Sophos & Upgrading to Windows 10 Instructions

Pre Upgrade:
1. At Sophos Enterprise Consol
    A. Make sure SEC version is latest (5.3.1)
        1) SEC Upgrade is simple for newer versions. Follow Wizard
2. At Sophos Endpoint
    A. Disable Tamper Protection
3. In Windows 7 or 8
    A. Install all Windows Updates
    B. In Services
        1) Disable Windows Firewall
    C. Lower Screen Resolution of Monitor
        1280 x 768 Preferable if monitor works with it or comparable resolution if not.

Upgrade:
1. Plug in USB Flash Drive
    A. On your computer.
        1) Lower Monito Resolution to 1280x768 or less before starting upgrade.
        2) Update to latest Windows Updates
        3) Try to have 45% to 50% free disk space so do a spring cleaning to out the garbage
        before you start.
    B. In Windows Explorer.
        4) Open Drive Marked "ESD-USB"
        5) Run 'Setup.exe'
    C. On Screen
        1) Install "Check for Updates" (I assume Windows 10 Updates)
        2) Accept License
        3) Install Checks for Windows 10 Updates
            a) If needed Updates Install
        4) Install "Making Sure You Are Ready"
        5) Install "Upgrading Windows" (I assume upgrading registry or such)
            a) Loads 0% to 100% then Reboot
        6) Install Begins 3 Step Process
            a) Copying Files (0% - 30% then reboot)
            b) Installing Features and Drivers (31% - 75% then reboot)
            c) Configuring Settings (76% - 100% then reboot)
        7) Install then tries to dupe you into sending everything through them.
            a) Customize to Your Wants (I Disable Everything as I Prefer Privacy)

Post Upgrade:
1. In Enterprise Consol:
    Note: Disable Sophos Tamper Proof Protection and Sophos Firewall.
  A. Right Mouse Click on upgraded computer and select "Protect Computers ...".
    1) Click 'Next'
    2) Select "Protection software - select anti-virus, patches and other features" and click 'Next'
    3) Select Computer and click 'Next'

4) Enter 'domain\user', then enter 'password' and click 'Next'

5) Click Finish and patiently wait for download

6) After Initial protect finishes start over with "Note:"

7) Then select "Protect Computers again … Select firewall features 2nd time around redoing each step above.

   B. Right Mouse Click on upgraded computer and select "Update Computer Now"

      1) Make sure updates connect and update upgraded computer.

   C. Right Mouse Click on upgraded computer and select "Comply with -> All Group Policies"

      1) Patiently wait for upgraded computer to comply.

   D. If errors don't clear right mouse click and select "Resolve Alerts and Errors ..."

      1) Click on Error Tab

      2) Select All

      3) Acknowledge

2. In Upgraded Computer

   A. In Services Enable "Windows Firewall"

   B. Recheck Sophos Updates and Functionality