

General TOS

Hi! This is BoxTrotDoggo's Terms of Service [TOS]. This page contains my [General TOS](#)! You can view my [Commission TOS](#) and [Design TOS](#) through the document tabs on the left, or via the links provided.

By purchasing designs or art from me, you acknowledge that you have read and agreed to the following terms.

TOS may be subject to amendments without notice. Date of changes will be noted below.

Last updated: 01/12/2024

[General TOS]

Copyright

- I, the artist, reserve all original rights and ownership over the works I have produced. It is not available for anyone else to edit, copy or redistribute.

Usage

- Clients are granted rights for personal use of my work, such as using it as a profile picture for social media, as a wallpaper for a personal device, and printing of the work.
- Any physical or digital copy of my work cannot be monetarily distributed to any other party.
- Clients are allowed to upload my digital work onto other social media websites as long as it is properly credited. [E.g. link to my social media; BoxTrotDoggo on ToyHouse / Instagram].
- My work is not permitted to be used for harmful, fraudulent or illegal activities.
- You are not permitted to upload them onto AI websites, nor other related programs.
- You are not permitted to use my work for NFTs.

- My work is, by default, not available to be used commercially. If seeking commercial usage, please discuss with me first.
- Shipping is unavailable for digital products.

Payment

- Payments are to be made via invoice. Please do not send payment through other means unless it has been discussed.
- Unless otherwise agreed, currency accepted will be in USD.
- No refunds on completed transactions.
- Do not chargeback on transactions.
- If a payment is still incomplete, you are not permitted to make any other purchases from me until the balance is fully paid.
- You will not receive the work files until the balance is cleared.

Blacklistable Offenses

- Theft, claiming of the art and design to be yours.
- Hiding, deletion and / or withdrawal of bid comments.
- Reposting my work without permission, reposting my work without credits.
- Tracing over my work.
- Attempting to find and breach loopholes in my TOS.

Violation of any TOS will result in blacklisting. Blacklisted users lose the right to obtain my designs and work.

Commission TOS

[Commission TOS]

Ordering

- Please provide full and clear references. I will not design anything additional and will draw the character as provided.
- I retain the right to reject any order.
- Please note that characters are subject to changes based on my style. E.g. colour palettes may be altered to better fit the atmosphere of the piece, or facial features may differ due to stylistic differences.
- I reserve the right to publish commissioned work onto my sites.
- Commissioned artwork is for personal use only.

Payment

- Do not send payment until I have confirmed and accepted your commission.
- I will only begin on the commission after payment is completed.
- Commissions will not be reserved or held.
- You may request to cancel a commission. However, if the work has been started, I will keep a percentage of the payment. You will be partially refunded and given the incomplete file. The amount refunded will depend on how much of the commission has been completed.
- Full refund will only be provided if I have yet to start on your commission after 2 months from the creation of the invoice.

Stages of Progress

Sketch [20%] - Line [40%] - Colour [60%] - Shade [80%] - Complete [100%]

Process

- Work in progress [WIP] will not be sent unless requested. For commissions that require feedback [e.g. customs], WIPs will be provided to the client.
- You can track my commission queue [here](#). Any issues or delays will be relayed to the client.
- If any minor errors are made due to misinterpretation of the source, you may request a correction. However, I retain the right to reject edits.

Design TOS

[Design TOS]

Overall Design Guidelines

- Minor edits may be requested, however I retain the right to reject it.
- You are free to edit the design after purchase, however please do not make any edits to the artwork itself.
- If I am charged back after purchase, I have the right to revoke ownership of the design and resell to potential buyers. Your username will also be blacklisted.

Auction Guidelines

- Please ensure you have the appropriate funds before placing any bids.
- Auction ends 24 hours after the last bid, or when auto-bought.
- If there are any pending payments, clients cannot purchase any other products from me until the balance is clear.
- If there are multiple designs being sold, multiple bids with payment plans by the same person will not be accepted as it would breach the policy above.

Custom Guidelines

- Do not send payment until I have confirmed and accepted your commission.
- I will only begin on the custom after payment is completed.
- Please be clear in your description. Visual references are preferred in conveying the type of design you want.
- Generally, 2 rounds of sketches and WIPs will be sent for feedback. Please concisely make your requests for changes during this time. Edits will not be done upon completion.

Payment Plan

- Payment plans are accepted for designs that cost \$100 and above. Should this arrangement be necessary, please indicate it in a comment or directly message me.
- A downpayment of 20% is required within the first 24 hours of the invoice.
- Expected timeframe of payment plans is 4 weeks maximum.
- You will not receive any files until the balance is fully paid.
- I am open to negotiation, and will feel at more ease if communication is clear and regular.

Commercial Usage

- By default, all work is not for commercial use. If seeking commercial usage, please discuss with me beforehand.
- Typically, an additional flat fee of \$20 will be requested for commercial use of the design. However, this fee does not cover use of the artwork; only the design itself.

Co-Ownership Guidelines

- Co-Ownership refers to when two clients have an agreement to share rights over a design.
- Co-ownership of my designs is allowed. However, any nuances regarding the rights of a design will be handled between clients.
- Once payment has been made, that product is considered sold. Any case of reselling, trading or gifting after purchase will be between the relevant clients. I will not be mediating nor sorting out any process regarding rehoming a co-owned design.