

Cart-Power: Customer activity log 2.0

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1. Overview

Customer activity log add-on allows you to track the customer activity on the website. Conversions, orders placing, sitemap viewing - those and many other user actions will be displayed on the separate page in the admin panel.

1.1 Support

The add-on was developed by Cart-Power, a CS-Cart official partner and developer. If you need any assistance in installing and configuring the add-on or need its modification, please contact us through the [helpdesk](#) customer support system.

1.2 Compatibility

The add-on is compatible with CS-Cart and Multi-Vendor version **4.10.1 - 4.17.x**
If you are using version 1.0 of the add-on, refer to the following [manual](#).

1.3 Buy Now

The official add-on page:

<https://store.cart-power.com/cs-cart-customer-activity-log-add-on.html>

1.4 Release History

CS-Cart/ Multi-Vendor 4.10.1 - 4.17.2

Version 2.0 from 01 Apr 2021

- [+] - Added Cart-Power: Addon Manager support.
- [+] - Added support for CS-Cart and Multi-Vendor 4.10+.
- [+] - Add-on now works with product variations.

CS-Cart/ Multi-Vendor 4.2.1 - 4.9.3

Version 1.0 from 17 Aug 2018

2. Installation

To simplify the installation, configuration and upgrade of our add-ons, we have developed a special service add-on - Cart-Power Add-ons Manager. [Download the Cart-Power: Add-ons Manager](#) and follow the [installation instructions](#).

Once you install it, you will be able to:

1. [Check the List of the Add-ons Purchased for Your Domain](#)
2. [Install Add-ons](#)
3. [Turn on/off Add-ons](#)
4. [Find the Add-on Docs](#)
5. [Set up Add-ons](#)
6. [Upgrade Add-ons](#)
 - a. [Via Add-on Manager](#)
 - b. [Via the Upgrade Center](#)
 - c. [Manual Upgrade \(Add-on Reinstallation\)](#)
7. [Find out Add-on Version Information](#)
8. [Check the Status of the Upgrade Subscription](#)

If you have any issues installing or activating the add-on, please contact us: sales@cart-power.com

3. Add-on Settings

Navigate to **Add-ons > Manage add-ons > Cart-Power: Customer activity log**. There is only one option in the add-on settings:

Settings: Cart-Power: Customer activity log

License key:

Clear logs in (days):

Clear logs in days - you can configure the auto-remove of user activity logs (every three days for example).

4. Activity logs on the separate page

Open the **Customers > Customers activity log** page to see the whole list of users actions. Pay attention, this page with logs is structured by dates:




Customers activity log



LANGUAGE:  English ▾

« < 1–10 of 31 ▾ > »

Time	Type	Address	User
Wednesday, 12 May 2021			
10:38	Checkout	Оформить заказ	Customer Customer
10:38	Product features	Сравнение характеристик	Customer Customer
10:38	Product	2011 Pit Boss	Customer Customer
10:38	Homepage	index.index	Customer Customer
10:38	Product features	Сравнение характеристик	Customer Customer
10:38	Product features	Сравнение характеристик	Customer Customer
10:38	Product	2011 Tycoon	Customer Customer
10:38	Homepage	index.index	Customer Customer
10:38	Product	Футболка, Цвет: Черный	Customer Customer
10:37	Homepage	index.index	Customer Customer

« < 1–10 of 31 ▾ > »

Search

Period:
 All ▾

Select dates:





Type
 All ▾

Customer

E-mail

Phone

Search

Notice! Customers activity have tracked right after the add-on installing and activation.

All information is placed in the following columns:

Time - the server time of the certain user action (hours and minutes).

Type - the type of the user action.

Address - the store page, where was tracked the user activity.

User - the customer profile, who did the certain action.

There is a flexible search filter on the right side of the **Customers activity log** page:

[Home](#)
[Orders](#)
[Products](#)
[Customers](#)
[Marketing](#)
[Website](#)
[Vendors](#)

Quick start menu

Search

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Customers activity log

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LANGUAGE: English

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Search
 Period:
 All
 Select dates:
 -
 Type
 All
 Customer
 E-mail
 Phone
 Search

You can filter by following parameters:

Period - you can set the certain period for the searching process (***This day, This week, This month*** etc.)

Select dates - you can filter by the manually inserted dates.

Type - an ability to filter the customer activity by the action type (different conversions, checkout etc.).

Customer - you can input the customer name or surname in this field.

E-mail - you can find the necessary customer using his/her email address.

Phone - an ability to search the necessary user by his phone number.

Click the **Search** button after you have inserted the necessary parameters inside the filter.

You can clear logs manually. Click the “gear” button and use the **Clear logs** option. If you want to configure the automatically logs removing open the add-on settings and set the special parameter. More info about auto-remove you can find [here](#).

Orders

Products

Customers

Marketing

Website

Vendors

Quick start menu

Search

Customers activity log

LANGUAGE: English

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Clear logs

Search

Period:

All

Select dates:

-

Type

All

Customer

E-mail

Phone

Search

5. Activity of the certain customer

You can see the customer activity on his/her profile editing page. Open the **Customers > Customers** page and choose the necessary user profile from the list. User's actions will be displayed in the **Customer activity log** tab. Here you can click the special **Clear customer log** button and delete logs of the certain user.

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[Orders](#)
[Products](#)
[Customers](#)
[Marketing](#)
[Website](#)
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[Customer](#)
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Orders

Registration date	04/01/2021
Created orders	0
Paid orders	0
Total spend	0.00 P