

Privacy Policy for She Secured

Last updated: Mar 17 , 2026

Effective date: Mar 17 , 2027

Introduction

She Secured (“we,” “our,” or “the app”) is a mobile application that provides support, information, and resources related to gender-based violence (GBV). This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our application.

By using She Secured, you agree to the practices described in this policy. If you do not agree, please do not use the app.

1. Information We Collect

1.1 Information You Provide

- **Account Information:** If you register or log in, we may collect your name, email address, and any other details you provide (e.g. display name, profile information).
- **Stories and Content:** When you submit stories, posts, or other content, we store what you share. You may choose to post anonymously; we still process the content to provide the service.
- **Communications:** If you contact us (e.g. support or feedback), we keep the content of your messages and any contact details you give.

1.2 Information Collected Automatically

- **Device Information:** Device type, operating system, and app version to support and improve the app.
- **Usage Data:** How you use the app (e.g. features used, general interaction) to improve performance and usability.

- **Location Data:** If you use the “Find Help Near You” feature or similar tools, we may use your device location to show nearby services and resources. Location is used only when you enable these features and according to your device permissions.

1.3 Locally Stored Data

The app may store data on your device (e.g. login state, preferences, cached content) using standard mobile storage mechanisms. This data remains on your device unless you clear app data or uninstall the app.

2. How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve the app and its features.
- Personalize your experience (e.g. language, preferences).
- Show relevant support resources and nearby services when you use location-based features.
- Process and display stories and community content based on your choices (including anonymous posting).
- Respond to your requests, feedback, or support needs.
- Send important service-related messages (e.g. security or policy updates), where applicable.
- Comply with legal obligations and protect our rights and the safety of our users.

We do not use your information for advertising or sell your personal data to third parties.

3. Confidentiality and Safety

We understand that use of a GBV support app can be sensitive. We:

- **Treat your data with care and in line with applicable data protection laws.**
- **Allow anonymous sharing where the app supports it.**
- **Use technical and organizational measures to protect your information.**
- **Do not share your identity or identifiable data with other users unless you choose to disclose it.**

We may disclose information where required by law (e.g. court order) or when necessary to prevent serious harm, in accordance with applicable laws.

4. Data Sharing and Third Parties

- **Service Providers:** We may use third-party services (e.g. hosting, analytics, maps) that process data on our behalf under strict confidentiality and security obligations.
- **Maps and Location Services:** The “Find Help Near You” feature may use external map services (e.g. OpenStreetMap). Use of these features is subject to your permissions and the providers’ policies.
- **Legal and Safety Requirements:** We may disclose information if required by law or to protect users or the public.

We do not sell your personal information.

5. Data Security

We use industry-standard measures to protect your data, including encryption in transit (e.g. HTTPS) and secure storage where applicable. However, no system is completely secure. We encourage you to use secure devices and keep your login details private.

6. Data Retention

- **We retain your information as long as your account is active or as needed to provide services and meet legal obligations.**

- You may request deletion of your account and associated data.
 - Locally stored data remains on your device until you clear it or uninstall the app.
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7. Your Rights

Depending on your location, you may have the right to:

- Access your personal data
- Correct inaccurate data
- Delete your data
- Restrict or Object to certain processing
- Data Portability
- Withdraw Consent
- File a Complaint with a relevant authority

To exercise these rights, contact us using the details below.

8. Children's Privacy

She Secured is not intended for children under the age required by your jurisdiction (e.g. under 13 in the U.S.). We do not knowingly collect data from children. If such data is identified, we will delete it promptly.

9. International Transfers

Your data may be processed outside your country. We ensure appropriate safeguards are in place where required by law.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be reflected by the “Last updated” date and may be communicated through the app or via email.

11. Contact Us

If you have questions or requests regarding this Privacy Policy:

- App Name: She Secured
- Publisher / Developer: sara justice
- Email: info@sarajustice.org
- Address: Ambo Rd., Addis Ababa, Ethiopia