranteed. If your emote is rejected, it can be revised at a reduced fee.

• Once the final commission is complete, watermark-free transparent .png files will be sent to the email address you provided (via a WeTransfer link). For emotes, you'll receive the full 300 px file along with the Twitch sizes (112 px / 56 px / 28 px).

✧ PAYMENT ✧

• I accept payments through PayPal and Revolut (an extra 2 USD or EUR may be required to cover fees depending on the amount). I have accounts in both USD and EUR.

• **All payments must be made in full upfront before I begin working.** If the invoice is not paid within a week, the commission will be cancelled.

• If you're a new client, the rate is 100% of the original price. If you're a returning client (at least 3 prior commissions), you'll receive a 30% discount from the original price.

• **ALL PAYMENTS ARE FINAL, AND REFUNDS ARE NOT NEGOTIABLE ONCE THE COMMISSION HAS BEGUN.** If you request a refund at the sketch stage, 25% of the total commission fee will be refunded. However, no refunds will be issued after that point due to the time already invested, and I reserve the right to finish and resell the completed work.

• If you request a refund before the sketch has been delivered, please allow up to 48 hours for me to reply before the refund is processed.

• If you would like to commission a piece for commercial use, an additional 100% of the original price will be charged. Prices may vary depending on complexity.

✧ PLEASE KEEP IN MIND ✧

• **As an artist, my style will naturally evolve over time**—mostly small improvements in anatomy, color use, and detailing.

• All commissions are done in **my** art style; I do not imitate other artists' styles. You can view my work through the Instagram link at the top of this document.

• Even if you are a "well-known" or "popular" streamer, you will not receive any special treatment—everyone is treated equally.

✧ COPYRIGHT ✧

• All commissions are for personal use only. Absolutely no NFTs under **any** circumstances. Please inform me in advance if you'd like to use my work commercially. Unless otherwise discussed, I, Eli/Elibeak, retain the rights to your commission.

• You're welcome to repost your commission on other sites, and credit to **@elibeak** is always greatly appreciated! You may also use your commission on social media (e.g., as a profile picture, as part of a Twitch overlay, etc.)—as long as it's for personal use.

• I retain all copyright to the commissioned artwork.

• I reserve the right to repost your commission and use it for self-promotion. I will never use it for commercial purposes.

• **Do not copy, steal, sell, or claim my artwork as your own.**

• **You may not take my sketches and give them to someone else to finish.**

• **Do not modify my artwork in any way.** If you'd like any edits, please contact me so I can make them professionally.

• All copyrights for fan-art commissions belong to their respective owners.

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By commissioning me, you agree to these terms and conditions of service