

Sparky Sun Devil

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Education

Bachelor of Science, Communication
Arizona State University, Tempe, Arizona

December 2025

Work Experience

Barista, Starbucks, Denver, Colorado

August 2023 – Current

- Coordinate daily with a team of 12 members to guarantee timely service for customers.
- Handle purchases, restock merchandise and sale items, and uphold a safe, clean, and organized environment.
- Interact regularly with over 100 customers daily, managing orders, addressing inquiries, and resolving issues to ensure a positive customer experience.

Community Involvement

Volunteer, Denver Animal Shelter, Denver, Colorado

May 2023 – Current

- Administer social media accounts by consistently posting updates on animals, sharing photos and videos, and responding to direct messages from community members.
- Maintain a clean and sanitary work environment for staff, pets, and visitors.
- Participate in annual fundraisers through initiatives such as social media marketing campaigns, postal service mail efforts, and volunteer recruitment.

Volunteer Coordinator, Day camp, Denver, Colorado

June 2022 – May 2023

- Supervised the daily care of over 30 children aged 5 to 11.
- Conducted educational classes on topics such as first aid, CPR, and basic swimming skills.
- Maintained regular communication with family members to provide updates on their child's progress and achievements.

Academic Projects

Introduction to Management Communication, Arizona State University, Tempe, Arizona

January 2021 – May 2022

- Facilitated communication among a team of 10 peers to guarantee the success of data collection efforts.
- Created and executed a social media marketing campaign utilizing brand storytelling techniques to enhance sales.

Skills

- Audiovisual media and graphics development
- Google Suite
- Microsoft Office Suite
- SQL
- Tableau