

Intro

- Welcome/small talk
- Permission to record
- Ask about current experience with subscriptions
- Brief background about the app- app to help you manage your subscriptions.

Prepping for testing

- Since it is a prototype not everything is clickable. I will give you some scenarios and you can show me what you would do while thinking out loud. I really want you to treat this like a real-life scenario. If you feel frustrated by something, let me know! This is not a test of your ability to use the app, but more to see what needs to be made better.
- Context- I want you to put yourself in the headspace that you just downloaded this app to help you track your subscriptions
- Share the link and explain how to open it.
- <https://www.figma.com/proto/Y33Kv64tpK5i3DUmZXMIII/Capstone-2?page-id=430%3A12955&type=design&node-id=711-17185&viewport=458%2C-2919%2C0.17&t=MVUnym5B63BQrJ5w-1&scaling=scale-down&starting-point-node-id=711%3A17153&show-prototype-idebar=1&mode=design>

User testing

Onboarding

- You just downloaded this new app to help manage your subscriptions. Show me what you would do after opening it.
- Once they get to “add your subscriptions” choice, ask if that is the choice they would have made in a real-life setting and why.

Add bank account option

- Was there anything during that process that didn’t make sense to you?

“Add manually” option

- Let them explore on their own initially, then prompt them to add their phone company.
- As they are undergoing the form process, ask them to find the real date for their next subscription payment to “fill out” the form and talk you through their process.

Dashboard

- I want you to look at this dashboard. Feel free to click on anything you want and tell me what you think things mean.
- Let’s say that you notice your spending is really high in one category and you want to see what subscriptions you are spending on in that category, how would you do this?

- Now that you're looking at these, what might you do to lower your monthly cost?

Calendar

- Suppose you want to see a high-level overview of when all your payments are due for subscriptions this month. Show me what you would do
- Now let's say you want to see specific details about one subscription you have. What would you do?

Subscription page

- Pretend that you want to see what subscriptions are billed yearly. How would you do this?

Subscription profile

- Let's say that you want to find a note you left when adding this subscription. How would you do this?

Reminders

- If you wanted to tell yourself to do something later related to a subscription how would you do this? What is a reason you might do this, if any?

Settings

- Let's pretend you are getting a lot of notifications and want that to change. What might you do?

Adding another subscription

- Suppose you realized there is a subscription missing from your list, how might you go about fixing this?

Wrap-Up

- If you were using this app for yourself, which features would you use most? Why?
 - What would make it more helpful for you?
- Any other questions or things you didn't get to say before?