Privacy Policy for InspectMind AI Inc.

Last updated: 4/23/2024

At InspectMind AI Inc., we respect your privacy and are committed to protecting the personal information you share with us. This privacy policy outlines how we collect, use, store, and safeguard your information when you use our InspectMind app.

1. Data Collection and Use

Types of Data Collected:

- Personal Information: Name, email address, phone number, and company details (company name, address, email, website).
- Media Content: Videos, audios, and photos related to inspections uploaded by users.

Method of Data Collection: All data is collected through user inputs in the app.

Purpose of Data Use: The collected data is used solely for the functionality of the InspectMind app. It is not sold to any third party.

2. Data Sharing and Storage

Third-Party Sharing and Storage:

- We use Amazon Web Services (AWS) for the storage of personal information and media content uploaded to our app. This includes storing videos, audios, photos, and personal data provided by our users.
- We also utilize LLM services providers such as OpenAI API for certain functionalities. These services do not retain your data on their end or use your data for model training.
- We assure you that the data will not be shared with third parties for marketing, advertising, or other unrelated purposes. Any third-party services we employ are chosen for their strong security measures and are bound by our privacy terms.

Data Retention:

- We retain the collected data on AWS indefinitely. This allows us to maintain a continuous service experience for our users and to safeguard the media and personal information related to structural inspections.

3. Data Access by InspectMind team

- **Ensuring App Functionality:** We may access data to ensure that all features of the app are functioning correctly.
- **Technical Support and Troubleshooting:** Limited access is necessary to address any issues you may experience and to ensure that the app operates optimally for all users.
- **Product Development:** To improve the InspectMind app, we might analyze usage patterns and data, but only in ways that respect the confidentiality of your information.

4. Data Deletion Policy

In-App Deletion: Users can delete any self-owned data including the whole account directly in our web or mobile native app.

User-Requested Deletion: Users can request the deletion of their data by emailing us at admin@inspectmind.ai. We will process these requests and delete the relevant data accordingly.

5. User Consent

Obtaining Consent: Consent for data collection is assumed when users voluntarily input their data into the app. We link the user privacy terms in the home screen of our app.

Withdrawing Consent: Users can withdraw their consent and request data deletion by contacting us at admin@inspectmind.ai.

6. Data Minimization

We ensure that only data necessary for the app's core functionality is collected from users. We don't track any other user activity outside of the InspectMind app.

7. Account Management

Account Requirement: Using the app requires an account.

Account Deletion: Users can delete the account within the app, or request account deletion by contacting us.

8. No Use of Social Network Accounts

We do not offer login options via social network accounts.

9. Not Intended for Children

Our app is not designed for children, and we do not knowingly collect data from children.

10. No Location Services

We do not use location services in our app.

11. Intellectual Property

All content in the app is created by us or is properly licensed. We respect third-party intellectual property rights and do not include any such content without permission.

12. Contact Information

For any questions or concerns regarding this privacy policy or our data practices, please contact us at admin@inspectmind.ai.