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Website: cart-power.com
HelpDesk: hd.cart-power.com
Store: store: store.cart-power.com

Cart-Power: Customer activity log 2.0

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1. Overview

Customer activity log add-on allows you to track the customer activity on the website. Conversions, orders placing, sitemap viewing - those and many other user actions will be displayed on the separate page in the admin panel.

1.1 Support

The add-on was developed by Cart-Power, a CS-Cart official partner and developer. If you need any assistance in installing and configuring the add-on or need its modification, please contact us through the <u>helpdesk</u> customer support system.

1.2 Compatibility

The add-on is compatible with CS-Cart and Multi-Vendor version **4.10.1 - 4.17.x** If you are using version 1.0 of the add-on, refer to the following <u>manual</u>.

1.3 Buy Now

The official add-on page:

https://store.cart-power.com/cs-cart-customer-activity-log-add-on.html

1.4 Release History

CS-Cart/ Multi-Vendor 4.10.1 - 4.17.2

Version 2.0 from 01 Apr 2021

- [+] Added Cart-Power: Addon Manager support.
- [+] Added support for CS-Cart and Multi-Vendor 4.10+.
- [+] Add-on now works with product variations.

CS-Cart/ Multi-Vendor 4.2.1 - 4.9.3

Version 1.0 from 17 Aug 2018



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2. Installation

To simplify the installation, configuration and upgrade of our add-ons, we have developed a special service add-on - Cart-Power Add-ons Manager. <u>Download the Cart-Power: Add-ons Manager</u> and follow the <u>installation instructions</u>.

Once you install it, you will be able to:

- 1. Check the List of the Add-ons Purchased for Your Domain
- 2. Install Add-ons
- 3. Turn on/off Add-ons
- 4. Find the Add-on Docs
- 5. Set up Add-ons
- 6. <u>Upgrade Add-ons</u>
 - a. Via Add-on Manager
 - b. Via the Upgrade Center
 - c. Manual Upgrade (Add-on Reinstallation).
- 7. Find out Add-on Version Information
- 8. Check the Status of the Upgrade Subscription

If you have any issues installing or activating the add-on, please contact us: sales@cart-power.com



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3. Add-on Settings

Navigate to **Add-ons > Manage add-ons > Cart-Power: Customer activity log**. There is only one option in the add-on settings:

Settings: Cart-Power: Customer activity log

License key:		
Clear logs in (days):	300	

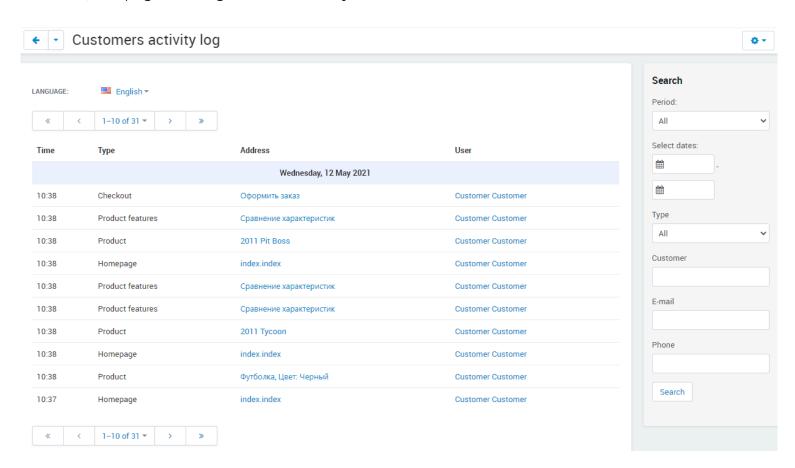
Clear logs in days - you can configure the auto-remove of user activity logs (every three days for example).



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4. Activity logs on the separate page

Open the **Customers > Customers activity log** page to see the whole list of users actions. Pay attention, this page with logs is structured by dates:



Notice! Customers activity have tracked right after the add-on installing and activation.

All information is placed in the following columns:

Time - the server time of the certain user action (hours and minutes).

Type - the type of the user action.

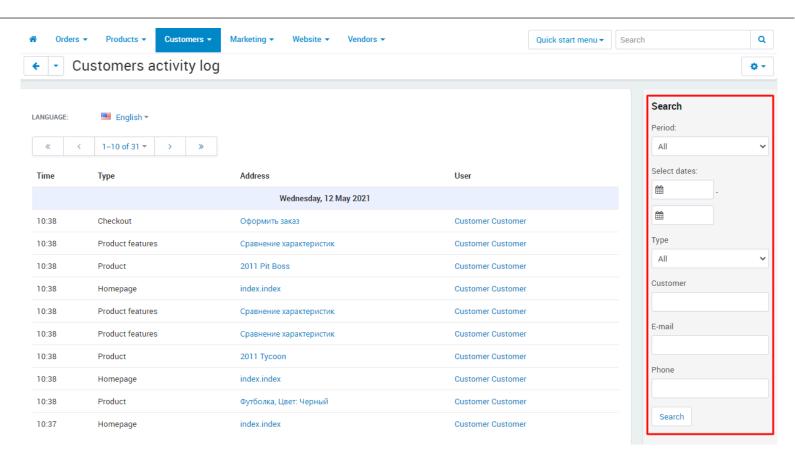
Address - the store page, where was tracked the user activity.

User - the customer profile, who did the certain action.

There is a flexible search filter on the right side of the **Customers activity log** page:



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You can filter by following parameters:

Period - you can set the certain period for the searching process (**This day**, **This week**, **This month** etc.)

Select dates - you can filter by the manually inserted dates.

Type - an ability to filter the customer activity by the action type (different conversions, checkout etc.).

Customer - you can input the customer name or surname in this field.

E-mail - you can find the necessary customer using his/her email address.

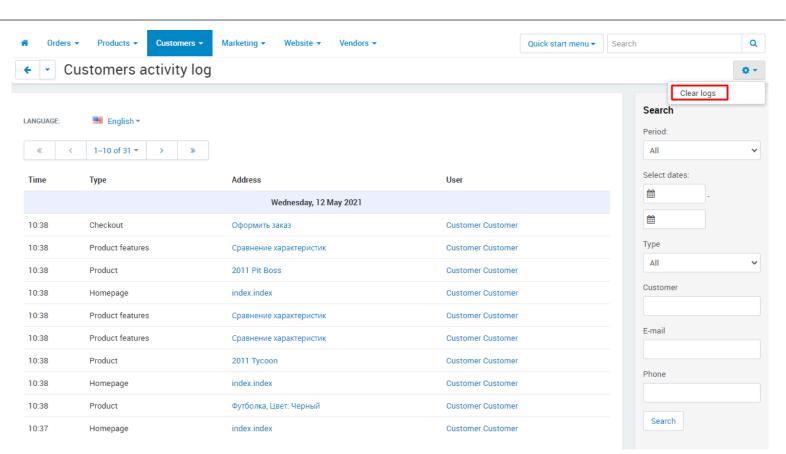
Phone - an ability to search the necessary user by his phone number.

Click the **Search** button after you have inserted the necessary parameters inside the filter.

You can clear logs manually. Click the "gear" button and use the *Clear logs* option. If you want to configure the automatically logs removing open the add-on settings and set the special parameter. More info about auto-remove you can find here.



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5. Activity of the certain customer

You can see the customer activity on his/her profile editing page. Open the **Customers** > **Customers** page and choose the necessary user profile from the list. User's actions will be displayed in the **Customer activity log** tab. Here you can click the special **Clear customer log** button and delete logs of the certain user.

