

## **Audiences (who? And what Questions they want answered)**

### **Suggested audiences:**

- **High level Government leaders - eg Ministers of Health, top civil servants in MOH, people who provide high level leadership and endorsement of the decision to pursue health information exchange generally or the OpenHIE approach specifically**
- **IT Technical level Government - eg director of IT at MOH - advise the high level Government, steer and coordinate the work of the various health sector stakeholders and software people**
- **Government technical health experts - eg directors of health within a MOH, managers of vertical programs etc, who need to buy in to interoperability or the OpenHIE standards under direction from high level Government leaders**
  
- **Health sector / digital health focused development partners in the country focused on working with the Government on enterprise architecture or data exchange**
- **Health sector development partners in the country without an enterprise architecture focus, but using digital health in their projects.**
  
- **International software developers who develop software products based on OpenHIE standards and make them available in multiple countries. They are often called upon to assist with the customisation and implementation of these OpenHIE compliant software products in individual countries.**
- **Local software and IT specialists in the country who work with the international techies to customise and install OpenHIE compliant software products locally**
- **Software specialists (often local) who already have health sector software in the country and need to link their software to the OpenHIE software products.**

### **MoH / Government**

- What is a HIE
- What does OpenHIE do?
- How can OpenHIE help me and other stakeholders in the health sector? How does it impact on health services and health outcomes ?
- How does OpenHIE relate to broader eGovernment initiatives (citizen identification, GIS systems etc) ?
- In which countries has it been successfully implemented? Can you give me specific examples of who exchanges what sorts of information and for what purpose in these countries ?
- What are the different components of OpenHIE, what do they do, and where to start ?
- What policy decisions need to be in place to support OpenHIE? How does this relate to privacy and confidentiality policies?
- What governance mechanisms need to be in place to support OpenHIE ? What roles are needed? (eg high level requirements gathering, supervision of OpenHIE software

customisation, external software conformity assessment, de-duplication and data verification, terminology maintenance, system administration). What roles are there supporting each of the OpenHIE components (eg facility registry, provider registry, client registry)? Do I need to create roles within MOH? What roles could other government bodies have? Do I need to partner with local technology experts and what roles do I give them?

#### Implementers

- How do we get started with implementing and planning?
- Where can we find examples of other OpenHIE implementations - and learn from their challenges and successes?
- System Integrators (installation/start up) and then Systems Administrators (ensure system is running and well functioning) as a sub-group of implementers.

#### Funders

- At a high-level what does an HIE do?
- What is the value of OpenHIE?
- What does it take to implement an HIE?

#### Domain experts

- How to approach using OpenHIE Architecture and design for my domain?

#### Developers wanting to adopt and implement OpenHIE standards.

- How to install
- How to configure
- How can I connect and use OpenHIE?