

[District Name] [elementary schools/K-8 schools/all schools]] will use ClassDojo to communicate with families and build positive school communities. Families can use the app or website to create an account and stay up to date on school news and events along with what's going on in the classroom through photos, videos, messages, and feedback reports.

How can families use ClassDojo?

- Send and receive messages to your child's teacher
- Receive instant push notifications for school and class announcements
- Get reminders for upcoming school and class events
- View the past two weeks of your child's feedback and points
- Receive communication in your preferred language (132 languages to choose from)
- Send and receive photos and attachments via Messages
- Trial ClassDojo Plus (optional subscription) to create custom skills and goals at home, with the ability to award your child home points.

When do families receive notifications?

Family members can create an account using their first and last name and email. Connected families logged into the app will receive push notifications every time they are sent a private, group, or mass message, and every time a School Story or Class Story post is shared. Family members do not receive a notification each time their child receives a point or feedback. On Fridays, they will receive a reminder to check their child's report if they have not logged in during that week and their child received feedback. Family members who do not log in via the ClassDojo app will receive email notifications.

What if families already have a ClassDojo account?

Current account owners can continue to use their existing ClassDojo account to connect to all their children and all the schools their children attend. One parent account can connect to multiple schools and multiple students. Families should check their email addresses in their Account Settings to make sure it is up to date.

Set up and technical support

ClassDojo's [Helpdesk](#) can be used to answer any questions and if families need additional assistance, please email the ClassDojo Family Support Team at parent@classdojo.com.