

Wolf Packed Troubleshooting & Customer Care

Popup blockers- Popup blockers must be turned off within your browser. tinyurl.com/FD-PopUpBlockers

Cache and Cookies- Delete cached files: tinyurl.com/FD-Cache

Enable Cookies- tinyurl.com/FD-EnableCookies

Website: [B&N Bookstore Customer Care](#)

Toll Free: 1-844-932-6657

Email: bookstorecustomercare@bncollege.com

Frequently Asked Questions

- [How do I access my Digital Learning Material?](#)
- [What if I did not receive my Confirmation Email?](#)
- [I Lost My Password, Now What?](#)
- [What are Customer Care's Hours of Operation?](#)
- [Contact Yuzu Customer Care](#)

Blogger

Product Name: **Blogger**

List of Features: [Blogger Features](#)

How to Video (27 minutes): [How To Make a Blog with Blogger](#)

Blogger Help: [Video Tutorials](#)

Cengage

Product Name: **SAM**

Support Phone Number: 1-800-354-9706

Website: [SAM Tech Support](#)

[Accessibility Statement](#)

[Privacy Policy](#)

[First Day-How to Set up Account \(Video\)](#)

Cengage

Product Name: **MindTap**

[Support & Tutorial Videos](#)

McGraw-Hill

[Accessibility Statement](#)

[Privacy Policy](#)

Phone: (800) 338-3987

Hours of Operation: Monday-Friday: 8:00 AM to 8:00 PM EST

Product Name: **Connect**

[Connect Support](#)

Product Name: **SIMnet**

[SIMnet Support](#) 1-800-331-5094 or 1-800- 338-3987

Norton

[Student Tech Support & Learning Tools](#)

Live Chat: <https://wwnorton.com/tech-support>

(fill out a support ticket request, and you will be prompted to a live chat)

Instant Access to Book Titles:

[The Norton Introduction to Literature](#)

[The Real World: An Introduction to Sociology](#)

Paradigm

Product Name: **SNAP**

Support Phone Number: 1-800-328-1452

Website: [SNAP Support](#)

[Privacy Policy](#)

Pearson MyLab

[Accessibility Statement](#)

[Privacy Policy](#)

Product Name: **MyMathLab**

Support: 1-833-585-1828, or visit [Chat](#) (fill out questions to be connected to agent)

[Direct MyMathLab login URL](#) (allow pop-up blockers)

[Videos Tutorials](#)

[Student Support & Features](#)

Product Name: **MyAccountingLab**

[Student Support Website](#)

Product Name: **MyPsychLab**

Website: [MyPsycoLab Student Support](#)

Pearson Revel

Product Name: **Revel**

Technical Support: [Revel Technical Support Page](#)

Support Phone Number: 1-855-875-1801

Quia

Tutorials: [Tutorial Center](#)

Technical Support: [Technical Support Page](#) / [Help](#)

Technical Support Email: help@quia.com

[Privacy Policy](#)

Turning Technologies

[Turning Technologies Help](#)

[Accessibility Statement/VPAT](#)

[Privacy Policy](#)

Jones and Barlet Learning

Website: [JBLearning](#)

Phone Number: 1-800-832-0034

Tech Support: [TECHSUPPORT](#)

Goodheart-Wilcox Publisher

Product Name: Welding Print Reading

Register for Product: [EduHubRegister](#)

Login to Digital eText: [EduHub Login](#)

Tech Support: [Tech Support Ticket](#)

Customer Service Phone: 1-800-323-0440

[Privacy Policy](#)

YUZU Digital Library

Product Name: YUZU

Website: YUZU

**If you don't see your publisher on this list please contact Online Learning at onlinelearning@niagaracc.suny.edu.*