Andrew L. Smith

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Experienced and driven educator and technologist with extensive experience leveraging computing resources to achieve greater classroom outcomes.

SKILLS AND ACCOMPLISHMENTS

- ❖ Strong and diversified knowledge in technology including extensive Mac and Linux experience
- ❖ Extensive public speaking, presentation, and direct instruction experience
- ❖ More than 15 years of successful direct customer/client interaction and dispute resolution
- ❖ Indiana History Teacher of the Year - 2017

WORK EXPERIENCE

Instructional Designer for Innovative Media, Colgate University, Hamilton, NY– (June 2022 – Present)

- ❖ Responsible for maintaining, operating, and administering Moodle LMS, Panopto, Zoom, and other enterprise systems (Tier 1-3 support)
- ❖ Responsible for routine student instruction in graphic design, 3D modeling, video editing, and audio editing software
- ❖ Directly interface with Faculty SMEs and student learners to develop, deploy, and support projects and outcomes.
- ❖ Lead team initiatives in Generative AI and prototype manufacturing (additive and subtractive).
- ❖ Interfaced with SMEs to both deliver direct instruction to students on relevant softwares and consult on personal research projects
- ❖ Successfully led video services transition team through migration and formed an operational team to provide long term support to constituents.
- ❖ Managed service desk, lab and makerspaces, and developed training for associated student staff. Introduced Digital Humanities based project learning to student staff professional development initiative.
- ❖ Directly led rebranding and reorganization effort in support of digital learning and digital fabrication initiatives

Digital Learning Consultant, Hobart and William Smith Colleges, Geneva, NY– (November 2018 – June 2022)

- ❖ Responsible for maintaining, operating, and administering Canvas LMS, Panopto, and other enterprise systems (Tier 1-3 support)
- ❖ Responsible for routine student instruction in graphic design, video editing, and audio editing software
- ❖ Founding member of Zoom operations group, responsible for Tier 2 & 3 escalated incidents
- ❖ Directly interface with Faculty SMEs and student learners to develop, deploy, and support projects and outcomes.
- ❖ Responsible for developing and maintaining internal and external knowledge base documentation in TeamDynamix
- ❖ Team Lead in immersive technology initiative. Project Lead on video services platform transition.

Teacher, South Putnam Middle School / High School, Greencastle, IN – (August 2017 – October 2018)

- ❖ Taught Introduction to Computer Science, Computer Science I, Computer Science II, AP Human Geography, AP US History, Business, and Marketing
- ❖ Responsible for staffing and training Tech Center TAs to diagnose and complete repairs on student devices
- ❖ Managed device deployment, recovery, and repair
- ❖ Club Advisor for: Robotics, Academic Super Bowl
- ❖ Wrote grants and solicited funding for extracurricular activities

Teacher, Scecina Memorial High School, Indianapolis, IN – (August 2012 – August 2017)
  ❖ Taught AP United States Government & Politics, AP Macroeconomics, AP Human Geography, Current Events, History through Film
  ❖ Appointed as Selective Service Registrar and Voter Registrar
  ❖ Club Advisor for: Robotics; Debate Club; Rho Kappa Honor Society; Brain Game; Bowling Club; Chess Club
  ❖ Wrote grants and solicited funding for extracurricular activities

Research Assistant, George Mason University Libraries, Fairfax, VA – (August 2010 – August 2012)
  ❖ Assisted in the creation of digital assets and promotional materials to facilitate library programming
  ❖ Assisted customers at reference desk with research queries
  ❖ Performed foundational work for Omeka based baoku.gmu.edu digital asset project to bring digital humanities to K12 classrooms
  ❖ Assisted with document digitization, transcription, and cataloging efforts in collaboration with Special Collections and Archives team
  ❖ Instructor for Roy Rosenweig Center for History and New Media's outreach sessions including instruction on Zotero, Omeka, and 'Research Basics' database research course.

EDUCATION

Master of Arts, George Mason University, Fairfax, Virginia (Awarded May 2012)
  ❖ Major: American History
Bachelor of Arts, Hobart College, Geneva, New York (Awarded May 2010)
  ❖ Major: American History
  ❖ Triple Minor: Education, Russian Studies, Religious Studies

CERTIFICATIONS

Paralegal Certificate, George Mason University – Center for Legal Studies, Fairfax, Virginia (Awarded February 2017)
Part 107 \ FAA Certified Remote Pilot - Valid until August 2027